



Manual Loop Qual Pre-Order

Carrier Services

Frontier Communications
Rochester, NY

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Manual Loop Qual Pre-Order Process

Purpose

The purpose of this document is to establish the guidelines for Wholesale Customers to submit Pre-Order transactions for Manual Loop Qualifications in Frontier Virtual Front Office (VFO). This process is used to submit Pre-Order inquiries and receive Pre-Order responses from Frontier for Manual Loop Qualifications.

Description

Manual Loop Qualifications are submitted for the following Pre-Order transactions:

- J – Loop Make-Up
- K – xDSL Loop Qualification Extended
- P – Loop Qualification Extended.

Manual Loop Qualification transactions require manual intervention by Frontier personnel. As a result an immediate response with loop qualification details is not available.

A response providing the loop qualification details is returned within 48 hours of a Wholesale Customer's inquiry.

When a valid Manual Loop Qualification inquiry is submitted the Wholesale Customer receives the following immediate response from Frontier VFO:

“Manual Processing Required – response will be provided within 48 hours”

Frontier will provide the Manual Loop Qualification response with loop qualification details via email within 48 hours of the request.

The process to submit a Pre-Order inquiry for Manual Loop Qualification transactions is modified with new custom fields on Frontier VFO inquiry screens.

Pre-Order Inquiry Custom Fields

Wholesale Customers are required to populate custom fields in Frontier VFO when submitting a Pre-Order inquiry for Manual Loop Qualification.

The new Frontier VFO custom fields are as follows:

- **INIT_NAME**
- **INIT_TELNO**
- **INIT_EMAIL**
- **48-Hour Response Required (Y).**

INIT_NAME Field

The **INIT_NAME** field is a required entry for Pre-Order transactions types J, K and P. This field is populated with the Wholesale Customer initiator's name.

INIT_TELNO Field

The **INIT_TELNO** field is a required entry for Pre-Order transactions types J, K and P. This field is populated with the Wholesale Customer initiator's telephone number.

INIT_EMAIL Field

The **INIT_EMAIL** field is a required entry for Pre-Order transactions types J, K and P. This field is populated with the Wholesale Customer initiator's email address.

Responses to Manual Loop Qualification inquiries are returned to the email address provided.

48-Hour Response Required (Y)

The **48-Hour Response Required (Y)** field is a required entry for Pre-Order transactions types J, K and P.

This field requires an entry of Y when a Manual Loop Qualification inquiry is submitted. The following error message is returned when not populated with Y:

“HOUR RESPONSE REQUIRED FIELD IS REQUIRED FOR THIS TXTYP”

Manual Loop Make-Up Inquiry Screen

The following screen is used to request a Manual Loop Make-Up Pre-Order inquiry.

The screenshot displays a web browser window titled "J - Loop Make Up". The browser address bar shows "http://vfoclec.frontier.com:8001 - VFO - Pre Order - J - Loop Make Up - Microsoft Internet Explorer". The page has two tabs: "INQUIRY" (selected) and "RESULTS".

The form contains the following fields and controls:

- TXNUM:** Text input field containing "268".
- DTSENT:** Text input field.
- INIT_NAME:** Text input field.
- INIT_TELNUM:** Text input field.
- INIT_EMAIL:** Text input field.
- TXTYP:** Dropdown menu with "J" selected.
- TXACT:** Dropdown menu with "--Select--" selected.
- CC:** Text input field.
- 48-Hour Response Required(Y):** Dropdown menu with "--Select--" selected.
- LOCATION [Optional | Conditional]:** A section containing:
 - ROUTE:** Text input field.
 - BOX:** Text input field.
 - AFT:** Dropdown menu with "--Select--" selected.
 - SANO:** Text input field.
 - SASF:** Text input field.
 - SASD:** Dropdown menu with "--Select--" selected.
 - SASN:** Text input field.
 - SATH:** Text input field.
 - SASS:** Dropdown menu with "--Select--" selected.
 - LD1:** Dropdown menu with "--Select--" selected.
 - LV1:** Text input field.
 - LD2:** Dropdown menu with "--Select--" selected.
 - LV2:** Text input field.
 - LD3:** Dropdown menu with "--Select--" selected.
 - LV3:** Text input field.
 - CITY:** Text input field.
 - STATE:** Dropdown menu with "--Select--" selected.
 - ZIP:** Text input field.

