

FRONTIER COMMUNICATIONS OF AMERICA, INC.
TARIFF SCHEDULE APPLICABLE TO
MINNESOTA INTRASTATE INTERLATA & INTRALATA
INTEREXCHANGE TELEPHONE COMMUNICATIONS

CHECK SHEET

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS AND ABBREVIATIONS

- (C) To signify changed listing, rule, or condition which may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule or condition.
- (M) To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule or condition.
- (N) to signify new material, including listing, rate, rule or condition.
- (R) To signify reduction.
- (T) To signify change in wording of text but not change in rate, rule or condition.

SECTION 1 - GENERAL REGULATIONS

1. APPLICATION OF TARIFF

This tariff contains the regulations and charges that apply to the provision of intrastate telecommunications services by Frontier Communications of America, Inc. (hereinafter "Frontier"/"Company") between various locations within the State of Minnesota.

Company provides intrastate interLATA and intrastate intraLATA toll telecommunications services within the State of Minnesota.

Company has been granted authority by the Minnesota Public Utilities Commission to provide interLATA and intraLATA toll service within the State of Minnesota.

Company has been granted authority by the Minnesota Public Utilities Commission to provide interLATA and intraLATA toll service within the State of Minnesota.

Company also provides interstate telecommunications service within the Mainland United States, Alaska, and Hawaii, as well as service to NPA 809 (Puerto Rico, Bahamas, US Virgin Islands, etc.), Canada, Mexico, and select international locations.

2. DEFINITIONS

As used in this tariff, the following terms shall have the following meanings:

Alternative Dialing Arrangement (ADA): Enables Customers to utilize a one or two digit dialing code to access Company's network. The forms of the access code for originating ADA switching are N or NX*. ADA is available only where offered by the local exchange company.

*The abbreviation N and NX when used in the context of FGB ADA denotes the following: N signifies a number between 2 and 9, and X signifies a number between 0 and 9.

Answer Supervision: The central office switching signals sent to the calling party after the called party answers so that local exchange and interexchange carriers can properly bill calls.

Application for Service: A standard order form which includes all pertinent billing, technical and other descriptive information which will enable Company to provide the specified communication services.

Authorization Code: A numerical code, one or more of which are assigned to a Customer to enable the Company to identify use of service on the Customer's account and to bill the Customer accordingly. Multiple authorization codes may be assigned to a Customer to identify individual users or groups of users. All authorization codes shall be the property solely of the Company, and a customer shall have no property or other right or interest in the use of any particular authorization code.

Billing Cycle: A monthly period used as the basis for recurring charges or usage requirements.

SECTION 1 - GENERAL REGULATIONS

2. DEFINITIONS *continued*

Access Line: An arrangement that connects a customer location to the Company's switching location.

Authorization Code: A numerical code, one or more of which are assigned to a customer to enable Company to identify use of service on his or her account and to bill the customer accordingly for such service. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on his or her account.

Business Customer: A customer whose use of service is primarily or substantially of a professional, business, institutional, occupational or other commercial nature.

Channel: Communications path between two or more points.

Company: Frontier Communications of America, Inc.

Customer: The person, firm, corporation or other entity which utilizes service provided by the Company either on a subscription basis or Casual use basis. A Customer is responsible for the payment of charges and for compliance with all terms of the Company's tariff.

Daytime: Denotes 8:00 a.m. to 5:00 p.m.* local time at the originating Customer calling location Monday through Friday, excluding national holidays.

*Up to, but not including

Dedicated Port: A port on Company's switching facility which is dedicated, at extra charge, to customer's exclusive use and which is to customer's premises by a private line furnished by customer.

Dialed Access: An arrangement whereby a Customer uses the public switched network facilities of a local exchange telephone company to access the terminal of the Company.

Direct Access: An arrangement whereby a Customer uses facilities other than the public switched network facilities of a local exchange telephone Company to access the terminal of the Company.

Equal Access: The ability for a customer to select their primary long distance company.

Evening: Denotes 5:00 p.m. to 11:00 p.m.* local time at the originating Customer calling location Sunday through Friday, excluding recognized national holidays.

*Up to, but not including

SECTION 1 - GENERAL REGULATIONS2. DEFINITIONS *continued*

Exchange: Used to refer to a telephone switching center - a physical room or building. Also used to refer to the NXX* of a particular phone company service territory.

*Where N is a number 2-9 and X is a number 0-9.

Facilities: Any cable, equipment or facilities used to provide the service offered under this tariff.

Holidays: Christmas Day, Independence Day, Labor Day, New Year's Day, Thanksgiving Day, Martin Luther King, Jr. Day, Presidents' Day, Memorial Day, Columbus Day, Veterans Day.

Home Area: The local calling area associated with switched access.

IntraState Communications: Any communication that originates and terminates within the same state and is subject to the oversight by a state regulatory commission as provided by the laws of that state.

Local Access and Transport Area (LATA): The term Local Access Transport Area denotes a geographic area established by the US District court for the District of Columbia in Civil Action No. 82-0192 within which a local exchange company or companies provide communications services.

Nights: Denotes 11:00 p.m. to 8:00 a.m.* local time at the originating Customer location Monday through Friday, excluding recognized national holidays.

*Up to, but not including.

Point of Demarcation: The point of interconnection between the Company communications facilities and Customer provided facilities as defined in Part 68 of the Federal Communications Commissions Rules and Regulations.

Point of Origination: The Company's switch location accessed by the customer for the purpose of making a call using Company's service.

Point of Termination: The point of demarcation within a Customer premises at which the Company's responsibility for the provision of service ends.

Primary Calling Number: The telephone number assigned to a Customer by the local exchange telephone company, which shall be geographically associated with the location of the local exchange central office associated with that number.

Remote Access Code: A code to permit customers to access the Company switch in areas other than customers' home area.

SECTION 1 - GENERAL REGULATIONS

2. DEFINITIONS *continued*

Residential Customer: A customer whose use of service is primarily personal and domestic nature.

Service or Services: The services covered by this tariff shall include only the State of Minnesota.

Service Date: The date that billing starts for service or any service component.

Service Component: Service components include access arranged by the Company, Authorization Codes, ports, traffic management services, and voice or data transmission facilities or capabilities.

Serving Wire Center: The wire center from which the Customer premises normally obtains dial tone.

Special Access Circuit: A physical pathway for the transmission of information between a dedicated originating point and a dedicated terminating point.

Special Assembly: A dedicated, specific request for telecom service that is usually separate from the public switched network.

Special Request: Any modification that is performed by the Company at the customers request that is above and beyond normal service and or access use.

Specific Project Code: Specifically assigned code by customer for billing to that activity within customer's business.

Terminal Equipment: Telecommunications devices, apparatus, and their associated wiring, such as teleprinters, telephone and data sets.

Weekends: All day Saturday and up to 5:00 p.m. Sunday.

SECTION 1 - GENERAL REGULATIONS

3. OBLIGATION OF THE COMPANY

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain without reasonable expense, suitable space for its plant and facilities in the building where service is or is to be provided to the Customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service herein.

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property, or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for services previously rendered pursuant to this tariff until the indebtedness is satisfied.

Service is offered subject to the availability of the necessary facility and/or equipment and subject to the provisions of this tariff. Company reserves the right not to provide service to or from a location where the necessary facilities or equipment are not available.

The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the customer is using the service in violation of the provisions of this tariff, the rules and regulations of the Minnesota Public Utilities Commission or in violation of the law.

SECTION 1 - GENERAL REGULATIONS4. LIMITATIONS ON LIABILITY4.1 Indemnification by Customer

The Customer shall indemnify and hold the Company harmless against claims for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, the facilities of claims arising out of any act or omission of the Customer in connection with the facilities provided by the Company or the Customer.

4.2 General Liability

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service, and not caused by the negligence of the Customer, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs; provided, however, that the Company shall have no liability for any such period which is less than the minimum duration specified for the particular service in the regulations applicable to such service set forth in this tariff.

4.3 Acts of God

The company shall not be liable for, shall be excused from performance during, and the Customer shall not be liable for charges related to the Company's excused performance during any failure of performance due to causes beyond its control, including, but not limited to, Acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots or wars; strikes, lockouts, work stoppages or other labor difficulties; unavailability or non-performance of facilities provided by others; and any law, order, regulation or other action of any governing authority or agent thereof.

SECTION 1 - GENERAL REGULATIONS4. LIMITATIONS ON LIABILITY *continued*4.4 Customer-Provided Equipment

The services and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to persons or property from voltages or currents transmitted over the facilities of the Company caused by customer-provided equipment or premises wire.

4.5 Use of Facilities of Other Companies

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

5. USE OF SERVICE

Service is furnished for use by the Customer but may be used by others when so authorized by the Customer. Service may be resold or shared and the Customer may advise its user that a portion of its service is provided by the Company. However, the customer shall not represent that the Company jointly participates with the Customer in the provision of its service.

6. OWNERSHIP OF EQUIPMENT

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition (subject to reasonable wear and tear). The Customer is required to reimburse the Company for any loss of, or damage to the facilities or equipment on the Customers premises, including loss or damage caused by agents, employees, or independent contractors of the Customer through any negligence.

7. BLOCKING OF SERVICE

The Company's facilities cannot be used to originate calls to other telephone companies' caller-paid information services. This includes, but is not limited to, calls to NPA 900, NXX 976, NXX 970, and other NXXs assigned to these services. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company.

SECTION 1 - GENERAL REGULATIONS8 PAYMENT FOR SERVICES PROVIDED8.1 Payment of Charges

Payment for service is due upon presentation of the bill. Service may be denied for nonpayment of a bill. The Customer is responsible for safeguarding the service from use by unauthorized persons, and to pay all charges for use of the service by any persons whether or not authorized by the Customer, except in those instances where it has been determined that the Customer's present and former employees, agents and authorized users were not responsible for calls billed to the Customer via third party billing and the Company did not verify that the charges for the call would be accepted. The Customer is not responsible for unauthorized use of service to the extent such use is proximately caused by the Company's willful or negligent act.

8.2 Collection Charges

In the event the Company incurs fees or expenses, including attorneys fees, collecting, or attempting to collect any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a collection fee on the overdue charges accruing at the highest rate allowed by law.

8.3 Return Check Charge

An Administrative Charge of no more than \$10.00 may apply for any customer check returned for insufficient funds or any other reason.

8.4 Late Payment Charges

8.4.1 Customer bills for telephone service are due on the date specified on the bill. A Customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the Customer's next billing date, a late payment charge of 1.5% or \$7.50, whichever is greater, will be applied to all amounts previously billed under this tariff including arrears and unpaid late payment charges. (N)

8.4.2 Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.

8.4.3 Late payment charges do not apply to final accounts.

SECTION 1 - GENERAL REGULATIONS8 PAYMENT FOR SERVICES PROVIDED *continued*8.4 Late Payment Charges *continued*8.4.4 Customer Overpayments

The Company will provide interest on Customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The Customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the Customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be no less than six (6) percent.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the Customer's overpayment was originally recorded to the Customer's account by the Company.

9. ACCESS TO CUSTOMERS PREMISES

The Customer shall be responsible for making arrangements or obtaining permission for Company employees or agents of the Company to enter the premises of the Customer or any joint user or Customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

2.8 INTERCONNECTION

Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitation established by Company. Service furnished by Company is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the customer's expense.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. The customer is responsible for taking all necessary legal steps for interconnecting his or her customer- provided terminal equipment of communications systems with the Company. Customers shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnections.

SECTION 1 - GENERAL REGULATIONS

10. DISCONTINUANCE AND RESTORATION OF SERVICE

Service continues to be provided until canceled, by the Customer, in writing, or until canceled by Company as set forth below.

10.1 Cancellation by the Customer

A Customer may have service discontinued by written notice of desire to do so. Company will hold the Customer responsible for payment of all bills for service furnished until the Customer's new carrier takes effect. Company is not responsible for non-performance of the Local Exchange Carrier (LEC).

10.2 Cancellation by the Company:

Company, by written notice to the Customer, may immediately discontinue service or cancel an application for service without incurring any liability when there is an unpaid bill for any sum due to Company (for service) that is more than 60 days beyond the date of issue.

Additionally, Company may immediately and without notice to the Customer, without liability of any nature, temporarily deny, terminate, or suspend service to any Customer (i) in the event such Customer or his agent will fully damages Company's equipment, interferes with the use of Company's service by other Customers of the Company, unreasonably places capacity demands upon Company's facilities or service, or violates any statute or provision of law, or any rule or regulation of any state or federal regulatory agency relating to communications, or otherwise fails to comply with the provisions of this tariff or applicable law, or (ii) in the event a customer other than a Customer receiving service from the Company through a Shared Tenant Services arrangement owned or operated by the Company, becomes insolvent, is the subject of any formal legal proceeding commenced in a court involving a voluntary or involuntary petition or proceeding in bankruptcy, seeks protection or relief from creditors in a formal legal proceeding after a filing for such relief, or executes an assignment for the benefit of creditors.

11. ESTABLISHMENT AND REESTABLISHMENT OF CREDIT

Company may request normal credit information from Customers.

SECTION 1 - GENERAL REGULATIONS

12. DEPOSITS

No deposits are required. Company does reserve the right to request a deposit (in an amount equaling up to two (2) months' actual or estimated charges for regulated and non-regulated services, equipment, and / or facilities to be provided) if an Applicant's or Customer's financial condition is not acceptable to Company. In the case of a cash deposit, interest at the rate specified by the Public Utility Commission will be accrued for the period during which the deposit is held by Company. At Company's option, the deposit may be refunded or credited to the Customer at any time prior to termination of service.

In the event of the non-payment of any deposit required by the Company, the Company may terminate service until the required deposit has been paid.

Company may at any time increase the deposit to be posted by the Customer to reflect actual or anticipated increases in the Customer's billings. Deposits are billed in advance.

13. METHOD OF SERVING NOTICES

Any notice the Company may give to a Customer may be given orally to the Customer, or by Company's authorized representatives, or by written notice mailed to the Customer's billing address or to such address as may be subsequently given by the Customer to Company.

Unless otherwise provided by these Rules, any notice from any Customer may be given to the Company orally, to the Company by the Customer or by any authorized representative at Company's business office, or by written notice mailed to Company's business office.

SECTION 1 - GENERAL REGULATIONS

14. DISPUTED BILLS

In the case of billing disputes between the Customer and Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following action:

- 14.1 First, the Customer may request, and the Company will comply with the request, an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnect).
- 14.2 Second, if there is still disagreement about the disputed amount after the investigation and review by a manager of Company, the Customer may appeal to the Public Utilities Commission for their investigation and decision.

The address of the Minnesota Public Utilities Commission is:

Minnesota Public Utilities Commission
350 Metro Square Building
121 E. Seventh Place
St. Paul, MN 55101

15. OPTIONAL RATES AND INFORMATION TO BE PROVIDED TO THE PUBLIC

In the event of adaption by Company of new or optional schedules of rates, Company will advise its Customers that they are available.

A copy of this tariff schedule will be available for public inspection in Company's business office during regular business hours.

16. SPECIAL ASSEMBLIES AND CUSTOMER ARRANGEMENTS

Where service is specifically designed for a single Customer, and not generally offered to the public, special assembly charges will apply in lieu of rates and charges set forth in this tariff.

In cases where a Customer requests special arrangements which may include engineering, installation, construction, facilities, assembly, purchase or lease of facilities, equipment, or services available from other common carriers, and / or other services not offered under this tariff, the Company, at its option, may provide the requested services either directly or by obtaining them from other regulated or non-regulated entities. Appropriate recurring and / or nonrecurring charges will be developed accordingly on an individual Customer basis.

SECTION 1 - GENERAL REGULATIONS17. TEMPORARY SERVICE

Temporary service or service(s) to speculative projects will be provided if consistent with the best interests of Company. Rates and conditions for such service will be those published in this tariff schedule.

18. CONTINUITY OF SERVICE

In the vent of foreknowledge of an interruption of service for a period exceeding one (1) hour, the Customer will be notified in writing, by mail, at least one (1) week in advance.

19. INSPECTION, TESTING AND ADJUSTMENT

Company may, upon reasonable notice, make such tests and inspections as may be necessary to investigate the installation, operation or maintenance of the Customer's or Company's equipment or connecting facilities. Company may interrupt service at any time, without penalty or liability to itself, where necessary to prevent improper use of service, equipment, facilities, or connections.

Upon reasonable notice, the facilities and equipment provided by Company shall be made available to itself for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to Company. No interruption allowance will be granted fro the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length.

20. SERVICE TRIALS AND SPECIAL PROMOTIONS

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential customers to a service not previously subscribed to by the Customer.

21. CONTRACT PRICING PLAN

Rates for Contract Pricing Plans will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for services which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed services than those specified herein. Contract Pricing Plan rates will be offered to customers in writing and will be made available to similarly situated customers. A summary of each Contract Pricing Plan arrangement offered pursuant to this paragraph will be filed in Section 8 of this tariff within 30 days after the contract is signed by both the Company and the Customer.

SECTION II - SERVICE DESCRIPTIONS

1. REGULATIONS AND COMPUTATION OF MILEAGE

1.1 Calls that begin in one rate period and terminate in another will be billed for actual time used in each time period.

1.2 All times refer to the local time of the originating point of call.

1.3 Calls are changeable after answer supervision is received from the distant end.

1.4 Call duration is computed from the time connection is established between the calling party and the output line over which the call is routed.

1.4.1 Time of Calls

(A) All calls, excluding "ring-busy" or "ring-no-answer", are timed by the Carrier in tenths of a minute. All calls which are fractions of a minute are rounded up to the next whole minute. Time begins at the "starting event" and ends at the "terminating event" unless otherwise specified. Time between the rating event and the terminating event is the call duration subject to upward rounding to the next full minute.

(B) Where technically capable, the starting event occurs when the Carrier's terminal experiences an "Answer Supervision" signal (i.e., a supervisory signal (usually in the form of closed loop) from the called telephone to the exchange and back to the calling telephone (usually in the form of a reverse battery) when the called number answers which also initiates call charging).

(C) The terminating event occurs when the Carrier's terminal receives a signal from the local exchange telephone company that either the calling party of the called party has hung up.

(D) All calls are timed from the starting event to the terminating event.

SECTION II - SERVICE DESCRIPTIONS

1. REGULATIONS AND COMPUTATION OF MILEAGE

1.5 Incremental Billing Seconds

The incremental billing seconds for Business Direct Billed, Business Rate Plus, Residential, Residential Value Rate, Residential Rate Plans and Business 250 Plus are as follows:

| SERVICE OFFERING | | 6&6 | 12&6 | 18&6 | 30&6 | 60&60 |
|------------------------|--------------------|-----|------|------|------|-------|
| Business Direct Billed | 1+ Switched Access | X | | | | |
| | 800 | X | | | | |
| Business Rate Plus | 1+ Switched Access | | | X | | |
| | 800 | | | X | | |
| Residential | 1+ Switched Access | | | | | X |
| | 800 | | | | | X |
| Residential Value Rate | 1+ Switched Access | | | | | X |
| | 800 | | | | | X |
| Residential Rate Plans | IntraLata | | | | | X |
| | Intrastate | | | | | X |
| | Interstate | | | | | X |
| Business 250 Plus | 1+ Switched Access | X | | | | |
| | 800 | X | | | | |

(D)
 (D)
 (D)
 (D)
 (D)
 (D)

Unless specified otherwise in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest higher increment.

1.6 All calls are rated between the originating point and the terminating point.

1.6.1 Originating Point:

- (A) The originating point for dial access calls shall be the location of the local exchange company central office associate with the Customer's Primary Calling Number for equal access calls placed over presubscribed for exchange lines, or the central office associated with a one to three digit access number dialed for non-equal access calls.

SECTION II - SERVICE DESCRIPTIONS1. REGULATIONS AND COMPUTATION OF MILEAGE *continued*1.6 *continued*1.6.1 *continued*

- (B) The originating point of a direct access call shall be the locations of the local exchange central office service the Customer's premises where the call originates.

1.6.2 Terminating Point:

The terminating point for all calls shall be the location of the local serving central office associated with the called number.

