



CLEC User Forum (CUF) Index

Included in this Document:

CLEC User Forum (CUF) Index (Recap of Issues Covered)	Pages: 2-3
CLEC User Forum (CUF) Q&A Recap (by CUF)	Pages: 4

DISCLAIMER: THIS DOCUMENTATION IS FOR INFORMATIONAL PURPOSES ONLY AND DOES NOT OBLIGATE FRONTIER TO PROVIDE SERVICES IN THE MANNER DESCRIBED IN THIS DOCUMENT. FRONTIER RESERVES THE RIGHT AS ITS SOLE OPTION TO MODIFY OR REVISE THE INFORMATION IN THIS DOCUMENT AT ANY TIME WITHOUT PRIOR NOTICE. IN NO EVENT SHALL FRONTIER OR ITS AGENTS, EMPLOYEES, DIRECTORS, OFFICERS, REPRESENTATIVES OR SUPPLIERS BE LIABLE UNDER CONTRACT, WARRANTY, TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE OF FRONTIER), OR ANY OTHER LEGAL THEORY, FOR ANY DAMAGES ARISING FROM OR RELATING TO THIS DOCUMENT OR ITS CONTENTS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

© 2022 Frontier Communications Parent, Inc. All rights reserved.



CLEC User Forum Index

Subject / Issue Covered	Month/Year of CUF	Presentation URL
Return to Native Process Resale	March 2022	https://wholesale.frontier.com/-/media/WholesaleDocs/CLEC-User-Forum-Presentation-March-17-2022.ashx
Return to Native Process Platform	March 2022	https://wholesale.frontier.com/-/media/WholesaleDocs/CLEC-User-Forum-Presentation-March-17-2022.ashx
Return to Native Process Reminders	September 2021	https://wholesale.frontier.com/-/media/WholesaleDocs/September2021CUFPresentation_Final.ashx
Enhancements to Pre-Order Loop qual for Wholesale Broadband	September 2021	https://wholesale.frontier.com/-/media/WholesaleDocs/September2021CUFPresentation_Final.ashx
Wholesale Website Review	September 2021	https://wholesale.frontier.com/-/media/WholesaleDocs/September2021CUFPresentation_Final.ashx
New Wholesale Operations Website Design Coming Soon!	March 2021	https://wholesale.frontier.com/-/media/WholesaleDocs/March2021CUFPresentation
New Wholesale Repair Number Effective April 1, 2021	March 2021	https://wholesale.frontier.com/-/media/WholesaleDocs/March2021CUFPresentation
Verbal Notification for LSR Supplements Submitted on Confirmed Due Date	March 2021	https://wholesale.frontier.com/-/media/WholesaleDocs/March2021CUFPresentation
LSR Processing Reminder: LSR Business Rules NPA NXX Driven Edits	March 2021	https://wholesale.frontier.com/-/media/WholesaleDocs/March2021CUFPresentation
LSR Processing Reminder: LSR Validation Sheets for Wholesale Broadband Order	March 2021	https://wholesale.frontier.com/-/media/WholesaleDocs/March2021CUFPresentation
LSR Processing Reminder: CCNA Change to Existing PON	March 2021	https://wholesale.frontier.com/-/media/WholesaleDocs/March2021CUFPresentation
LSR Processing Reminder: Return to Native Process	March 2021	https://wholesale.frontier.com/-/media/WholesaleDocs/March2021CUFPresentation
LSR Processing Reminder: Exchange and Access Line Matrix	November 2020	https://wholesale.frontier.com/-/media/WholesaleDocs/4Q2020CUF_11192020
LSR Processing Reminder: UNE Loop Disconnect Request Review	November 2020	https://wholesale.frontier.com/-/media/WholesaleDocs/4Q2020CUF_11192020
LSR Processing Reminder: Verbal Notification for LSR Supplements	November 2020	https://wholesale.frontier.com/-/media/WholesaleDocs/4Q2020CUF_11192020
Switch Change Requests Review	November 2020	https://wholesale.frontier.com/-/media/WholesaleDocs/4Q2020CUF_11192020
LSR Processing Reminder: CFA Change Supplement Type 4	August 2020	https://wholesale.frontier.com/-/media/WholesaleDocs/3Q2020CUF_08202020



CLEC User Forum Index

Subject / Issue Covered	Month/Year of CUF	Presentation URL
LSR Processing Reminder: Valid Email Contact Required on LSRs	August 2020	https://wholesale.frontier.com/-/media/WholesaleDocs/3Q2020CUF_08202020
Contacting the Centers	August 2020	https://wholesale.frontier.com/-/media/WholesaleDocs/3Q2020CUF_08202020
Customer Wholesale Portal (CWP)	August 2020	https://wholesale.frontier.com/-/media/WholesaleDocs/3Q2020CUF_08202020
Customer Profiles	August 2020	https://wholesale.frontier.com/-/media/WholesaleDocs/3Q2020CUF_08202020
New SPID for Northwest Four States Effective 01/26/2020	February 2020	https://wholesale.frontier.com/-/media/WholesaleDocs/CUF_02202020
New PIC/LPIC for Reselling Frontier Toll Services in Northwest Four States Effective 12/15/2019	February 2020	https://wholesale.frontier.com/-/media/WholesaleDocs/CUF_02202020
CCNA Changes Require New PON Submission	February 2020	https://wholesale.frontier.com/-/media/WholesaleDocs/CUF_02202020
Directory Listing Menu Consolidation	February 2020	https://wholesale.frontier.com/-/media/WholesaleDocs/CUF_02202020
Dos and Don'ts for Contacting Frontier Wholesale Support Centers	February 2020	https://wholesale.frontier.com/-/media/WholesaleDocs/CUF_02202020



CLEC User Forum - Question and Answer

Month/Year CUF	Question	Answer
March 2022	No Questions Received	
September 2021	No Questions Received	
March 2021	No Questions Received	
August 2020	No Questions Received	
August 2020	No Questions Received	
February 2020	No Questions Received	