CUSTOPAK RESALE
F13 IN

Custopak Station Line Codes		Description	S&E Code
Custopak Access Line	1EF%	Custopak Community Calling Plan	CTALM
		Custopak Communicty Plus Calling Plan	CXCCM
		Custopak Premium Calling Plan	CXPCM

CUSTOPAK LINE FEATURES	Description	S&E Code
	Custopak Basic Feature Package	CTBSP
All features are included in Custopak line.	Assume Dial 9	
	Call Transfer - All Calls	
An individual code for each inherent feature is not required on the LSR, nor is one returned on a CSR.	Call Hold	
	Consultation Hold	
	Intercom	
LSR Remarks can give direction not to provision a certain feature, if desired. Assume dial 9 cannot be removed.	Touch Tone	
	Distinctive Ringing (inside/outside ring)	
	Three-Way Calling	

Custopak Selectable Features	Description	S&E Code
Each Custopak selectable feature is ordered by individual feature code.	No Toll/Operator Call	CTCR1
	Automatic Call Back	CXAC0
	Call Forward-No/Answer	CTCFN
	Call Forward-Busy	CX0FI
	Call Forward Variable-All Call	CXCF0
	Call Forward-Busy/No-Answer	CFBF0
	Call Waiting/Cancel Call Waiting	CTCW0
	Dial Call Waiting-Originating	CXC0W
	Call Pick-Up Group	CXCPK
	Hunting - Multiline	CTHT0
	Speed Calling (6 Or 8)	CTSPC

Custopak Optional Features	Description	S&E Code
Custopak Optional features are available at an additional monthly recurring charge. Each feature is ordered by individual feature code.	Busy Redial *66	CTBRD
	Call Block *60	CXCB
	Call Park	CTCPK
	Call Return *69	CTACR
	Caller ID-Name and Number	CTCNM
	Block PPU Busy Redial *66	USRDX
	Block PPU Call Return *69	USCRX
	VIP Alert	CTVIP
	Voice Msg - Basic Package	MBASC
	Voice Msg - Extension Box	OVAEX

CENTRANET RESALE
F13 IN

Basic Product Ordering

Type of Service: Centranet Tarriff: IN, INA, INC	**TOS: 1EFN, 1EF-** (Flat) See Exchange and Access Line Matrix for Tariff Codes at: https://wholesale.frontier.com/local-services/voice-une-services

LINE: One station line S&E code for each TNS is required

> Indiana tariff requires a 3 line minimum for a Centranet Resale business group

> Accounts that fall below the 3 line miniumi due to line disconnection are regraded into business POTS lines.

> Mileage-based rates are available upon request. Term requirement is minimum of 3 years.

NARs:

> The Network Access Register provides a talking path outside the Centrex business group.

> A predetermined quantity of NARs are provisioned based upon the quantify of CTX lines in the business group. See *NARS Addendum*

> Add one NARs S&E code for each additional talking talking path

> The quantity of NARs cannot exceed the quantity of stations (lines)

BASIC FEATURES:

> A Centranet Business Group has inherent features built into its structure. These features are included in Feature Package 1000.

> An S&E code is not applicable for Basic features, nor is an S&E code returned on a CSR.

> To remove an inherent Basic Feature add direction to remove it in the LSR Remarks.

FEATURE PACKAGE LEVEL: One Feature Package Code for each TNS is required

> One Feature Package Code for each TNS is required

> The same package is ordered for the entire group (ex.1000 on all lines)

> All features are provisioned unless a unique S&E code is required

  - These features are not returned on a CSR

> A unique ordering S&E code is required for certain programable features.

  - Complete the FEATUREDETAIL section, when necessary

  - These features are returned on a CSR

> Hunting is derived from the HGI form.

> A hunting S&E code is allowed, but not required in a feature field

CENTRANET OPTIONAL FEATURES

> Optional feature may be a chargeable item

> One S&E code for each feature

CLASS FEATURE PACKAGE

> Features include Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance.

> All features are activated

> Feature package is a chargable item.

VOICE MESSAGING OPTIONS

> One S&E code for voice mail, per line

> Extention/Expanded capacity options are in addition to the mailbox

CUSTOM CONFIGURATIONS

> Refer to tariff and the Resale Ordering Code Matrix for advanced Centranet features not displayed on this product sheet.

CENTRANET STATION LINE CODES

CENTRANET LINE RATE	M-t-M	1 year	3 year	5 year
Centranet Station Line Rate - 3-25 Lines (per Line)	CXAM5	CXBM1	N/A	N/A
Centranet Station Line Rate - 26-50 Lines (per Line)	CXBM1	CXBM1	N/A	N/A
Centranet Station Line Rate - 51-100 Lines (per Line)	N/A	CXCM1	CXCM1	CXCM1
Centranet Station Line Rate - 100+ Lines (per Line)	N/A	CXDM1	CXDM1	CXDM1
Centranet Community Calling Plan 3-25 Lines (per Line)	CCC1M	CCC2M	CCC2M	CCC2M
Centranet Community Calling Plan 36-50 Lines (per Line)	CCC1M	CCC2M	CCC2M	CCC2M
Centranet Community Calling Plan 51-100 Lines (per Line)	CCC1M	CCC2M	CCC2M	CCC2M
Centranet Community Calling Plan 101-200 Lines (per Line)	CCC1M	CCC2M	CCC2M	CCC2M
Centranet Community Calling Plus Plan 3-25 Lines (per Line)	CCP1M	CCP2M	CCP2M	CCP2M
Centranet Community Calling Plus Plan 36-50 Lines (per Line)	CCP1M	CCP2M	CCP2M	CCP2M
Centranet Community Calling Plus Plan 51-100 Lines (per Line)	CCP1M	CCP2M	CCP2M	CCP2M
Centranet Community Calling Plus Plan 101-200 Lines (per Line)	CCP1M	CCP2M	CCP2M	CCP2M
Centranet Premium Calling Plan 3-25 Lines (per Line)	CXC1M	CXC2M	CXC2M	CXC2M
Centranet Premium Calling Plan 26-50 Lines (per Line)	CXC1M	CXC2M	CXC2M	CXC2M
Centranet Premium Calling Plan 51-100 Lines (per Line)	CXC1M	CXC2M	CXC2M	CXC2M
Centranet Premium Calling Plan 101-200 Lines (per Line)	CXC1M	CXC2M	CXC2M	CXC2M