1.7 Airline mileage, where mileage is the bases for rating calls, is obtained by using the "V" and "H" coordinates assigned to each point and contained in AT&T FCC Tariff No. 264. To determine the airline distance between any two cities, proceed as follows:

- 1.7.1 Obtain the "V" and "H" coordinates for each city. The "B" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
- 1.7.2 Obtain the difference between the "B" coordinates of each of the cities. Obtain the difference between the "H" coordinates.
- 1.7.3 Square each difference obtained in Step 1.6.2 above.
- 1.7.4 Add the square of the "B" difference and the "H" difference obtained in Step 1.6.3 above.
- 1.7.5 Divide the sum of the square by (10). Round to the next higher whole number if any fraction is obtained.
- 1.7.7 Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

$$\text{Mileage} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

SECTION II - SERVICE DESCRIPTIONS

2. SERVICE HOURS

2.1 Time of Day Rate Period:

Day, Evening, and Night/Weekend Rates apply to Business Direct Billed, Business Rate Plus, Residential, Residential Value Rate, Residential Rate Plans, and Business 250 Plus (T) based on the following chart:

| | Mon | Tues | Wed | Thurs | Fri | Sat | Sun |
|--------------------------|----------------------------------|------|-----|-------|-----|-----|-----|
| 8:00AM TO 5:00PM* | DAY TIME RATE PERIOD | | | | | | |
| 5:00PM TO 11:00PM* | EVENING RATE PERIOD | | | | | | |
| 11:00PM TO 8:00AM* | NIGHT/WEEKEND RATE PERIOD | | | | | | |

* to, but not including.

2.2 Any calls made on the following recognized national holidays and on resulting legal holidays when Christmas, New year's or Independence Day legal holidays fall on a weekend, will be charged at the evening Rates; unless a lower rate is applicable.

Christmas Day Independence Day Labor Day
 New Year's Day Thanksgiving Day

Calls billed on the rate in effect for the actual time period(s) during which the call occurs.,
 Calls that cross rate period boundaries are billed using the rates in effect in that boundary for each portion of that call.

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS

3.1 Frontier Communications of America Service

Frontier Communications of America Service is available for outbound calling via switched access facilities from originating locations in Minnesota. When a Frontier Service call is established in one time-of-day rate period and ends in another, the rate in effect during each rate period is applied to the portion of the total call occurring during that rate period.

Per Minute Usage Charges are based on airline mileage as calculated using the V & H coordinates of the end points of the call as described in this tariff. All calls are rounded to the next higher full minute with a minimum billing of one minute per call.

3.2 Unibill USA

Unibill USA is a specialized telecommunication service providing a uniform rating structure for calls that originate within Minnesota.

Per Minute Usage Charges are based on airline mileage as calculated using the V & H coordinates of the end points of the call as described in this tariff. All calls are rounded to the next higher full minute with a minimum billing of one minute per call.

3.3 Business Plus

Business Plus is a specialized telecommunications service providing a uniform rating structure for calls that originate within Minnesota.

All calls are rounded to the next higher one-tenth of one minute with a minimum billing of 30 seconds per call.

3.4 Home Connections

Home Connections is a non-distance sensitive, flat rated outbound service. The per minute usage charges as specified below apply to all intrastate calls which originate and terminate in the State of Minnesota.

Rate Periods

Rate Period 1 - 8:00 a.m. to, but not including 5:00 p.m.
(excluding Company-recognized holidays)

Rate Period 2 - All other times

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.5 Reserved for Future Use

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3.6 Unibill 800

Unibill 800 is one-way inward service allowing subscribers to receive calls via a Carrier-provided 800 number. Calls are terminated over local telephone company access lines provided by the subscriber.

All calls are rounded to the next higher one tenth of one minute and are subject to a minimum billing of one minute per call.

3.7 800 Plus

800 Plus is one-way inward service allowing business subscribers to receive calls via a Carrier-provided 800 number. Calls are terminated over local telephone company access lines provided by the subscriber.

All calls are rounded to the next higher one-tenth of one minute and are subject to a minimum billing of 30 seconds per call.

3.8 Customer Dialed Calling Card, Operator Station, and Person-to-Person Service

Per Minute Usage Charges are based on airline mileage as calculated using the V & H coordinates of the end points of the call as described in this tariff.

3.9 Maxcess

Maxcess is a one-way, intrastate, multipoint service designed for high volume users, which may only be used in conjunction with the Carrier's Interstate Maxcess offering. Customers may originate calls via voice grade special access or high capacity (T-1) access provided by the customer between the customer's premises and the Carrier's switch. Charges for Maxcess service are assessed based on length of call, time of day, and distance. The customer's total monthly usage of Carrier's service option is charged at applicable rates set forth following, which are based on the airline distance between the originating and terminating locations of each call. The duration of all calls is measured in six (6) second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.9 Maxcess *continued*3.9.1 Service Hours

| | | |
|----------|--|---|
| Day: | Monday through Friday | 8:00 a.m. - 4:59 p.m. |
| Evening: | Monday through Friday Sunday | 5:00 p.m. - 10:59 p.m. 5:00 p.m. - 10:59 p.m. |
| Night: | Monday through Sunday Saturday and Sunday Saturday | 11:00 p.m. - 7:59 a.m. 8:00 a.m. - 4:59 p.m. 5:00 p.m. - 10:59 p.m. |

3.10 Pacesetter

Pacesetter service is a one-way, multipoint service offered only in conjunction with Frontier's interstate Pacesetter service. It is designed for subscribers with large amounts of daytime usage on Monday through Friday. Pacesetter customers may originate calls by dialing 1 plus an area code and the desired telephone number or by dialing 101XXXX then an area code and the desired number. The rate for this service are contained following, and are based on the length of call, time of day and the originating and terminating locations of each call. Calls are billed in one minute increments with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

3.10.1 Volume Discounts

Incremental Volume Discount Credits are calculated separately for Pacesetter, as follows: (1) total interstate usage and (2) total intrastate/international usage, except directory assistance and Access in either category. All discount credits are applied to total billed charges, and may not exceed total billed charges.

3.11 Solution

Solution is a family of two-way, telecommunication service features which offer single location or multiple location customers the simplicity of a uniform charge for all of their outbound and inbound calls. Intrastate Solution is available for use only in conjunction with interstate Solution service offerings. Solution provides customers with a single per minute nondistance sensitive usage rate for all inbound and outbound usage. Solution customers may elect any combination of the following Solution service features:

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.11 Solution *continued*

- Solution I - LEC-provided dedicated access
- Solution II - LEC-provided switched access, high volume usage
- Solution III - LEC-provided switched access, low and medium volume usage
- Solution IV - LEC-provided switched access, high volume usage, short duration calls
- Residential Solution - LEC-provided switched access, high volume off-hour usage
- Solution 800 - provides an add-on inbound capability for Solution I, II, III, IV, and Residential Solution features

Customers electing the Solution I feature may originate or receive calls via LEC-provided dedicated access lines. Charges for LEC-provided dedicated access facilities will be billed by the Customer's local exchange carrier. Customers who order Solution II, III, IV, and Residential Solution features may originate or receive calls on their local business or residential lines; calls may be originated by dialing 1 plus an area code and the desired number; or 101XXXX plus the area code and telephone number.

3.11.1 Rate Structure

Charges for Solution I, II, III, IV, and Residential Solution as well as Solution 800 are assessed on a per minute basis based on duration of the call, and time of day of each inbound and outbound call.

3.11.2 Usage Charges

The customer's total monthly use of the Solution I, II, III, IV, Residential Solution and associated 800 is charged at the applicable rates per minute set forth following. Solution II, III, IV, and Residential Solution outbound and inbound (via associated Solution 800) calls are billed in six (6) second increments. Solution II and III have a 30 second minimum for each call. Solution I outbound and inbound (via associated Solution 800) calls are billed in six (6) second increments, with a six (6) second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Any inbound usage (via associated Solution 800) is subject to the usage rates applicable to the outbound services associated with the customer's local business or residential line as set forth following. For example, inbound calls terminating on a line that originates Solution II calls are charged at the Solution II rates.

Solution I, II, III, and Residential Solution customers making Access Travel calls are billed at the rates set forth following.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.11 Solution *continued*3.11.3 Service Hours

The following time periods apply in routing all Solution I, II, III, IV, and Residential Solution outbound and inbound (via Solution 800) calls:

| | | |
|-----------------|--|--|
| Business Hours: | Monday through Friday | 8:00am-4:59pm Excluding Carrier- recognized holidays |
| Off Hours: | Monday through Friday Saturday and Sunday | 5:00pm-7:59pm All Days Including Carrier- recognized holidays |

3.11.4 Volume Discounts

Incremental Volume Discount Credits: Discount credits for Solution III are calculated separately for (1) total interstate usage and, (2) total intrastate/international usage. Discount credits for Solutions I and II are calculated based upon total Outbound, Inbound 800-Domestic; Access-Domestic and Directory Assistance. All discount credits are applied to the total billed charges, not to exceed the total billed charges.

3.11.5 Directory Assistance

Calls made to directory assistance telephone numbers are charged on a per call basis.

3.12 Edge

Edge is a two-way switched access service offered only in conjunction with Frontier's interstate Edge service. Edge provides customers with mileage based per minute rates for both their inbound (800) and outbound (1+) usage. Edge customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 101XXXX and then the area code and the desired telephone number. Inbound calls are originated to the Edge customer's designated location by users dialing 1+ the Edge customer's 800 telephone number.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.12 Edge *continued*3.12.1 Rate Structure

Edge calls are based on length of call, the distance between the originating and terminating locations of each call, and time of day.

3.12.2 Usage Charges

The customer's total monthly use of Edge service is charged at the applicable rates per minute and service hours set forth following of the tariff. Calls are billed in six (6) second increments, with a thirty (30) second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Edge customers will receive the following discount credits on qualifying usage: (1) a discount credit of 10% will be applied to all outbound Edge calls made to a single area code with highest total domestic usage during a billing cycle; and (2) a discount credit of 10% will be applied to all outbound Edge calls between telephone numbers (ANIs) on the same account.

3.12.3 Service Hours

The following time periods apply in rating all Edge calls:

| | | |
|-----------------|--|---|
| Business Hours: | Monday through Friday | 8:00am-4:59pm Excluding Carrier- recognized holidays |
| Off Hours: | Monday through Friday Saturday and Sunday | 5:00pm-7:59am All Day Including Carrier- recognized holidays |

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.13 Frontier Home Connections I

Frontier Home Connections 1+ is an outbound switched access service offered only in conjunction with Frontier's interstate Home Connections 1+ service, and is primarily for residential customers. Frontier Home Connections 1+ customers may originate intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 101XXXX and then the area code and the desired telephone number.

3.13.1 Rate Structure

Frontier Home Connections 1+ calls are based on length of call and time of day.

3.13.2 Usage Charges

The customer's total monthly use of Frontier Home Connections 1+ service is Home charged at the applicable rates per minute set forth following, and hours set forth following. Calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

3.13.3 Service Hours

The following time periods apply in rating all calls for Frontier Home Connections 1+:

| | | |
|------------------------|--|---|
| Day: | Monday through Friday | 7:00am - 6:59pm Excluding carrier- recognized holidays |
| Evening/Night/Weekend: | Monday through Friday Saturday and Sunday | 7:00pm - 6:59am All Day Including carrier- recognized holidays |

3.13.4 Ancillary Services

Frontier Home Connections 1+ customers may also be eligible for Frontier Access travel card service. Calls made to directory assistance telephone numbers are charged on a per call basis.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.14 Frontier One

Frontier One is a non-distance sensitive, flat rated, outbound, switched service option. Frontier One customers may originate intrastate calls by dialing 1 plus an area code (where necessary) and the desired telephone number. An optional travel card is also available to customers of Frontier One service.

3.14.1 Rate Structure

Frontier One calls are non-distance sensitive, flat rated 24 hours a day seven days a week.

3.14.2 Usage Charges

The Customer's total monthly use of Frontier One service is charged at the per minute rate set forth following. Frontier One calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

3.15 Frontier Exact Rate

Frontier Exact Rate is a switched, non-distance sensitive, flat-rated long distance service which provides Customers with a single rate for all outbound (1+) calls. A Travel Card is also available to Frontier Exact Rate Customers.

3.15.1 Enrollment

Customer must subscribe to Frontier Exact Rate outbound (1+) service in order to qualify for Frontier Exact Rate Travel Card service.

3.15.2 Usage Charges

Frontier Exact Rate outbound calls are billed in one minute increments with a minimum billing increment of one minute per call. Any fraction of an increment is rounded up to the next full minute. Travel Card calls are billed in one minute increments with a minimum billing increment of one minute per call. Any fraction of an increment is rounded up to the next full minute for Travel Card calls.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.16 Frontier Hometown Saver

Frontier Hometown Saver is a non-distance sensitive, flat rated, outbound switched access service with lower rates on Sunday and certain Holidays. Frontier Hometown Saver Customers may originate intraLATA calls by dialing 1 plus the area code and the desired telephone number.

3.16.1 Rate Structure

Frontier Hometown Saver calls are non-distance sensitive and flat rated.

3.16.2 Usage Charges

The Customer's total monthly use of Frontier Hometown Saver service is charged at the per minute rate and times set forth following. Frontier Hometown Saver calls are billed in one minute increments, with one minute minimum for each call. Any fraction of an increment will be rounded up to the next whole increment.

3.17 Frontier Advantage *

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Frontier Advantage is a long distance service which provides customers with single per minute rates for both their inbound (8XX) and outbound (1+) usage. Frontier Advantage calls are distance sensitive, twenty-four (24) hours a day, seven days a week (including Carrier recognized holidays).

The per minute rates applicable to all Frontier Advantage 1+ and 8XX calls apply only to Subscribers who are also Customers of a Local Service Provider with whom the Carrier has an appropriate billing and collection agreement.

The applicable per minute rates are set forth following, and are based on the Frontier Advantage service plan selected. Frontier Advantage inbound and outbound calls are billed in six second increments, with an eighteen-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to Frontier Advantage service on a Month-to-Month basis. The per minute rates applicable to the Month-to-Month commitment plan is set forth following. A Monthly Usage Guarantee will be associated with each service plan offered. The per minute rates and Monthly Usage Guarantee levels are set forth of this tariff.

* Frontier Advantage is a grandfathered product that will not be available to new customers after May 1, 2003.

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SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.17 Frontier Advantage* *continued*

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* Frontier Advantage is a grandfathered product that will not be available to new customers after May 1, 2003.

3.18 Incentive Plan

Incentive Plan is a long distance service which provides Customers with single per minute rates for both their inbound (8xx) and outbound (1+) switched and dedicated access usage.

3.18.1 Rate Structure

Incentive Plan switched and dedicated calls are non-distance sensitive, usage based, and flat rated.

3.18.2 Usage Charges

The Customer's total intrastate monthly usage of Incentive Plan (switched, dedicated) service is charged at the applicable per minute rates set forth following. Incentive Plan switched in bound (8xx) and outbound (1+) calls are billed in six second increments with a thirty second minimum for each call. Incentive Plan dedicated inbound (8xx) and outbound (1+) calls are billed in six second increments with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Incentive Plan Customers may subscribe to either a month-to-month, one year or two year term plan. A per minute base rate set forth following is applicable to the inbound (8xx) and outbound (1+) switched and dedicated service plans. There are minimum monthly usage levels (MMUL) for each (switched, dedicated) term plan options, as set forth following. Beginning with the Customer's second invoice, and for the remaining months of any term plan commitment, the Customer will be charged the difference between the gross account usage and the MMUL if the gross usage is less than the MMUL. The MMULs and applicable discounted per minute usage rates are set forth following.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.18 Incentive Plan *continued*3.18.2 Usage Charges *continued*

Incentive Plan switched and dedicated term plans will automatically renew for successive twelve month periods unless the Customer notifies the Carrier in writing before the end of the current term of their intention to terminate the agreement at the completion of the term. The Carrier will notify the Customer at least 60 days prior to the end of their current term that the end of the term is approaching. Incentive Plan Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective switched or dedicated non-discounted current tariffed base rate. A monthly termination fee, equal to the MMUL of the term plan that the Incentive Plan Customer is subscribing to, will be assessed per month for each of the remaining months in the current term after an Incentive Plan Customer terminates service prior to the completion of the full term commitment.

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3.19 Frontier Community Choice

Frontier Community Choice (FCC) is a mileage sensitive product carrying differing rates by rate band, length of contract term, and level of services billed by the Company. FCC is offered only in conjunction with carrier's interstate FCC service, wherein customer are provided with both inbound (8XX) and outbound (1+) service. Customers canceling service before the contract has expired will be required to pay a cancellation fee equal to the minimum monthly billing amount for the remaining life of the contract.

3.19.1 Rate Structure

FCC outbound (1+) calls are billed in six second increments with an eighteen second minimum per call. FCC in bound (8XX) calls are billed in six second increments with an eighteen second minimum per call. Any fraction of an increment is rounded up to the next whole increment. There is a monthly minimum usage level (MMUL) for each term plan option. The customer will be charged the difference between the gross account usage and the MMUL if the gross account is less than the MMUL.

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.19 Frontier Community Choice

3.19.2 Ancillary Charges

Calls made to directory assistance telephone numbers are charged on a per call basis.

3.20 Frontier Link One

Frontier Link One (FLO) is a mileage sensitive product carrying differing rates by rate band, length of contract term, and level of services billed by the Company. FLO is offered only in conjunction with carrier's interstate FLO service, wherein customer are provided with both inbound (8XX) and outbound (1+) service. Customers canceling service before the contract has expired will be required to pay a cancellation fee equal to the minimum monthly billing amount for the remaining life of the contract.

3.20.1 Rate Structure

FLO outbound (1+) calls are billed in six second increments with an eighteen second minimum per call. FLO inbound (8XX) calls are billed in six second increments with an eighteen second minimum per call. Any fraction of an increment is rounded up to the next whole increment. There is a monthly minimum usage level (MMUL) for each term plan option. The Customer will be charged the difference between the gross account usage and the MMUL if the gross account is less than the MMUL.

3.20.2 Ancillary Charges

Calls made to directory assistance telephone numbers are charged on a per call basis.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.21 Frontier Simple 7

Frontier Simple 7 (FS7) is a two-way, non-distance sensitive, flat rated long distance product designed for business customers.

3.21.1 Rate Structure

FS7 provides a single rate for outbound (1+) calls and a single rate for inbound (8xx) calls regardless of time of day. There is a monthly minimum usage guarantee on this product.

3.21.2 Usage Charges

FS7 calls are billed in six second increments with a minimum billing increment of thirty seconds. Any fraction of an increment is rounded up to (C) the net whole increment.

3.21.3 Ancillary Charges

Calls made to directory assistance are charged on a per call basis.

3.22 Access (Travel)

Access is an inbound gateway service whereby the caller dials an 800 toll-free access number plus an eleven digit calling code to gain access to information, travel, call delivery and voice mail services. Access Travel is available only in conjunction with Frontier's interstate Access Travel service offering. A personalized calling card will be issued to each Access subscriber. Charges for Access Travel are based on the length of call, time of day, and originating and terminating location of each call. The customer's total monthly use of Access Travel is charged at the applicable rates per minute set forth below. Long distance calls made through Access are billed in one minute increments with a one minute minimum for each call. Any fraction of an increment after one minute is rounded up to the next whole minute increment. Charges for calls answered by the called party are assessed from the time point that the Frontier gateway returns the initial tone to the caller. Access calls may originate from any location within the state of Minnesota.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.22 Access (Travel)3.22.1 Service Hours

The following time periods apply in rating all Access calls:

| | | |
|-----------------|--|--|
| Business Hours: | Monday through Friday | 8:00am – 6:00pm* |
| Off Hours: | Monday through Friday Saturday and Sunday | 6:00pm – 8:00am* All Day Including Carrier- recognized holidays |

3.23 Spectrum

Spectrum is a personal communication service which allows the caller to dial a Spectrum 800 telephone number and enter a four digit personal identification routing number (PIRN) to complete a call. Spectrum service is only available in conjunction with Frontier's interstate Spectrum service offering.

As a PIRN-based product that can be shared among customers, customers are not granted exclusive use of the 800 number used for accessing the Spectrum service and, thus, may not continue to use the 800 telephone number upon cancellation of their Spectrum service.

