



# CUSTOPAK RESALE

## F13 SC

Custopak Station Line Codes		Description	S&E Code
Custopak Access Line	1EF%	Custopak Flat Access Line	CTALM
CUSTOPAK LINE FEATURES		Description	S&E Code
<p>All features are included in Custopak line.</p> <p>An individual code for each inherent feature is not required on the LSR, nor is one returned on a CSR.</p> <p>LSR Remarks can give direction not to provision a certain feature, if desired. Assume dial 9 cannot be removed.</p>		Custopak Basic Feature Package	CTBSP
		Assume Dial 9	
		Call Transfer - All Calls	
		Call Hold	
		Consultation Hold	
		Intercom	
		Touch Tone	
		Distinctive Ringing (inside/outside ring)	
		Three-Way Calling	

Custopak Selectable Features	Description	S&E Code
<p>Each Custopak selectable feature is ordered by individual feature code.</p>	No Toll/Operator Call	CTCR1
	Call Forward-No/Answer	CTCFN
	Call Forward-Busy	CX0FI
	Call Forward-All Call	CXCF0
	Call Forward-Busy/No-Answer	CFBF0
	Call Waiting/Cancel Call Waiting	CTCW0
	Dial Call Waiting-Originating	CXC0W
	Call Pick-Up Group	CXCPK
	Hunting - Hunt Pilot	CTHP0
	Hunting - Hunt Members	CTHT0
	Hunting - Circular	CTHC0
	Speed Calling (6 Or 8)	CTSP0

Custopak Optional Features	Description	S&E Code
<p>Custopak Optional features are available at an additional monthly recurring charge. Each feature is ordered by individual feature code.</p>	Busy Redial *66	CTBRD
	Call Block *60	CXCB
	Call Park Directed	CTCPK
	Call Return *69	CTAGR
	Caller ID-Name and Number	CTCNM
	Special (Selective Call Forwarding)	CTSCF
	VIP Alert	CTVIP
	Voice Msg - Basic Package	MBASC



# CENTRANET RESALE F13 SC

## Basic Product Ordering

Type of Service: Centranet	TOS: 1EFN, 1EF- (Flat)
Tariff: SC, SCC	See Exchange and Access Line Matrix for Tariff Codes at: <a href="https://wholesale.frontier.com/local-services/voice-une-services">https://wholesale.frontier.com/local-services/voice-une-services</a>

**LINE:** One station line S&E code for each TNS is required  
 > South Carolina tariff requires a 2 line minimum for a Centranet Resale business group  
 > Accounts that fall below the 2 line minimum due to line disconnection are regraded into business POTS lines.

**NARS:** One NARs S&E codes is required for each Network Access Register "path"  
 > The Network Access Register provides a talking path outside the Centrex business group.  
 > The quantity of NARS determines how many calls can be connected to outside lines at the same time.  
 > The quantity of NARs cannot exceed the quantity of stations (lines)

### FEATURES and PACKAGES

#### Inherent features

- > A Centranet Business Group has inherent features built into its structure. These features are included in Feature Package 1000.
- > An S&E code is not applicable for Basic features, nor is an S&E code returned on a CSR.
- > To remove an inherent Basic Feature add direction to remove it in the LSR Remarks.
- > Centranet is provisioned as a Dial "9" service.

#### Choose a package level

- > One Feature Package S&E Code for each TNS is required
  - The Feature Package level code is returned on a CSR.
  - The feature package level is determined by the highest package category.
  - The same package is ordered for the entire group (ex.2000 on all lines)
  - **Example:** if a feature is in the 2000 feature package category, then the package level on all TNs within the Centranet group is 2000.

#### Selectable Features

- > Individual features may be ordered using the unique ordering S&E code. This type of selectable feature is returned on a CSR.
- > Complete the FEATUREDETAIL section, when necessary

#### Hunting

- > Hunting is derived from the HGI form.
  - A hunting S&E code is allowed, but not required in a feature field. A hunting S&E code is returned on a CSR.

### CENTRANET OPTIONAL FEATURES

- > Optional feature may be a chargeable item
- > One S&E code for each feature

### CLASS FEATURE PACKAGE

- > Features include Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance.
- > All features are activated
- > Feature package is a chargeable item.

### VOICE MESSAGING OPTIONS

- > One S&E code for voice mail, per line
- > Extension/Expanded capacity options are in addition to the mailbox

### CUSTOM CONFIGURATIONS

- > Refer to tariff and the Resale Ordering Code Matrix for advanced Centranet features not displayed on this product sheet.



