



## CustoPak / Centranet Resale Ordering Matrix CTF Acquired - California Only

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## CUSTOPAK CALIFORNIA (CTF Acquired 2016)

Custopak Station Line Codes	Description	S&E Code
Custopak Access Line	1EM% Custopak Measured Line/Month to Month	CXAM1
<b>Custopak Line Features</b>		
All features are included in Custopak line. Codes are not required on LSR for new service. Can be used to delete a feature. Codes are not returned on CSR	Assume Dial 9 (CK220)	CK220
	Call Transfer - All Calls	CK221
	Call Hold	CK222
	Consultation Hold	CK223
	Intercom (CK226)	CK226
	Touch Tone (CK227)	CK227
	Distinctive Ringing (inside/outside ring)	CK228
	Three-Way Calling (CS3WC)	CS3WC

Custopak Selectable Features Package	Description	S&E Code
Include the BFMC2 package code on the initial LSR for new or migrated service. Include the individual feature code for each requested feature. Package and unique feature codes are returned on CSR.	<b>Custopak Select Feature Package Code</b>	<b>BFMC2</b>
	No Toll/Operator Call	CK330
	No Toll Calling	CK331
	No Outgoing/911 Calling	CK332
	Intercom Calling Only	CK333
	No 700/900/976 Calling	CK334
	No Casual Dialing (101Xx)	CK335
	No International Call	CK336
	Automatic Call Back	CK348
	Call Forward-No/Answer	CK349
	Call Forward-Busy	CK350
	Call Forward Variable	CK351
	Call Forward-Busy/No-Answer	CK352
	Call Waiting/Cancel Call Waiting <sup>1</sup>	CK354
	Dial Call Waiting-Originating <sup>2</sup>	CK355
	Call Pick-Up Group	CK361
	Hunting <sup>3</sup>	CK362
Speed Calling (6 Or 8)	CK375	

## CUSTOPAK CALIFORNIA (CTF Acquired 2016)

Custopak Optional Features	Description	S&E Code
Custopak Optional features are available at an additional monthly recurring charge. Each feature is ordered by individual feature code.	Busy Redial *66	CXBRD
	Call Block *60	CXCT8
	Call Park	CXCLT
	Call Park Directed	CXDCP
	Call Return *69	CXACR
	Caller ID-Number only	CXCNM
	Caller ID-Name and Number	CXCID
	Executive Busy Override	CXBO
	Last Number Redial - Cpak	CXLNR
	Special Call Forwarding	CXSCF
	VIP Alert	CXVIP
	Voice Msg - Basic Package	OVBMM

**Notes:**

- <sup>1</sup> Call Waiting Terminating indicates call is made from outside the CTX business group. Not compatible with hunting.
- <sup>2</sup> Call Waiting Originating indicates call is made from within the CTX business group. Not compatible with hunting.
- <sup>3</sup> Hunting is not compatible with Call Waiting.

## CENTRANET CALIFORNIA (CTF Acquired 2016)

### Basic Product Ordering

**TOS:** 1EFN, 1EF- (Flat)

**LINE:** One station line S&E code for each TNS is required

#### FEATURES and PACKAGES

##### Inherent features

› Centranet is provisioned as a Dial "9" service. In California, Assume Dial 9 may be provisioned on request. Order one CXAD9 chargeable item S&E to the BTN.

› All Centrenet service includes inherent basic features. An S&E code is not applicable and is not returned on a CSR.

**Note:** inherent features are part of the 1000 Feature Package.

› Call transfer is restricted within the customer group

- CX231 indicates a retired method of indicating unrestricted call transfer. CX231 is no longer supported.

- To allow unrestricted call transfer state in LSR Remarks: ADD- Call Transfer UNRESTRICTED

- Unrestricted call transfer may result in toll charges

› Three way calling is restricted within the customer group

- CX231 indicates a retired method of indicating unrestricted 3 Way calling. CX231 is no longer supported.

- To allow unrestricted 3-way calling state in LSR Remarks: ADD- 3 Way Calling UNRESTRICTED

- Unrestricted 3 way calling may result in toll charges

##### Choose a package level

› One Feature Package S&E Code for each TNS is required

- The feature package level is determined by the highest package category.

- The same package is ordered for the entire group (ex.2000 on all lines)

- **Example:** if a feature is in the 2000 feature package category, then the package level on all TNs within the Centranet group is 2000.

##### Selectable Features

› Individual features may be ordered using the unique ordering S&E code. This type of selectable feature is returned on a CSR.

› Complete the FEATUREDETAIL section, when necessary

##### Hunting

› Hunting is derived from the HGI form.

-A hunting S&E code is allowed, but not required in a feature field. A hunting S&E code is returned on a CSR.

