



Broadband Transport Aggregation Services Agreement (BTAS)

Contents

<i>Summary</i>	2
<i>Provisioning</i>	2
<i>Ordering</i>	2
<i>Billing</i>	2
<i>Technical Support</i>	3
<i>Change Log</i>	3

Frontier Wholesale

Jurisdiction: All

Revised Date: 08/30/2021



Broadband Transport Aggregation Services Agreement (BTAS)

This document provides product descriptions and methods for BTAS

Summary

BTAS is a wholesale arrangement where Frontier provides ADSL and internet access over a local loop.

- Available over Lineshare (Frontier voice), UNE-P and dry loop arrangements
- ADSL Technology
- PPPoE
- ISP Providers
 - IP Management
 - CPE
 - Tech Support
 - End-user billing
 - Email

Authentication will be forwarded to ISP RADIUS server for PPP negotiation.

Provisioning

Frontier DSLAMs will be provisioned at the following speeds for ADSL (dynamic IP):

- 3MB/512KB
- 7MB/1MB
- 12MB/1MB
- 24MB/1MB
- 30MB/1MB

Ordering

All ordering activity for BTAS must be requested via the ISP order form in Virtual Front Office (VFO). For access requests, please process an ISP Connectivity Form available on our website at:

[Get Connected for Wholesale Broadband Services \(frontier.com\)](https://www.frontier.com)

Billing

BTAS will be billed on a separate fictitious billing account to the ISP for each end-user. Each account will be assigned to an ISP summary master. ISPs may arrange to view or receive the billing statements in electronic formats.



Broadband Transport Aggregation Services Agreement (BTAS)

Technical Support

Frontier Tier 2 Technical Support contacts are available at: [Broadband Services Contacts \(frontier.com\)](#)

Change Log

Date	Page Number	Change
10/16/2017	4	Update embedded link
08/30/2021	All	Update embedded links

DISCLAIMER: THIS DOCUMENTATION IS FOR INFORMATIONAL PURPOSES ONLY AND DOES NOT OBLIGATE FRONTIER TO PROVIDE SERVICES IN THE MANNER DESCRIBED IN THIS DOCUMENT. FRONTIER RESERVES THE RIGHT AS ITS SOLE OPTION TO MODIFY OR REVISE THE INFORMATION IN THIS DOCUMENT AT ANY TIME WITHOUT PRIOR NOTICE. IN NO EVENT SHALL FRONTIER OR ITS AGENTS, EMPLOYEES, DIRECTORS, OFFICERS, REPRESENTATIVES OR SUPPLIERS BE LIABLE UNDER CONTRACT, WARRANTY, TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE OF FRONTIER), OR ANY OTHER LEGAL THEORY, FOR ANY DAMAGES ARISING FROM OR RELATING TO THIS DOCUMENT OR ITS CONTENTS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.