Version 9.30.27

Customer Service Record (TXTYP – E)

PRE–ORDER RESPONSE

Response Fields:

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
TXNUM	Transaction Number	R	16	AN			Identifies the customer provided tracking number to link the inquiry with the response.

The TXNUM may be reused after one week. |
| TX TYP | Transaction Type | O | 1 | A | E - Customer Service Information (CSI) | | Identifies the type of transaction. |
| D/TSENT | Date and Time Sent | R | 17 | N | Metric Format
  Two Digit Century (00-99)
  Two Digit Year (00-99)
  Two Digit Month (01-12)
  Two Digit Day (01-31)
  Two Digit Hour (00-23)
  Two Digit Minute (00-59)
  Two Digit Second (00-59) | Required for all TXTYP/TXACT combinations. | Identifies the date and time the transaction is sent.

Date includes century: CCYYMMDD
Time is military time: HHMM[SS] |
| LSCP | Local Service Provider Change Prohibited | O | 1 | A | A - Prohibit a change of current local service provider | | Identifies that the end user has requested the option of prohibiting the change of their current service provider or removing the option. |
| CC | Company Code | R | 4 | AN | | Required for all TXTYP/TXACT combinations. | Identifies the Exchange Carrier initiating the request.

For a customer requesting their own UNE CSR, the CC entered must match or map to AECN/PPID on the CSR.
 2. This field matches or maps to the RSID for Reseller or AECN for CLEC. |

