

Centrex to POTS POTS to Centrex Ordering Matrix

Product Order Scenario	Type of Change	Request	REQTYP	ACT	Notes
Centrex to POTS	Resale to Resale	Existing Custopak service changing to Resale POTS	EB	C	Change an existing Account SMB doesn't change
Centrex to POTS	Resale to Platform	Existing Custopak service changing to Platform POTS	DB	V	Conversion to new product SMB changes from Resale to Platform
Centrex to POTS	Platform to Platform	Existing UNE Platform Centranet changing to Platform POTS	DB	C	Change an existing Account SMB doesn't change
Centrex to POTS	Platform to Resale	Existing UNE Platform Centranet changing to Resale POTS	EB	V	Conversion to new product SMB changes from Platform to Resale
POTs to Centrex	Resale to Resale	Existing Resale POTS service changing to Custopak	PB	C	Change an existing Account SMB doesn't change
POTs to Centrex	Resale to Resale	Existing Resale Centranet service changing to Custopak	PB	C	Change an existing Account SMB doesn't change
POTs to Centrex	Platform to Resale	Existing Platform POTS changing to Resale Custopak	PB	V	Conversion to new product SMB changes from Platform to Resale
POTs to Centrex	Platform to Platform	Existing Platform POTS changing to UNE Platform Centranet	DB	C	Change an existing Account SMB doesn't change
POTs to Centrex	Resale to Platform	Existing Resale POTS changing to UNE Platform Centranet	DB	V	Conversion to new product SMB changes from Resale to Platform

Change Log

Date	Description
7/3/2018	Initial posting

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