



**CUSTOPAK RESALE**  
F13 CA

Custopak Station Line Codes		Description	S&E Code
Custopak Access Line	1EM%	Custopak Measured Line/Month to Month	CTXAM

CUSTOPAK LINE FEATURES	Description	S&E Code	
	All features are included in Custopak line.		
	An individual code for each inherent feature is not required on the LSR, nor is one returned on a CSR.		
	LSR Remarks can give direction not to provision a certain feature, if desired. Assume dial 9 cannot be removed.		
	<b>Custopak Basic Feature Package</b>	CTXBP	
	Assume Dial 9		
	Call Transfer - All Calls		
	Call Hold		
	Consultation Hold		
	Intercom		
Touch Tone			
Distinctive Ringing (inside/outside ring)			
Three-Way Calling			

Custopak Selectable Features	Description	S&E Code
Each Custopak selectable feature is ordered by individual feature code.	No Toll/Operator Call	CXCR1
	Automatic Call Back	CXAC0
	Call Forward-No/Answer	CXCFFN
	Call Forward-Busy	CX0FI
	Call Forward-All Call	CXCFO
	Call Forward-Busy/No-Answer	CXCBF
	Call Waiting/Cancel Call Waiting	CXECW
	Dial Call Waiting-Originating	CXCWO
	Call Pick-Up Group	CXGC0
	Hunting - Series	CXSH0
	Hunting - Multiline	CXHT0
	Speed Calling (6 Or 8)	CXSPC

Custopak Optional Features	Description	S&E Code
Custopak Optional features are available at an additional monthly recurring charge. Each feature is ordered by individual feature code.	Busy Redial *66	CXBRD
	Call Block *60	CXCT8
	Call Park	CXCLT
	Call Park Directed	CXDCP
	Call Return *69	CXACR
	Caller ID-Number only	CXCNM
	Caller ID-Name and Number	CXCID
	Executive Busy Override	CXBO
	Last Number Redial - Cpak	CXLNR
	Special Call Forwarding	CXSCF
	VIP Alert	CXVIP
	Voice Msg - Basic Package	MBASC



# CENTRANET RESALE F13 CA

## Basic Product Ordering

<b>Type of Service</b>	<b>TOS: 1EMN, 1EM-</b> (Measured)
Tariff: CAF, FWC	See Exchange and Access Line Matrix for Tariff Codes at: <a href="https://wholesale.frontier.com/local-services/voice-une-services">https://wholesale.frontier.com/local-services/voice-une-services</a>

**LINE:** One station line S&E code for each TNS is required  
 > California tariff requires a 2 line minimum for a Centranet Resale business group  
 > Accounts that fall below the 2 line minimum due to line disconnection are regraded into business POTS lines.

**NARs:**  
 >The Network Access Register provides a talking path outside the Centrex business group.  
 >Centranet in California provides a one-to-one ratio of Centrex phone lines with talking paths outside the business group  
 >A NARS S&E code is not required on the LSR, nor will a NARS code be returned on a CSR

### FEATURES and PACKAGES

#### Inherent features

- > A Centranet Business Group has inherent features built into its structure. These features are included in Feature Package 1000.
- > An S&E code is not applicable for Basic features, nor is an S&E code returned on a CSR.
- > To remove an inherent Basic Feature add direction to remove it in the LSR Remarks.
- > Centranet is provisioned as "Dial 9" service. In California, "Assume Dial 9" can be requested by S&E CXAD9.
- > Call transfer is restricted within the customer group
  - To allow unrestricted call transfer state in LSR Remarks: ADD- Call Transfer UNRESTRICTED
  - Unrestricted call transfer may result in toll charges
  - Unrestricted call transfer is not indicated on a CSR. Contact Frontier for call transfer restriction status on existing accounts.
- > Three way calling is restricted within the customer group
  - To allow unrestricted 3-way calling state in LSR Remarks: ADD- 3 Way Calling UNRESTRICTED
  - Unrestricted 3 way calling may result in toll charges
  - Unrestricted 3 way calling is not indicated on a CSR. Contact Frontier for 3 Way Calling restriction status on existing accounts.

#### Choose a package level

- > One Feature Package S&E Code for each TNS is required
  - The Feature Package level code is returned on a CSR.
  - The feature package level is determined by the highest package category.
  - The same package is ordered for the entire group (ex.2000 on all lines)
  - **Example:** if a feature is in the 2000 feature package category, then the package level on all TNs within the Centranet group is 2000.

#### Selectable Features

- > Individual features may be ordered using the unique ordering S&E code. This type of selectable feature is returned on a CSR.
- > Complete the FEATUREDETAIL section, when necessary

#### Hunting

- > Hunting is derived from the HGI form.
  - A hunting S&E code is allowed, but not required in a feature field. A hunting S&E code is returned on a CSR.

#### CENTRANET OPTIONAL FEATURES

- > Optional feature may be a chargeable item
- > One S&E code for each feature

#### CLASS FEATURE PACKAGE

- > Features include Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance.
- > All features are activated
- > Feature package is a chargeable item.

#### VOICE MESSAGING OPTIONS

- > One S&E code for voice mail, per line
- > Extension/Expanded capacity options are in addition to the mailbox

#### CUSTOM CONFIGURATIONS

- > Refer to tariff and the Resale Ordering Code Matrix for advanced Centranet features not displayed on this product sheet.