To use Spectrum service, the caller dials the 800 telephone number for the Spectrum service. The caller may then (1) enter a PIRN which routes the call to a customer predesignated telephone number (PIRN call); or (2) enter a PIRN which permits the customer to then direct dial a telephone number (Dial Tone PIRN). Certain PIRNs are reserved for use by the Carrier under Spectrum service or for accessing other services.

3.23.1 Rate Structure

Charges for Spectrum are assessed based on the time of day, length of call, and the distance in airline miles of the call.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.23 Spectrum *continued*3.23.2 Usage Charges

The customer's total monthly usage of Spectrum service is charged according to the service hours set forth following and the applicable rates per minute as set forth following. Spectrum calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Calls made to directory assistance are charged on a per call basis as set forth in this tariff.

3.23.3 Service Hours

The following time periods apply in rating all Spectrum calls:

| | | |
|----------------|--|---|
| Business Hour: | Monday through Friday | 8:00am-4:59pm Excluding Carrier- recognized holidays |
| Off Hour: | Monday through Sunday Saturday through Sunday | 5:00pm-7:59am 8:00am-4:59pm Including Carrier- recognized holidays |

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.24 Frontier Voice Virtual Private Network

Frontier Voice Virtual Private Network ("VPN") provides the Customer the functionality and capabilities of a private network through the use of shared and/or dedicated transmission facilities, which permits the Customer to establish a communications path between two Customer locations by using a Customer- defined Private Numbering Plan ("PNP"). The following call types are available to Frontier Voice VPN Customers:

- 1) Dedicated to Dedicated: provides PNP type calls between locations linked by dedicated access. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- 2) Dedicated to Switched: calls originating from a VPN Customer's dedicated location and terminate on switched facilities either within or outside the Customer's PNP. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- 3) Switched to Dedicated: calls originating from a switched location within a Customer's PNP and terminate on a dedicated location within the PNP. All calls are billed in six second increments with a six second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- 4) Switched to Switched: calls originate from a switched location within the Customer's PNP and terminate on a switched location either within or outside the PNP. All calls are billed in six second increments with a eighteen second minimum for each call. Any fraction of an increment will round up to the next whole increment.
- 5) 8XX Remote access to Switched/Dedicated: calls originate from a switched location via a VPN 8XX remote access number and terminate to a switched/dedicated location within the Customer's PNP. A VPN personal code is used to verify that the caller is authorized to make VPN calls. The PNP code must be a uniform length not to exceed 10 digits. All 8XX remote access calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment will round up to the next whole increment.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.24 Frontier Voice Virtual Private Network

Frontier Voice VPN service charges consist of both recurring and non-recurring charges. Recurring charges consist of flat monthly charges and usage-based charges. Flat monthly charges apply whether or not the service is used. Usage charges apply to all completed calls. The usage charges apply to all call types, 24 hours a day 7 days a week. All recurring, non-recurring, volume and term discounts applicable to Frontier Voice VPN service are set forth following.

The Frontier Voice VPN Customer must have T-1 access from at least one of their locations into one of the Company's switches equipped to provide VPN service. Additional connections to the VPN network can be either via dedicated, switched or remote access.

The Customer can originate calls via dedicated access and switched access. With switched access, Customer originated calls are connected to the Company network via a dial access basis. Switched access calls include those originating from the Customer's VPN lines pre-subscribed to the Company and using 1+ or 1+700 dialing plans.

For a one time setup charge a Switched Overflow option is available to the Frontier Voice VPN Customer. Switched Overflow will route any call placed from any PNP location terminating to a dedicated PNP location, to a switched plain old telephone service (POTS) number at the dedicated terminating location if the dedicated facility is busy or the network is at capacity. The setup charge applicable to this option is set forth following.

Customers may subscribe to Frontier Voice VPN on a one, two or three year term plan and may select from four monthly minimum usage levels (MMUL). Beginning with the Customers' fourth invoice, and for the remaining months of any term plan commitment, the Customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. Term Plan Customers are eligible to receive tariffed volume discounts set forth following each month based on its VPN MMUL commitment.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.24 Frontier Voice Virtual Private Network

Voice VPN Term Plan Customers whose monthly gross account usage exceeds the next higher MMUL above the level to which the subscriber has committed will receive the discount applicable to the next higher MMUL. Discounts on all monthly gross account usage will be capped at the discount level applicable to the next higher MMUL. Volume discounts are calculated off the Frontier Voice VPN Month-to-Month rates in effect when calls are made. The discounts apply to VPN usage (outbound and remote access) only and do not apply to non-recurring or monthly recurring charges not to any associated operator/directory assistance and value added service usage. Volume discounts are not available to Customers subscribing to Frontier Voice VPN Month-to-Month service. In addition, Frontier Voice VPN customers who commit to a service term may receive additional discount credits as set forth following. Term plan options will automatically renew for successive periods of one year unless the Customer notifies the Company in writing before the end of their current term that the Customer intends to terminate the agreement at the completion of the term, the Company will notify the term plan customer at least sixty days prior to the end of the current term that the end of their current term is approaching. Customers choosing not to renew their term plan option will be assessed the Frontier Voice VPN Month-to-Month tariff rate currently in effect. A termination fee, equal to the MMUL of the term plan that the Frontier Voice VPN customer is subscribing, times the number of months remaining in the current term will be assessed to customers terminating service prior to the completion of their current term of service. (D)

The Customer is responsible for any Company and local service provider monthly recurring charges for dedicated circuits/loops necessary for the service, and costs incurred by the Company, including installation and local service provider contract termination charges, if such circuits/loops are canceled prior to activation of service, or the completion of the term commitment made by the Customer.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.25 InterState 4.9

InterState 4.9 is a non-distance sensitive flat-rated, outbound service. The per minute usage charges as specified below apply to all intrastate calls which originate and terminate in the state of Minnesota. The monthly recurring charge is applied at the account level when the monthly account usage charges are less than \$30.00.* This product is only available on an interLATA basis in conjunction with subscription to this product on an intraLATA basis.

This plan is available to customers of local exchange companies with whom the carrier has a billing and collections contract. Customer must subscribe to this product on the main billing number on the account. Customer must choose the InterState 4.9 product both for interLATA and intraLATA purposes for those lines which they choose to presubscribe to this product.

All inbound/outbound calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds.

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Charges will be rounded to the nearest cent on a per call basis.

3.26 MultipointK 800

MultipointK 800 Service is a shared, inward switched service which permits inbound calls, originated by dialing an "800" number to terminate at a MultipointK 800 customer's common line (i.e., business or residential line), provided a valid personal identification routing number (PIRN) is entered by the caller. The MultipointK 800 customer is billed for the calls rather than the call originator. MultipointK 800 intrastate service is only available in conjunction with MultipointK 800 interstate service. MultipointK 800 service completes calls to a Carrier-assigned 800 telephone number. The PIRNS entered by the caller determine the customer-designated telephone number to which the 800 call will terminate. Each Customer may request any combination of the four digit PIRNS, excluding the PIRNs reserved for special use by the Company. MultipointK 800 service employs shared 800 telephone numbers and, by conversion to MultipointK 800 service, the MultipointK 800 customer releases any ownership or exclusive rights of its 800 telephone number to the Carrier. Under the non-validated option, MultipointK 800 customers may receive inbound MultipointK 800 calls even if the calling party enters no PIRN or an incorrect PIRN. Under the validated option, the MultipointK 800 customer may receive MultipointK 800 inbound calls only when the correct PIRN is entered by the calling party.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.26 MultipointK 800 *continued*3.26.1 Rate Structure

MultipointK 800 calls are based on time of day, duration of call and originating and terminating locations of call.

3.26.2 Usage Charges

The per minute usage rates applicable to MultipointK 800 service are set forth following and apply to both validated and nonvalidated MultipointK 800 calls, and are based on the time of day, length of call, and the airline distance between the originating and terminating location of each call. The service hours applicable to MultipointK 800 service are set forth following. MultipointK 800 calls are billed in one minute increments with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

3.26.3 Service Hours

The following time periods apply in rating all MultipointK 800 service calls:

| | | |
|-----------------|--|---|
| Business Hours: | Monday through Friday | 8:00am-5:59pm Excluding Carrier- recognized holidays |
| Off Hours: | Monday through Friday Saturday and Sunday | 6:00pm-7:59am All Day Including Carrier- recognized holidays |

3.26.4 Volume Discounts

A volume discount is offered to all MultipointK 800 Service business and off-hour customers based on the following schedule. The volume discount is based on a customer's cumulative interstate and intrastate use of MultipointK 800 service.

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.27 Simple Connect 8xx

Simple Connect is a shared, inward switched service which permits inbound calls originated by dialing an 8xx number to terminate at a MultipointK 8xx customer's common line (i.e. business or residential line), provided a valid Personal Identification Routing Number ("PIRN") is entered by the caller. The Simple Connect customer is billed for the calls rather than the call originator. Simple Connect 8xx service completes calls to a Carrier assigned 8xx telephone number. The PIRNs entered by the caller determine the customer designated telephone number to which the 8xx call will be terminated. Upon request, from one to a maximum of ten PIRNs may be assigned by the Carrier to the customer, excluding those PIRNs reserved for special use by the Carrier. Requests for four or more PIRNs are subject to credit approval by the Carrier. Simple Connect 8xx service employs shared 8xx telephone numbers and, by conversion to Simple Connect 8xx service, the Simple Connect 8xx customer releases any ownership or exclusive rights of its 8xx telephone number to the Carrier.

3.28.1 Rate Structure

Charges for Simple Connect 8xx service are assessed based on the time of day and length of call.

3.28.2 Usage Charges

The Applicable per minute usage rates are set forth following. Simple Connect 8xx calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

3.28.3 Service Hours

The following time periods apply in rating all Simple Connect 8xx calls:

| | | |
|-----------------|--|---|
| Business Hours: | Monday through Friday | 8:00am – 4:59pm Excluding Carrier-recognized holidays |
| Off Hours: | Monday through Friday Saturday and Sunday | 5:00pm – 7:59am All Day Including Carrier-recognized holidays |

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.29 Frontier Flex 800

Frontier Flex 800 (FF800) is a two-way switched access service completing calls to a carrier-assigned toll-free telephone number. Inbound calls are originated by dialing a toll-free number which terminates at a FF800 customer line, provided a valid Personal Identification Routing Number (PIRN) is entered by the call originator. Outbound calls may be originated by dialing a toll-free number and entering a Customer-specific PIRN to receive dial tone, permitting the call originator to place a 1+ outbound call. The FF800 customer may request any combination of four digit PIRNS for their inbound FF800 service. Only one dial tone PIRN is allowed per FF800 customer. The dial tone PIRN cannot have more than two repeating digits and cannot have more than two sequential digits. The dial tone PIRN cannot match the last four digits of the customer's toll-free number.

3.29.1 Rate Structure

Frontier Flex 800 Service is a flat rated, non-distance sensitive, usage-based switched service, available twenty-four hours per day, seven days a week.

3.29.2 Usage Charges

Calls are billed in six second increments with a thirty second minimum. Any fraction of an increment is rounded up to the next whole increment.

3.30 Business 1+ Switched Access Service

1+ Switched Access gives customers the capability to originate and terminate IntraLATA and Intrastate calls. A customer using switched facilities may presubscribe to the Company's service to originate calls on a direct dialed basis.

Features include:

- Domestic intrastate direct dial calling.
- Single point of customer contact for all service offerings.

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.31 Business 800 Service

Business 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis and is billed directly to the Customer by the Company. A Customer may be assigned one or multiple 800 numbers that allow the customers end users to place a call to the customer free of charge.

Features include:

- Intrastate and Interstate 800 calls over the same local access line.
- International origination.
- Detailed call record lists originating phone numbers for all 800 calls.
- Vanity 800 numbers available at no extra charge.

3.32 Reserved for future use

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3.33 Residential 1+ Switched Access

1+ Switched Access gives customers the capability to originate and terminate Intrastate calls. A customer using switched facilities may presubscribe to the Company's service to originate calls on a direct dialed basis, or may access the Company's switched network by adding the Company's Carrier Identification Code to the dialing string.

Rate plans for residential 1+ Switched Access service can be found in Section 6 of this tariff. Customers may order these plans only in conjunction with the corresponding plan for interstate calling found in the Domestic Price List of Citizens Telecommunications Company.

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.33 Residential 1+Switched Access *continued*

The service is flat rated (i.e., not distance sensitive) and billed in one (1) minute increments.

Features include:

- Domestic intrastate direct dial calling.
- Single point of customer contact for all service offerings.
- One minute increment billing.

3.34 Residential 800 Service

Residential 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis. A Customer may be assigned one or multiple 800 series numbers that allow callers to place a call to the Customer free of charge. Service is dependent upon availability of 800 series numbers.

The service is flat rated (i.e., not distance sensitive) and billed in one (1) minute increments.

Features include:

- Intrastate and Interstate 800 calls over the same local access line.
- International origination.
- Detailed call record lists originating phone numbers for all 800 calls.
- Vanity 800 series numbers available at no extra charge.

3.35 Reserved for future use

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SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.36 Reserved for future use

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3.37 Business 250 Plus Service

Business 250 Plus Service gives customers, billing more than \$250.00 per month, an alternate rate structure for Business 1+ Switched Access, and Business 800. These Services have the same features described in Sections 5.2, 5.3, and 5.4 of this tariff.

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Business 1+ Switched Access and Business 800 Services are flat rated, and are billed in six (6) second increments.

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3.38 Private Line Service

3.38.1 Business Dedicated Access Service Description

Business Dedicated Access is a Private Line service that allows the Customer to access the Company's network via dedicated access facilities. Dedicated Access Service is targeted to large volume users who can take advantage of dedicated access, where facilities are available. Service is offered and can be configured for 1+ Service and 800 Service.

Business Dedicated Access Service may be obtained on a fixed term basis with a minimum of a one (1) year commitment, with a minimum requirement of greater than thirty thousand (30,000) minutes of usage per month. If usage is less than the minimum requirement, the Customer will be charged a penalty equal to the shortage of minutes of usage multiplied by the rate per minute. If the Customer terminates service prior to the expiration of the term, the Customer will be liable for any installation charges that were initially waived. The Customer must give written notice to the Company to disconnect the service forty-five (45) days prior to the end of the one term.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.38 Private Line Service *continued*3.38.1 Business Dedicated Access Service Description *continued*

Features include:

- Access Integration enables any or all channels to be used for both outgoing calls and incoming toll-free calls.
- Dialed Number Identification Service (DNIS) allows one location to receive identified multiple 800 calls.
- Account Codes and Verified Account Codes help the Customer prevent abuse by tracking the cost and origination of calls.

3.38.2 Point To Point Service Description

Point To Point Service is a Private Line Service that allows the Customer point-to-point or point-to-multipoint service via a dedicated connection. Point To Point Service is targeted to large volume users who can take advantage of Private Line Service, where facilities are available. Service is available at Voice Grade, 56kbps and DS1 (1.544 mbps) speeds.

Point To Point Service may be obtained on a fixed term basis for a period of one (1), two (2), three (3), four (4), or five (5) years. A specified discount, corresponding to the length of the term commitment, that will apply for the life of the plan, will be applied to the Inter-Office Channel (IOC) portion of the charges.

If a Customer terminates service prior to completion of the term commitment, the Customer will pay termination charges for any unexpired portion of the term remaining after the forty-five (45) day notice period required for cancellation of Point to Point Service. The Customer shall be liable for termination charges equal to one hundred percent (100%) of the monthly recurring IOC charges for any remaining portion of the first year of the term, and twenty five percent (25%) of the IOC charge for the remainder of the subsequent years of the term. In addition, the Customer will be liable for any installation charges that were previously waived. A Customer may terminate a Fixed Term Plan prior to its expiration without liability if:

- (A) a revision in the tariff results in a higher IOC rate for the Customer and the Customer provides written notice to discontinue the plan within forty-five (45) days of notification of such increase;
- (B) the Customer replaces the existing arrangement with a new arrangement which expires on or after the expiration date of the existing plan.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.38 Private Line Service *continued*3.38.3 Move Charge

A move charge will apply, to Private Line Services, when the physical location of the dedicated circuit, or a central office location is changed at the Customer's request. A move of this type will be considered a disconnection of service at one location and a reinstallation of the same service at the new location. The Customer will be responsible for the entire reinstallation charges. This type of move will not constitute a break in the original term agreement.

3.38.4 Allowance For Interruption Of Service

A credit allowance will be given when a Private Line Service is interrupted for more than two hours. Credit will equal one half (1/2) day, or one sixtieth (1/60) of the monthly billing charge, for every outage less than four (4) hours. The credit will equal one day, or one thirtieth (1/30) of the monthly billing charge for each twenty four (24) hour period, or fraction thereof, of an outage lasting more than four (4) hours. An interruption period begins when the Customer alerts the Company of the interruption and releases the circuit for testing and repair. An interruption period ends when the circuit is returned to the Customer in operating condition.

No credit allowances will be made for:

- (A) interruptions due to negligence or willful misconduct by the Customer;
- (B) interruptions due to failure of power, equipment, systems or connections not provided by the Company;
- (C) interruptions due to failure of access outside the Company's serving area; or
- (D) interruptions beyond the control of the Company.

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.39 Reserved For Future Use

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SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.40 Citizens Freedom Plan

Freedom Plan is a long distance plan that offers the Residential Customer a simplified rates structure for long distance calls placed through 1+ Switched Access Service. Freedom Plan is designed as a set of jurisdictionally integrated calling plans. A customer may order the Red, White, or Blue Freedom plan only in conjunction with the corresponding Red, White, or Blue Freedom Plan offered by the Company for interstate calling. The interstate portion of the Freedom Plan is subject to regulation by the Federal Communications Commission. The interstate portion of the Freedom plan may include a monthly recurring charge. In general, higher monthly recurring charges are associated with lower per minute charges. Freedom Plan does not require volume or term commitments

3.41 EZ Plan

EZ Plan is a long distance switched service which provides Customers with single per minute rates for both their inbound (8XX) and outbound (1+) usage.

3.41.2 Usage Charges

The Customer's total intrastate monthly usage of EZ Plan service is charged at the applicable per minute rates set forth in this tariff, and vary base on the EZ Plan service plan selected. EZ Plan inbound and outbound calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole increment.

Customers may subscribe to EZ Plan service on a month-to-month basis, or subscribe to either a fifteen (15) or thirty (30) month term agreement. A Minimum Monthly Usage Level (MMUL) is required for each service plan offered. Beginning with the Customer's second invoice, and for the remaining months of any service plan, the Customer will be charged the difference between the gross account usage and the MMUL if the gross usage is less than the MMUL. The MMUL and applicable per minute rates are set forth following.

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.41 EZ Plan *continued*

3.41.2 Usage Charges *continued*

EZ Plan fifteen (15) and thirty (30) month term plans will automatically renew for successive fifteen (15) month periods unless the Customer notifies the Carrier in writing of their intention to terminate the agreement at the completion of their current term plan. The Carrier will notify the Customer at least 60 days prior to the end of their current agreement that the end of the term is approaching. Customers electing to continue to receive EZ Plan service without renewing their current term will automatically revert to the current month-to-month tariffed rate. A monthly termination fee, equal to the MMUL of the term plan the EZ Plan Customer is subscribing to, will be assessed per month for each of the remaining months in the current term when an EZ Plan Customer terminates service prior to the completion of the full term commitment.

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3.42 Hotline Home

Hotline Home is one-way inward service allowing residential subscribers to receive calls via a Carrier-provided 800 number. Calls are terminated over local telephone company access provided by the subscriber.

All calls are rounded to the next higher one-tenth of one minute and are subject to a minimum billing of one minute per call.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.43 Clear Value

Clear Value is a long distance service which provides customers with single per minute rates for both their inbound (800) and outbound (1+) usage. Clear Value customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Clear Value customer's designated location by users dialing 1 plus the Clear Value customer's 800 telephone number.

3.43.1 Rate Structure

Clear Value calls are based on the length of the call and the time of day.

3.43.2 Usage Charges

The customer's Clear Value service is charged at the applicable hours set forth following based on the product option selected. Clear Value switched customers I+, 800, and MobileLine long distance calls are billed in six (6) second increments, with a thirty second minimum for each call and, MultipointK 800 option calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Clear Value dedicated access I+ and 800 calls are billed in six (6) second increments, with an eighteen second minimum for each call. Clear Value customers who make long distance calls through Access are billed in one minute increments with a one minute minimum or, Spectrum are billed in six (6) second increments with a thirty (30) second minimum at the per minute and per call rates set forth following. Any fraction of an increment is rounded up to the next whole increment.