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
ATN	Account Telephone Number	R	10	AN	Account Telephone Number		Identifies the account telephone number assigned by the NSP. For a parsed and unparsed CSR, if the ATN input is an additional line on an account, the CSR for the associated BTN will be returned. ACC group is applicable for parsed CSRs only. When MS = L, the telephone number entered on inquiry is for a Listing Telephone Number and the CSR returned is the associated End User Listing Account.
WTN	Working Telephone Number	O	10	AN			Identifies the working telephone number at the end user's location.
PPT	Ported/Pooled Type	O	1	A	D - FIOS Telephone Number	If, a valid entry of "D" is returned the TN may or may not cross Rate Center boundaries. The TN may now reside in another state. If the TN resides in another State the terminating address will be reflected on the response.	Indicates the telephone number has been internally ported or pooled.
SWDESC	Type Of Switch	O	120	AN	5ESS DMS10 DMS100 EWSD GTD5-EAX		Identifies the type of switch providing the service.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
IB	Installment Billing	O	2	N	12-Feb		Identifies the number of months to pay the non-recurring charges. 2-6 months may indicate non-contract account. 2. 2-12 months may indicate contract accounts.
CTRTINF	Number Of Lines and Contract Information	O	30	AN , - space		Example: 1,75/TA 36 MO, 12-13-00 Numeric before comma equates to contract ID. Numeric after comma equates to number of lines. TA information may also appear which includes number of months included in contract and the contract start date.	identifies the number of lines and contract information for the Centrex account.
SBL	Split Bill Status	O	18	AN	1st character Y - Yes N - No 2nd - 18th characters Telephone and customer code		Identifies the split billing arrangement. If "Y" is returned the telephone number and customer code of the main split billed account is also returned in this field.
OCP	Optional Calling Plan	O	3	AN	001- 022		Identifies the account has an Optional Calling Plan.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
OCD	Optional Calling Discount	O	11	AN	1 or 2 USOCs may be returned in this field. If 2 USOCs are returned they will be separated by a comma. The following USOCs are part of "Rewarding Connections Group" OVS1X OVS2X OVS3X OVS4X 3. The following USOCs are part of "Bonus Discount Plan" OVQCX OVQDX OVQEX		Identifies the Optional Calling Discount.
OV	Override	O	1	A	Y - Yes		Indicates line count below minimum original agreement. A value of "Y" = Yes indicates that a customer has been given a particular line rate based on number of lines and has fallen below the minimum, but is still entitled to the original line rate.
CPL	Customer Premise Location	O	127	AN & ' * - # ( ) / space			Identifies the customer premise location where the service is located (main/other location).
BG	Billing Group	O	3	N			Identifies bill group locations within a Centrex Account.
TERS	Terminal Numbers	O	10	AN , - ; space	Terminal Number(s)		Identifies the terminal number or sequential range of TERS for this request. Must be associated with a WTN. # of occurrences for DID group is only 0,1.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
CS	Class of Service	C	5	AN	B1 – Business Retail BP – Business – Ported In BV – Business VoiceMail CK – Circuit CX – Business Centrex DR – Distinctive Ring FL – Foreign Listing HS – HIS Vacation LG – RCF LI – DID Number LL – Local Loop LP – Coin CLEC LR – CLEC Residence LS – Line Sharing LX – CLEC Centrex LY – Res Directory Listing LZ – Bus Directory Listing PO – Port out to Wireline (no list) PP – Paystation Public PS – Paystation SemiPublic R1 – Residential Retail RF – Res Remote Cl Fwd RP – Residence-Ported In RS – Res VoiceMail	Required for parsed CSR, otherwise prohibited.	Identifies the classification of the service.
TOS	Type of Service	C	4	AN -	1st Character (type) 1 Business 2 Residence 2nd Character (product) - Not Applicable 3rd Character (class) - Not Applicable 4th Character (characterization) - Not Applicable	Required if PARSEIND = "Y". The first character will be populated followed by three dashes.	Identifies the type of service.
NAME	End User Name	C	25	AN & ' * : $ - # ( ) . " , + ; space		Required for parsed CSR, otherwise prohibited.	Identifies the name of the end user. This field is applicable for the main listing only.
BOX	Box Number	C	9	AN & ' * - # ( ) space		Required when the ROUTE field is populated, otherwise prohibited.	Identifies the box number of the service address.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
ROUTE	Route Number	C	6	AN & ' * - # ( ) space		Required when BOX is populated, otherwise prohibited.	Identifies the route number of the service address.
AFT	Address Format Type	O	1	A	C Provider assigned house number N Normal physical service address number		Identifies the format of the address being supplied.
