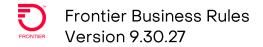


## Version 9.30.27 Appointment Scheduling (TXTYP - D) PRE-ORDER RESPONSE

DISCLAIMER: THIS DOCUMENTATION IS FOR INFORMATIONAL PURPOSES ONLY AND DOES NOT OBLIGATE FRONTIER TO PROVIDE SERVICES IN THE MANNER DESCRIBED IN THIS DOCUMENT. FRONTIER RESERVES THE RIGHT AS ITS SOLE OPTION TO MODIFY OR REVISE THE INFORMATION IN THIS DOCUMENT AT ANY TIME WITHOUT PRIOR NOTICE. IN NO EVENT SHALL FRONTIER OR ITS AGENTS, EMPLOYEES, DIRECTORS, OFFICERS, REPRESENTATIVES OR SUPPLIERS BE LIABLE UNDER CONTRACT, WARRANTY, TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE OF FRONTIER), OR ANY OTHER LEGAL THEORY, FOR ANY DAMAGES ARISING FROM OR RELATING TO THIS DOCUMENT OR ITS CONTENTS, EVEN IF ADVISED OF THE POSSIBLITY OF SUCH DAMAGES.

© 2023 Frontier Communications Parent, Inc. All rights reserved.



## Response Fields:

TXNUM	3
D/TSENT	
TXTYP	3
TXACT	3
CC	3
TOS	3
REQTYP	4
ACT	
STATE	4
APPTIME	4
AAL	5
APPTRESID	5
APPRES	6
QR	
MSG	
SLI	6
NC	6
NCI	6
SECNCI	7
PRESPC	7
PRESPD.	7

Field	Field Description	Field Usage	Field Length	Characteristics	Valid Entries	Edit Usage Notes	Notes
TXNUM	Transaction Number- Identifies the customer provided tracking number to link the inquiry with the response.	R	16	AN			Response is same that was submitted on inquiry
D/TSENT	Date and Time Sent- Identifies the date and time the transaction is sent.	R	17	N -	Metric Format Two Digit Century (00-99) Two Digit Year (00-99) Two Digit Month (01-12) Two Digit Day (01-31) Two Digit Hour (00-23) Two Digit Minute (00-59) Two Digit Second (00-59)		Including 3 hyphens.
TXTYP	Transaction Type- Identifies the type of transaction.	R	1	A	D	This field will be returned when populated on inquiry.	
TXACT	Transaction Activity- Identifies the transaction activity.	R	1	A	N – New Inquiry G – Change Reservation R - Reservation		
CC	Company Code- Identifies the exchange carrier initiating the transaction.	R	4	AN			The CLEC/Reseller should input their Exchange Carrier Code in this field
TOS	Type of Service Identifies the type of service for this inquiry.	R	4	AN -	1st Character: 1, 2, 3, 4  2nd Character: A, B, C, D, E, F, H, J, K, P, Q, R, T, W, X, Y, Z, - (hyphen), 1, 2, 3, 4, 5, 6, 7, 8  3rd Character: B, M, F, G, P, (hyphen), 1, 2, 3, 4, 5, 6  4th Character: F, G, N, P, R, W, - (hyphen), 1, 2		

Field	Field Description	Field Usage	Field Length	Characteristics	Valid Entries	Edit Usage Notes	Notes
REQTYP	Request Type- Identifies the designated service type for appointment scheduling status.	R	1	А	A – Loop B – Loop with Number Port D – Retail/Bundled E - Resale		
ACT	Activity- Identifies the activity involved in this scheduling request.	R	1	A	N – New C – Add new additional line T – Move of end user location		
STATE	State/Province- Identifies the abbreviation for the state or province.	R	2	А			
APPTIME	Appointment Time- Identifies the time period during which the end user's service will be established and/or a technician is scheduled to visit the end user's premises.	С	9	N -			Field is not required and if location is eligible for Cut-through, window returned will be All-day window.  All Day and/or 4 hour window appointments will be returned.