Clear Value customers may subscribe to one of seven (7) mutually exclusive Clear Value service options: month-to-month; Term Plan I, Term Plan II, Term Plan III, Term Plan IV, Term Plan V, or Term Plan VI. For each Clear Value plan option, a Clear Value customer must commit to either a one year (12 month), two year (24 month) or three year (36 month) term agreement. Clear Value customers electing either a two or three year term plan agreement will receive one of the applicable per minute discount off the base one year term plan rates. The applicable per minute discounts are set forth following. Clear Value customers may elect either a switched or dedicated access option (or both) for Term Plans III, IV, V or VI. Term Plans II, V and VI may use switched access only in conjunction with a dedicated access option. The MTM option is only available on a switched access basis. Clear Value customers electing a dedicated access option will be billed by their local exchange carrier or alternative provider for all monthly and non-recurring charges associated with the dedicated access facilities required to access Frontier.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.43 Clear Value *continued*3.43.2 Usage Charges *continued*

Clear Value Term Plan options will automatically renew for successive periods of one year unless the Clear Value Term Plan customer notifies Frontier in writing before the end of the term that the Term Plan customer intends to terminate the agreement at the completion of the current term. There is a monthly minimum usage level (MMUL) for each term plan option, as set forth following. Beginning with the customer's second invoice, and for the remaining months of any term plan commitment, the customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. A monthly termination fee, equal to the MMUL of the term plan that the Clear Value customer is subscribing to, will be assessed per month for each of the remaining months in the current term after a Clear Value customer terminates service prior to the completion of the current term of service. Clear Value Clear Value Access, and Clear Value Spectrum directory assistance calls are charged on a per call basis. Clear Value customers who have also selected MultipointK 800 service will have all of their MultipointK 800 calls rated and billed at minute rates set forth following. Clear Value customers who also have service long distance MobileLine service will have their MobileLine calls rated and billed at the month-to-month Clear Value per minute rates set forth following.

3.43.3 Ancillary Charges

Clear Value, Clear Value Access, and Clear Value Spectrum directory assistance calls are charged on a per call basis.

3.43.4 Service Hours

The following time periods apply in rating all Clear Value calls, and all Clear Value calls made through either Access or Spectrum:

| | | |
|-----------------|--|---|
| Business Hours: | Monday through Friday | 8:00am-4:59pm Excluding Carrier- recognized holidays |
| Off Hours: | Monday through Friday Saturday and Sunday | 5:00pm-7:59am All Day Including Carrier- recognized holidays |

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.44 Frontier Common Sense

Frontier Common Sense service allows customers to select either switched or dedicated outbound and inbound service, and travel card service as a unified service offering. Common Sense customers may select one of three options. It is only available in conjunction with Frontier's interstate Common Sense service. Frontier Common Sense customers may originate outbound intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 101XXXX and then the area code and the desired telephone number. Inbound calls are originated to the Common Sense customer's designated location by users dialing 1+ the Common Sense customer's 800 telephone number.

3.44.1 Rate Structure

Frontier Common Sense calls are based on length of call, and time of day.

3.44.2 Usage Charges

The customer's total monthly use of Frontier Common Sense (switched, dedicated and travel) service is charged at the applicable rates per minute and the applicable hours set forth following. Frontier Common Sense switched and dedicated outbound calls are billed in six second increments, with a six second minimum for each call. Frontier Common Sense switched and dedicated inbound calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Common Sense customers who make long distance calls through their travel card service are billed in one minute increments with a one minute minimum. There is a monthly minimum usage charge (MMUC) associated with Common Sense service option selected. Beginning with the customers' second invoice, and for the remaining months of any term plan commitment, the customer may be charged the difference between the gross account usage and the MMUC if the gross account usage is less than the MMUC. In addition, Common Sense customers who commit to a service term may receive additional discount credits as set forth following based on their monthly usage level and term commitment.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.44 Frontier Common Sense3.44.3 Ancillary Charges

Calls made to directory assistance telephone numbers are charged on a per call basis.

3.44.4 Service Hours

The following time periods apply in rating all Frontier Common Sense calls (switched, dedicated and travel):

| | | |
|-----------|--|---|
| Peak: | Monday through Friday | 8:00am – 4:59pm Excluding Carrier- recognized holidays |
| Off Peak: | Monday through Friday Saturday and Sunday | 5:00pm – 7:59am All Day Including Carrier- recognized holidays |

3.45 Frontier Independence

Frontier Independence is a long distance service which provides customers with a single per minute rate for both their inbound (8XX) and outbound (1+) usage. Independence customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number, or by dialing 101XXXX then an area code and the desired telephone number. Inbound calls are originated to the Independence customer's designated location by users dialing 1 plus the Independence customer's 8XX telephone number.

3.45.1 Rate Structure

Independence service is a flat rated, non-distance sensitive switched service, twenty four (24) hours a day, seven (7) days a week, including Carrier recognized holidays. The applicable per minute rates are set forth following, and are based on the Independence product plan selected.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.45 Frontier Independence *continued*3.45.2 Usage Charges

The applicable per minute rates are set forth following, and are based on the Independence product plan selected. Independence switched 1 plus and 8XX calls are billed in six second increments, with an eighteen second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Frontier Independence Dedicated Access 1 plus and 8XX calls are billed in six second increments, with a six second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Independence customers who make long distance calls through Access are billed in six second increments, with a thirty second minimum for each call, at the per minute rates set forth following. Switched Access Independence service option customers may subscribe to the service on a month-to-month basis or, subscribe to one of five service plans. In each of the five plans the customer must commit to either a one year (12 month), two year (24 month), or three year (36 month) term agreement. Customers electing to subscribe to one of the five plans will receive one of the applicable per minute discount rates off the one year base rate. The applicable discounts are set forth following.

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Subscribers to Independence Dedicated Access service must commit to either a one year (12 month), two year(24 month) or three year (36 month) term agreement. Applicable per minute rates for Independence Dedicated Access service are set forth following.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.45 Frontier Independence *continued*3.45.2 Usage Charges *continued*

Independence switched term plan options will automatically renew for successive periods of one year unless the Independence Term Plan customer notifies the Carrier in writing before the end of their current term that the customer intends to terminate the agreement at the completion of the term. Independence switched term plan option customers choosing not to renew their term plan option will be assessed the Independence month-to-month tariff rate currently in effect. Dedicated term plan customers will automatically renew to their current term plan unless the customer notifies the Carrier in writing before the end of the current term plan that the customer intends to terminate the agreement at the completion of the term. Independence dedicated term plan customers choosing not to renew their term plan agreement will automatically revert to the current one year \$1,000 minimum monthly usage level plan. There is a minimum monthly usage level (MMUL) for each term plan option as set forth in following. The customer will be charged the difference between the gross account usage and the MMUL if the gross account usage is less than the MMUL. A monthly termination fee, equal to the MMUL of the term plan that the Independence customer is subscribing to, will be assessed per month for each of the remaining months in the current month term after a Independence customer terminates service prior to the completion of the then current term of service.

3.46 HomeSaver

HomeSaver is a two-way switched access service offered only in conjunction with Frontier's interstate HomeSaver service, wherein customers are provided both inbound (800) and outbound (1+) service. HomeSaver customers may be billed directly or via their credit card for intrastate and interstate calls that terminate to the customer's HomeSaver station, and are billed to the called party rather than the call originators. HomeSaver customers may originate intrastate calls by dialing 1 plus an area code and the desired telephone number, or by dialing 101XXXX and then the area code and the desired telephone number.

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.46 HomeSaver *continued*

3.46.1 Rate Structure

HomeSaver calls are based on length of call and time of day.

3.46.2 Usage Charges

The customer's total monthly use of HomeSaver is charged at the applicable service hour rates per minute set forth following. HomeSaver outbound calls are billed in one minute increments, with a one minute minimum per call. HomeSaver inbound calls are billed in six (6) second increments with a one minute minimum per call. Any fraction of an increment is rounded up to the next whole increment.

Customers who are presubscribed to HomeSaver service will also be eligible for HomeSaver Access (Travel) service as set forth in Section D2 of the tariff. HomeSaver Access (Travel) service is billed in six (6) second increments with a one minute minimum, and is not available on a stand alone basis.

Calls made to directory assistance telephone numbers are charged on a per call basis.

3.46.3 Service Hours

The following time periods apply in rating all HomeSaver and HomeSaver Access (Travel) calls:

| | | |
|----------------|--|---|
| Day: | Monday through Friday | 8:00am-4:59pm Excluding Carrier-recognized Holidays |
| Evening/Night: | Monday through Friday Saturday and Sunday | 5:00pm-7:59am All Day Including Carrier-recognized holidays |

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.47 Reserved for future use

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3.47.1 Reserved For Future Use

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SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.48 Frontier VIP

Frontier VIP Standard and VIP Plus are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched and dedicated usage. VIP Standard and VIP Plus are offered dependant upon the availability of Carrier capability.

3.48.1 Rate Structure

Frontier VIP switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

3.48.2 Usage Charges

Customers may subscribe to Frontier VIP Standard and VIP Plus switched and dedicated service on either a Month-to-Month, one, two or three year Term Plan. The Customer's total monthly usage of Frontier VIP is charged at the applicable per minute rates set forth in Flexible Rate Schedule of this tariff. Frontier VIP switched inbound (8XX) and outbound service is billed in six-second increments, with an eighteen-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up or down to the nearest whole cent.

Subscribers to Frontier VIP Term Plan services will receive a percent discount off the switched or dedicated Term Plan base rate, based on the Term Plan selected. The Volume Discount Levels and applicable discounts are specified in Flexible Rate Schedule of this tariff.

Applicable discounts are set forth in the Flexible Rate Schedule. Subscribers to a VIP Term Plan services will receive a percent discount off the Term Plan base rate, based on the Term Plan and Volume Discount Levels. The Volume Discounts Levels and applicable percent discounts are specified in the Flexible Rate Schedule.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.48 Frontier VIP *continued*3.48.2 Usage Charges *continued*

Frontier VIP Standard Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Frontier VIP Plus Term Plans will default to VIP Standard month-to-month plans if not renewed. Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective switched current effective base rate.

A termination fee, equal to the Number of lines cancelled x number of months remaining on the contract x \$25.00, will be assessed when a VIP Standard or VIP Plus Customer terminates service prior to the completion of the then current term. For a dedicated service customer the "number of lines" is equal to the number of channels (i.e., a T1 loop would constitute 24 lines).

Frontier VIP may be applied at the parent or child account levels. (Allowing different child accounts to have different long distance products). For customers with VIP Plan at the parent account level, all qualified billing rolls up to the parent to determine total monthly billing and the appropriate "super-volume" discount level for that month. Child account discounting will be applied based on the higher (parent or child) VIP Plan term and "total volume" discount. Discounts will be shown per call type at the account level on billing statements.

3.48.3 Ancillary Services

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

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SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.49 FrontierWorks – LD

FrontierWorks LD is a non-distance sensitive product that includes direct dial 1+ outbound service and (8XX) toll free inbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks LD offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the FrontierWorks Small Business Solutions product offered by that associated LEC. This product is only available in conjunction with the FrontierWorks LD plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Term plans and termination liability that the customer agrees to for FrontierWorks LD in conjunction with the FrontierWorks Small Business Solutions product can be found in the local exchange tariff of FCA's associated LEC.

3.49.1 Rate Structure

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

| Monday - Friday | | Saturday & Sunday |
|------------------------|-------------------|---|
| N = Night | 12:00 AM - 7:59AM | N = Night 12:00AM Saturday through 11:59 PM on Sunday. |
| D = Day | 8:00 AM - 4:59PM | |
| E = Evening | 5:00 PM - 11:59PM | |

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|
C

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.49 FrontierWorks – LD *continued*3.49.2 Usage Charges

Customers enrolled in this product will receive a total of 100 free direct dial 1+ and (8XX) toll free interstate, interLATA or intraLATA minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found following in this section.

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with FrontierWorks LD, in monthly increments of 250, 500, and 1000 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found in the FrontierWorks LD Plan from Frontier Communication of America's Interstate Domestic Price List. Any usage above the 100 free minutes and the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the current rates and charges section of this tariff. Unused free or BOT minutes do not carry over to the next bill cycle.

Overage rates may vary depending upon which BOT is selected. If a new customer to FrontierWorks LD signs up mid-billing cycle, free minutes and the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance, and 900 calls. (D)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the FrontierWorks Small Business Solutions product of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by FrontierWorks LD. If a customer selects an FCA product for auxiliary lines other than FrontierWorks, the customer will be subject to the rates, terms and conditions of that product.

Interstate rates for usage outside the zero-rated minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

All calls are subject to a minimum billing of eighteen seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.50 Freedom Calling Plan – Version A

Freedom Calling is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription to Frontier Communications of America, Inc. (FCA) is required to subscribe to Freedom Calling. Primary and all secondary lines must subscribe to the Freedom Calling plan offered by Frontier Communications of America, Inc. (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. This product is only available in conjunction with the Freedom Calling plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

3.50.1 Rates and Charges

Freedom Calling calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

3.50.2 Usage Charges

With the Freedom Calling option, usage is available in 300 or 600-minute domestic blocks of time (BOT). The BOT is applied at the account level. The Monthly Recurring Charge (MRC) for the 300 or 600-minute BOT for Freedom Calling can be found in the FCA's Domestic Informational Pricelist. Any usage above the allotted 300 or 600-minute blocks of time will be subject to an overage rate that can be found in the rate section of this tariff. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. Domestic calling is within the United States including Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands, Guam and Spain only. The 300 or 600-minute BOT do not include toll free, long distance directory assistance, or international termination of 1+ dialed calls.

(D)
(D)

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.50 Freedom Calling Plan –Version A *(cont'd)*3.50.2 Usage Charges *(cont'd)*

If a customer new to Freedom Calling subscribes mid-billing cycle, BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears.

Interstate usage rates are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

(D)
(D)3.51 Frontier Destinations

Frontier Destinations State to State and Frontier Destinations Instate are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched usage. Destinations State to State and Destinations Instate are offered dependant upon the availability of Carrier capability. This plan is available to customers of local exchange companies (LECs) with whom the carrier has a billing and collections contract. This product is only available in conjunction with the respective Frontier Destinations plan from Frontier Communications of America, Inc.'s interstate Domestic Price List. If a customer selects this service, all lines pre-subscribed to Frontier Communications of America, Inc. are to be on this account level plan.

3.51.1 Rate Structure

Destinations State to State and Destinations Instate switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

3.51.2 Usage Charges

Customers may subscribe to Destinations State to State or Destinations Instate switched service on either a Month-to-Month, one or two year Term Plan. The Customer's total monthly usage is charged at the applicable intrastate per minute rates set forth following. Frontier Destinations State to State and Frontier Destinations Instate switched inbound (8XX) and outbound service is billed in six-second increments, with a thirty-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up to the nearest whole cent.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.51 Frontier Destinations (*cont'd*)3.51.2 Usage Charges (*cont'd*)

Frontier Destinations State to State and Destinations Instate Term Plans will automatically renew for successive twelve (12) month periods, and will continue to renew for additional one year periods at the then current tariffed rates in effect for a one or two year term unless the Customer notifies the Carrier in writing 60 days before the end of their current term of their intention to terminate the agreement at the completion of the term. During the term, rates may be changed for the plan with 30 days notice. If the rate is an increase, customers will have 30 days from the date notified to make a change or cancel their long distance contract without penalty.

A customer may change between any currently available Frontier term plan without penalty if the term commitment for the new plan is equal or longer than the remaining term commitment of the old plan

A termination fee, equal to the Number of accounts cancelled multiplied by the number of months remaining on the contract multiplied by \$50.00, will be assessed when a Destinations State to State and Destinations Instate Customer terminates service prior to the completion of the then current term.

3.51.3 Ancillary Services

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

(D)
(D)

3.52 Frontier Choices Unlimited *

Frontier Choices Unlimited is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Choices Unlimited. This product is only available in conjunction with the Frontier Choices Unlimited plan from FCA's Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Choices product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Choices Unlimited option.

* This service is limited to existing customers at their existing locations

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.52 Frontier Choices Unlimited (*cont'd*) *

(N)

3.52.1 Rates and Charges

Frontier Choices Unlimited calls are non-distance sensitive, flat-rated with the following rating periods:

| | | | |
|-----------------|--------------------|-------------------|---------------------|
| Monday - Friday | | Saturday & Sunday | |
| N= Night | 12:00 AM - 7:59 AM | N= Night | 12:00 AM Saturday |
| D= Day | 8:00 AM - 4:59 PM | | through 11:59 PM on |
| E= Evening | 5:00 PM - 11:59 | | PM Sunday |

3.52.2 Usage Charges

With the Frontier Choices Unlimited option, unlimited usage is available only on the main billing number on the account. All calls are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Choices Unlimited long distance provides unlimited minutes of direct dialed 1+ domestic calling for residential voice service only. Domestic calling is within the United States including Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands, Guam and Saipan. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

The Choices Unlimited service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Choices Unlimited service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Choices Unlimited service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Choices Unlimited is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply as provided elsewhere in this tariff.

* This service is limited to existing customers at their existing locations

(N)

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.52 Frontier Choices Unlimited (*cont'd*) *3.52.2 Usage Charges (*cont'd*)

The Monthly Recurring Charge (MRC) for Frontier Choices Unlimited is billed in advance and can be found in Frontier Communications of America, Inc.'s Domestic Pricelist. If a new customer to Frontier Choices Unlimited enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Unlimited plan option will automatically be removed from the main line and thus the customers account. Note: To maintain the account for the customer, the remaining lines will be placed onto Frontier One or Simple Rate calling plan depending on the associated LEC.

Additional phone lines are available on this plan. Each additional line will be billed a per minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call.

The additional phone lines will not have the 30-free minutes applied since the Frontier Choice Unlimited long distance plan is not an eligible plan for the 30-free minutes. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

If a customer selects the Frontier Choices Tier III product offering from the associated LEC, pre-subscription to FCA Unlimited is required for the main billing number and the additional line(s).

8xx inbound products may be used in conjunction with Frontier Choices Unlimited, where available. (D)

* This service is limited to existing customers at their existing locations

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.53 FrontierWorks Business Connections LD Bundle, Version B * (N)

FrontierWorks Business Connections LD Bundle is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks Business Connections LD Bundle offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LECs) with whom the carrier has a billing and collections contract, and is enrolled in the FrontierWorks Business Connections Product Suite offered by that associated LEC. This product is only available in conjunction with the FrontierWorks Business Connections LD Bundle plan from Frontier Communications of America, Inc.'s interstate Domestic Price List. A list of FCA associated LECs can be found in Frontier Communications of America, Inc.'s interstate Domestic Price List.

Term plans and termination liability that the customer agrees to for *FrontierWorks Business Connections LD Bundle* in conjunction with the *FrontierWorks Business Connections Product Suite* can be found in the local exchange tariff of FCA's associated LEC.

Rate Structure

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

| Monday – Friday | | Saturday & Sunday | |
|-----------------|-------------------|-------------------|--|
| N = Night | 12:00 AM - 7:59AM | N = Night | 12:00AM Saturday through 11:59 PM on Sunday. |
| D = Day | 8:00 AM - 4:59PM | | |
| E = Evening | 5:00 PM - 11:59PM | | |

Usage Charges

Customers enrolled in this product will receive a total of 100 free direct dial 1+ interstate, interLATA or intraLATA minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found in the rate section of this tariff.

* This service is limited to existing customers at their existing locations (N)

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.53 FrontierWorks Business Connections LD Bundle, Version B *continued**Usage Charges *continued*

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with *FrontierWorks Business Connections LD Bundle*, in increments of 300, 600, and 900 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found in the *FrontierWorks Business Connections LD Bundle* plan from FCA's interstate Domestic Price List. Customers who select the Premier and Versaline Plus package from the *FrontierWorks Business Connections Product Suite* must select at least a 300 minute BOT to participate in this long distance product. Any usage above the 100 free minutes and the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this tariff. Overage rates may vary depending upon which BOT is selected. Minutes of use will be allocated to the free minutes and blocks of time allotments in sequential order from lowest to highest of the ten-digit line numbers on the customer's account that are subscribed to in this plan.