SAPR	Service Address Number Prefix	O	6	AN			Identifies the prefix for the address number of the service address
ORD	Order Number	O	20	AN			Identifies the Frontier order number. For this transaction, this field would indicate the last posted service order applied to the CSR.
SANO	Service Address Number	O	10	AN -			Identifies the number of the service address Hyphen valid only when immediately followed by a numeric. When AFT = "C", this field will contain Assigned House Number. When AFT = "N", this field will contain normal physical service address number.
SASF	Service Address Number Suffix	O	4	AN /			Identifies the suffix for the address number of the service address When a Virgule appears it must be preceded and followed by a Numeric.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
SASD	Service Address Street Directional Prefix	O	2	A	N = North S = South E = East W = West NE = Northeast NW = Northwest SE = Southeast SW = Southwest		Identifies the street directional prefix for the service address
SASN	Service Address Street Name	O	50	AN			Identifies the street name of the service address Identifies the street name of the service address
SATH	Service Address Street Type	O	7	AN	See separate Matrix for Thoroughfare Standards		Identifies the thoroughfare portion of the street name of the service address
SASS	Service Address Street Directional Suffix	O	2	A	N = North S = South E = East W = West NE = Northeast NW = Northwest SE = Southeast SW = Southwest		Identifies the street directional suffix for the service address
LD1	Location Designator 1	O	4	A	Bldg Wng Pier	Optional if SASN is populated, otherwise prohibited.	LD1 is used to identify the structure type of the end user's location.
LV1	Location Value 1	C	10	AN ' - space	See separate Matrix with valid values	Required if LD1 is populated, otherwise prohibited.	LV1 is used to identify the structure value of the end user's location.
LD2	Location Designator 2	O	4	A	FL		Identifies additional specific information related to the address. LD2 is used to identify the elevation of the end user's location.
HNMUL	Hunting Type Multiline	O	45	AN			Indicates the type of multiline hunting required.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
LV2	Location Value 2	C	10	AN - space	See separate Matrix with valid values	Required if LD2 is populated, otherwise prohibited.	LV2 is used to identify the elevation value of the end user's location.
LD3	Location Designator 3	O	4	A	See separate Matrix with valid values		LD3 is used to identify the customer unit type of the end user's location.
LV3	Location Value 3	C	10	AN - space	See separate Matrix with valid values	Required if LD3 is populated, otherwise prohibited.	LV3 is used to identify the customer unit value of the end user's location.
AAI	Additional Address Information	O	60	AN & ' * : , $ - # ( ) % . + " ; / space			Identifies additional location information about the address. This field will have any additional address information that is not parsed.
CITY	City	O	32	AN & ' * - # ( ) space			Identifies the city, village, township, etc.
STATE	State/Province	R	2	A			Identifies the abbreviation for the state or province For the LST (additional listing) group, the number of occurrences is 0,1.
ZIP	ZIP/Postal Code	O	12	AN	5 digit zip code is accepted.		Identifies the ZIP code, ZIP code + extension or postal code Only first 5 digits are returned.
CAI	Concatenated Address Information	C	200	AN & ' * : , $ - # ( ) % . + " ; / space		Required for parsed CSR, otherwise prohibited.	Identifies a free flowing field that is used to represent non-parsed address information.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
FEATQTY	Feature Quantity	C	4	AN		Required when the FEATURE field is a USOC. Prohibited when the FEATURE field is a LHFID	Identifies the quantity associated with the feature.
FEATURE RATE	Feature Rate	O	11	AN .			Identifies the billing rate associated with the USOC feature returned. A decimal (.) will appear as the third character from the right. There will only be a delimiter when a rate is returned.
PIC	InterLATA Presubscription Indicator Code	O	4	AN & * , - ( ) . / space	Valid PIC Code NONE NA - Not applicable NC - No Change		Identifies the Presubscription Indicator Code (PIC) for the carrier the customer has selected for InterLATA traffic.
LPIC	IntraLATA Presubscription Indicator Code	O	4	AN & * , - ( ) . / space	Valid PIC Code NONE NA -Not applicable NC - No Change		Identifies the Presubscription Indicator Code (PIC) of the carrier the customer has selected for IntraLATA traffic.
ECCKT	Exchange Company Circuit ID	O	41	AN . ,			Identifies a provider's circuit identification. The format of the field is defined by the provider. All components within the ID should be delimited by either periods or commas. Field may return up to 53 characters.
CFA	Connecting Facility Assignment	O	42	AN			Identifies the provider carrier system and channel to be used. Only provided on response when available and PARSEIND is Y