Field	Field Description	Field Usage	Field Length	Characteristics	Valid Entries	Edit Usage Notes	Notes
AAL	Appointment Availability List- Identifies a list of available appointments when a requested appointment time is not available.	С	18	N -			Appointment date and appointment time will be provided in concatenated format; Example CCYYMMDD 0800-1200.  All day availability is displayed without a time value, Example CCYYMMDD. Format includes space and hyphen.  If the APPRES field is populated then this field will be left blank.  When a requested APPRD is not available a list of available appointment options will be provided in this field.
							A maximum of four appointment dates and appointment time combinations may be provided.  User may select an available appointment and resubmit their request.
APPTRESID	Appointment Response Identifier- Identifies the appointment response number assigned by the provider to relate associated transactions.	R	10	AN			The APPTRESID value will be used to populate the RESID field on the Appointment Scheduling inquiry screen.  In order to associate the reserved Appointment Schedule date with the Order request, the APPTRESID number must be populated on the associated LSR.  The Appointment Schedule date is reserved when a valid APPTRESID is returned.  When an APPTRESID is not provided on response it indicates the requested appointment date has not been reserved.

Field	Field Description	Field Usage	Field Length	Characteristics	Valid Entries	Edit Usage Notes	Notes
APPRES	Appointment Response Date-Identifies if the date is available at the time the inquiry is received.	R	8	N	CCYYMMDD CC = 00-99 YY = 00-99 MM = 01-12 DD = 01-31		If the APPRD field is not populated on inquiry then the first available appointment date will be returned in the APPRES field.  Valid format = CCYYMMDD
QR	Quantity Requested- Identifies the quantity of telephone numbers or loops requested in this inquiry.	С	1	N			
MSG	Informational Message- Contains supplemental message text.	С	78				Contains supplemental message text for the values returned in the AAL and APPRES fields.
SLI	Sub Loop Indicator- Identifies the type of Sub- Loop the customer is requesting.	С	1	А	B-Sub Loop Distribution C-PART and Virtual Circuit H-House & Riser Cable V-PART and Virtual Circuit & Voice (CLEC Voice & Data) S-Standard (Full) Loop – not applicable		
NC	Network Channel Code- Identifies the network channel code for the circuit(s) involved. The network channel code describes the channel being requested.	С	4	AN			
NCI	Network Channel Interface Code- Identifies the electrical conditions on the circuit at the ACTL/Primary location.	С	12	AN			

Field	Field Description	Field Usage	Field Length	Characteristics	Valid Entries	Edit Usage Notes	Notes
SECNCI	Secondary Network Channel Interface Code- Identifies the electrical conditions on the circuit at secondary ACTL or end user location.	С	12	AN			
PRESPC	Provider Response Code- Identifies a provider specific code on the response transaction that represents what occurred on the associated inquiry transaction.	С	14	AN :		Required if error condition exists, otherwise prohibited.  For full list of edits, See Pre-Order Error Code Matrix.	Identifies a provider specific code on the response transaction that represents what occurred on the associated inquiry transaction.  The occurrence of error fields overrides the return of other fields stated in the response.
PRESPD	Provider Response Description- Identifies the provider's text used to clarify the response for the associated inquiry transaction.	С	264	AN & '*:, \$ - #() % . + "; / space		Optional if PRESPC field is populated, otherwise prohibited.	Identifies the provider's text used to clarify the response for the associated inquiry transaction.  Returned with error explanation or non-error related supplemental data. The occurrence of error fields overrides the return of other fields stated in the response.

Form Note: Frontier does not pass edits on Response Fields.

## Appendix A - Change Log

Date	Release	Field Name	Change Description
07/16/2021	October 2021 Release	All	Update version to 9.30.24
08/02/2021	October 2021 Release	n/a	Add Form Note:Frontier does not pass edits on Response Fields.
08/02/2021	October 2021 Release	APPTIME	Add Notes
07/15/2022	October 2022 Release	All	Update version to 9.30.25
07/25/2022	October 2022 Release	TOS	Update TOS field to show POS 3 of P as possible response value
03/21/2023	June 2023 Release	All	Update version to 9.30.26
11/24/2023	February 2024 Release	All	Update version to 9.30.27