

CUSTOPAK RESALE

F13 NV

| Custopak Station Line Codes | | Description | S&E Code |
|-----------------------------|------|------------------------------|----------|
| Custopak Access Line | 1EF% | Custopak Line/Month to Month | CTX |

| CUSTOPAK LINE FEATURES | Description | S&E Code |
|---|---|----------|
| <p>All features are included in Custopak line.</p> <p>An individual code for each inherent feature is not required on the LSR, nor is one returned on a CSR.</p> <p>LSR Remarks can give direction not to provision a certain feature, if desired. Assume dial 9 cannot be removed.</p> | Custopak Basic Feature Package | CTXBP |
| | Assume Dial 9 | |
| | Call Transfer - All Calls | |
| | Call Hold | |
| | Consultation Hold | |
| | Intercom | |
| | Touch Tone | |
| | Distinctive Ringing (inside/outside ring) | |
| | Three-Way Calling | |

| Custopak Selectable Features | Description | S&E Code |
|--|----------------------------------|----------|
| <p>Each Custopak selectable feature is ordered by individual feature code.</p> | No Toll/Operator Call | CXCR1 |
| | Automatic Call Back | CXACO |
| | Call Forward-No/Answer | CXCFN |
| | Call Forward-Busy | CXOFI |
| | Call Forward-All Call | CXCFO |
| | Call Forward-Busy/No-Answer | CXCBF |
| | Call Waiting/Cancel Call Waiting | CXECW |
| | Dial Call Waiting-Originating | CXCWO |
| | Call Pick-Up Group | CXGCO |
| | Hunting - Multiline | CXHTO |
| | Speed Calling (6 Or 8) | CXSPC |

| Custopak Optional Features | Description | S&E Code |
|--|---------------------------|----------|
| <p>Custopak Optional features are available at an additional monthly recurring charge. Each feature is ordered by individual feature code.</p> | Busy Redial *66 | RDB |
| | Call Block *60 | SCAB |
| | Call Park Directed | CXDPC |
| | Call Return *69 | CRB |
| | Caller ID-Name and Number | CXCNM |
| | VIP Alert | CXVIP |
| | Voice Msg - Basic Package | OVMBX |

CENTRANET RESALE

F13 NV

Basic Product Ordering

| | |
|-----------------------------------|---|
| Type of Service: Centranet | TOS: 1EFN, 1EF- (Flat) |
| Tariff: NVC | See Exchange and Access Line Matrix for Tariff Codes at: https://wholesale.frontier.com/local-services/voice-une-services |

LINE: One station line S&E code for each TNS is required

- › Nevada tariff requires a 2 line minimum for a Centranet Resale business group
- › Accounts that fall below the 2 line minimum due to line disconnection are regraded into business POTS lines.

NARs:

- › The Network Access Register provides a talking path outside the Centrex business group.
- › Centranet in Nevada provides a one-to-one ratio of Centrex phone lines with talking paths outside the business group
- › A NARS S&E code is not required on the LSR, nor will a NARS code be returned on a CSR

FEATURES and PACKAGES

Inherent features

- › A Centranet Business Group has inherent features built into its structure. These features are included in Feature Package 1000.
- › An S&E code is not applicable for Basic features, nor is an S&E code returned on a CSR.
- › To remove an inherent Basic Feature add direction to remove it in the LSR Remarks.
- › Centranet is provisioned as a Dial "9" service.

Choose a package level

- › One Feature Package S&E Code for each TNS is required
 - The Feature Package level code is returned on a CSR.
 - The feature package level is determined by the highest package category.
 - The same package is ordered for the entire group (ex.2000 on all lines)
 - **Example:** if a feature is in the 2000 feature package category, then the package level on all TNs within the Centranet group is 2000.

Selectable Features

- › Individual features may be ordered using the unique ordering S&E code. This type of selectable feature is returned on a CSR.
- › Complete the FEATUREDETAIL section, when necessary

Hunting

- › Hunting is derived from the HGI form.
 - A hunting S&E code is allowed, but not required in a feature field. A hunting S&E code is returned on a CSR.

CENTRANET OPTIONAL FEATURES

- › Optional feature may be a chargeable item
- › One S&E code for each feature

CLASS FEATURE PACKAGE

- › Features include Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance.
- › All features are activated
- › Feature package is a chargeable item.