If a new customer to *FrontierWorks Business Connections LD Bundle* signs up mid-billing cycle, free minutes and the BOT minutes will be prorated, based upon number of days of that billing cycle. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: (8XX) toll free inbound, long distance Directory Assistance, and 900 calls. (D)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the *FrontierWorks Business Connections Product Suite* of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by *FrontierWorks Business Connections LD Bundle*. If a customer selects an FCA product for auxiliary lines other than FrontierWorks, the customer will be subject to the rates, terms and conditions of that product.

* This service is limited to existing customers at their existing locations

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.53 FrontierWorks Business Connections LD Bundle, Version B *continued** (N)Usage Charges *continued*

Interstate rates for usage in excess of the 100 free minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc. Unused free minutes and BOT minutes cannot be carried over to another billing cycle. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the respective overage rate for that bundle.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

Ancillary Charges

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

FrontierWorks Business Connections LD Toll Free * (N)

Customers enrolled in the FrontierWorks Business Connections bundle can select an optional (8XX) toll free service. Assignment of phone number(s) is at the sole discretion of Frontier Communications of America, Inc. This optional product is only available in conjunction with the *FrontierWorks Business Connections LD Toll Free plan* from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Intrastate (8XX) Usage will be assessed a rate per minute, with rates varying depending upon which BOT the customer is subscribed to at time the call was placed. Intrastate (8XX) Usage will not be applied to the 100 free minutes or the optional block of time minutes.

All Intrastate (8XX) calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the nearest cent on a per call basis.

* This service is limited to existing customers at their existing locations (N)

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.54 Frontier Small Business Advantage LD, Version B

Frontier Small Business Advantage LD is a non-distance sensitive product that includes direct dial 1+ intrastate and interstate outbound service and optional (8XX) toll free inbound service. This product is only available in conjunction with the Frontier Small Business Advantage LD plan from Frontier Communications of America, Inc.'s (FCA) interstate Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the Frontier Small Business Advantage product offered by that associated LEC. A list of FCA associated LECs can be found in FCA's interstate Domestic Price List. Pre-subscription of all lines within the LEC product offering is required to subscribe to Frontier Small Business Advantage LD offered by FCA.

Customers that select this long distance product commit to a two-year term plan and are subject to rules and regulations of early termination liability in conjunction with the Frontier Small Business Advantage product. Early termination liability rules and regulations can be found in the local exchange tariff of FCA's associated LEC. If any line that is pre-subscribed to this product has pre-subscription removed at the request of customer prior to expiration of the term commitment, the customer has cancelled service and early termination penalties as defined in the local exchange tariff of FCA's associated LEC will apply. At conclusion of satisfied contract, unless otherwise changed or modified, contract will auto-renew for an additional term length equal to the original contract term period.

Customers enrolled in the Frontier Small Business Advantage LD can select an optional (8XX) inbound toll free service. Assignment of phone number(s) is at the sole discretion of FCA. This optional product is only available in conjunction with the Frontier Small Business Advantage LD *Toll Free option* from FCA's interstate Domestic Price List.

Rate Structure

Frontier Small Business Advantage LD switched calls are non-distance sensitive, flat-rated, with the following rating periods:

| Monday – Friday | | Saturday & Sunday |
|-----------------|-------------------|---|
| D= Day | 8:00 AM - 4:59PM | N = Night 12:00AM Saturday through 11:59 PM on Sunday. |
| E= Evening | 5:00 PM - 11:59PM | |
| N= Night | 12:00 AM - 7:59AM | |

(N)

(N)

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.54 Frontier Small Business Advantage LD, Version B *continued*Usage Charges

A single Block of Time (BOT) quantity of minutes must be ordered in conjunction with Frontier Small Business Advantage LD, in monthly increments of 200, 400, and 600 intrastate and interstate minutes, for an additional monthly recurring charge (MRC) applied at the account level. If the optional (800) toll free service is selected, those minutes will be included in the BOT minutes, and the MRC for the optional (800) toll free service is applied on a per number basis. The MRCs for the BOT and the optional toll free service can be found in the Frontier Small Business Advantage LD plan from FCA's interstate Domestic Price List. If a customer has multiple lines on the account, minutes of use will be allocated to the block of time allotments in sequential order from lowest to highest of the ten digit line numbers on the customer's account that are subscribed to this plan. Any excess BOT minutes not used for any give billing month will expire and cannot be used against any other month's usage. Any usage above the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the rate section of this tariff. Overage rates may vary depending upon which BOT is selected.

If a new customer to Frontier Small Business Advantage LD signs up mid-billing cycle, the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance, and 900 calls. (D)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the Frontier Small Business Advantage product of the associated LEC, those lines are not eligible for the BOT selection offered by this product. If a customer selects an FCA product for auxiliary lines other than Frontier Small Business Advantage LD, the customer will be subject to the rates, terms and conditions of that product

Interstate rates for usage outside the BOT minutes are found in the Domestic Price List of FCA. International rates for this product are found in the International Product Guide of FCA.

All calls are subject to a minimum billing of thirty seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.55 Frontier Digital Phone Service - 2010*

(T)

Frontier Digital Phone Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Phone Service. This product is only available in conjunction with the Frontier Digital Phone Service plan from FCA's Domestic Price List. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

Rates and Charges

Frontier Digital Phone Service calls are non-distance sensitive, flat-rated with the following rating periods:

| Monday – Friday | | Saturday & Sunday |
|-----------------|-------------------|---------------------------------|
| D= Day | 8:00 AM - 4:59PM | N = Night |
| E= Evening | 5:00 PM - 11:59PM | 12:00 AM Saturday through 11:59 |
| N= Night | 12:00 AM - 7:59AM | PM on Sunday. |

Usage Charges

With the Frontier Digital Phone Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the Company remedies set forth following.

*This service offering is limited to all existing subscribers at their existing locations.

(N)

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.55 Frontier Digital Phone Service - 2010* *continued* (T)Usage Charges *continued*

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited as specified in this tariff (such as long distance dial-up internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls. Additional restrictions may apply as provided elsewhere in this tariff.

The Monthly Recurring Charge (MRC) for Frontier Digital Phone Service is billed in advance. The intrastate portion of the MRC follows and the interstate portion can be found in FCA's Interstate Domestic Price List. If a new customer to Frontier Digital Phone Service enrolls mid-billing cycle, the MRC will be prorated.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Service plan option will automatically be removed from the main line and thus the customers account. Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Service, where available.

*This service offering is limited to all existing subscribers at their existing locations.

(N)

Issued: June 29, 2012

Effective: July 14, 2012

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

(N)

3.56 Frontier Business Unlimited Service

Frontier Business Unlimited is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to the Frontier Business Unlimited. This service is only offered in conjunction with the Frontier Business Unlimited Service bundle offering.

Rates and Changes

Frontier Business Unlimited calls are non-distance sensitive, flat-rated with the following rating periods.

| | | |
|---------------|----------------|-----------------------------|
| Monday-Friday | | Saturday & Sunday |
| E=Evening | 12:00AM-7:59AM | N=Night |
| D=Day | 8:00AM-4:59PM | 12:00AM Sat-11:59 on Sunday |
| Evening | 5:00PM-11:59PM | |
| | | |

On

Usage Charges

FBU long distance minutes are only available on your FBU line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and dial-up internet calls. If unlimited minutes are used for non-voice calls, Frontier may charge a per minute rate listed below for non-voice long distance calls. Customers with usage inconsistent with normal commercial voice applications and usage patterns may be converted to non-FBU service with charges for local and long distance calling.

The unlimited long distance plan may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice applications. This service may not be used for autodialing, long distance internet or intranet access (including access to corporate LANs), telemarketing or telesales applications.

FBU service is not available with PBX trunks, ground start lines or trunks, key system lines or trunks, foreign central office services, public telephone services, and analog to digital conversion digital PBX services or the equivalents of any such services.

(N)

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.56 Frontier Business Unlimited Service *continued*

Usage Charges *continued*

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

If a new customer to Frontier Business Unlimited signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Unlimited Long Distance plan will be billed in arrears.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, the Frontier Unlimited Bundle will automatically be removed from the line and thus the customer's account.

(N)

(N)

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

(N)

3.57 Frontier Business Metro

Frontier Business Metro is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required. The customer must subscribe to the Frontier Business Metro local service product offered by the associated LEC and must be the main billing number on the account in order to be eligible for the Frontier Business Metro.

Rates and Changes

Frontier Business Metro calls are non-distance sensitive, flat-rated with the following rating periods.

| | | |
|---------------|----------------|-----------------------------|
| Monday-Friday | | Saturday & Sunday |
| E=Evening | 12:00AM-7:59AM | N=Night |
| D=Day | 8:00AM-4:59PM | 12:00AM Sat-11:59 on Sunday |
| Evening | 5:00PM-11:59PM | |
| | | |

On

Usage Charges

Charges for direct dialed outgoing voice minutes of use are covered under the monthly recurring charge ('MRC') with the Frontier Business Metro Plan. Usage including, but not limited to, International calling, Directory Assistance Service, Operator Services, Collect or Person to Person calls, 900, 976, 700 calls, calls to access information services, and internet usage fees and surcharges are not included as part of the MRC and will be charged separately. The Plan may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application.

This service may not be used for autodialing, long distance Internet or Intranet access (including access to corporate LANs), call center and certain switching applications. The Unlimited Rate Plan is not available with PBX trunks, ground start lines or trunks, ISDN services, Centrex Service, remote call forwarding services, foreign exchange services, foreign central office services, foreign zone services, public telephone services, and analog to digital conversion digital PBX services or the equivalents of any such services. If unlimited minutes are used for non-voice calls, Frontier may charge a 5 cent per minute rate for non-voice long distance calls. Customers with usage inconsistent with normal commercial voice applications and usage patterns may be converted to non-FBM service with charges for local and long distance calling.

By selecting the Plan, Customer agrees to use the service in accordance with these term and conditions and to indemnify and hold Frontier, its parent, subsidiaries and affiliates, harmless from any claims resulting from use or misuse of its products and services.

(N)

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.57 Frontier Business Metro *continued*

Usage Charges *continued*

The terms and conditions may be revised periodically, effective upon notice to customers and the filing of a revised tariff.

Customer account usage and calling patterns may be reviewed periodically at the discretion of the Company. Depending on the evaluation results, Customers whose use constitutes, in the Company's sole discretion, violation of this policy will be notified in writing that their Frontier Business Metro Plan may be terminated and/or Frontier may adjust the charges to a higher priced per minute usage plan as a result of prohibited use/abuse.

If a new customer to Frontier Business Metro signs up mid-billing cycle, the MRC will be prorated. Usage will be billed in arrears.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line, the Frontier Unlimited Bundle will automatically be removed from the line and thus the customers account.

(N)

(N)

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.58 Frontier Digital Phone Service

3.58.1 General

Frontier Digital Phone Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Unlimited Service or the Digital Phone Unlimited Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

Rates and Charges

Frontier Digital Phone Service calls are non-distance sensitive, flat-rated with the following rating periods:

| | | |
|-----------------|-------------------|---|
| Monday – Friday | | Saturday & Sunday |
| D= Day | 8:00 AM - 4:59PM | N = Night |
| E= Evening | 5:00 PM - 11:59PM | 12:00 AM Saturday through 11:59 PM on Sunday. |
| N= Night | 12:00 AM - 7:59AM | |

UUsa

3.58.2 Usage Charges

With the Frontier Digital Phone Unlimited Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Unlimited Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Digital Phone Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.58 Frontier Digital Phone Service (Cont'd)3.58.2 Usage Charges (Cont'd)

If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Unlimited Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Unlimited Service plan option will automatically be removed from the main line and thus the customer's account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital Phone Unlimited Service, where available.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.59 Frontier Digital Phone Essentials3.59.1 General

Frontier Digital Phone Essentials a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to Frontier Digital Essentials. This plan is available in conjunction with the Frontier Digital Phone Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Essentials options.

Frontier Digital Essentials calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week

3.59.2 Usage Charges

With the Frontier Digital Essentials, usage is available in a 30-minute block of time. The BOT is applied at the line level. The monthly MRC is found in the Frontier Communication of America Domestic Price List. Any intrastate usage above the allotted 30 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 30 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, international termination of 1+ dialed calls. Canadian calls will not be part of the 30 minutes and will be rated separately.

International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.60 Business Cents3.60.1 General

Business Cents is a long distance service which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute based on the Business Cents product option selected. Business Cents switched 1+, and 800 calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole Increment.

3.61 Frontier Basic Long Distance Service3.61.1 General

Frontier Basic Long Distance Service is the basic long distance service offered to residential and business customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. (T)

3.61.2 Usage Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

SECTION II - SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.62 OneVoice Nationwide3.62.1 General

OneVoice Nationwide is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to the OneVoice Nationwide. This product is only available in conjunction with the OneVoice plan from the Frontier ILEC Companies Tariff.

3.63.2 Usage Charges

OneVoice Nationwide long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Call segments will be rounded to the next full increment Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- OneVoice Nationwide service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

3.63.3 Monthly Charges

The Monthly Recurring Charge (MRC) for OneVoice Nationwide can be found in Frontier Communications of America Price Guide.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

SECTION II - SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.63 OneVoice 100

3.63.1 General

OneVoice 100 a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. The plan is available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to OneVoice. This plan is available in conjunction with the OneVoice plan offered by the associated LEC. OneVoice 100 calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week. A monthly recurring charge for the plan can be found in the Frontier Communications of America Domestic Price List.

3.63.2 Usage Charges

With the One Voice 100, usage is available in a 100-minute block of time. The BOT is applied at the line level. Any domestic 1+ usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this price list. Overage calls will be billed with 30 second initial and 6 second increments. Call segments will be rounded to the next full minute increment. Unused minutes will not roll over to the next month.

Data calls are not included in the OneVoice 100 plan. Data calls will be billed at a rate specified in Section III. These calls will be billed in full minute increments.

3.64 Frontier Long Distance Business Plan

3.64.1 General

Frontier Long Distance Business Plan is a non-distance sensitive, flat rated, outbound switched access service offered to 1+ business customers. Calls are rated at 6 second increments with an initial 18 second requirement. Any fraction of an increment will be rounded up to the next whole increment. There is a monthly recurring charge that is in the interstate domestic price list.

(N)
|
(N)

SECTION II – SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.65 Frontier Commercial Voice Unlimited¹ - Grandfathered as of January 20, 2018

(C)

General

Frontier Commercial Voice Unlimited is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to the Frontier Commercial Voice Unlimited. This product is only available in conjunction with the Frontier Commercial Voice Unlimited plan from the Frontier ILEC Companies Tariff.

Frontier Commercial Voice Unlimited calls are non-distance sensitive, flat-rated with the following rating periods.

| Monday-Friday | | Saturday & Sunday |
|---------------|----------------|--|
| E=Evening | 12:00AM-7:59AM | N=Night 12:00AM Sat-11:59 on Sunday |
| D=Day | 8:00AM-4:59PM | |
| Evening | 5:00PM-11:59PM | |
| | | |

Usage Charges

Frontier Commercial Voice Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Call segments will be rounded to the next full increment Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non-Frontier Commercial Voice Unlimited service with charges for local and long distance calling. Frontier Commercial Voice Unlimited is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Commercial Voice Unlimited can be found in Frontier Communications of America Price Guide.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

¹ This service offering is limited to existing subscribers.

(N)

SECTION II – SERVICE DESCRIPTIONS3. SERVICE OPTIONS *continued*3.66 Frontier Residential Unlimited Voice ServiceGeneral

Frontier Residential Unlimited Voice Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Residential Unlimited Voice Service or Frontier Unlimited Voice and Feature Bundle in the local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Residential Unlimited Voice Service option. (C)

Usage Charges

With the Frontier Residential Unlimited Voice Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Frontier Residential Unlimited Voice Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long-distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Residential Unlimited Voice Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Residential Unlimited Voice Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Residential Unlimited Voice Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

SECTION II – SERVICE DESCRIPTIONS

3. SERVICE OPTIONS *continued*

3.66 Frontier Residential Unlimited Voice Service *continued*

(N)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Residential Unlimited Voice Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

There will be no individual call detail on the invoice for usage associated with the unlimited direct dialed calls included in this plan. If the customer changes the Long Distance pre-subscription on the main line, the Frontier Residential Unlimited Voice Service plan option will automatically be removed from the main line and thus the customer's account.

The Monthly Recurring Charge (MRC) for Frontier Residential Unlimited Voice Service is billed in advance and can be found in FCA Interstate Domestic Price List. If a new customer to Frontier Residential Unlimited Voice Service enrolls mid-billing cycle, the MRC will be prorated.

(N)

SECTION III - RATES AND CHARGES1. FRONTIER COMMUNICATIONS OF AMERICA SERVICE

| Rate Mileage | Daytime | | Evening | | Night/Weekend | |
|--------------|------------|---------------------|------------|---------------------|---------------|---------------------|
| | Initial | Each | Initial | Each | Initial | Each |
| | <u>Min</u> | Add'l <u>Min</u> | <u>Min</u> | Add'l <u>Min</u> | <u>Min</u> | Add'l <u>Min</u> |
| 1 - 15 | \$0.1170 | \$0.1170 | \$0.0990 | \$0.0990 | \$0.0810 | \$0.0810 |
| 16 - 30 | \$0.1350 | \$0.1350 | \$0.1080 | \$0.1080 | \$0.0810 | \$0.0810 |
| 31 - 55 | \$0.1800 | \$0.1800 | \$0.1260 | \$0.1260 | \$0.1260 | \$0.1260 |
| 56 - 70 | \$0.2160 | \$0.2160 | \$0.1440 | \$0.1440 | \$0.1350 | \$0.1350 |
| 71 - 100 | \$0.2340 | \$0.2340 | \$0.1530 | \$0.1530 | \$0.1440 | \$0.1440 |
| 101 - 124 | \$0.2520 | \$0.2520 | \$0.1620 | \$0.1620 | \$0.1530 | \$0.1530 |
| 125 - 148 | \$0.2700 | \$0.2700 | \$0.1710 | \$0.1710 | \$0.1620 | \$0.1620 |
| 149 - 196 | \$0.2790 | \$0.2790 | \$0.1800 | \$0.1800 | \$0.1800 | \$0.1800 |
| 197 - 475 | \$0.2790 | \$0.2790 | \$0.1890 | \$0.1890 | \$0.1800 | \$0.1800 |

2. UNIBILL USA

| Rate Mileage | Daytime | | Evening | | Night/Weekend | |
|--------------|------------|---------------------|------------|---------------------|---------------|---------------------|
| | Initial | Each | Initial | Each | Initial | Each |
| | <u>Min</u> | Add'l <u>Min</u> | <u>Min</u> | Add'l <u>Min</u> | <u>Min</u> | Add'l <u>Min</u> |
| 1 - 15 | \$0.1700 | \$0.1700 | \$0.1425 | \$0.0855 | \$0.1235 | \$0.0760 |
| 16 - 30 | \$0.1700 | \$0.1700 | \$0.1995 | \$0.1045 | \$0.1710 | \$0.0950 |
| 31 - 55 | \$0.1700 | \$0.1700 | \$0.2280 | \$0.1615 | \$0.1995 | \$0.1330 |
| 56 - 70 | \$0.1700 | \$0.1700 | \$0.2375 | \$0.1805 | \$0.2090 | \$0.1425 |
| 71 - 100 | \$0.1700 | \$0.1700 | \$0.2755 | \$0.1900 | \$0.2185 | \$0.1520 |
| 101 - 124 | \$0.1700 | \$0.1700 | \$0.2945 | \$0.1995 | \$0.2280 | \$0.1615 |
| 125 - 148 | \$0.1700 | \$0.1700 | \$0.3135 | \$0.2090 | \$0.2470 | \$0.1710 |
| 149 - 196 | \$0.1700 | \$0.1700 | \$0.3230 | \$0.2185 | \$0.2565 | \$0.1900 |
| 197 - 475 | \$0.1700 | \$0.1700 | \$0.3325 | \$0.2375 | \$0.2660 | \$0.2090 |

3. BUSINESS PLUS

| | |
|--------------------|--------|
| Day Rate | \$.18 |
| Evening Rate | \$.16 |
| Night/Weekend Rate | \$.16 |

SECTION III - RATES AND CHARGES

4. HOME CONNECTIONS

All calls are rounded to the next higher full minute with a minimum billing of one minute per call.

| | |
|---------------|--------|
| Rate Period 1 | \$.26 |
| Rate Period 2 | \$.15 |

5. RESERVED FOR FUTURE USE

(D)

(D)

6. UNIBILL 800

| | |
|--------------------|--------|
| Day Rate | \$0.21 |
| twilight Rate | \$0.21 |
| Night/Weekend Rate | \$0.21 |

A monthly service charge applies per 800 number: \$8.00

A nonrecurring installation charge applies per 800 numbered ordered: \$10.00

SECTION III - RATES AND CHARGES

7. 800 PLUS

| | |
|--------------------|---------|
| Day Rate | \$0.210 |
| Evening Rate | \$0.165 |
| Night/Weekend Rate | \$0.165 |

A monthly service charge applies per 800 number: \$10.00

A nonrecurring installation charge applies per 800 number ordered: \$20.00

8. OPERATOR STATION, AND PERSON-TO-PERSON SERVICE

| Rate Mileage | Daytime | | Evening | | Night/Weekend | |
|--------------|----------------|----------------------|----------------|----------------------|----------------|----------------------|
| | Initial Min | Each Add'l Min | Initial Min | Each Add'l Min | Initial Min | Each Add'l Min |
| 1 - 15 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 |
| 16 - 30 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 |
| 31 - 55 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 |
| 56 - 70 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 |
| 71 - 100 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 |
| 101 - 124 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 |
| 125 - 148 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 |
| 149 - 196 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 |
| 197 - 475 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 | \$0.1400 |

| | | | | |
|---|--------|-----------|-----------|-----|
| Service Charges (one per completed, applicable call): | | | | |
| | | Intralata | Interlata | (T) |
| Operator Station to Station | \$1.75 | | \$2.50 | (D) |
| Person-to-Person | \$3.00 | | \$3.50 | (N) |
| Collect | \$1.75 | | \$2.50 | (N) |
| Operator Assisted Third Number | \$1.25 | | \$1.75 | (N) |

SECTION III - RATES AND CHARGES

8. OPERATOR STATION, AND PERSON-TO-PERSON SERVICE

8.1 DEFINITIONS

Operator Assisted Station to Station

A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Collect

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

Person to Person

An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

Operator Assisted Time and Charges

A service requested of the operator before a call begins. After completion of the call, the operator calls back and specifies the length of the call (in minutes) and the charge for the call.

