

CUSTOPAK RESALE

F13 OH

Custopak Station Line Codes		Description	S&E Code
Custopak Access Line	1EF%	Custopak Flat Line/Month to Month	CTXB1

CUSTOPAK LINE FEATURES All features are included in Custopak line. An individual code for each inherent feature is not required on the LSR, nor is one returned on a CSR. LSR Remarks can give direction not to provision a certain feature, if desired. Assume dial 9 cannot be removed.	Description	S&E Code
	Custopak Basic Feature Package	CTXBP
	Assume Dial 9	
	Call Transfer - All Calls	
	Call Hold	
	Consultation Hold	
	Intercom	
	Touch Tone	
	Distinctive Ringing (inside/outside ring)	
	Three-Way Calling	

Custopak Selectable Features	Description	S&E Code
Each Custopak selectable feature is ordered by individual feature code.	No Toll/Operator Call	CXCR1
	Automatic Call Back	CXACO
	Call Forward-No/Answer	CXCFN
	Call Forward-Busy	CXOFI
	Call Forward-All Call	CXCFO
	Call Forward-Busy/No-Answer	CXCBF
	Call Waiting/Cancel Call Waiting	CTCCW
	Dial Call Waiting-Originating	CXCWO
	Call Pick-Up Group	CXGCO
	Hunting - Multiline	CXHT0
	Speed Calling (6 Or 8)	CXSPC

Custopak Optional Features	Description	S&E Code
Custopak Optional features are available at an additional monthly recurring charge. Each feature is ordered by individual feature code.	Busy Redial *66	CXBRD
	Call Block *60	CXCB
	Call Park	CXCPK
	Call Return *69	CXACR
	Caller ID-Name and Number	CXCNM
	Block PPU Busy Redial *66	USRDX
	Block PPU Call Return *69	USCRX
	Block PPU 3 Way Calling	BLK3W
	VIP Alert	CXVIP
	Voice Msg - Basic Package	OVMBX
	Voice Msg - Extension Box	OVAEX

CENTRANET RESALE

F13 OH

Basic Product Ordering

Type of Service: Centranet

TOS: 1EFN, 1EF- (Flat)

Tariff: OHF

See Exchange and Access Line Matrix for Tariff Codes at:
<https://wholesale.frontier.com/local-services/voice-une-services>

LINE: One station line S&E code for each TNS is required

- › Ohio tariff requires a 3 line minimum for a Centranet Resale business group
- › Accounts that fall below the 3 line minimum due to line disconnection are regraded into business POTS lines.

NARs:

- › The Network Access Register provides a talking path outside the Centrex business group.
- › Ohio Centranet groups are provisioned with a predetermined quantity of NARs based upon the quantity of CTX lines in the business group.
- › Add one NARs S&E code for each additional talking path
- › The quantity of NARs cannot exceed the quantity of stations (lines)
- › See *NARS Addendum*

BASIC FEATURES:

- › A Centranet Business Group has inherent features built into its structure. These features are included in Feature Package 1000.
- › An S&E code is not applicable for Basic features, nor is an S&E code returned on a CSR.
- › To remove an inherent Basic Feature add direction to remove it in the LSR Remarks.
- › Centranet is provisioned as a Dial "9" service.

Choose a package level

- › One Feature Package S&E Code for each TNS is required
 - The Feature Package level code is returned on a CSR.
 - The feature package level is determined by the highest package category.
 - The same package is ordered for the entire group (ex.2000 on all lines)
- Example:** if a feature is in the 2000 feature package category, then the package level on all TNs within the Centranet group is 2000.

Selectable Features

- › Individual features may be ordered using the unique ordering S&E code. This type of selectable feature is returned on a CSR.
- › Complete the FEATUREDETAIL section, when necessary

Hunting

- › Hunting is derived from the HGI form.
 - A hunting S&E code is allowed, but not required in a feature field. A hunting S&E code is returned on a CSR.

CENTRANET OPTIONAL FEATURES

- › Optional feature may be a chargeable item
- › One S&E code for each feature

CLASS FEATURE PACKAGE

- › Features include Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance.
- › All features are activated
- › Feature package is a chargeable item.

VOICE MESSAGING OPTIONS

- › One S&E code for voice mail, per line
- › Extension/Expanded capacity options are in addition to the mailbox

CUSTOM CONFIGURATIONS

- › Refer to tariff and the Resale Ordering Code Matrix for advanced Centranet features not displayed on this product sheet.