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
NC	Network Channel Code	O	4	AN			Identifies the network channel code for the circuit(s) involved. The network channel code describes the channel being requested. Special Characters allowed; Hyphen.
NCI	Network Channel Interface Code	O	12	AN . -			Identifies the electrical conditions on the circuit at the ACTL/Primary Location.
SECNCI	Secondary Network Channel Interface	O	12	AN . -			Identifies the electrical conditions on the circuit at the Secondary Access Customer Terminal Location (SACTL) or end user location.
CHANNEL	Channel/Pair	O	5	AN			Identifies the specific channel or pair within the provider's cable to be used for connection.
CUSCODE	Customer Code	C	3	N		Required if populated on inquiry, otherwise prohibited.	Identifies the three digit code that distinguishes multiple accounts with the same BTN. If CUSCODE is sent on the Inquiry (Parsed or Unparsed), it will come back in the response.
CSRDATE	Date Of CSR	O	10	N	CCYYMMDD		Identifies the CSR date.
FEATURE	Feature Codes	O	6	A			Identifies the type of feature associated with the line. Several iterations of this field are possible. Codes for feature identification may include: ISOCS, USOCs and LHFIDs.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
FEATURE DETAIL	Feature Detail	O	200	AN & ' * : , $ - # ( ) % . + " ; / space			Identifies additional information for the type of feature associated with the line. May appear multiple times per WTN. Codes for feature identification may include: Floating FIDs.
PULSE	Type Of Pulsing	O	4	A	DP - Dial Pulse MF - Multi-frequency DTMF - Dual Tone Multi-frequency		Identifies the type of pulsing.
BLOCK	Block	O	1	AN	A - No collect and third party B - No third party C - No collect call	Only values A, B, and C are used by Frontier. The blocking will be mapped based on the values appearing with the TBE FID. The value that appears with the TBE FID will be sent, so no interpretation will be made. Any blocking USOC will be passed as a feature on the LINE.	Identifies the type of blocking on the telephone number.
TKQ	Trunk Quantity	O	4	N			Identifies the quantity of trunks.
TGN	Trunk Group Number	O	4	N			Identifies the trunk group number that has been assigned by the provider.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
MLT	Multi-Line Text	C	81	AN & ' * : , $ - # ( ) % . + " ; / space		Required if unparsed CSR.	Identifies the multi-line text returned. For this transaction there are two options for data that may be returned in this field: For unparsed CSR, the entire CSR will be returned within this field. If multiple accounts are found, a list will be returned including Billing Telephone Number, Customer Name (if available) and Customer Code. Up to 9,999 rows can occur within this field. Each row is 81 characters across. When MS = L on input and multiple End User Listing Accounts are found, a list will be returned including End User Listing Account Number, Customer Name (if available) and Customer Code. For unparsed requests for CSRs that exceed the 10,000 line limit, this field will return the text message "Maximum lines exceeded, please access the Customer Wholesale Portal Reports to retrieve unparsed CSR using file name XXXX.CCYY-MM-DD-HH.MM.SS.NNNNNN.CSR. " For parsed requests for CSRs that exceed the 10,000 line limit, this field will be returned with only the text message "Maximum lines exceeded, please access the Customer Wholesale Portal Reports to retrieve unparsed CSR using file name XXXX.CCYY-MM-DD-HH.MM.SS.NNNNNN.CSR."
DO	Digits Out	O	2	N			Indicates the number of digits out pulsed from the Central Office to the customer's equipment.
RIN	Route Index Number	O	10	N			Identifies the route index number assigned to the trunk group by the provider.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
REMARKS	Remarks	C	250	AN & ' * : , $ - # ( ) % . + " ; / space			Identifies a free flowing field which can be used to expand upon and clarify other data on this form. Returned when a FID/USOC received is not pre-defined. The following tag and message will be added into CSR transaction in the REMARKS field: Dq:1:NOTE:Any FID/USOC that has not been explicitly defined for this transaction will be mapped to the Miscellaneous Feature Code (9M), and/or Feature Detail (9N) fields.
LTLI	Lead Telephone Line Identifier	O	12	AN -	Telephone Number		Identifies the lead telephone line identifier. This field is used for DIDs
TKID	Trunk Identifier	O	10	AN			Identifies the trunk ID of the service.
HNTYP	Hunting Type Code	O	2	N	1 - Preferential (HPF) 2 - Sequential (HTG) 3 - Circular (HTC) 4 - Multi-line (HML)		Identifies the type of hunting involved.
HID	Hunt Group Identifier	O	12	AN	Hunt Group Identifier		Identifies the hunt group. Multiple iterations of this field may be provided.
HTSEQ	Hunting Sequence	O	17	AN , - space			Identifies the hunting sequence or range of hunt sequence. Multiple iterations are allowed. This field will support a specific TN or range of TNs within the hunting sequence.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
PRESPC	Provider Response Code	C	14	AN :	See Pre-Order Error Code Matrix	Required if error condition exists, otherwise prohibited.	Identifies a provider specific code on the response transaction that represents what occurred on the associated inquiry transaction. The occurrence of error fields overrides the return of other fields stated in the response.
PRESPD	Provider Response Description	C	264	AN & ' * : , $ # ( ) % . + " ; / space		Optional if PRESPC field is populated, otherwise prohibited.	Identifies the provider's text used to clarify the response for the associated inquiry transaction. Returned with error explanation or non-error related supplemental data. The occurrence of error fields overrides the return of other fields stated in the response message.
FPI	Freeze PIC Indicator	O	1	A	A - Freeze IntraLATA PIC B - Freeze IntraLATA and InterLATA PIC E - Freeze InterLATA PIC		Identifies a request that PIC activity on the Working Telephone Number (WTN) be restricted.
PCX	Carrier Identification Code	O	4	AN	Valid PIC Code NO - Customer does not want to presubscribe.		Identifies the CIC for the carrier the customer has selected for InterLATA traffic
LPCX	IntraLATA Carrier Identification Code	O	4	AN	Valid PIC Code 9199 - Customer does not want to presubscribe.		Identifies the CIC for the carrier the customer has selected for IntraLATA traffic
SSIG	Start Signaling	O	2	A	LS - Loop Start GS - Ground Start WS - Wink Start DD - Delayed Dial IM - Immediate Dial		Identifies the type of start signaling requested.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
ISPID	ISDN Service Profile Identification	O	15	AN	Valid ISPID		Provides a code that must be programmed into the ISDN BRI Customer Premise Equipment (CPE).
RTY	Record Type	O	3	A	Character 1: F, L, S Characters 2 and 3: AC, AL, CR, ML, AM, JU, S		Identifies the type of listing with respect to pricing and tariffs This field is applicable for both main and additional listings
LTY	Listing Type	O	1	N	1 Listed - appears in DA and directory 2 Non-listed - appears only in DA 3 Non-published - does not appear in the directory and telephone number does not appear in DA. 7 Special/Non list - does not appear in directory or DA (customer has other service)		Identifies the type of listing with respect to publication and Directory Assistance (DA) appearance rules. This field is applicable for both main and additional listings. LTY valid entries are generic and may have different interpretations in different jurisdictions. Valid entry "3" will not display the number in DA. Listing may not appear at all based on local tariffs/practices. Valid entry "7" is only valid when the RTY field = LML.
STYC	Style Code	O	2	A	CI - Caption Indent SL - Straight Line		Identifies whether the listing is a straight line, straight line under (SLU), caption header, etc. This field is applicable for both main and additional listings.
DOI	Degree of Indent	C	1	N	1 - One Degree Of Indent		Identifies the degree of indentation for this listing. Used only with indented listings.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
POSLIC	Positioning Listing Instruction Code	O	7	A			Indicates special positioning instructions for a complex listing.