Operator Assisted -Corrections

Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator.

Billed to Third Number

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.

(D)

(D)

9. MAXCESS

| <u>Mileage</u> | <u>Day</u> | <u>Evening</u> | <u>Night</u> |
|----------------|------------|----------------|--------------|
| 0 - 55 | .1430 | .1001 | .1001 |
| 56 -292 | .1430 | .1001 | .1001 |
| 293 -430 | .1430 | .1001 | .1001 |
| 431 + | .1430 | .1001 | .1001 |

For Carrier recognized holidays the Evening rate period is used, unless a lower rate would normally apply.

9.1 Directory Assistance

Long distance directory assistance charges are assessed on a per call basis.

9.2 Volume Discounts

| <u>Volume Discounts</u> | <u>Day/Evening/Night-Weekend</u> |
|---------------------------|----------------------------------|
| \$ 2,500.00 - \$ 4,999.99 | 4% |
| \$ 5,000.00 - \$ 7,499.99 | 6% |
| \$ 7,500.00 - \$ 9,999.99 | 8% |
| \$10,000.00 - \$19,999.99 | 10% |
| \$20,000.00 & Over | 12% |

SECTION III - RATES AND CHARGES10. PACESETTER10.1 Business Hour Rates

(8:00 a.m.- 4:59 p.m. MON-FRI)

| <u>Mileage</u> | <u>First Minute</u> | <u>Additional Minutes</u> |
|----------------|---------------------|---------------------------|
| 0 - 10 | 0.0591 | 0.0591 |
| 11 - 15 | 0.0826 | 0.0826 |
| 16 - 20 | 0.1065 | 0.1065 |
| 21 - 25 | 0.1422 | 0.1422 |
| 26 - 30 | 0.1671 | 0.1671 |
| 31 - 35 | 0.2015 | 0.2015 |
| 36 - 40 | 0.2489 | 0.2489 |
| 41 - 55 | 0.3201 | 0.3201 |
| 56 - 70 | 0.3438 | 0.3438 |
| 71 - 85 | 0.3794 | 0.3794 |
| 86 - 100 | 0.4149 | 0.4149 |
| 101 - 120 | 0.4506 | 0.4506 |
| 121 - 148 | 0.4506 | 0.4506 |
| 149 - 195 | 0.4506 | 0.4506 |
| 196 - 244 | 0.4506 | 0.4506 |
| 245 - 292 | 0.4506 | 0.4506 |
| 293 - 354 | 0.4506 | 0.4506 |
| 355 - 430 | 0.4506 | 0.4506 |
| 431+ | 0.4506 | 0.4506 |

10.2 Off Hour Rates

(5:00 p.m.- 7:59 a.m. MON-FRI)

(All Day SAT & SUN, Carrier recognized holidays)

SECTION III - RATES AND CHARGES10. PACESETTER *continued*10.2 Off Hour Rates

| <u>Mileage</u> | <u>1st Minute</u> | <u>Additional Minutes</u> |
|----------------|-------------------|---------------------------|
| 0 - 10 | 0.0443 | 0.0443 |
| 11 - 15 | 0.0621 | 0.0621 |
| 16 - 20 | 0.0799 | 0.0799 |
| 21 - 25 | 0.1066 | 0.1066 |
| 26 - 30 | 0.1332 | 0.1332 |
| 31 - 35 | 0.1511 | 0.1511 |
| 36 - 40 | 0.1867 | 0.1867 |
| 41 - 55 | 0.2401 | 0.2401 |
| 56 - 70 | 0.2579 | 0.2579 |
| 71 - 85 | 0.2845 | 0.2845 |
| 86 - 100 | 0.3112 | 0.3112 |
| 101 - 120 | 0.3379 | 0.3379 |
| 121 - 148 | 0.3379 | 0.3379 |
| 149 - 195 | 0.3379 | 0.3379 |
| 196 - 244 | 0.3379 | 0.3379 |
| 245 - 292 | 0.3379 | 0.3379 |
| 293 - 354 | 0.3379 | 0.3379 |
| 355 - 430 | 0.3379 | 0.3379 |
| 431+ | 0.3379 | 0.3379 |

10.3 Volume Discounts

| <u>Total Domestic Business Hour Usage</u> | <u>Interstate Discount Credit</u> | |
|---|-----------------------------------|----|
| First | \$ 49.99 | 0% |
| Between | \$ 50 - \$ 74.99 | 2% |
| Between | \$ 75 - \$149.99 | 4% |
| Between | \$150 - \$299.99 | 6% |
| | \$300 & Over | 8% |

SECTION III - RATES AND CHARGES

11. SOLUTION

| | | | |
|-----------------------|--------------------|-----------------------|------------------|
| <u>Solution I</u> | <u>Solution II</u> | | |
| <u>Business Hours</u> | <u>Off Hours</u> | <u>Business Hours</u> | <u>Off Hours</u> |
| \$0.1825 | \$0.1475 | \$0.2975 | \$0.2400 |

| | | | |
|-----------------------|--------------------|-----------------------|------------------|
| <u>Solution III</u> | <u>Solution IV</u> | | |
| <u>Business Hours</u> | <u>Off Hours</u> | <u>Business Hours</u> | <u>Off Hours</u> |
| \$0.3350 | \$0.2675 | \$0.2000 | \$0.1600 |

| | |
|-----------------------------|-------------------------------------|
| <u>Residential Solution</u> | |
| <u>Business Hours</u> | <u>Off Hours (Outbound Calls)</u> |
| \$0.2860 | 35% Off Solution III Off Hours Rate |
| | <u>Off Hours (Inbound Calls)</u> |
| | \$0.2280 |

There are interstate monthly recurring charges applicable to Solution I, II, III, Residential Solution (and associated Solution 800) service features. These monthly recurring charges are set forth in the Carrier's interstate tariff.

11.1 Volume Discounts

Incremental Discount Credits are as follows:

| | | |
|------------------------|------------------------|------------------------|
| <u>Solution I</u> | <u>Outbound</u> | <u>Inbound</u> |
| <u>Monthly Usage</u> | <u>Discount Credit</u> | <u>Discount Credit</u> |
| \$ 2,500 - \$ 9,999.99 | 5% | 0% |
| \$10,500 - \$19,999.99 | 10% | 5% |
| \$20,000 & Over | 15% | 10% |
| | | |
| <u>Solution II</u> | <u>Discount Credit</u> | |
| <u>Monthly Usage</u> | | |
| \$ 750 - \$1,499.99 | 3% | |
| \$ 1,500 - \$2,999.99 | 6% | |
| \$ 3,000 - \$4,999.99 | 9% | |
| \$ 5,000 - \$9,999.99 | 12% | |
| \$10,000 & Above | 15% | |

SECTION III - RATES AND CHARGES

11. SOLUTION *continued*

11.1 Volume Discounts

| Solution III and Residential Solution | |
|---------------------------------------|------------------------|
| <u>Monthly Usage</u> | <u>Discount Credit</u> |
| \$ 0 - \$ 49.99 | 0% |
| \$ 50 - \$124.99 | 3% |
| \$ 125 - \$249.99 | 5% |
| \$ 250 - \$499.99 | 8% |
| \$ 500 - \$749.99 | 10% |
| \$ 750 - \$999.99 | 12% |
| \$1,000 & Above | 14% |

12. EDGE

| <u>Mileage</u> | <u>Business Hour</u> | <u>Off Hour</u> |
|----------------|----------------------|-----------------|
| 0 - 50 | \$0.2350 | \$0.2050 |
| 51 -125 | \$0.2350 | \$0.2050 |
| 126 + | \$0.2350 | \$0.2050 |

* Edge rates, service hours, and a \$0.89 per call surcharge applies to Edge customers who place Access (Travel) calls.

13. ACCESS OR SPECTRUM

The following per minute rates are applicable to all Clear Value customers during their rate periods when their long distance calls are made through either Access or Spectrum:

| | |
|-----------------------|----------|
| Business Hour Rates:* | \$0.2200 |
| Off Hour Rates:* | \$0.2200 |

* A \$0.89 surcharge per call will be applied to all Clear Value call made through either Access or Spectrum. An additional \$1.20 per call surcharge will be applied to Clear Value through either Access or Spectrum requiring manual intervention.

SECTION III - RATES AND CHARGES

13. ACCESS OR SPECTRUM *continued*

13.1 Reserved for future use

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14. HOME CONNECTIONS I

The following per minute rates are applicable to all Frontier Home Connections 1+ calls:

Day Rates Per Minute: \$0.2500
Evening/Night/Weekend: \$0.1400

15. FRONTIER ONE

Day/Evening/Weekend
Including Carrier recognized holidays

\$0.1800

15.1 Optional Travel Card*

15.1.1 The following per minute rate is applicable to all travel card calls placed when the service is used in conjunction with Frontier One service option. All calls are billed in one minute increments, with a one minute minimum for each call.

Day/Evening/Night/Weekend
Including Carrier recognized holidays

\$0.2500

SECTION III - RATES AND CHARGES

15. FRONTIER ONE

15.1 Optional Travel Card*

15.1.2 The following per minute rate is applicable to all travel card calls when calls are placed using the travel card service on a stand alone basis. All calls are billed in one minute increments, with a one minute minimum for each call.

Day/Evening/Night/Weekend
 Including Carrier recognized holidays

\$0.2500

* An additional \$1.20 per call surcharge will be applied to all travel card calls requiring manual intervention.

16. FRONTIER EXACTRATE

| | <u>IntraLATA</u> | <u>InterLATA</u> |
|----------------------------------|------------------|------------------|
| Outbound/Inbound Per Minute Rate | \$0.0800 | \$0.0800 |
| Travel Card Per Minute Rate | \$0.2500* | \$0.2500* |

* A \$1.20 per call surcharge will be applied to all Travel Card calls requiring manual intervention.

17. FRONTIER HOMETOWN SAVER

| | <u>Per Minute Rate</u> |
|-------------------------|------------------------|
| Monday through Saturday | \$0.10 |
| Sunday and Holidays* | \$0.06 |

* New Years Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day

Monthly recurring Charge \$4.49 (02/28/2023)

18. FRONTIER ADVANTAGE *

18.1 The following Monthly Usage Guarantee (MUG) levels and per minute rates are applicable to all Frontier Advantage 1+ calls on a Month-to-Month basis as specified below:

| <u>Mileage</u> | <u>\$0 MUG</u> | <u>\$25 MUG</u> | <u>\$100 MUG</u> |
|----------------|----------------|-----------------|------------------|
| 0 – 75 | \$0.0590 | \$0.0590 | \$0.0590 |
| 75+ | \$0.0990 | \$0.0950 | \$0.0925 |

* Frontier Advantage is a grandfathered product that will not be available to new customers after May 1, 2003.

SECTION III - RATES AND CHARGES

18. FRONTIER ADVANTAGE *continued (C)

18.2 The following Monthly Usage Guarantee (MUG) levels and per minute rates are applicable to all Frontier Advantage 8XX calls on a Month-to-Month basis as specified below:

| | | |
|----------------|-----------------|------------------|
| <u>\$0 MUG</u> | <u>\$25 MUG</u> | <u>\$100 MUG</u> |
| \$0.0990 | \$0.0950 | \$0.0925 |

* Frontier Advantage is a grandfathered product that will not be available to new customers after May 1, 2003. (C)
(C)

19. INCENTIVE PLAN

19.1 The following per minute base rates are applicable to the Incentive Plan inbound (8XX) and outbound (1+) Switched and Dedicated Access Calls:

Term Plan Discount Per Minute Rates for MTM, 1 year and 2 year:

| <u>MMUL</u> | <u>SWITCHED</u> | | <u>DEDICATED</u> | |
|-------------|------------------|------------------|------------------|------------------|
| | <u>InterLATA</u> | <u>IntraLATA</u> | <u>InterLATA</u> | <u>IntraLATA</u> |
| \$0 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$500 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$1,000 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$1,500 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$2,500 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$5,000 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$7,500 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$10,000 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$12,500 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$15,000 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$20,000 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$25,000 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$30,000 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$35,000 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$42,500 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$50,000 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$60,000 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$75,000 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$80,000 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$90,000 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |
| \$100,000 | \$0.1025 | \$0.1025 | \$0.0728 | \$0.0728 |

SECTION III - RATES AND CHARGES

19. INCENTIVE PLAN *continued*

19.2 Reserved For Future Use

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20. FRONTIER COMMUNITY CHOICE

20.1 Outbound 1+

| <u>0-75 mi</u> | <u>Month-to-Month</u> | <u>12 Month</u> | <u>24 Month</u> | <u>36 Month</u> |
|----------------|-----------------------|-----------------|-----------------|-----------------|
| \$ 0 MMUL | \$.05 | \$.05 | \$.05 | \$.05 |
| \$ 25 MMUL | \$.05 | \$.05 | \$.05 | \$.05 |
| \$100 MMUL | \$.05 | \$.05 | \$.05 | \$.05 |

| <u>75 mi +</u> | <u>Month-to-Month</u> | <u>12 Month</u> | <u>24 Month</u> | <u>36 Month</u> |
|----------------|-----------------------|-----------------|-----------------|-----------------|
| \$ 0 MMUL | \$.099 | \$.095 | \$.0925 | \$.09 |
| \$ 25 MMUL | \$.095 | \$.0925 | \$.09 | \$.0875 |
| \$100 MMUL | \$.0925 | \$.09 | \$.0875 | \$.085 |

20.2 Inbound (8XX)

| <u>0-75 mi</u> | <u>Month-to-Month</u> | <u>12 Month</u> | <u>24 Month</u> | <u>36 Month</u> |
|----------------|-----------------------|-----------------|-----------------|-----------------|
| \$ 0 MMUL | \$.104 | \$.10 | \$.0975 | \$.095 |
| \$ 25 MMUL | \$.10 | \$.0975 | \$.095 | \$.0925 |
| \$100 MMUL | \$.0975 | \$.095 | \$.0925 | \$.09 |

20.3 Reserved For Future Use

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SECTION III - RATES AND CHARGES

21. FRONTIER LINK ONE

21.1 Outbound 1+

| <u>0-75 mi</u> | <u>Month-to-</u> | <u>12 Month</u> | <u>24 Month</u> | <u>36 Month</u> |
|----------------|------------------|-----------------|-----------------|-----------------|
| | <u>Month</u> | | | |
| \$ 0 MMUL | \$.05 | \$.05 | \$.05 | \$.05 |
| \$ 500 MMUL | \$.05 | \$.05 | \$.05 | \$.05 |
| \$ 1000 MMUL | \$.05 | \$.05 | \$.05 | \$.05 |
| \$ 3000 MMUL | \$.05 | \$.05 | \$.05 | \$.05 |
| \$ 5000 MMUL | \$.05 | \$.05 | \$.05 | \$.05 |
| \$ 7500 MMUL | \$.05 | \$.05 | \$.05 | \$.05 |
| \$10000 MMUL | \$.05 | \$.05 | \$.05 | \$.05 |

| <u>0-75 mi +</u> | <u>Month-to-</u> | <u>12 Month</u> | <u>24 Month</u> | <u>36 Month</u> |
|------------------|------------------|-----------------|-----------------|-----------------|
| | <u>Month</u> | | | |
| \$ 0 MMUL | \$.0890 | \$.0850 | \$.0825 | \$.0800 |
| \$ 500 MMUL | \$.0850 | \$.0825 | \$.0790 | \$.0775 |
| \$ 1000 MMUL | \$.0825 | \$.0725 | \$.0725 | \$.0725 |
| \$ 3000 MMUL | \$.0800 | \$.0725 | \$.0725 | \$.0725 |
| \$ 5000 MMUL | \$.0775 | \$.0725 | \$.0725 | \$.0725 |
| \$ 7500 MMUL | \$.0750 | \$.0725 | \$.0725 | \$.0725 |
| \$10000 MMUL | \$.0725 | \$.0725 | \$.0725 | \$.0725 |

21.2 Inbound (8xx)

| | <u>Month-to-</u> | <u>12 Month</u> | <u>24 Month</u> | <u>36 Month</u> |
|--------------|------------------|-----------------|-----------------|-----------------|
| | <u>Month</u> | | | |
| \$ 0 MMUL | \$.0940 | \$.0900 | \$.0875 | \$.0850 |
| \$ 500 MMUL | \$.0900 | \$.0875 | \$.0840 | \$.0825 |
| \$ 1000 MMUL | \$.0875 | \$.0775 | \$.0775 | \$.0775 |
| \$ 3000 MMUL | \$.0850 | \$.0775 | \$.0775 | \$.0775 |
| \$ 5000 MMUL | \$.0825 | \$.0775 | \$.0775 | \$.0775 |
| \$ 7500 MMUL | \$.0800 | \$.0775 | \$.0775 | \$.0775 |
| \$10000 MMUL | \$.0775 | \$.0775 | \$.0775 | \$.0775 |

21.3 Reserved For Future Use

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SECTION III - RATES AND CHARGES

22. FRONTIER SIMPLE 7

| | <u>Per Minute</u> |
|---------------|-------------------|
| Outbound (1+) | \$0.0700 |
| Inbound (8xx) | \$0.0750 |

Per Call Surcharge

A \$1.20 per call surcharge will be applied to all calls requiring manual intervention.

