



Verbal Notification for LSR
Supplements on Confirmed
Due Date

Carrier Services

Frontier Communications
Rochester, NY

Effective: 01/09/2013

Revised: 10/26/2017

Verbal Notification for LSR Supplements on Confirmed Due Date

When a CLEC submits a SUP 1 request to cancel the LSR, or a SUP 2 request to change the due date of the LSR, or a SUP 3 request to make other changes, and the request is submitted on the confirmed due date, the supplement must be accurately submitted and received by Frontier no later than 5:00 p.m. ET. **Verbal notification to the LCSC is strongly recommended.**

Notification to the LCSC will ensure that all order actions that have begun on the due date are cancelled, thus preventing any unwanted service interruption to the end user customer.

Contact Information: **Frontier LCSC: 888 608-8023**

The [LSR Contact and Escalation List](#) is available online.

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Change Log

Date	Page	Change
10/26/2017		Updated embedded links to secured URLs

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