

Switched Access - Disconnect FG A Lines

REQTYP A, ACT D

VFO Product Feature Group A

Revised: 05/20/2021

001 - Access Service Request (ASR) Administrative Section

Field	Description	Example
CCNA	Customer Carrier Name Abbreviation	XXX (Identifies the IAC Code of the Carrier)
PON	Purchase Order Number	alpha/numeric Note: This Field is Controlled by Customer
VER	Version Identification	alpha/numeric Note: This Field is Controlled by Customer
ICSC	Interexchange Customer Service Center	See Valid ICSC Entries https://wholesale.frontier.com/-/media/WholesaleDocs/icsc-job-aid.ashx
D/TSENT	Date and Time Sent	mmddy and hour, minute & AM or PM
DDD	Desired Due Date	mmddy
REQTYP	Requisition Type and Status	AD
ACT	Activity	D
RTR	Response Type Requested	alpha/numeric
AFO	Additional Forms	required if QTY greater than 1 and additional circuit detail screens necessary
CUST	Customer Name	optional
UNIT	Unit Identification	C
LTP	Local Transport	depends if existing facility remains in service or if it is to be disconnected too
CKR	Customer Circuit Reference	alpha/numeric
ECCKT	Exchange Company Circuit ID	existing FGA that is being disconnected (telephone number format)
QTY	Quantity	number of FGA lines being disconnected
BAN	Billing Account Number	may be populated with E, or populated with actual FGA BAN
ACTL	Access Customer Terminal Location	11-character CLLI
REMARKS	Remarks	As needed

Bill Information

Field	Description	Example
BILLNM	Billing Name	Bill name for ACNA
SBILLNM	Secondary Billing Name	optional
ACNA	Access Customer Name Abbreviation	alpha
STREET (Bill)	Street Address (BILL)	# and street name assigned by US Postal Service
FLOOR (Bill)	Floor (BILL)	optional
ROOM (Bill)	Room (BILL)	optional
CITY (Bill)	City (BILL)	city name for street address
STATE (Bill)	State/Province (BILL)	alpha
ZIP CODE (Bill)	Zip Code (BILL)	numeric
BILLCON	Billing Contact	employee from ACNA that can be contacted for billing issues
TEL NO (Bill)	Telephone Number (BILL)	numeric

Contact Information

Field	Description	Example
INIT	Initiator	customer's employee submitting ASR
TEL NO (INIT)	Telephone Number (Initiator)	numeric
INIT FAX NO	Initiator Facsimile Number	optional
INIT EMAIL	Initiator Electronic Mail Address	optional
IMP CON	Implementation Contact	customer's testing contact
TEL NO (IMP CON)	Telephone Number (Implementation Contact)	numeric

002 - Feature Group A (FG A) Service Detail

Field	Description	Example
NC	Network Channel Code	NC of existing FGA
NCI	Network Channel Interface Code	NCI of highest-level facility
CFA	Connecting Facility Assignment	highest level facility
MUXLOC	Multiplexing Location	HUB CLLI
SCFA	Secondary Connecting Facility Assignment	DS1 ID if CFA is populated
RECCKT	Related Exchange Company Circuit Identification	DS1 ID if facility is to be disconnected

Location Section

Field	Description	Example
SECLOC	Secondary Location	CLLI of dial tone office
TNC TO	Transfer of Calls To	optional
TNC PER	Transfer of Calls Period	optional

Change Log

Date	Revision
8/21/2015	Updated to add CTF (California, Texas and Florida) ICSC codes of GT10 and GT11 effective 4-1-2016
05/20/2021	Update embedded URLs

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