**CENTRANET STATION LINE CODES**

CENTRANET LINE RATE	M-t-M	1 Year	3 Year	5 Year
Centranet Access Line Code (per line)	CTALM	CTALM	CTALM	CTALM

**NETWORK ACCESS REGISTER** (Order quantity of talking paths outside CTX group)

NETWORK ACCESS REGISTER	Rate Group	Qty 1 - 10	Qty 11 +
NAR Flat Line (per line)	1	CNR1A	CNCP1
NAR Code Community Calling Plan (per line)	1	CNCP3	CNCP2
NAR Flat Line (per line)	2	CNR2A	CNR2B
NAR Code Community Calling Plan (per line)	2	CNCP4	on request

**Rate Group 1**

Tariff SCC: Elloree, Santee  
 Tariff SC: Bishopville, Ehrhardt, McCormick, Olar

**Rate Group 2**

Tariff SCC: Bowman, Jackson, Simpsonville  
 Tariff SC: Abbeville, Calhoun Falls, Fairfax, Heminway, Johnsonville, Kingstree, Lake City, Laurens, Manning, Olanta, Pamplico, Shaw AFB Heights, Summerton, Walterboro, Winnsboro, Woodruff, Yemassee

**CENTRANET FEATURE PACKAGES**

		1000 Package	2000 Package	3000 Package
Month to Month	M-t-M	CT1KP	CT2KP	CT3KP
1 Year Term	1 year	CT1KP	CT2KP	CT3KP
3 Year Term	3 year	CT1KP	CT2KP	CT3KP
5 Year Term	5 year	CT1KP	CT2KP	CT3KP
CX Call Hold	Basic feature	X	X	X
CX Call Transfer	Basic feature	X	X	X
CX Three Way Calling	Basic feature	X	X	X
CX Distinctive Ring (signifies Internal vs external origination)	Basic feature	X	X	X
CX Speed Dial 6-8	Basic feature	X	X	X
CX Station Dialing (abbreviated internal dialing)	Basic feature	X	X	X
CX Call Waiting Originating	CTCWD	X	X	X
CX Call Waiting Terminating	CXCWT	X	X	X
CX Call Forward Fxd All	on request	X	X	X
CX Call Forward Fxd No Answer	CTCFN	X	X	X
CX Call Forward Fxd Busy	CTFFB	X	X	X
CX Call Forward Fxd Grp All	CXFGA	X	X	X
CX Call Forward Fxd Grp Busy	on request	X	X	X
CX Call Forward Variable All	CTFVA	X	X	X
CX Call Forward Busy/No Answer	CTFFA	X	X	X
CX Call Forward Variable Grp Busy	on request	X	X	X
CX Call Pickup Directed	CTPUD	X	X	X
CX Call Pickup Extended	CTPUE	X	X	X
CX Hunt Pilot Number Hunting	CNPNH	X	X	X
CX Hunt Circular	CTHCO	N/A	X	X
Speed Call 30 Group	on request	N/A	X	X
Speed Call 30 Individual	on request	N/A	N/A	X
Off Hook Queuing	on request	N/A	N/A	X
Remote Access to Features	on request	N/A	N/A	X
Ringback Queuing	on request	N/A	N/A	X
Executive Busy Override	on request	N/A	N/A	X



<b>CENTRANET OPTIONAL FEATURES</b>	<b>S&amp;E Code</b>
CX Caller ID	CTCID
CX Anonymous Call Block	ANCRB
CX Selective Call Blocking	SCRB
CX Complete Blocking	CICPB
CX Call Park Directed	CTCPK
CX Call Trace	CTB
CX Priority Call	PCB

<b>CLASS Feature Package</b>	<b>S&amp;E Code</b>
Features: Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance <i>Note the memo and NT Form, when ordered</i>	CTCFT

<b>VOICE MESSAGING</b>	<b>M-t-M</b>
Voice Message Mailbox	OVMBX
Voice Message Mailbox Announcement Only 3 min	OVAO3
Voice Message Mailbox Announcement Only 5 min	OVAO5
Audible Message Waiting Tone	VMSDT



Date of Change	Product Tab	Description
3/20/2019		Initial posting
6/30/2021	Custopak	Removed hunt code CTXH0 and replaced it with CTHP0 and CTHT0
6/30/2021	All	Update embedded links and format
11/12/2021	Custopak	Changed basic VMX code from OVMBX to MBASC.

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