23. ACCESS (TRAVEL)

23.1 The per minute rates for long distance calls made through Access excluding Solution, Edge, HomeSaver, Clear Value and Frontier Independence customers who make Access calls are:

| <u>Business Hours</u> | <u>Off Hours</u> |
|-----------------------|------------------|
| \$0.4200 | \$0.3500 |

* To, but not including

23.2 Solution

The following per minute rates apply to Solution I, II, III, and Residential Solution customers whose long distance calls are made through Access (Travel):

| <u>Solution I and II</u> | <u>Business Hours</u> | <u>Off Hours</u> |
|--------------------------|-----------------------|------------------|
| First Minute: | \$1.0875 | \$1.0300 |
| Add'l Minute: | \$0.2975 | \$0.2400 |

| <u>Residential Solution and Solution III</u> | <u>Business Hours</u> | <u>Off Hours</u> |
|--|-----------------------|------------------|
| First Minute: | \$1.1250 | \$1.0575 |
| Add'l Minute: | \$0.3350 | \$0.2675 |

SECTION III - RATES AND CHARGES

24. SPECTRUM

The following rates per minute are applicable to all long distance domestic intrastate calls made through Spectrum service:

| <u>Mileage</u> | <u>Rates Per Minute</u> | |
|----------------|-------------------------|------------------|
| | <u>Business Hour*</u> | <u>Off Hour*</u> |
| 0 - 50 | \$0.2200 | \$0.1700 |
| 51 - 125 | \$0.2300 | \$0.1900 |
| 126+ | \$0.2600 | \$0.2000 |

* A \$0.89 per call surcharge is applied to all Spectrum service intrastate DIAL TONE PIRN and PIRN CALL calls. An additional \$1.20 per call surcharge is applied to all intrastate Spectrum calls that require manual intervention in dialing the call.

25. FRONTIER VOICE VIRTUAL PRIVATE NETWORK

25.1 The following per minute rates apply to all Frontier Voice VPN switched and dedicated calls as specified below:

| | <u>Rate Per Minute</u> |
|-----------------------------|------------------------|
| Dedicated to Dedicated | \$0.0400 |
| Dedicated to switched | \$0.0900 |
| Switched to Dedicated | \$0.0900 |
| Switched to Switched | \$0.1265 |
| Remote Access to Switched* | \$0.1265 |
| Remote Access to Dedicated* | \$0.0900 |
| 8xx to Dedicated | \$0.0810 |
| 8xx to Switched | \$0.1210 |

25.2 Volume Discount

One, Two & Three Year Term Plans (excluding 8xx):

| <u>MMUL</u> | <u>Percent Discount</u> |
|---------------------|-------------------------|
| \$0 - \$24,999 | 0.0% |
| \$25,000 - \$49,999 | 4.0% |
| \$50,000 - \$74,999 | 5.0% |
| \$75,000 - \$99,999 | 7.0% |
| \$100,000 + | 9.0% |

SECTION III - RATES AND CHARGES25. FRONTIER VOICE VIRTUAL PRIVATE NETWORK *continued*25.3 Term Plan Discounts

| <u>Term Plan</u> | <u>Percent Discount</u> |
|------------------|-------------------------|
| One Year | 0.0% |
| Two Year | 9.0% |
| Three Year | 12.0% |

The above discounts and service are only available for Customer or Customer controlled affiliate locations for which the Customer has assumed full payment responsibility.

* There is a \$0.25 per call surcharge applicable to all Remote Access calls.

25.4 Recurring and Non-Recurring Charges

The following Recurring/Non-recurring charges are applicable to Frontier Voice VPN:

25.4.1 Setup Charge

| | <u>Non-recurring Charge</u> |
|--------------------------|-----------------------------|
| (A) 1 Year Term Plan | \$10,000.00 |
| (B) 2 & 3 Year Term Plan | No Charge |

25.4.2 A switched Access Line Group charge applies to each Frontier Voice VPN location with switched access.

| | <u>Non-recurring Charge</u> |
|--------------|-----------------------------|
| Per Location | \$100.00 |

25.4.3 Personal Codes

| | <u>Monthly Recurring Charge</u> | <u>Non-recurring Charge</u> |
|-------------|---------------------------------|-----------------------------|
| Per Account | \$40.00 | \$ 0.00 |

25.4.4 Remote Access Per 8xx \$2.00 \$0.00

25.4.5 Switched Overflow \$ 0.00 \$50.00

SECTION III - RATES AND CHARGES

26. INTERSTATE 4.9

| | | |
|------|----------------------|-------------------|
| 26.1 | <u>Outbound (1+)</u> | <u>Per Minute</u> |
| | Day | \$0.099 |
| | Evening | \$0.099 |
| | Night/Weekend | \$0.099 |

* Intrastate, interstate and international usage excluding taxes and surcharges apply towards \$30.00 minimum usage.

| | | |
|------|----------------------|-------------------|
| 26.2 | <u>Inbound (8xx)</u> | <u>Per Minute</u> |
| | Day | \$0.099 |
| | Evening | \$0.099 |
| | Night/Weekend | \$0.099 |

26.3 Reserved for future use (D)

26.4 Monthly Recurring Charges

Per Account \$5.99

27. MULTIPOINTK 800

| | | |
|----------------|----------------------|-----------------|
| <u>Mileage</u> | <u>Business Hour</u> | <u>Off Hour</u> |
| 0-150 | \$0.2675 | \$0.2250 |
| 151+ | \$0.2675 | \$0.2250 |

27.1 Volume Discounts

| | |
|----------------------|-----------------|
| <u>Monthly Usage</u> | <u>Discount</u> |
| \$ 0.00-\$ 49.99 | 0% |
| \$ 50.00-\$299.99 | 5% |
| \$300.00 + | 10% |

SECTION III - RATES AND CHARGES

28. SIMPLECONNECT 8XX

| | |
|-----------------------|------------------|
| <u>Business Hours</u> | <u>Off Hours</u> |
| \$0.2400 | \$0.1900 |

29. FRONTIER FLEX 800

| |
|------------------------|
| <u>Rate Per Minute</u> |
| \$0.17 |

A \$1.20 per call surcharge will be applied to all calls requiring manual intervention.

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30. BUSINESS DIRECT BILLED SERVICE

| | PER MINUTE | PER CALL |
|--------------------|------------|----------|
| 1+ Switched Access | \$.1590 | |
| 800 Service | \$.1590 | |
| | | |

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31. BUSINESS RATE PLUS SERVICE

| | PER MINUTE | PER CALL |
|--------------------|------------|----------|
| 1+ Switched Access | \$.1200 | |
| 800 Service | \$.1200 | |
| | | |

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32. RESIDENTIAL SERVICE

| | PER MINUTE | | PER CALL |
|--------------------|------------|----------|----------|
| | Peak | Off-Peak | |
| 1+ Switched Access | \$.2100 | \$.1400 | |
| 800 Service | \$.2500 | \$.2500 | |
| | | | |

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SECTION III - RATES AND CHARGES

33. RESIDENTIAL VALUE RATE SERVICE

| | PER MINUTE | | | | PER CALL |
|-------------------|-------------|-----------------|-------------|------------------|----------|
| | Value Rate | | Simple Rate | Simple Rate Plus | |
| | <i>Peak</i> | <i>Off-Peak</i> | | | |
| 1+Switched Access | \$.2200 | \$.1500 | \$.1000 | \$.0900 | |
| 800 Service | \$.2500 | \$.1000 | \$.2500 | \$.2500 | |
| | | | | | |

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34. CITIZENS FREEDOM PLAN

| | PER MINUTE | | |
|--------------------------|------------|--------|--------|
| | Red | White | Blue |
| Outbound (1+) IntraLATA | \$0.12 | \$0.13 | \$0.15 |
| Outbound (1+) Intrastate | \$0.12 | \$0.13 | \$0.15 |

Rates apply to all rate periods.

35. RESERVED FOR FUTURE USE

SECTION III - RATES AND CHARGES

36. BUSINESS 250 PLUS SERVICE

33.1 Business 250 Plus - Option 1

| | PER MINUTE | PER CALL |
|--------------------|------------|----------|
| 1+ Switched Access | \$.1590 | |
| 800 Service | \$.1590 | |
| | | |

33.2 Business 250 Plus - Option 2

| | PER MINUTE | PER CALL |
|--------------------|------------|----------|
| 1+ Switched Access | \$.1590 | |
| 800 Service | \$.1590 | |
| | | |

37. RESERVED FOR FUTURE USE

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SECTION III - RATES AND CHARGES

38. RESERVED FOR FUTURE USE

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(D)

SECTION III - RATES AND CHARGES

38. RESERVED FOR FUTURE USE

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SECTION III - RATES AND CHARGES

39. POINT TO POINT SERVICE RATES

39.1 Monthly Recurring Charges

| INTER-OFFICE CHANNEL (IOC) | | |
|-----------------------------------|--------------|-----------------|
| Mileage | Fixed | Per Mile |
| DS1 - 1.544 Mbps | | |
| 1 - 50 | \$1,500.00 | \$8.00 |
| 51 - 150 | \$1,500.00 | \$7.50 |
| 151 - 1500 | \$1,700.00 | \$6.00 |
| 1501+ | \$1,700.00 | \$5.70 |
| 56 Kbps | | |
| 1 - 350 | \$250.00 | \$3.00 |
| 351 - 750 | \$250.00 | \$2.00 |
| 751 - 1500 | \$250.00 | \$1.00 |
| 1501+ | \$250.00 | \$0.70 |
| Voice Grade | | |
| 1 - 750 | \$250.00 | \$0.36 |
| 751 - 1500 | \$200.00 | \$0.40 |
| 1501+ | \$200.00 | \$0.45 |

The following discounts apply to the above IOC charges:

| TERM | DS1 | 56K | VOICE |
|-------------|------------|------------|--------------|
| 1 Year | 34% | 14% | 2% |
| 2 Year | 35% | 17% | 4% |
| 3 Year | 36% | 20% | 6% |
| 4 Year | 37% | 22% | 8% |
| 5 Year | 38% | 24% | 10% |

| ACCESS COORDINATION FUNCTION (ACF) | |
|---|-----------------------|
| | <i>per local loop</i> |
| DS1 | \$85.00 |
| 56K | \$29.77 |
| VOICE | \$29.75 |

SECTION III - RATES AND CHARGES39. POINT TO POINT SERVICE RATES *continued*39.1 Monthly Recurring Charges *continued*

| CENTRAL OFFICE CONNECTION (COC) | |
|--|-----------------------|
| | <i>per local loop</i> |
| DS1 | \$275.00 |
| 56K | \$21.30 |
| VOICE | \$22.10 |

| LOCAL LOOP | |
|-------------------|--------------------------|
| DS1 | <i>actual telco cost</i> |
| 56K | <i>actual telco cost</i> |
| VOICE | <i>actual telco cost</i> |

39.2 Initial Non-Recurring Charges

| ACCESS COORDINATION FUNCTION (ACF) | |
|---|-----------------------|
| | <i>per local loop</i> |
| DS1 | \$215.00 |
| 56K | \$287.00 |
| VOICE | \$174.00 |

| CENTRAL OFFICE CONNECTION (COC) | |
|--|-----------------------|
| | <i>per local loop</i> |
| DS1 | \$340.00 |
| 56K | \$252.00 |
| VOICE | \$215.00 |

| LOCAL LOOP | |
|-------------------|--------------------------|
| DS1 | <i>actual telco cost</i> |
| 56K | <i>actual telco cost</i> |
| VOICE | <i>actual telco cost</i> |

*The Company may waive the above non-recurring charges from time to time.

SECTION III - RATES AND CHARGES

40. SERVICE CHARGES AND SURCHARGES

40.1 Payphone Surcharge

A surcharge applies to all calls which the Company can identify as a payphone-originated call.

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| SURCHARGE | Per Call |
|------------------|-----------------|
| Payphone | \$0.60 |

41. EZ PLAN

| | <u>MMUL</u> | <u>Rate Per Minute</u> |
|----------------|-------------|------------------------|
| Month-to-Month | \$ 10 | \$0.1159 |
| 15 Month Term | \$ 100 | \$0.1148 |
| | \$ 500 | \$0.1136 |
| | \$1,000 | \$0.1113 |
| | \$1,500 | \$0.1102 |
| 30 Month Term | \$ 100 | \$0.1148 |
| | \$ 500 | \$0.1136 |
| | \$1,000 | \$0.1113 |
| | \$1,500 | \$0.1102 |

41.1 Reserved for future use

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42. HOTLINE HOME

| | |
|----------------------|--------|
| Day Rate | \$0.25 |
| Evening Rate | \$0.19 |
| Night / Weekend Rate | \$0.19 |

A monthly service charge applies per 800 number: \$6.00

A nonrecurring installation charge applies per 800 number ordered: \$10.00

SECTION III - RATES AND CHARGES43. CLEAR VALUE

The following per minute rates are applicable to Clear Value 1+ and 800 calls, for each month-to-month and term plan option, as indicated below:

43.1 Switched Access Option

| | <u>Month-to-Month</u> | <u>Term Plan I</u> | <u>Term Plan II</u> | <u>Term Plan III</u> |
|----------------------------------|-----------------------|--------------------|---------------------|----------------------|
| Business Hour Rate | \$0.1750/min. | \$0.1550/min. | \$0.1525/min. | \$0.1500/min. |
| Off Hour Rate | \$0.1750/min. | \$0.1550/min. | \$0.1525/min. | \$0.1500/min. |
| Length of Term: | None | One Year | One Year | One Year |
| Minimum Monthly: | None | \$100.00/month | \$750/month | \$2,000/month |
| Usage Level (MMUL) Commitment | | | | |

| | <u>Term Plan IV</u> | <u>Term Plan V</u> | <u>Term Plan VI</u> |
|----------------------------------|---------------------|--------------------|---------------------|
| Business Hour Rate | \$0.1475/min. | \$0.1475/min. | \$0.1475/min. |
| Off Hour Rate | \$0.1475/min. | \$0.1475/min. | \$0.1475/min. |
| Length of Term: | One year | One year | One year |
| Minimum Monthly: | \$5,000/month | \$10,000/month | \$20,000/month |
| Usage Level (MMUL) Commitment | | | |

Additional Per Minute Discount for Two Year Commitment Versus One Year
Commitment: \$0.0025/minute

Additional Per Minute Discount for Three Year Commitment Versus One Year
Commitment: \$0.0050/minute

43.2 Dedicated Access Option

| | <u>Term Plan II</u> | <u>Term Plan III</u> | <u>Term Plan IV</u> |
|----------------------------------|---------------------|----------------------|---------------------|
| Business Hour Rate | \$0.1150/min. | \$0.1125/min. | \$0.1100/min. |
| Off Hour Rate | \$0.1150/min. | \$0.1125/min. | \$0.1100/min. |
| Length of Term: | One year | One year | One year |
| Minimum Monthly: | \$750/month | 2,000/month | \$5,000/month |
| Usage Level (MMUL) Commitment | | | |

SECTION III - RATES AND CHARGES

43. CLEAR VALUE *continued*

43.2 Dedicated Access Option *continued*

| | <u>Term Plan V</u> | <u>Term Plan VI</u> |
|--------------------------------|--------------------|---------------------|
| Business Hour Rate | \$0.1075/minute | \$0.1050/minute |
| Off Hour Rate | \$0.1075/minute | \$0.1050/minute |
| Length of Term: | One year | One year |
| Minimum Monthly: Commitment | \$10,000/month | \$20,000/month |

Additional Per Minute Discount for Two Year Commitment Versus One Year Commitment: \$0.0025/minute

Additional Per Minute Discount for Three Year Commitment Versus One Year Commitment:\$0.0050/minute

43.3 Clear Value MultipointSM 800

Clear Value MultipointSM 800 option calls will be charged at the following per minute rates:

| | |
|-----------------|----------|
| Business Hours: | \$0.2200 |
| Off Hours: | \$0.2200 |

44. FRONTIER COMMON SENSE

The following per minute rates are applicable to all Frontier Common Sense switched, dedicated and travel calls as specified below:

44.1 Option I

| | <u>Peak Rates</u> | <u>Off Peak Rates</u> |
|-------------------|-------------------|-----------------------|
| Switched Outbound | \$0.1650 | \$0.1490 |
| Switched Inbound | \$0.1800 | \$0.1620 |
| Travel Card Calls | \$0.2750 | \$0.2750 |

44.2 Option II

| | | |
|-------------------|----------|----------|
| Switched Outbound | \$0.1600 | \$0.1440 |
| Switched Inbound | \$0.1750 | \$0.1580 |
| Travel Card Calls | \$0.2500 | \$0.2500 |

SECTION III - RATES AND CHARGES

44. FRONTIER COMMON SENSE *continued*

44.3 Option III

| | <u>Peak Rates</u> | <u>Off Peak Rates</u> |
|--------------------|-------------------|-----------------------|
| Switched Outbound | \$0.1550 | \$0.1440 |
| Switched Inbound | \$0.1700 | \$0.1530 |
| Travel Card Calls | \$0.2500 | \$0.2500 |
| | | |
| Dedicated Outbound | \$0.1080 | \$0.0980 |
| Dedicated Inbound | \$0.1100 | \$0.0990 |
| Travel Card Calls | \$0.2500 | \$0.2500 |

44.4 Term Plan Discount Credits

| <u>Monthly Usage Level</u> | <u>1 Year Term Discount Credit</u> | <u>2 Year Term Discount Credit</u> | <u>3 Year Term Discount Credit</u> |
|--|--|--|--|
| Option I | 0% | 2% | 4% |
| Option II | 0% | 2% | 4% |
| Option III – Switched | 0% | 2% | 4% |
| Option III - Dedicated | 0% | 2% | 4% |
| | | | |
| <u>Minimum Monthly Usage Charge (MMUC)</u> | | | |
| Option I | \$100 | | |
| Option II | \$1,000 | | |
| Option III | \$3,500 | | |

45. FRONTIER INDEPENDENCE

Switched Access Option

The following per minute rates are applicable to all Independence 1+, 101XXXX and 8xx calls, for each month-to-month and term plan option, as indicated below:

| | |
|------------------------------|-----------------|
| Month-to-Month (MMUL) \$0 | \$0.1350/minute |
| | |
| 1 Year Term (MMUL) \$25 | \$0.1250/minute |
| | |
| 1 Year Term (MMUL) \$200 | \$0.1250/minute |

SECTION III - RATES AND CHARGES

45. FRONTIER INDEPENDENCE *continued*

1 Year Term
(MMUL)\$1,000 \$0.1200/minute

1 Year Term
(MMUL)\$3,000 \$0.1200/minute

1 Year Term
(MMUL)\$5,000 \$0.1200/minute

Additional per minute discount for two year commitment versus one year commitment:
\$0.0025/minute.

Additional per minute discount for three year commitment versus one year commitment:
\$0.0050/minute.