##### CENTRANET OPTIONAL FEATURES

› Optional feature may be a chargeable item

› One S&E code for each feature

##### VOICE MESSAGING OPTIONS

› One S&E code for voice mail, per line

› Extension/Expanded capacity options are in addition to the mailbox

## CENTRANET CALIFORNIA (CTF Acquired 2016)

CENTRANET STATION LINE CODES				
CENTRANET DISCOUNT PRICING PLAN LINE RATE	M-t-M	1 year	3 year	5 year
Centranet Station Line Rate - 2-25 Lines (per Line)	CN369	CN370	CN371	N/A
Centranet Station Line Rate - 26-50 Lines (per Line)	CN372	CN373	CN374	N/A
Centranet Station Line Rate - 51-100 Lines (per Line)	CN375	CN376	CN377	CN378
Centranet Station Line Rate - 100+ Lines (per Line)	CN379	CN380	CN381	CN382
Centranet Station Line Rate w/Toll 2-25 Lines	N/A	CN310	CN311	N/A
Centranet Station Line Rate w/Toll 26-50 Lines	N/A	CN312	CN313	N/A
Centranet Station Line Rate w/Toll 51-100 Lines	N/A	CN314	CN315	CN316
Centranet Station Line Rate w/Toll 101+ Lines	N/A	CN307	CN308	CN309

## CENTRANET CALIFORNIA (CTF Acquired 2016)

CENTRANET FEATURE PACKAGES		1000 Package	2000 Package	3000 Package
Month to Month	M-t-M	CN393	CN399	CN405
1 Year Term	1 year	CN396	CN402	CN408
3 Year Term	3 year	CN397	CN403	CN409
5 Year Term	5 year	CN398	CN404	CN410
CX Call Hold	Basic feature	X	X	X
CX Call Transfer	Basic feature	X	X	X
CX Three Way Calling	Basic feature	X	X	X
CX Distinctive Ring (signifies Internal vs external origination)	Basic feature	X	X	X
CX Speed Dial 6-8	Basic feature	X	X	X
CX Station Dialing (abbreviated internal dialing)	Basic feature	X	X	X
CX Call Waiting	CX082	X	X	X
CX Cancel Call Waiting	CXCCW	X	X	X
CX Call Forward Fxd All	CXFA0	X	X	X
CX Call Forward Fxd No Answer	CXFN0	X	X	X
CX Call Forward Fxd Busy	CXFB0	X	X	X
CX Call Forward Fxd Grp All	CXFGA	X	X	X
CX Call Forward Fxd Grp Busy	CXFGB	X	X	X
CX Call Forward Variable Grp All	CXVGA	X	X	X
CX Call Forward Variable Grp Busy	CXVGB	X	X	X
CX Call Pickup	CX075	X	X	X
CX Hunting	CXHT0	X	X	X
CX Hunt Pilot	CXHP0	X	X	X
Call Transfer/3 Way Calling UNRESTRICTED (grandfathered)	(CX231)	X	X	X
CX Hunt Circular	CXHCO	N/A	X	X
CX Last Number Redial	CXLNR	N/A	X	X
Speed Call 30 Group	CXSD3	N/A	X	X
Off Hook Queuing	on request	N/A	N/A	X
Remote Access to Features	on request	N/A	N/A	X
Ringback Queuing	on request	N/A	N/A	X
Executive Busy Override	on request	N/A	N/A	X

## CENTRANET CALIFORNIA (CTF Acquired 2016)

CENTRANET OPTIONAL FEATURES	S&E Code	M-t-M	1 Year	3 Year	5 Year
CX Caller ID Number only 2-25 lines	CXID4	X	X	X	X
CX Caller ID Number only 26-50 lines	CXID3	X	X	X	X
CX Caller ID Number only over 51 lines	CXID1	X	X	X	X
CX Caller ID Name & Number only 2-25 lines	CXIN4	X	X	X	X
CX Caller ID Name & Number only 26-50 lines	CXIN3	X	X	X	X
CX Caller ID Name & Number only over 51 lines	CXIN1	X	X	X	X
CX Anonymous Call Block	CXCAB	X	X	X	X
CX Selective Call Blocking	CXSBL	X	X	X	X
CX Complete Blocking	CXCBL	X	X	X	X
CX Call Trace	CXCT9	X	X	X	X
CX Priority Call	CXPC9	X	X	X	X
CX Preferential Hunting	CXPH1	X	X	X	X
CX Assume Dial "9" (per group)	CXAD9	X	X	X	X

VOICE MESSAGING	M-t-M	1 Year	3 Year	5 Year	7 Year
Answering Mailbox 5 minute message	CN303	CN303	CN303	CN303	N/A
Message Box Centranet 1 - 50 lines	CN422	CN423	CN424	CN425	CN426
Message Box Centranet 51 - 250 lines	N/A	CN427	CN428	CN429	CN430
Message Box Centranet 251 - 600 lines	N/A	N/A	CN431	CN432	CN433
Message Box Centranet 600+ lines	N/A	N/A	CN434	CN435	CN436
Extention Message Box	CN390	CN391	CN392	N/A	N/A
Extention Message Box (Additional)	CN300	CN300	CN300	N/A	N/A
Expanded Msg Capacity 50 messages (additional per mail box)	CN384	CN384	CN384	CN384	CN384
Expanded Msg Capacity 100 messages (additional per mail bo	CN385	CN385	CN385	CN385	CN385

## Change Log

Date of Change	Section	Description
8/8/2016		Initial publication
10/27/2016		Added valid TOS values on Centranet offer page.
2/25/2019		Centranet: Assume dial "9" feature; Call Transfer and 3 Way calling restrict and unrestrict details.
3/6/2019		Modified feature, package and order descriptions. Identified basic features.
5/14/2019	Centranet	Correct line description to CENTRANET DISCOUNT PRICING PLAN LINE RATE
5/14/2019	Custopak	Change Call Forward All Call to Call Forward Variable CK351.
5/22/2019	Custopak	Add feature helps to Call Waiting and hunting features.
7/8/2021	All	Update format