Only valid when STYC equals "CI" |
| PLINFO | Prior Level Information | C | 100 | AN & ' * : , $ - # ( ) % . + " ; / space | | | Identifies the first 100 characters of the information on the prior level.

Text will be recapped and enclosed in parenthesis. |
| PLI | Prior Level Indent | C | 1 | N | 1 - One Degree Of Indent | | Identifies the degree of indentation of a listing that has multiple sets of text. |
| PCL | Proprietary Classification | O | 28 | AN | | | Identifies the type account proprietary restrictions per the customers request. |
| LSPID | Local Service Provider Identification | O | 9 | AN | Characters 1-4 AECN RSID Character 5 Space Characters 6-9 Internal Company Code used by Frontier | | Identifies the Local Service Provider that is providing existing service.

If LSP is Reseller, the first 4 characters will be RSID. If the LSP is a CLEC, the first 4 characters will be AECN.

For non retail accounts, this will indicate the current LSP and identify as Resale or UNE. Resale and UNE CSRs would only be available to the owner LSP. |

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
PNP	Primary/Non-Primary	O	188	AN	Field will include NPA NXX-Line plus type of service. For type of service: PRS = Primary BTN same customer, same address NPS = Non primary BTN same customer, same address PRS 2 = Primary BTN different customer, same address NPS 2 = Non primary BTN different customer, same address		Identifies and cross-references residence primary and non-primary billing numbers for the same customer at the same address that are billed separately.
LTN	Listed Telephone Number	O	12	AN -			Identifies the telephone number that may be included in the directory and/or quoted in Directory Assistance (DA). including 2 preprinted hyphens Vanity numbers are returned as numerics. This field is applicable for additional listings only.
LISTNM	Listed Name	C	463	AN & ' * : $ - # ( ) . " , + ; space		Required for parsed CSR if LNLN is not provided for the main listing.	Identifies the name contained in the listing. This field is applicable for both main and additional listings. Listed name enclosed in parenthesis indicates a caption, indent or straight line under indent.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
LNLN	Listed Name Last	C	50	AN & ' * : $ - # ( ) . " , + ; space		Required for parsed CSR if LISTNM is not provided for the main listing.	Identifies the first word for business listings or the complete last name for residence listings. This field is applicable for both main and additional listings. Business company Listed Name returned in LISTNM. Listings are returned in Upper case. However populating for Order must follow Order Rules for LSR.
LNFN	Listed Name First	C	100	AN & ' * : $ - # ( ) . " , + ; space		Prohibited when the LNLN field is not populated, otherwise optional.	Indicates all except the first word for business listings or all of the first name or names and middle name/initials for residence listings. This field is applicable for both main and additional listings. Business company Listed Name returned in LISTNM. Listings are returned in Upper case. However populating for Order must follow Order Rules for LSR.
PLA	Place Listing As	O	80	AN & ' * : $ - # ( ) . " , + ; space			Identifies the special filing words that should be used instead of the listed name if the customer wishes to override the normal alphabetizing. This field is applicable for both main and additional listings. This is used, in particular, for words that are numeric, e.g. 1040 Tax could file as One Zero Forty Tax, Ten Forty Tax, One Zero Four Zero Tax.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
DES	Designation	O	60	AN & ' , : $ - # ( ) . " ; space	Designation Abbreviations		Identifies the professional designation phrase of the business listing. Typically prints in the white pages and is used to identify the type of business when is is not inherently obvious from the name. This field is applicable for both the main and additional listings.
TL	Title of Lineage	O	12	AN & ' * : $ - # ( ) . " , + ; space			Indicates a phrase used to designate lineage (in the listed name or first name of a Dual Name in the LNFN), e.g., Jr, Sr. III, etc. The value of "MR", "M R", or Mr is prohibited in this field. This field is applicable for both main and additional listings.