**CENTRANET STATION LINE CODES**

<b>CENTRANET LINE RATE Tariff CAF</b>	<b>M-t-M</b>	<b>1 year</b>	<b>3 year</b>	<b>5 year</b>
Centranet Station Line Rate - 2-25 Lines (per Line)	CXAM1	CXAM1	CXAM1	CXAM1
Centranet Station Line Rate - 26-50 Lines (per Line)	CXAM2	CXAM2	CXAM2	CXAM2
Centranet Station Line Rate - 51-100 Lines (per Line)	CXAM3	CXAM3	CXAM3	CXAM3
Centranet Station Line Rate - 100+ Lines (per Line)	CXAM4	CXAM4	CXAM4	CXAM4
Centranet Station Line Rate w/Toll 2-25 Lines	CXDM1	CXDM1	CXDM1	CXDM1
Centranet Station Line Rate w/Toll 26-50 Lines	CXDM2	CXDM2	CXDM2	CXDM2
Centranet Station Line Rate w/Toll 51-100 Lines	CXDM3	CXDM3	CXDM3	CXDM3
Centranet Station Line Rate w/Toll 101+ Lines	CXDM4	CXDM4	CXDM4	CXDM4

**CENTRANET STATION LINE CODES**

<b>CENTRANET LINE RATE Tariff FWC</b>	<b>M-t-M</b>	<b>1 year</b>	<b>3 year</b>	<b>5 year</b>
Centranet Station Line Rate - 2-25 Lines (per Line)	CTXA1	CTXA1	CTXA1	CTXA1
Centranet Station Line Rate - 26-50 Lines (per Line)	CTXA2	CTXA2	CTXA2	CTXA2
Centranet Station Line Rate - 51-100 Lines (per Line)	CTXA3	CTXA3	CTXA3	CTXA3
Centranet Station Line Rate - 100+ Lines (per Line)	CTXA4	CTXA4	CTXA4	CTXA4

**CENTRANET FEATURE PACKAGES**

		<b>1000 Package</b>	<b>2000 Package</b>	<b>3000 Package</b>
<b>Month to Month</b>	<b>M-t-M</b>	CX1KP	CX2KP	CX3KP
<b>1 Year Term</b>	<b>1 year</b>	CX1KP	CX2KP	CX3KP
<b>3 Year Term</b>	<b>3 year</b>	CX1KP	CX2KP	CX3KP
<b>5 Year Term</b>	<b>5 year</b>	CX1KP	CX2KP	CX3KP
CX Call Hold	Basic feature	X	X	X
CX Call Transfer	Basic feature	X	X	X
CX Three Way Calling	Basic feature	X	X	X
CX Distinctive Ring (signifies Internal vs external origination)	Basic feature	X	X	X
CX Speed Dial 6-8	Basic feature	X	X	X
CX Station Dialing (abbreviated internal dialing)	Basic feature	X	X	X
CX Call Waiting Originating	CXCWO	X	X	X
CX Call Waiting Terminating	CXCWT	X	X	X
CX Cancel Call Waiting	CXECW	X	X	X
CX Call Forward Fxd All	CXFA0	X	X	X
CX Call Forward Fxd No Answer	CTFFN	X	X	X
CX Call Forward Fxd Busy	CTFFB	X	X	X
CX Call Forward Fxd Grp Busy	CTFGB	X	X	X
CX Call Forward Fxd Grp Busy/Na	CTFGA	X	X	X
CX Call Forward Variable Group All	CFVGA	X	X	X
CX Call Forward Variable Grp Busy	CFVVB	X	X	X
CX Call Pickup Directed	CXPUD	X	X	X
CX Call Pickup Group	CXPUG	X	X	X
CX Hunting Directory	CTHD0	X	X	X
CX Hunt Pilot	CTHP0	X	X	X
CX Hunt Circular	CXHC0	N/A	X	X
CX Automatic Call Back (Camp On)	CXACO	N/A	X	X
Speed Call 30 Group	on request	N/A	X	X
Off Hook Queuing	on request	N/A	N/A	X
Remote Access to Features	on request	N/A	N/A	X
Ringback Queuing	on request	N/A	N/A	X
Executive Busy Override	on request	N/A	N/A	X



<b>CENTRANET OPTIONAL FEATURES</b>	<b>S&amp;E Code</b>
CX Caller ID Number only	CXID1
CX Caller ID Name & Number	CXCID
CX Anonymous Call Block	CXCB
CX Selective Call Blocking	SCRB
CX Complete Blocking	CIDPB
CX Call Park	CXDCP
CX Call Trace	CXCT
CX Last Number Redial	CXLNR
CX Special Call Forwarding	CXSCF
CX Priority Call	PCB
CX Assume Dial "9" (per group)	CXAD9

<b>CLASS Feature Package</b>	<b>S&amp;E Code</b>
Features: Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance <i>Note the memo and NT Form, when ordered</i>	CXCL1

<b>VOICE MESSAGING</b>	<b>M-t-M</b>
Voice Message Mailbox	OVMBX
Voice Message Mailbox Announcement Only 3 min	OVAO3
Audible Message Waiting Tone	VMSDT
Expanded Msg Capacity 50 messages (additional per mail box)	OVEHM



Date of Change	Product Tab	Description
3/20/2019		Initial posting. L Beckstrom
7/8/2021	Centranet	Update embedded link
11/12/2021	Custopak	Changed basic VMX code from OVBMM to MBASC.

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