

CUSTOPAK RESALE

F13 WI

Custopak Station Line Codes		Description	S&E Code
Custopak Access Line	1EM%	Custopak Measured Line/Month to Month	CTXAM

CUSTOPAK LINE FEATURES	Description	S&E Code
<p>All features are included in Custopak line.</p> <p>An individual code for each inherent feature is not required on the LSR, nor is one returned on a CSR.</p> <p>LSR Remarks can give direction not to provision a certain feature, if desired. Assume dial 9 cannot be removed.</p>	Custopak Basic Feature Package	CTXBP
	Assume Dial 9	
	Call Transfer - All Calls	
	Call Hold	
	Consultation Hold	
	Intercom	
	Touch Tone	
	Distinctive Ringing (inside/outside ring)	
	Three-Way Calling	

Custopak Selectable Features	Description	S&E Code
<p>Each Custopak selectable feature is ordered by individual feature code.</p>	No Toll/Operator Call	CXCR1
	Automatic Call Back	CXACO
	Call Forward-No/Answer	CXCFN
	Call Forward-Busy	CXOFI
	Call Forward-All Call	CXCFO
	Call Forward-Busy/No-Answer	CXCBF
	Call Waiting/Cancel Call Waiting	CXECW
	Dial Call Waiting-Originating	CXCWO
	Call Pick-Up Group	CXGCO
	Hunting - Multiline	CXHTO
	Speed Calling (6 Or 8)	CXSPC

Custopak Optional Features	Description	S&E Code
<p>Custopak Optional features are available at an additional monthly recurring charge. Each feature is ordered by individual feature code.</p>	Busy Redial *66	CXBRD
	Call Block *60	CXCB
	Call Park Directed	CXDPC
	Call Return *69	CXACR
	Caller ID-Name and Number	CXCNM
	VIP Alert	CXVIP
	Voice Msg - Basic Package	OVBPO

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Basic Product Ordering

Type of Service	TOS: 1EMN, 1EM- (Measured)
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Tariff: WIF, WIL	See Exchange and Access Line Matrix for Tariff Codes at: https://wholesale.frontier.com/local-services/voice-une-services
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LINE: One station line S&E code for each TNS is required
 > Wisconsin tariff requires a 2 line minimum for a Centranet Resale business group
 > Accounts that fall below the 2 line minimum due to line disconnection are regraded into business POTS lines.

NARs:
 >The Network Access Register provides a talking path outside the Centrex business group.
 >Centranet in Wisconsin provides a one-to-one ratio of Centrex phone lines with talking paths outside the business group
 >A NARS S&E code is not required on the LSR, nor will a NARS code be returned on a CSR

FEATURES and PACKAGES

Inherent features

> Centranet is provisioned as a Dial "9" service.
 > Centranet service includes inherent basic features. An S&E code for these features is not applicable and is not returned on a CSR.
 Note: inherent features are part of the 1000 Feature Package.
 > Centranet is provisioned as a Dial "9" service.

Choose a package level

> One Feature Package S&E Code for each TNS is required
 - The Feature Package level code is returned on a CSR.
 - The feature package level is determined by the highest package category.
 - The same package is ordered for the entire group (ex.2000 on all lines)
 - **Example:** if a feature is in the 2000 feature package category, then the package level on all TNs within the Centranet group is 2000.

Selectable Features

> Individual features may be ordered using the unique ordering S&E code. This type of selectable feature is returned on a CSR.
 > Complete the FEATUREDETAIL section, when necessary

Hunting

> Hunting is derived from the HGI form.
 -A hunting S&E code is allowed, but not required in a feature field. A hunting S&E code is returned on a CSR.

CENTRANET OPTIONAL FEATURES

> Optional feature may be a chargeable item
 > One S&E code for each feature

CLASS FEATURE PACKAGE

> Features include Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance.
 > All features are activated
 > Feature package is a chargeable item.

VOICE MESSAGING OPTIONS

> One S&E code for voice mail, per line
 > Extension/Expanded capacity options are in addition to the mailbox

CUSTOM CONFIGURATIONS

> Refer to tariff and the Resale Ordering Code Matrix for advanced Centranet features not displayed on this product sheet.