At the bottom of the form, there are three buttons: "Submit without Validate", "Submit", and "Close".

Manual Loop Make-Up Response

The following information is returned via the email response.

XML	
HEADER	
INTERFACEID	LSRPO_MANUAL_RESPONSE_OB
TRANSMISSIONDETAILS	
OVERRIDEATTRIB	joel.noble@synchronoss.com
RESPONSE	
PREORDERINQUIRYRESPONSE	
CCNA	REMV
TXNUM	1751
MSGID	Available for TXTYP = J
DTSENT	Available for TXTYP = J
TXTYP	J
CC	4095
LOCATION	
AFT	B
SANO	Available for TXTYP = J
SASF	Available for TXTYP = J
SASD	E
SASN	Available for TXTYP = J
SATH	Available for TXTYP = J
SASS	E
LD1	BLDG
LV1	Available for TXTYP = J
LD2	FL
LV2	Available for TXTYP = J
LD3	APT
LV3	Available for TXTYP = J
CITY	Available for TXTYP = J
STATE	WV
ZIP	Available for TXTYP = J
ROUTE	Available for TXTYP = J
BOX	Available for TXTYP = J

Response continued on next page.

Note: Fields populated with **Available for TXTYP = J** indicate data may be returned if applicable to the inquiry submitted.

Manual Loop Qual Pre-Order Process

TERMINATIONDATA	
LST	Available for TXTYP = J
LOOPDATA	
RTIND	Y
LPAC	Available for TXTYP = J
LSA	Available for TXTYP = J
LOADCOILDATA	
LCT	Available for TXTYP = J
LCL	Available for TXTYP = J
LCLUOM	Available for TXTYP = J
LOOPMAKEUPSTATUS-DATA	
LMUST	A
BRIDGETAP-DATA	
BTL	Available for TXTYP = J
BTLN	Available for TXTYP = J
PGPRES	Y
DLCTYPE	Available for TXTYP = J
DSSCP	Y
F1LOOPLENGTHBYGAUGE	
F1SEGLLG	Available for TXTYP = J
F2LOOPLENGTHBYGAUGE	
F2SEGLLG	Available for TXTYP = J
F3LOOPLENGTHBYGAUGE	
F3SEGLLG	Available for TXTYP = J
F4LOOPLENGTHBYGAUGE	
F4SEGLLG	Available for TXTYP = J
LOCATIONDATA	
LC	Available for TXTYP = J
LCI1	C
LCA1	Available for TXTYP = J
LCI2	C
LCA2	Available for TXTYP = J
LCI3	C
LCA3	Available for TXTYP = J
LCI4	C
LCA4	Available for TXTYP = J
LLT	A
F1DISTURBERTYPESAMEBINDER	
F1DTSAME	Available for TXTYP = J
F1DISTURBERTYPEADJBINDER	
F1DTADJ	N
LCQ	Available for TXTYP = J
F2DISTURBERTYPESAMEBINDER	
F2DTSAME	Available for TXTYP = J
F2DISTURBERTYPEADJBINDER	
F2DTADJ	N
F1LPCP	C
F2LPCP	C
F3LPCP	C
F4LPCP	N
F3DISTURBERTYPEADJBINDER	
F3DTADJ	N
F3DISTURBERTYPESAMEBINDER	
F3DTSAME	Available for TXTYP = J
F4DISTURBERTYPESAMEBINDER	
F4DTSAME	Available for TXTYP = J
F4DISTURBERTYPEADJBINDER	
F4DTADJ	N
VILD	Available for TXTYP = J
RSUIND	Y
WCN	Available for TXTYP = J
RESPONSESTATUS	
RESPONSECODES	
PRESPC	Available for TXTYP = J
PRESPD	Available for TXTYP = J

Manual xDSL Loop Qualification Extended Inquiry Screen

The following screen is used to request a Manual xDSL Loop Qualification Extended inquiry.

http://vfoclec.frontier.com:8001 - VFO - Pre Order - K - xDSL Loop Qualification Ext - Microsoft Internet Explorer

K - xDSL Loop Qualification Ext

INQUIRY **RESULTS**

TXNUM: 271 DTSENT: INIT_NAME: INIT_TELNUM:

INIT_EMAIL:

TXTYP: K TXACT: --Select-- CC: RESID: 48-Hour Response Required(Y): --Select--

LOCATION [Optional | Conditional]

ROUTE: BOX: AFT: --Select-- SANO: SASF: SASD: --Select--

SASN:

SATH: SASS: --Select--

LD1: --Select-- LV1: LD2: --Select-- LV2: LD3: --Select-- LV3:

CITY: STATE: --Select-- ZIP:

Submit without Validate Submit Close

Internet

Manual xDSL Loop Qualification Extended Response

The following information is returned via the email response.