TITLE1	Title of Address 1	O	12	AN & ' * : $ - # ( ) . " , + ; space			Indicates Title of Address 1 for listed name or first name of Dual Name in LNFN e.g., Dr, Rev, Ms. The value of "MR", "M R", or Mr is prohibited in this field. This field is applicable for both main and additional listings.
TITLE2	Title of Address 2	C	12	AN & ' * : $ - # ( ) . " , + ; space		Optional when the TITLE1 field is populated, otherwise prohibited.	Indicates Title of Address 2 for listed name or first name of Dual Name in LNFN e.g., Dr, Rev, Ms. The value of "MR", "M R" or "Mr" is prohibited in this field. This field is applicable for both main and additional listings.
TLD	Title of Lineage for Dual Name	C	12	AN & ' * : $ - # ( ) . " , + ; space		Optional when the DLNM field = "Y" or the LTY field = "6", otherwise prohibited.	Used to designate lineage of the second name of a Dual name in LNFN, e.g., Jr, Sr, III, etc. The value of "MR", "M R" or "Mr" is prohibited in this field. This field is applicable for both main and additional listings.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
TITLE1D	Title of Address 1 for Dual Name	C	12	AN & ' * : $ - # ( ) . " , + ; space		Optional when the DLNM field = "Y" or the LTY = "6", otherwise prohibited.	Indicates Title of Address 1 for second name of Dual Name in LNFN e.g., Dr, Rev, Ms. The value of "MR", "M R" or "Mr" is prohibited in this field. This field is applicable for both main and additional listings.
TITLE2D	Title of Address 2 for Dual Name	C	12	AN & ' * : $ - # ( ) . " , + ; space		Optional when the DLNM field = "Y" or the LTY = "6", otherwise prohibited.	Indicates Title of Address 2 for second name of Dual name in LNFN, l name listing, e.g., Rev, Maj. The value of "MR", "M R" or "Mr" is prohibited in this field. This field is applicable for both main and additional listings.
DNA	Do Not Abbreviate	O	1	N	1 - Do not abbreviate listed name 3 - Do not abbreviate community (locality) 5 - Do not abbreviate listed name and community		Indicates data in the supplied field must not be abbreviated. Valid entries applicable are "1", "3" and "5". This field will be ignored if populated in WV. This field is applicable for both main and additional listings.
LANO	Listed Address Number	C	10	AN -		Optional when the LASN field is populated, otherwise prohibited.	Identifies the house number of the listed address. When a Hyphen appears it must be followed by a Numeric.
LASF	Listed Address Number Suffix	C	4	AN /		Optional when the LANO field is populated, otherwise prohibited.	Identifies the suffix for the address number of the listed address. When a Virgule appears it must be preceded and followed by a Numeric.
LASD	Listed Address Street Directional Prefix	C	2	A	N - North S - South E - East W - West NE - Northeast NW - Northwest SE - Southeast SW - Southwest	Optional when the LASN field is populated, otherwise prohibited.	Identifies the street directional prefix for the listed address. Field is populated in Upper case only.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
LASN	Listed Address Street Name	O	50	AN & ' * - # ( ) space			Identifies the street name of the listed address.
LATH	Listed Address Street Type	C	10	AN	See attached Thorough Fare Matrix	Optional when the LASN field is populated, otherwise prohibited.	Identifies the thoroughfare portion of the street name of the listed address. Values returned from Pre Order are acceptable for Order.
LASS	Listed Address Street Directional Suffix	C	2	A	N - North S - South E - East W - West NE - Northeast NW - Northwest SE - Southeast SW - Southwest	Optional when the LASN field is populated, otherwise prohibited.	Identifies the street directional suffix for the listed address.
LALO	Listed Address Location	O	30	AN & ' * : , $ - # ( ) % . + " ; / space			Identifies additional location information about the listed address, such as an apartment number, suite, floor, room, etc
LALOC	Listed Address Locality	O	32	AN & ' * - # ( ) space			Identifies the locality or community to be listed. Values returned are acceptable for Order entry May be returned in abbreviated form.
LAST	Listed Address State/Province	O	2	A	WV		Identifies the abbreviation for the State/Province of the listed address

