



Wireline Switched Ethernet Products – Discontinuation/Grandfather of End-of-**Life (“EOL”) Products**

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Frontier Wholesale

Jurisdiction: All
Effective Date: 04/01/2021
Revised Date: 8/6/2021



Discontinuation/Grandfather of EOL Products

Purpose

The following Wireline Switched Ethernet products were discontinued and grandfathered effective March 31, 2021:¹ ATT Switched Ethernet (ASE), Optical Ethernet Metropolitan Area Network (OPT-E-MAN), Ethernet Virtual Private Line (EVPL), Transparent LAN Service (TLS) and Ethernet Private Line (EPL) [**“EOL Products”** or **“Grandfathered Wireline Switched Ethernet Products”**].

Wireline Switched Ethernet Products for EIA and E-Path under promotion numbers (“PNUMs”) that begin with EIA (excluding EIAV), EIB, EIBV2, EIP, EPA (excluding EPAV), EPATH, EPATIER and EPAT1 executed prior to December 11, 2020 will be discontinued and grandfathered effective October 1, 2021².

Frontier will no longer install EOL and Grandfathered Products. The EIA and E-Path Tier Rate Structure (PNUMs that begin with EIAV or EPAV) ethernet services replace the EOL Products. When changes are required on embedded base circuits with an unexpired term currently billing under one of these EOL Products, follow the steps below.

¹ See Frontier’s October 1, 2020, January 29, 2021 (CCBFTR01852 and CCBFTR01893)

² See Frontier’s July 1, 2021 carrier notice (CCBFTR01932A)



Discontinuation/Grandfather of EOL Products

Process

- ASRs that are pending (in-flight) on or before April 1, 2021 (ASE, EPL, EVPL, OPT-E-MAN & TLS)
 - Will be allowed to remain on the Grandfathered Wireline Switched Ethernet Product contract for the initial service term. If an error is received, contact the ordering center at (888) 444-2267 or Carrier.DST@ftr.com
- ASRs that are pending (in-flight) on or before October 1, 2021 (EIA and E-Path under PNUMs that begin with EIA (excluding EIAV), EIB, EIBV2, EIP, EPA (excluding EPAV), EPATH, EPATIER and EPAT1)
 - Will be allowed to remain on the Grandfathered Wireline Switched Ethernet Product contract for the initial service term. If an error is received, contact the ordering center at (888) 444-2267 or Carrier.DST@ftr.com
- Expired Terms – Contact your Account Manager
- Ordering Activity on Grandfathered Wireline Switched Ethernet Product(s)
 - New Switched Ethernet
 - Requires E-Path contract
 - Contact your Account Manager to ensure you have the latest Frontier Switched Ethernet offering(s)
 - Change to EOL Product during unexpired term
 - Ethernet Virtual Connections (“EVC”) bandwidth upgrades/downgrades
 - Permitted when associated User Network Interface (“UNI”) has capacity
 - Contact Account Manager when UNI does not have capacity
 - EVC Repoint – Permitted
 - UNI Network Channel (NC) optional feature code (position 3 & 4) require changes – Permitted
 - Telecom Service Priority (TSP) – Permitted
 - UNI Move
 - Inside Move – Permitted
 - Outside Move – Not Permitted
 - EVC and UNI Disconnect – Permitted (Early Term Liability applies when applicable)
 - Records
 - Circuit Reference (CKR) changes – Permitted
 - No renewal will be permitted at end of term
 - PNUM – Not Permitted
 - VTA – Not Permitted

Please contact your Account team if you have any questions.



Discontinuation/Grandfather of EOL Products

Change Log

Date	Page Number	Change
04/01/2021		Document Process
08/06/2021	2,3	Updated to define Grandfathered EOL effective dates

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