



Centrex Basic Feature Descriptions

Basic Features	Description
Automatic Identification of Outward Dial (AIOD)	Identifies all calls leaving the customer group by the station number from which calls are placed.
Direct Inward Dialing (DID)	Allows a station user to receive local or long-distance calls from outside of the business group without the aid of an attendant.
Direct Outward Dialing (DOD)	Allows a station user to place local or long-distance calls outside of the business group without the aid of an attendant.
Equal Access	Provides the ability to access an InterLATA carrier.
Intercept Announcements Common	Alerts callers when stations are disconnected with a standard office intercept announcement.
Intercom Dialing (Station to Station)	Allows abbreviated (3 to 5 digits) dialing between Centrex stations.
Local Exchange Calling	Provides a station user exchange network calling to and from a Centrex station.
Off Premises Stations	Allows stations served from the same central office to be located in buildings other than the one housing primary Centrex.
Touch Calling	Provides a station user with the capability of dial tone multi-frequency signaling.
911 Emergency Service	Allows a station to report an emergency by dialing 911.
Blind Transfer Recall	Allows a set user to transfer a call to another party without waiting for that party to answer. If the party does not answer the transferred call within a specific time-out period, the set from which the call was transferred is recalled.
Call Forward Busy	Allows an incoming call to be forwarded to an alternate station when the incoming call reaches a busy station.
Call ID Name & Number	Call ID Name & Number Allows customer to receive both name and telephone number associated with the calling party. A maximum of 15 characters is allowed for transmission of the calling party name.
Call Forward - No Answer	Allows an incoming call to be forwarded to a predetermined number within the customer group if the called station does not answer within a designated number of ringing cycles.
Call Forward - Remote Activation	Allows a station to activate and deactivate Call Forward from his station. Activation/deactivation can be performed from another phone served by their own central office or from another central office.
Call Forward Variable	Allows a station to divert all incoming calls to another directory number. Activation/deactivation and the forward-to destination are controlled by the station user.
Call Forward of a Call Waiting Call	Allows a station user to have calls that are queued against their busy station for a set period of time to automatically be forwarded to a predetermined station.
Call Hold Code Dialed	Allows a station to place any call on hold, to initiate a second call, answer a waiting call, alternate between two calls, or return to the previously held call by dialing a feature code.
Call Park	Allows a station user to park a call against its own directory number (DN). The parked call can be retrieved from any station by dialing a feature-access code and the DN against which the call is parked.



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Call Park - Directed	Allows a station user to park calls against another DN within the customer group by flashing the switch hook and dialing the Call Park Directed access code. The parked call can be retrieved from any station by dialing the retrieval access code and the parked DN.
Call Park Multiple	Allows a station user to place multiple calls on hold and later retrieve the held calls from his station or another station in the customer group.
Call Pick-Up	Allows a station user to answer calls directed to a specific station line from any other station line in the customer group by completing a pickup dial tone.
Call Pick-Up Directed	Allows a station user to answer a call that is ringing at any station within the business group by dialing an access code and the ringing station number.
Call Pick-Up Directed Any Station	A terminating line option which allows any station in the business group to answer/pick-up incoming calls terminating at the station assigned with the feature.
Call Pick-Up Directed Barge-In	Allows a station user to answer a call that is ringing on any other line within the same customer group. To answer the station, the user dials the access code, receives a special dial tone, and then dials the extension number of the station to be picked-up or barged into.
Call Pick- Up Directed Exempt	Allows a station user to answer a call that is ringing on any other line within the same customer group. Once the call is picked-up this feature will not allow the call to be barged into.
Call Transfer	Allows a station user to transfer calls to another station either within or outside the business group by flashing the switch hook and dialing the transfer-to number.
Call Waiting All Calls	Allows an incoming call encountering a busy station to receive audible ringing while the busy station receives a call waiting tone. The station user may put the existing caller on hold and acknowledge the incoming caller then alternate between the calls, or abandon one of the calls.
Call Waiting Cancel	Permits a station user to prevent interruption, either from inside or outside the customer group, by suspending the Call Waiting feature for the duration of any telephone call.
Call Waiting Dial	Allows a station user to selectively (by a dial code) impose Call Waiting on a called station when the called station is busy.
Call Waiting Inhibit	Prevents a calling line with Call Waiting Originating or Call Waiting Dial from imposing Call Waiting on the line.
Call Waiting Originating	Allows a caller within a customer group to impose a Call Waiting tone on another station with the same customer group. Not compatible with cancel call waiting or hunting.
Call Waiting Terminating	Allows a call made from outside a customer group to impose a Call Waiting tone on a station within a CTX customer group. Includes cancel call waiting. Not compatible with hunting.
Consultation Hold	Permits the transferring party to talk privately with the destination before transferring the call.