VOICE MESSAGING OPTIONS

- › One S&E code for voice mail, per line
- › Extension/Expanded capacity options are in addition to the mailbox

CUSTOM CONFIGURATIONS

- › Refer to tariff and the Resale Ordering Code Matrix for advanced Centranet features not displayed on this product sheet.

| CENTRANET STATION LINE CODES | | | |
|--|---------------|---------------|---------------|
| CENTRANET LINE RATE (Flat rate by Distance from Central Office) | 1 year | 3 year | 5 year |
| Centranet Station Line Rate .5 miles (per line) | CXIG4 | CXIG4 | CTXB1 |
| Centranet Station Line Rate 1.0 miles (per line) | CXIG6 | CXIG6 | CXIG2 |
| Centranet Station Line Rate 1.5 miles (per line) | CTXB1 | CTXB1 | CXIG4 |
| Centranet Station Line Rate 2.0 miles (per line) | on request | on request | on request |
| Centranet Station Line Rate 2.5 miles (per Line) | CTXIG7 | CTXIG7 | on request |
| Centranet Station Line Rate 3.0 miles (per Line) | CTXIG8 | CTXIG8 | on request |

| CENTRANET FEATURE PACKAGES | | 1000 Package | 2000 Package | 3000 Package |
|--|---------------|---------------------|---------------------|---------------------|
| Month to Month | M-t-M | CX1K0 | CX2K0 | CT3KP |
| 1 Year Term | 1 year | CX1K0 | CX2K0 | CT3KP |
| 3 Year Term | 3 year | CX1K0 | CX2K0 | CT3KP |
| 5 Year Term | 5 year | CX1K0 | CX2K0 | CT3KP |
| CX Call Hold | Basic feature | X | X | X |
| CX Call Transfer | Basic feature | X | X | X |
| CX Three Way Calling | Basic feature | X | X | X |
| CX Distinctive Ring (signifies Internal vs external origination) | Basic feature | X | X | X |
| CX Speed Dial 6-8 | Basic feature | X | X | X |
| CX Station Dialing (abbreviated internal dialing) | Basic feature | X | X | X |
| CX Call Waiting Originating | CXCWO | X | X | X |
| CX Call Waiting Terminating | CXCWT | X | X | X |
| CX Cancel Call Waiting | CTCCW | X | X | X |
| CX Call Forward Fxd All | on request | X | X | X |
| CX Call Forward Fxd No Answer | CXFNO | X | X | X |
| CX Call Forward Fxd Busy | on request | X | X | X |
| CX Call Forward Fxd Grp All | CXFGA | X | X | X |
| CX Call Forward Fxd Grp Busy | on request | X | X | X |
| CX Call Forward Variable All | CTFVA | | | |
| CX Call Forward Variable Grp All | CXVGA | X | X | X |
| CX Call Forward Variable Grp Busy | on request | X | X | X |
| CX Call Pickup Directed | CTPUD | X | X | X |
| CX Call Pickup Group | CXPUG | X | X | X |
| CX Hunt Pilot Number Hunting | CXHPO | X | X | X |
| CX Hunt Circular | CXHCO | N/A | X | X |
| Speed Call 30 Group | on request | N/A | X | X |
| Speed Call 30 Individual | on request | N/A | N/A | X |
| Off Hook Queuing | on request | N/A | N/A | X |
| Remote Access to Features | on request | N/A | N/A | X |
| Ringback Queuing | on request | N/A | N/A | X |
| Executive Busy Override | on request | N/A | N/A | X |

| CENTRANET OPTIONAL FEATURES | S&E Code |
|------------------------------------|---------------------|
| CX Caller ID | CXCNM |
| CX Anonymous Call Block | ANCRB |
| CX Selective Call Blocking | SCRB |
| CX Complete Blocking | CXCBL |
| CX Call Park Directed | CXDCP |
| CX Call Trace | CXCT |
| CX Priority Call | PCB |

| CLASS Feature Package | S&E Code |
|--|---------------------|
| Features: Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance <i>Note the memo and NT Form, when ordered</i> | CXCFT |

| VOICE MESSAGING | M-t-M |
|---|--------------|
| Voice Message Mailbox | OVMBX |
| Voice Message Mailbox Announcement Only 3 min | OVAO3 |
| Voice Message Mailbox Announcement Only 5 min | OVAO5 |
| Expanded Msg Capacity 50 messages (additional per mail box) | OVEHM |
| Audible Message Waiting Tone | VMSDT |

| Date of Change | Product Tab | Description |
|----------------|-------------|---------------------------------|
| 3/20/2019 | | Initial posting |
| 7/9/2021 | All | Update format and embedded link |
| | | |
| | | |
| | | |

DISCLAIMER: THIS DOCUMENTATION IS FOR INFORMATIONAL PURPOSES ONLY AND DOES NOT OBLIGATE FRONTIER TO PROVIDE SERVICES IN THE MANNER DESCRIBED IN THIS DOCUMENT. FRONTIER RESERVES THE RIGHT AS ITS SOLE OPTION TO MODIFY OR REVISE THE INFORMATION IN THIS DOCUMENT AT ANY TIME WITHOUT PRIOR NOTICE. IN NO EVENT SHALL FRONTIER OR ITS AGENTS, EMPLOYEES, DIRECTORS, OFFICERS, REPRESENTATIVES OR SUPPLIERS BE LIABLE UNDER CONTRACT, WARRANTY, TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE OF FRONTIER), OR ANY OTHER LEGAL THEORY, FOR ANY DAMAGES ARISING FROM OR RELATING TO THIS DOCUMENT OR ITS CONTENTS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.