XML		Save	Print	Close
HEADER				
INTERFACEID	LSRPO_MANUAL_RESPONSE_OB			
TRANSMISSIONDETAILS				
OVERRIDEATTRIB	joel.noble@synchronoss.com			
RESPONSE				
PREORDERINQUIRYRESPONSE				
CCNA	REMV			
TXNUM	1751			
DTSENT	Available for TXTYP = K			
TXTYP	K			
CC	4095			
RESID	Available for TXTYP = K			
LOCATION				
AFT	B			
SANO	Available for TXTYP = K			
LST	Available for TXTYP = K			
SASF	Available for TXTYP = K			
SASD	E			
SASN	Available for TXTYP = K			
SATH	Available for TXTYP = K			
SASS	E			
LD1	BLDG			
LV1	Available for TXTYP = K			
LD2	FL			
LV2	Available for TXTYP = K			
LD3	APT			
LV3	Available for TXTYP = K			
CITY	Available for TXTYP = K			
STATE	WV			
ZIP	Available for TXTYP = K			
ROUTE	Available for TXTYP = K			
BOX	Available for TXTYP = K			
FE	A			
LSTFR	Available for TXTYP = K			
MULTILINETEXT				
MSG	Available for TXTYP = K			
MLTDATA				
MLT	Available for TXTYP = K			
TERMINATIONDATA				
EXCHANGEAREADetail				
WCN	Available for TXTYP = K			
LOOPDATA				
RSNOTQUAL	Available for TXTYP = K			
LOOPSTAT	A			
INTMSG	Available for TXTYP = K			
UPDT	Available for TXTYP = K			
ADDRWITHINWCID	Available for TXTYP = K			
PVCINDCODE	Available for TXTYP = K			
LL	Available for TXTYP = K			
WIRECTRAREAFACSID	Available for TXTYP = K			
RTIND	Y			
LPAC	Available for TXTYP = K			
LOCATIONDATA				
LC	Available for TXTYP = K			
RESPONSESTATUS				
RESPONSECODES				
PRESPC	Available for TXTYP = K			
PRESPD	Available for TXTYP = K			

Note: Fields populated with **Available for TXTYP = K** indicate data may be returned if applicable to the inquiry submitted.

Manual Loop Qualification Extended Inquiry Screen

The following screen is used to request a Manual Loop Qualification Extended inquiry.

P - Loop Qualification Extended

INQUIRY **RESULTS**

TXNUM: 272 DTSENT: INIT_NAME: INIT_TELNUM: INIT_EMAIL:

TXTYP: P TXACT: --Select-- CC: MS: --Select-- RESID: 48-Hour Response Required(Y): --Select--

LOCATION [Optional | Conditional]

ROUTE: BOX: AFT: --Select-- SANO: SASF: SASD: --Select--

SASN:

SATH: SASS: --Select--

LD1: --Select-- LV1: LD2: --Select-- LV2: LD3: --Select-- LV3:

CITY: STATE: --Select-- ZIP:

Submit without Validate Submit Close

Manual Loop Qualification Extended Response

The following information is returned via the email response.

XML	
HEADER	
INTERFACEID	LSRPO_MANUAL_RESPONSE_OB
TRANSMISSIONDETAILS	
OVERRIDEATTRIB	joel.noble@synchronoss.com
RESPONSE	
PREORDERINQUIRYRESPONSE	
CCNA	REMV
TXNUM	1751
TXTYP	P
CC	4095
RESID	Available for TXTYP = P
LOCATION	
STATE	WV
MULTILINETEXT	
MLTDATA	
MLT	Available for TXTYP = P
LOOPDATA	
LOOPSTAT	A
INTMSG	Available for TXTYP = P
RESPONSESTATUS	
RESPONSECODES	
PRESPC	Available for TXTYP = P
PRESPD	Available for TXTYP = P

Note: Fields populated with **Available for TXTYP = P** indicate data may be returned if applicable to the inquiry submitted.