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
LAZC	Listed Address ZIP/Postal Code	O	12	AN +			Identifies the ZIP code, ZIP code + extension or postal code of the listed address. 5 digit zip code is accepted.
LTXTY	Listing Text Type	C	3	A	AC - Alternate call CR - Cross-reference ITX - Indent text LOI - Line of information (South only) TNL - TN text left TNR - TN text right TT - TT text	Required when position 2 and 3 of the RTY field is CR, otherwise optional. Required if LTEXT is populated.	Identifies type of the associated text that will appear in the directory to assist the end user. "CR" is only valid if the second and third positions of the RTY field are "CR". Valid entries "TNL" and "TNR" are only valid if associated with a listing that has a Telephone Number. This is associated with an LTEXT field or LPHRASE field element. This field is applicable for both main and additional listings.
LPHRASE	Listing Phrase	O	2	AN	1 - TDD (Telecommunication Device For The Deaf) only 2 - TTY (Teletypewriter) only 3 - TTY - TDD only 4 - TDD - TTY only 5 - Voice and TTY 6 - Voice and TDD 7 - TTY and Voice 8 - TDD and Voice		Identifies a pre-defined phrase associated with a listing. This field is applicable for both main and additional listings.
LTEXT	Line Of Text	C	250	AN & ' * : , $ - # ( ) . + " ; / space		Required when the LTXTY field is populated or when the 2nd and 3rd characters of the RTY field = "AC".	Identifies the descriptive or informative text that will appear in the directory and directory assistance. This field returns entries of "See" or "Call" and the appropriate verbiage when the LTXTY field is populated with "CR" (Cross reference). This field is applicable for both main and additional listings. This is associated with a listing line. Multiple iterations of this field may be provided on responses.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edits Usage Notes	NOTES
ADI	Address Indicator	C	1	A	O - Omit address in DA and Directory.	Required when the address is not to appear in DA and directory, otherwise prohibited.	Identifies that listing address elements should be omitted from directory assistance and published directories This field is applicable for both the main and additional listings.
DIRIDL	Directory Identifier	C	6	AN	Valid White Page CDN (Customer Directory Name)	Required when the first position of the RTY fields are "B", "F" or "S", or the 2nd and 3rd characters of the RTY field = "VL", otherwise prohibited.	Identifies the directory in which to place the listing. This field is applicable for both main and additional listings.
DLNM	Dual Name Listing	C	1	A	Y - Yes	Required when the NICK field is populated or when the LNFN first name field is a dual name, otherwise prohibited.	Indicates that this listing contains multiple first names and that both should appear in Directory Assistance. Applicable when the LNFN field is a dual name listing, e. g., Smith Betty & John. This field is applicable for both main and additional listings.
OMSD	Omit From Secondary Directory	O	83	AN & ' , - space	Valid white Page CDN (Customer Directory Name)		Indicates in which secondary directory or directories this listing is not to appear. When only OSD is populated in this field, it indicates all secondary directories can be omitted. This field is applicable for both main and additional listings.
ALI	Alphanumeric Listing Identifier Code	O	6	AN			Identifier assigned to each listing to uniquely identify listing for an ATN from a customer. This field is applicable for additional listings only.

Form Notes: **Frontier does not pass edits on CSR response fields.**
                        Field length showing is normal response, not maximum.

Appendix A – Change Log

Date	Release	Field Name	Change Description
07/16/2021	October 2021 Release	All	Update version to 9.30.24
07/15/2022	October 2022 Release	All	Update version to 9.30.25
03/21/2023	June 2023 Release	All	Update version to 9.30.26
11/24/2023	February 2024 Release	All	Update version to 9.30.27