CENTRANET STATION LINE CODES

CENTRANET LINE RATE	M-t-M	1 year	3 year	5 year
Centranet Station Line Rate - 3-25 Lines (per Line)	CXAG1	CXAG1	CXAG1	CXAG1
Centranet Station Line Rate - 26-50 Lines (per Line)	CXAG2	CXAG2	CXAG2	CXAG2
Centranet Station Line Rate - 51-100 Lines (per Line)	CXAG3	CXAG3	CXAG3	CXAG3
Centranet Station Line Rate - 100+ Lines (per Line)	CXAG4	CXAG4	CXAG4	CXAG4
Select Access Calling Plan - 3-25 Lines (per Line)	CNSL1	CNSL1	CNSL1	CNSL1
Select Access Calling Plan - 26-50 Lines (per Line)	CNSL2	CNSL2	CNSL2	CNSL2
Select Access Calling Plan - 51-100 (per Line)	CNSL3	CNSL3	CNSL3	CNSL3
Select Access Calling Plan - 100+ (per Line)	CNSL4	CNSL4	CNSL4	CNSL4
Favorite Access Calling Plan 4-15 Lines (per Line)	CNFV1	CNFV1	CNFV1	CNFV1

NETWORK ACCESS REGISTER

NETWORK ACCESS REGISTER	M-t-M	1 year	3 year	5 year
NAR code (Order quantity of talking paths outside CTX group)	CNAR0	CNAR0	CNAR0	CNAR0

CENTRANET FEATURE PACKAGES

		1000 Package	2000 Package	3000 Package
Month to Month	M-t-M	CX1KP	CX2KP	CX3KP
1 Year Term	1 year	CX1KP	CX2KP	CX3KP
3 Year Term	3 year	CX1KP	CX2KP	CX3KP
5 Year Term	5 year	CX1KP	CX2KP	CX3KP
CX Call Hold	Basic feature	X	X	X
CX Call Transfer	Basic feature	X	X	X
CX Three Way Calling	Basic feature	X	X	X
CX Distinctive Ring (signifies Internal vs external origination)	Basic feature	X	X	X
CX Speed Dial 6-8	Basic feature	X	X	X
CX Station Dialing (abbreviated internal dialing)	Basic feature	X	X	X
CX Call Waiting Originating	CXCWO	X	X	X
CX Call Waiting Terminating	CXCWT	X	X	X
CX Cancel Call Waiting	CXCCW	X	X	X
CX Call Forward Fxd All	CXFAO	X	X	X
CX Call Forward Fxd No Answer	CXFNO	X	X	X
CX Call Forward Fxd Busy	CXFBO	X	X	X
CX Call Forward Fxd Grp All	CXFGA	X	X	X
CX Call Forward Fxd Grp Busy	CXFGB	X	X	X
CX Call Forward Variable Grp All	CXVGA	X	X	X
CX Call Forward Variable Grp Busy	CXVGB	X	X	X
CX Call Forward Variable Grp Busy/No Answer	TBD	X	X	X
CX Call Pickup Directed	CXDCT	X	X	X
CX Call Pickup Group	CXPUG	X	X	X
CX Hunting Directory Number	CXHTO	X	X	X
CX Hunt Pilot Number Hunt	CXHGP	X	X	X
CX Hunt Circular	CXHCO	N/A	X	X
CX Automatic Call Back (Camp On)	CXACO	N/A	X	X
CX Call Park	CXDPC	N/A	X	X
CX Last Number Redial	CXLNR	N/A	X	X
Speed Call 30 Group	CXSD3	N/A	X	X
Off Hook Queuing	TBD	N/A	N/A	X
Remote Access to Features	TBD	N/A	N/A	X
Ringback Queuing	CTRBQ	N/A	N/A	X
Executive Busy Override	CTEBO	N/A	N/A	X

CENTRANET OPTIONAL FEATURES	S&E Code
CX Caller ID Number only 2-25 lines	CXID5
CX Caller ID Number only 26-50 lines	CXID3
CX Caller ID Number only over 51 lines	CXID2
CX Anonymous Call Block	CXCB
CX Selective Call Blocking	CXSBL
CX Complete Blocking	CXCBL
CX Call Park	CXDCP
CX Call Trace	CXCT
CX Priority Call	CXPC9
CX Preferential Hunting	CXPH1

CLASS Feature Package	S&E Code
Features: Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance <i>Note the memo and NT Form, when ordered</i>	CXCFT

VOICE MESSAGING	S&E Code
Voice Message Mailbox	OVMBX
Voice Message Mailbox Announcement Only 3 min	OV3AO
Audible Message Waiting Tone	VMSDT
Expanded Msg Capacity 50 messages (additional per mail box)	OVAEX

Network Access Register

Qty of CTX Lines	NARs	Qty of CTX Lines	NARs
3-5	2	281-290	29
6-7	3	291-300	30
8-9	4	301-310	31
10-11	5	311-320	32
12-15	6	321-330	33
16-20	7	331-340	34
21-30	8	341-350	35
31-40	9	351-360	36
41-45	10	361-370	37
46-50	11	371-380	38
51-65	12	381-390	39
66-75	13	391-400	40
76-100	14	401-410	41
101-125	15	411-420	42
126-150	16	421-430	43
151-175	18	431-440	44
176-200	20	441-450	45
201-230	23	451-460	46
231-240	24	461-470	47
241-250	25	471-480	48
251-260	26	481-490	49
261-270	27	491-500	50
271-280	28		

Date of Change	Product Tab	Description
3/20/2019		Initial posting
7/9/2021	All	Update format and embedded link

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