CENTRANET STATION LINE CODES Measured Rate

CENTRANET LINE RATE (Measured TOS product)	M-t-M	1 year	3 year	5 year
Centranet Station Line Rate - 2-25 Lines (per Line)	CXAM1	CXAM1	CXAM1	CXAM1
Centranet Station Line Rate - 26-50 Lines (per Line)	CXAM2	CXAM2	CXAM2	CXAM2
Centranet Station Line Rate - 51-100 Lines (per Line)	CXAM3	CXAM3	CXAM3	CXAM3
Centranet Station Line Rate - 101-200 Lines (per Line)	CXAM4	CXAM4	CXAM4	CXAM4

CENTRANET FEATURE PACKAGES		1000 Package	2000 Package	3000 Package
Month to Month	M-t-M	CX1KP	CX2KP	CX3KP
1 Year Term	1 year	CX1KP	CX2KP	CX3KP
3 Year Term	3 year	CX1KP	CX2KP	CX3KP
5 Year Term	5 year	CX1KP	CX2KP	CX3KP
CX Call Hold	Basic feature	X	X	X
CX Call Transfer	Basic feature	X	X	X
CX Three Way Calling	Basic feature	X	X	X
CX Distinctive Ring (signifies Internal vs external origination)	Basic feature	X	X	X
CX Speed Dial 6-8	Basic feature	X	X	X
CX Station Dialing (abbreviated internal dialing)	Basic feature	X	X	X
CX Call Waiting Originating	CXCWO	X	X	X
CX Call Waiting Terminating	CXCWT	X	X	X
CX Cancel Call Waiting	CXCCW	X	X	X
CX Call Forward Fxd All	CXFA0	X	X	X
CX Call Forward Fxd No Answer	CXFNO	X	X	X
CX Call Forward Fxd Busy	CXFB0	X	X	X
CX Call Forward Fxd Grp All	CXFGA	X	X	X
CX Call Forward Fxd Grp Busy	CXFGB	X	X	X
CX Call Forward Variable Grp All	CXVGA	X	X	X
CX Call Forward Variable Grp Busy	CXVGB	X	X	X
CX Call Pickup Directed	CXPUD	X	X	X
CX Call Pickup Group	CXPUG	X	X	X
CX Dial Call Waiting	CXCWD	X	X	X
CX Directory Number Hunting	CXHT0	X	X	X
CX Hunt Pilot Number Hunting	CXHP0	X	X	X
CX Hunt Circular	CXHC0	N/A	X	X
Speed Call 30 Group	CXSD3	N/A	X	X
Speed Call 30 Individual	CXS30	N/A	N/A	X
Off Hook Queuing	on request	N/A	N/A	X
Remote Access to Features	on request	N/A	N/A	X
Ringback Queuing	on request	N/A	N/A	X
Executive Busy Override	on request	N/A	N/A	X

CENTRANET OPTIONAL FEATURES	S&E Code
CX Caller ID Number only 2-25 lines	CXIN3
CX Caller ID Number only 26-50 lines	CXID2
CX Caller ID Number only over 51 lines	CXIN1
CX Anonymous Call Block	ANCBA
CX Selective Call Blocking	SCRB
CX Complete Blocking	CXCBL
CX Call Park Directed	CXDCP
CX Call Trace	CXCT
CX Priority Call	PCB

CLASS Feature Package	S&E Code
Features: Call Block, VIP Alert, Special Call Forwarding, Special Call Acceptance <i>Note the memo and NT Form, when ordered</i>	CXCL1

VOICE MESSAGING	M-t-M
Voice Message Mailbox	OVMBX
Voice Message Mailbox Announcement Only 3 min	OVAO3
Expanded Msg Capacity 50 messages (additional per mail)	OVEHM
Audible Message Waiting Tone	VMSDT

Date of Change	Product Tab	Description
3/20/2019		Initial posting. L Beckstrom
7/9/2021	All	Update format and embedded link

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