NETWORK ACCESS REGISTER

NETWORK ACCESS REGISTER	M-t-M	1 year	3 year	5 year
NAR code (Order quantity of talking paths outside CTX group)	CNATK	CNATK	CNATK	CNATK

CENTRANET FEATURE PACKAGES

CENTRANET FEATURE PACKAGES		1000 Package	2000 Package	3000 Package
Month to Month	M-t-M	CTI1K	CTI2K	CTI3K
1 Year Term	1 year	CTI1K	CTI2K	CTI3K
3 Year Term	3 year	CTI1K	CTI2K	CTI3K
5 Year Term	5 year	CTI1K	CTI2K	CTI3K
CX Call Hold	Basic feature	X	X	X
CX Call Transfer	Basic feature	X	X	X
CX Three Way Calling	Basic feature	X	X	X
CX Distinctive Ring (signifies Internal vs external origination)	Basic feature	X	X	X
CX Speed Dial 6-8	Basic feature	X	X	X
CX Station Dialing (abbreviated internal dialing)	Basic feature	X	X	X
CX Call Waiting Originating	CTCWO	X	X	X
CX Call Waiting Terminating	CTCWT	X	X	X
CX Cancel Call Waiting	CTCCW	X	X	X
CX Call Forward Fxd All	CXFA0	X	X	X
CX Call Forward Fxd No Answer	CTFFN	X	X	X
CX Call Forward Fxd Busy	CTFFB	X	X	X
CX Call Forward Fxd Grp All	CTFGA	X	X	X
CX Call Forward Fxd Grp Busy	CTFGB	X	X	X
CX Call Forward Variable Grp All	CTVGA	X	X	X
CX Call Forward Variable Grp Busy	CTFVB	X	X	X
CX Call Forward Variable Grp Busy/No Answer	CTFVA	X	X	X
CX Call Pickup Directed	CTPUD	X	X	X
CX Hunt Pilot Number Hunt	CNPNH	X	X	X
CX Hunt Circular	CTHC0	N/A	X	X
CX Automatic Call Back (Camp On)	CTACB	N/A	X	X
Speed Call 30 Group	CT30G	N/A	X	X
Off Hook Queuing	CTOFQ	N/A	N/A	X
Remote Access to Features	CTRAF	N/A	N/A	X
Ringback Queuing	CTRBQ	N/A	N/A	X
Executive Busy Override	CTEBO	N/A	N/A	X

CENTRANET OPTIONAL FEATURES	S&E Code
CX Caller ID Name and Number (per group) 2-25 lines	CNGC1
CX Caller ID Number only 26-50 lines	CNGC2
CX Caller ID Number only over 51 lines	CNGC3
CX Anonymous Call Block	CXCBA
CX Selective Call Blocking	CSCBA
CX Complete Blocking	CIBPB
CX Call Park	CTCPK
CX Call Trace	CNCT
CX Priority Call	PCB
CX Preferential Hunting	CNPNH

CLASS Feature Package	S&E Code
Features: Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance *Note the memo and NT Form, when ordered*	CTCFR

VOICE MESSAGING	S&E Code
Voice Message Mailbox	OVMBX
Voice Message Mailbox Announcement Only 3 min	OVAO3
Audible Message Waiting Tone	VMSDT
Expanded Msg Capacity 50 messages (additional per mail box)	OVEHM

Network Access Register

Qty of CTX Lines	NARs	Qty of CTX Lines	NARs
3-5	2	281-290	29
6-7	3	291-300	30
8-9	4	301-310	31
10-11	5	311-320	32
12-15	6	321-330	33
16-20	7	331-340	34
21-30	8	341-350	35
31-40	9	351-360	36
41-45	10	361-370	37
46-50	11	371-380	38
51-65	12	381-390	39
66-75	13	391-400	40
76-100	14	401-410	41
101-125	15	411-420	42
126-150	16	421-430	43
151-175	18	431-440	44
176-200	20	441-450	45
201-230	23	451-460	46
231-240	24	461-470	47
241-250	25	471-480	48
251-260	26	481-490	49
261-270	27	491-500	50
271-280	28		

Date of Change	Product Tab	Description
3/20/2019		Initial posting. L Beckstrom
6/13/2019	Custopak	Caller ID name number code CXCNM to CTCNM
7/8/2021	Centranet	Update embedded links
11/12/2021	Custopak	Changed basic VMX code from OVBMM to MBASC.

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