46. HOMESAVER

The following per minute rates apply to all calls under HomeSaver (1+):

Day: \$0.2500
Evening/Night/Weekend: \$0.1400

The following per minute rates apply to all calls under HomeSaver (800):

Day: \$0.2400
Evening/Night/Weekend: \$0.1900

47. RESERVED FOR FUTURE USE

(D)
|
(D)

SECTION III - RATES AND CHARGES

48. FRONTIER VIP

48.1 VIP Standard - Dedicated Term Plan Discounts

48.1.1 InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.1363

| <u>Total Billing</u> | <u>MTM Discount</u> | <u>1 Year Discount</u> | <u>2 Year Discount</u> | <u>3 Year Discount</u> |
|----------------------|---------------------|------------------------|------------------------|------------------------|
| <\$100 | 0.00% | 2.00% | 4.00% | 6.00% |
| \$100 | 1.40% | 3.40% | 4.00% | 6.00% |
| \$300 | 2.00% | 4.00% | 6.00% | 20.00% |
| \$500 | 4.00% | 6.00% | 8.00% | 22.67% |
| \$1,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$2,500 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$5,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$10,000 | 7.00% | 18.00% | 23.00% | 38.70% |

48.1.2 InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.1363

| <u>Total Billing</u> | <u>MTM Discount</u> | <u>1 Year Discount</u> | <u>2 Year Discount</u> | <u>3 Year Discount</u> |
|----------------------|---------------------|------------------------|------------------------|------------------------|
| <\$100 | 0.00% | 2.00% | 4.00% | 6.00% |
| \$100 | 1.40% | 3.40% | 4.00% | 6.00% |
| \$300 | 2.00% | 4.00% | 6.00% | 20.00% |
| \$500 | 4.00% | 6.00% | 8.00% | 22.67% |
| \$1,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$2,500 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$5,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$10,000 | 7.00% | 18.00% | 23.00% | 38.70% |

SECTION III - RATES AND CHARGES48. FRONTIER VIP *continued*48.1 VIP Standard - Dedicated Term Plan Discounts *continued*48.1.3 IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.1363

| <u>Total Billing</u> | <u>MTM Discount</u> | <u>1 Year Discount</u> | <u>2 Year Discount</u> | <u>3 Year Discount</u> |
|----------------------|---------------------|------------------------|------------------------|------------------------|
| <\$100 | 0.00% | 2.00% | 4.00% | 6.00% |
| \$100 | 1.40% | 3.40% | 4.00% | 6.00% |
| \$300 | 2.00% | 4.00% | 6.00% | 20.00% |
| \$500 | 4.00% | 6.00% | 8.00% | 22.67% |
| \$1,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$2,500 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$5,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$10,000 | 7.00% | 18.00% | 23.00% | 38.70% |

48.1.4 IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.1363

| <u>Total Billing</u> | <u>MTM Discount</u> | <u>1 Year Discount</u> | <u>2 Year Discount</u> | <u>3 Year Discount</u> |
|----------------------|---------------------|------------------------|------------------------|------------------------|
| <\$100 | 0.00% | 2.00% | 4.00% | 6.00% |
| \$100 | 1.40% | 3.40% | 4.00% | 6.00% |
| \$300 | 2.00% | 4.00% | 6.00% | 20.00% |
| \$500 | 4.00% | 6.00% | 8.00% | 22.67% |
| \$1,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$2,500 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$5,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$10,000 | 7.00% | 18.00% | 23.00% | 38.70% |

SECTION III - RATES AND CHARGES48. FRONTIER VIP *continued*48.2 VIP Plus - Dedicated Term Plan Discounts48.2.1 InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.1363

| <u>Total Billing</u> | <u>MTM Discount</u> | <u>1 Year Discount</u> | <u>2 Year Discount</u> | <u>3 Year Discount</u> |
|----------------------|---------------------|------------------------|------------------------|------------------------|
| <\$100 | 0.00% | 2.00% | 4.00% | 6.00% |
| \$100 | 1.40% | 3.40% | 4.00% | 6.00% |
| \$300 | 2.00% | 4.00% | 6.00% | 20.00% |
| \$500 | 4.00% | 6.00% | 8.00% | 22.67% |
| \$1,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$2,500 | 10.00% | 21.00% | 26.00% | 41.30% |
| \$5,000 | 13.00% | 23.00% | 28.00% | 42.80% |
| \$10,000 | 15.00% | 25.00% | 30.00% | 44.00% |

48.2.2 InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.1363

| <u>Total Billing</u> | <u>MTM Discount</u> | <u>1 Year Discount</u> | <u>2 Year Discount</u> | <u>3 Year Discount</u> |
|----------------------|---------------------|------------------------|------------------------|------------------------|
| <\$100 | 0.00% | 2.00% | 4.00% | 6.00% |
| \$100 | 1.40% | 3.40% | 4.00% | 6.00% |
| \$300 | 2.00% | 4.00% | 6.00% | 20.00% |
| \$500 | 4.00% | 6.00% | 8.00% | 22.67% |
| \$1,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$2,500 | 10.00% | 21.00% | 26.00% | 41.30% |
| \$5,000 | 13.00% | 23.00% | 28.00% | 42.80% |
| \$10,000 | 15.00% | 25.00% | 30.00% | 44.00% |

SECTION III - RATES AND CHARGES48. FRONTIER VIP *continued*48.2 VIP Plus - Dedicated Term Plan Discounts *continued*48.2.3 IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.1363

| <u>Total Billing</u> | <u>MTM Discount</u> | <u>1 Year Discount</u> | <u>2 Year Discount</u> | <u>3 Year Discount</u> |
|----------------------|-------------------------|----------------------------|----------------------------|----------------------------|
| <\$100 | 0.00% | 2.00% | 4.00% | 6.00% |
| \$100 | 1.40% | 3.40% | 4.00% | 6.00% |
| \$300 | 2.00% | 4.00% | 6.00% | 20.00% |
| \$500 | 4.00% | 6.00% | 8.00% | 22.67% |
| \$1,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$2,500 | 10.00% | 21.00% | 26.00% | 41.30% |
| \$5,000 | 13.00% | 23.00% | 28.00% | 42.80% |
| \$10,000 | 15.00% | 25.00% | 30.00% | 44.00% |

48.2.4 IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.1363

| <u>Total Billing</u> | <u>MTM Discount</u> | <u>1 Year Discount</u> | <u>2 Year Discount</u> | <u>3 Year Discount</u> |
|----------------------|-------------------------|----------------------------|----------------------------|----------------------------|
| <\$100 | 0.00% | 2.00% | 4.00% | 6.00% |
| \$100 | 1.40% | 3.40% | 4.00% | 6.00% |
| \$300 | 2.00% | 4.00% | 6.00% | 20.00% |
| \$500 | 4.00% | 6.00% | 8.00% | 22.67% |
| \$1,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$2,500 | 10.00% | 21.00% | 26.00% | 41.30% |
| \$5,000 | 13.00% | 23.00% | 28.00% | 42.80% |
| \$10,000 | 15.00% | 25.00% | 30.00% | 44.00% |

SECTION III - RATES AND CHARGES48. FRONTIER VIP *continued*48.3 VIP Standard - Switched Term Plan Discounts48.3.1 InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.1590

| <u>Total Billing</u> | <u>MTM Discount</u> | <u>1 Year Discount</u> | <u>2 Year Discount</u> | <u>3 Year Discount</u> |
|----------------------|---------------------|------------------------|------------------------|------------------------|
| <\$100 | 0.00% | 2.00% | 4.00% | 6.00% |
| \$100 | 1.40% | 3.40% | 4.00% | 6.00% |
| \$300 | 2.00% | 4.00% | 6.00% | 20.00% |
| \$500 | 4.00% | 6.00% | 8.00% | 22.67% |
| \$1,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$2,500 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$5,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$10,000 | 7.00% | 18.00% | 23.00% | 38.70% |

48.3.2 InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.1590

| <u>Total Billing</u> | <u>MTM Discount</u> | <u>1 Year Discount</u> | <u>2 Year Discount</u> | <u>3 Year Discount</u> |
|----------------------|---------------------|------------------------|------------------------|------------------------|
| <\$100 | 0.00% | 2.00% | 4.00% | 6.00% |
| \$100 | 1.40% | 3.40% | 4.00% | 6.00% |
| \$300 | 2.00% | 4.00% | 6.00% | 20.00% |
| \$500 | 4.00% | 6.00% | 8.00% | 22.67% |
| \$1,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$2,500 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$5,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$10,000 | 7.00% | 18.00% | 23.00% | 38.70% |

SECTION III - RATES AND CHARGES

48. FRONTIER VIP *continued*

48.3 VIP Standard - Switched Term Plan Discounts *continued*

48.3.3 IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.1590

| <u>Total Billing</u> | <u>MTM Discount</u> | <u>1 Year Discount</u> | <u>2 Year Discount</u> | <u>3 Year Discount</u> |
|----------------------|---------------------|------------------------|------------------------|------------------------|
| <\$100 | 0.00% | 2.00% | 4.00% | 6.00% |
| \$100 | 1.40% | 3.40% | 4.00% | 6.00% |
| \$300 | 2.00% | 4.00% | 6.00% | 20.00% |
| \$500 | 4.00% | 6.00% | 8.00% | 22.67% |
| \$1,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$2,500 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$5,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$10,000 | 7.00% | 18.00% | 23.00% | 38.70% |

48.3.4 IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.1590

| <u>Total Billing</u> | <u>MTM Discount</u> | <u>1 Year Discount</u> | <u>2 Year Discount</u> | <u>3 Year Discount</u> |
|----------------------|---------------------|------------------------|------------------------|------------------------|
| <\$100 | 0.00% | 2.00% | 4.00% | 6.00% |
| \$100 | 1.40% | 3.40% | 4.00% | 6.00% |
| \$300 | 2.00% | 4.00% | 6.00% | 20.00% |
| \$500 | 4.00% | 6.00% | 8.00% | 22.67% |
| \$1,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$2,500 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$5,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$10,000 | 7.00% | 18.00% | 23.00% | 38.70% |

SECTION III - RATES AND CHARGES48. FRONTIER VIP *continued*48.4 VIP Plus - Switched Term Plan Discounts48.4.1 InterLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.1590

| <u>Total Billing</u> | <u>MTM Discount</u> | <u>1 Year Discount</u> | <u>2 Year Discount</u> | <u>3 Year Discount</u> |
|----------------------|---------------------|------------------------|------------------------|------------------------|
| <\$100 | 0.00% | 2.00% | 4.00% | 6.00% |
| \$100 | 1.40% | 3.40% | 4.00% | 6.00% |
| \$300 | 2.00% | 4.00% | 6.00% | 20.00% |
| \$500 | 4.00% | 6.00% | 8.00% | 22.67% |
| \$1,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$2,500 | 10.00% | 21.00% | 26.00% | 41.30% |
| \$5,000 | 13.00% | 23.00% | 28.00% | 42.80% |
| \$10,000 | 15.00% | 25.00% | 30.00% | 44.00% |

48.4.2 InterLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.1590

| <u>Total Billing</u> | <u>MTM Discount</u> | <u>1 Year Discount</u> | <u>2 Year Discount</u> | <u>3 Year Discount</u> |
|----------------------|---------------------|------------------------|------------------------|------------------------|
| <\$100 | 0.00% | 2.00% | 4.00% | 6.00% |
| \$100 | 1.40% | 3.40% | 4.00% | 6.00% |
| \$300 | 2.00% | 4.00% | 6.00% | 20.00% |
| \$500 | 4.00% | 6.00% | 8.00% | 22.67% |
| \$1,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$2,500 | 10.00% | 21.00% | 26.00% | 41.30% |
| \$5,000 | 13.00% | 23.00% | 28.00% | 42.80% |
| \$10,000 | 15.00% | 25.00% | 30.00% | 44.00% |

SECTION III - RATES AND CHARGES

48. FRONTIER VIP *continued*

48.4 VIP Plus - Switched Term Plan Discounts *continued*

48.4.3 IntraLATA - 1+ Outbound

* Base Rate (Month-to-Month and Term): \$0.1590

| <u>Total Billing</u> | <u>MTM Discount</u> | <u>1 Year Discount</u> | <u>2 Year Discount</u> | <u>3 Year Discount</u> |
|----------------------|---------------------|------------------------|------------------------|------------------------|
| <\$100 | 0.00% | 2.00% | 4.00% | 6.00% |
| \$100 | 1.40% | 3.40% | 4.00% | 6.00% |
| \$300 | 2.00% | 4.00% | 6.00% | 20.00% |
| \$500 | 4.00% | 6.00% | 8.00% | 22.67% |
| \$1,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$2,500 | 10.00% | 21.00% | 26.00% | 41.30% |
| \$5,000 | 13.00% | 23.00% | 28.00% | 42.80% |
| \$10,000 | 15.00% | 25.00% | 30.00% | 44.00% |

48.4.4 IntraLATA - Toll Free Inbound

* Base Rate (Month-to-Month and Term): \$0.1590

| <u>Total Billing</u> | <u>MTM Discount</u> | <u>1 Year Discount</u> | <u>2 Year Discount</u> | <u>3 Year Discount</u> |
|----------------------|---------------------|------------------------|------------------------|------------------------|
| <\$100 | 0.00% | 2.00% | 4.00% | 6.00% |
| \$100 | 1.40% | 3.40% | 4.00% | 6.00% |
| \$300 | 2.00% | 4.00% | 6.00% | 20.00% |
| \$500 | 4.00% | 6.00% | 8.00% | 22.67% |
| \$1,000 | 7.00% | 18.00% | 23.00% | 38.70% |
| \$2,500 | 10.00% | 21.00% | 26.00% | 41.30% |
| \$5,000 | 13.00% | 23.00% | 28.00% | 42.80% |
| \$10,000 | 15.00% | 25.00% | 30.00% | 44.00% |

SECTION III - RATES AND CHARGES

49. FRONTIERWORKS – LD

49.1 Rates

| Block of Time (BOT) minutes | Overage Rate per minute | |
|-----------------------------|-------------------------|----------------------|
| | IntraLATA/Intrastate | InterLATA/Intrastate |
| Free – 100 | \$0.1300 | \$0.1300 |
| BOT – 250 | \$0.1250 | \$0.1250 |
| BOT – 500 | \$0.1250 | \$0.1250 |
| BOT – 1000 | \$0.1250 | \$0.1250 |

49.2 Ancillary Charges

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

An additional per-call payphone surcharge applies for all calls originated from a payphone location.

50. FREEDOM CALLING PLAN – VERSION A

(T)

50.1 Rates

| Block of Time (BOT) minutes | OVERAGE RATE PER MINUTE | |
|-----------------------------|-------------------------|----------------------|
| | IntraLATA/Intrastate | InterLATA/Intrastate |
| 300 | \$0.1100 | \$0.1100 |
| 600 | \$0.1000 | \$0.1000 |

(T)

50.2 Ancillary Charges

An additional per call surcharge will be assessed on all calls placed for intrastate Directory Assistance, and rates can be found in the rate section of this tariff.

SECTION III - RATES AND CHARGES

51. FRONTIER DESTINATIONS

51.1 Rates

| | | | |
|-------------------------|--|--------|--------|
| | Frontier Destinations In-State Intrastate Rates per minute of use | | |
| Term Plan Commitment | Month to Month | 1 Year | 2 Year |
| | 0.0825 | 0.0800 | 0.0775 |

| | | | |
|-------------------------|--|--------|--------|
| | Frontier Destinations State-to-State Intrastate Rates per minute of use | | |
| Term Plan Commitment | Month to Month | 1 Year | 2 Year |
| | 0.0975 | 0.0950 | 0.0925 |

52. FRONTIER CHOICES UNLIMITED *

(N)

52.1 Rates

| Associated ILEC | Associated ILEC Frontier Choices Product |
|---|---|
| Frontier Communications of Minnesota | Tier 1, 2, 3, 4, 5 |
| Citizens Telecommunications Company of Minnesota | Tier 1, 2, 3, 4, 5 |

| <u>Additional Phone Lines</u> | <u>Rate Per Minute</u> |
|-------------------------------|------------------------|
| Day | \$0.10 |
| Evening | \$0.10 |
| Night/Weekend | \$0.10 |

* This service is limited to existing customers at their existing locations

(N)

SECTION III - RATES AND CHARGES

53. FRONTIERWORKS BUSINESS CONNECTIONS LD BUNDLE, VERSION B * (N)

53.1 Rates

| Block of Time (BOT) minutes | Overage Rate per minute | |
|-----------------------------|-------------------------|----------------------|
| | IntraLATA/Intrastate | InterLATA/Intrastate |
| Free – 100 | \$0.1100 | \$0.1100 |
| BOT – 300 | \$0.1100 | \$0.1100 |
| BOT – 600 | \$0.1000 | \$0.1000 |
| BOT – 900 | \$0.1000 | \$0.1000 |

FrontierWorks Business Connections LD Toll Free * (N)

| Block of Time (BOT) minutes | (8XX) Rate per minute |
|-----------------------------|-----------------------|
| | Intrastate |
| Free – 100 | \$0.1100 |
| BOT – 300 | \$0.1100 |
| BOT – 600 | \$0.1000 |
| BOT – 900 | \$0.1000 |

54. FRONTIER SMALL BUSINESS ADVANTAGE LD, VERSION B

54.1 Usage Rates

| Block of Time (BOT) minutes | Overage Rate per minute | |
|-----------------------------|-------------------------|----------------------|
| | IntraLATA/Intrastate | InterLATA/Intrastate |
| BOT- 200 | \$0.1100 | \$0.1100 |
| BOT- 400 | \$0.1000 | \$0.1000 |
| BOT- 600 | \$0.1000 | \$0.1000 |

54.2 Ancillary charges

An additional surcharge will be assessed on all calls placed for intrastate Directory Assistance.

* This service is limited to existing customers at their existing locations (N)

SECTION III - RATES AND CHARGES

| | | |
|------|---|------------------------|
| 55. | <u>FRONTIER DIGITAL PHONE SERVICE - 2010*</u> | |
| 55.1 | Intrastate Monthly Recurring Charge | \$12.00 (07/15/2024) |
| 55.2 | <u>Rates For Additional Phone Lines</u> | |
| | | <u>Rate Per Minute</u> |
| | Day | \$0.10 |
| | Evening | \$0.10 |
| | Night/Weekend | \$0.10 |
| 56. | <u>FRONTIER BUSINESS UNLIMITED SERVICE</u> | |
| 56.1 | Intrastate Monthly Recurring Charge | \$17.50 |
| 56.2 | <u>Per minute rates for non-voice long distance calls</u> | |
| | | <u>Rate Per Minute</u> |
| | Day | \$0.10 |
| | Evening | \$0.10 |
| | Night/Weekend | \$0.10 |
| 57. | <u>FRONTIER BUSINESS METRO</u> | |
| 57.1 | Intrastate Monthly Recurring Charge | \$17.00 |
| 57.2 | <u>Per minute rates for non-eligible calls</u> | |
| | | <u>Rate Per Minute</u> |
| | Day | \$0.05 |
| | Evening | \$0.05 |
| | Night/Weekend | \$0.05 |
| 58. | <u>FRONTIER DIGITAL PHONE ESSENTIALS</u> | |
| | | <u>Rate Per Minute</u> |
| | Overage Rates | \$0.10 |
| | Canadian Rate | \$0.05 |
| 59. | <u>FRONTIER DIGITAL PHONE SERVICE</u> | |
| | | <u>Rate Per Minute</u> |
| | Canadian Rate | \$0.05 |
| 60. | <u>BUSINESS CENTS</u> | |
| | | <u>Rate Per Minute</u> |
| | 1+ | \$.040 |
| | Toll Free | \$.045 |
| 61. | <u>Frontier Basic Long Distance Service</u> | |
| | | <u>Rate Per Minute</u> |
| | Outbound (1+) Intrastate | \$0.40 |

*This service offering is limited to all existing subscribers at their existing locations.

SECTION III - RATES AND CHARGES

| | | | |
|-----|---|------------------------|-----|
| 62. | <u>OneVoice Nationwide</u> | <u>Rate Per Minute</u> | |
| | Data Calls per minute | \$.10 | |
| 63. | <u>OneVoice 100</u> | <u>Rate Per Minute</u> | |
| | Overage Charges per minute (over 100 min) | \$.05 | |
| | Data Calls per minute | \$.10 | |
| 64. | <u>Frontier Long Distance Business Plan</u> | <u>Rate Per Minute</u> | (N) |
| | Outbound (1+) Interstate | \$.07 | |
| | Canadian Calls | \$.07 | (N) |

SECTION IV - SPECIAL CHARGES, TAXES AND FEES

1. TAXES

In addition to all recurring and nonrecurring, minimum, usage, surcharges or special charges, Customers shall also be responsible for and shall pay all applicable federal, state and local sales use and excise taxes.

2. DIRECTORY ASSISTANCE

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided. The Directory Assistance charge will be waived for calls to Directory Assistance (other than Directory Assistance Call Completion) by a properly certified hearing impaired Customer who utilizes a TDD to access the service.

Directory Assistance Rate Per Call \$1.99

3. DIRECTORY ASSISTANCE CALL COMPLETION

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges. The applicable usage charge is the rate shown below.

Per Completed Call \$1.00
Rate Per Minute \$0.10

4. PROMOTIONAL OFFERINGS AND RATES

Frontier Business Metro

New and existing customers who subscribe to this plan and commit to a one, two or three year term commitment will be given a \$10.00 credit per month for the length of the contract. If the customer terminates the plan before the end of the contract period, a termination fee of up to \$200 may be applied.

5. CONTRACT PRICING PLANS

Reserved for future use.

(N)

(N)

(T)

(T)

FRONTIER COMMUNICATIONS OF AMERICA, INC.

And

Participating or Concurring Carriers as Shown Herein

LOCAL AND PARTICIPATING CONCURRING CARRIER ACCESS TARIFF

Showing

SCHEDULES OF CHARGES, RULES, REGULATIONS, AND EXPLANATORY
STATEMENTS FOR INTRASTATE ACCESS SERVICE

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(D)

1. Concurrence

For its intrastate access services, Frontier Communications of America, Inc. hereby adopts and mirrors the Frontier Communications of America, Inc. Tariff FCC No. 2 filed with the Federal Communications Commission as it now exists or as it may be amended or added to from time to time.

(N) (D)
| |
(N) (D)