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Data - Call Protection	Allows the assignment to individual lines within the customer group of No Double-Connect. This option does not allow the connection of test or busy-verification circuits to the line while the line is busy. This option protects data calls from interruption.
Direct Line - Hot Line	Allows a station user to automatically place a call to a per-selected DN by lifting the receiver.
Direct Line - Manual Line	Automatically places a call to an operator when the station user goes off hook.
Direct Line - Warm Line	A time-delayed automatic line. If a station user commences dialing within the time delayed period, the call will proceed normally. If dialing commences before the end of the time-delay period, the call is treated as Hot Line.
Distinctive Call Waiting Tones	Permits station user to determine whether an incoming Call Waiting call is internal or external to the customer group by providing different tone cadences for the two situations.
Distinctive Ringing	Provides a different and distinct ringing cadence for intragroup and DID calls allowing the station user to identify the type of call.
Do Not Disturb	Allows station users to prevent incoming calls from ringing their station. Calls can be diverted to an attendant, another station, a busy tone, or a recorded announcement.
Executive Busy Override	Allows a single-line set user to gain access to a busy station by flashing the switch hook (during busy tone) and dialing a feature code.
Executive Busy Override Exempt	Will not allow Executive Busy Override to be activated against the line by a station user within the customer group.
Hunting Circular	Allows calls directed to busy stations to search to the end of the hunt group and return to the beginning of the hunt list in search of an idle station.
Hunting Sequential	Allows calls directed to busy stations to search for an idle station starting with the dialed DN and ending when the call is completed to an idle line or when the last line of the hunt group is reached, whichever comes first.
Hunting Uniform Call Distribution (UCD)	Allows calls directed to busy stations to be distributed evenly among the stations in a multi-line hunt group. When a call is connected to an idle station, the location of the next station is marked as the starting point for hunting the next incoming call.
Last Number Redial	Allows a station user to redial the last number called by pressing a single key rather than dialing the entire number.
Line Restriction Fully	Permits the customer to restrict certain stations from making calls to and/or receiving calls from stations outside the customer group. It is also prevented from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the customer group.
Line Restriction Semi	Permits the customer to restrict certain stations from making calls to and/or receiving calls from stations outside the customer group. It may, however, make and/or receive calls via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.
Line Restriction Toll	Permits the customer to block certain stations from the completion of calls that are directed to an outside operator or to numbers outside the local calling area. The Toll Restriction list may be assigned to either an individual line or shared by multiple lines.



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Line Restriction Code	Allows the customer to restrict the completion of calls that are directed to specified area codes (NPAs) and/or central office codes (NXXs). A Code Restriction list may be assigned to either an individual line or shared by multiple lines.
Line Restriction Multi-Level	Allows the subscriber to define those codes that stations may dial. This can be done on a three-digit office code basis (NXX) or a six-digit area code (NPA) and (NXX) basis.
Make Busy	Allows a station user to temporarily make a particular station appear busy to incoming callers. Make Busy causes the hunt feature to skip over a station during the search for an idle station. Make Busy can be activated by dialing a feature code or by a key operated feature. The key operated feature requires additional hardware.
Ring Again	Automatically places a station user in ring-again mode to be notified when a busy station in the customer group becomes idle.
Speed Calling Short List	Allows a station user to create and use a speed calling list for up to 8 frequently dialed numbers.
Speed Calling Long List	Allows a station user to create and use a speed calling list from 10 to 69 frequently dialed directory numbers.
Speed Calling Group List	Allows two or more station users within a customer group to have access to the same Speed Calling list. The list can be from 10 up to 69 numbers and can only be updated from a specified line, called the controller.
Stop Hunt	Allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a particular station in a Multiline Hunt Group will stop the search for an idle line at that station. Stop Hunt can be activated by dialing a feature code or by a key operated feature. The key operated feature requires additional hardware.
Three Way Calling	Allows a station user to form a three-way conference with two other parties, either within or outside the customer group.

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