



Meet Point Orders

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Frontier Wholesale

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Purpose

This document provides information to Frontier's wholesale customers on how to order meet point services.

Frontier Acquired Conversion - Internal Meet Point

On or after April 1, 2016 with the Frontier conversion for the states of CA, FL and TX, to the Frontier OSS applications, the following provides the Internal Meet Point changes for CA and TX states. FL does not have Internal Meet Point. Internal Meet Point is when an order spans between two or more Frontier territories (i.e., between fContel of CA and fGTE of CA).

Acquired Frontier States CA and TX Internal Meet Point can no longer be submitted as a Wholly Provided ASR. **EFFECTIVE 4-1-2016**

• Carriers must submit the ASR with the ASC-EC field populated and Multiple-EC Form attached for all Frontier Territories involved on the route.

CA, FL and TX ICSC codes are GT10 and GT11 for these new properties only **EFFECTIVE 4-1-2016**

Meet Point Orders and the Other Exchange Company (OTC) Field

Meet point is defined as a jointly provisioned order by more than one LEC.

The OTC is a conditional field on the Access Service (ASR) used to identify the location of the end user for meet point ASRs. It is important that Frontier be given accurate information to identify the location, or termination point, to correctly provision the service.

To ensure the orders are processed accurately for meet point orders, the customer should populate the OTC field. The OTC field is a four-digit field that accepts both alpha and numeric values. These values determine whether the end user location resides inside or outside of Frontier’s franchise territory. When the OTC field is populated with Frontier EC codes or Company Codes, the address of the end user location should reside within Frontier’s franchise territory.

In contrast, the end user location will be considered to be outside of Frontier’s franchise territory, if another LECs codes (not Frontier’s) are populated in the OTC field. If the OTC field is left blank, or not populated, it will not be considered a meet point order.

There can be delays in provisioning the service, if the OTC is not populated correctly. For more details on OTC please reference your ASOG guide.

Requirements

The carrier is responsible for supplying an ASR to both Frontier and the Independent Telco(s). The ASR issued to Frontier and the Independent Telco(s) should include identical information to provide overall service, e.g., the same Purchase Order Number (PON), Network Channel (NC), Network Channel Interface (NCI), codes for all Points of Termination (POT).

MECOD

Per MECOD the following rules apply:

- Special Access – SECLOC is in control
- Switched Access – First Point of Switching

External Meet Point Rule Exceptions	
Verizon States of WV, PA & NY	Verizon ICSC’s will always control all Switched and Special meet points in WV, PA and NY.
Cincinnati Bell	For Special Access, Cincinnati Bell will ALWAYS control the order

Meet Point Orders in the Frontier Ordering GUI

This portion of the document outlines the Synchronoss Virtual Front Office (VFO) process used when ordering services using the Frontier Ordering GUI. These orders require the Multi-EC form in VFO and some other fields to be populated. When Frontier is the controlling carrier, the process is similar to other orders. However, when Frontier is not the controlling carrier, there are differences in the ordering process and viewing the responses in VFO.

It is important to make sure the correct ICSC for the controlling and supporting carriers appear in the correct positions in the order. The information below outlines the ordering process and the response viewing process.

NOTE: The following information assumes the reader is familiar with the basic functions of Synchronoss Virtual Front Office system.

Ordering Procedures

1. Create a new order by hovering the **Order** tab and clicking the **New** menu option.
2. Select the controlling carrier’s ICSC code in the **Receiver Code** field:

Order Initiation

Order Number: 276 Tracking

Receiver Code:

Version: 01

Guideline Version: --None Available--

Service: --None Available--

Activity: --None Available--

Template: --None Available--

3. Select the Service and Activity values for the order.
4. Click **Initiate**.

- The Receiver Code selected on the Order Initiation page will be in the drop down to populate in the:

ASC-EC Field on the **ASR** form in the *Administration* section

The screenshot shows a form with the following fields:

- LAG: A dropdown menu with "--Select--" selected.
- CCVN: A text input field.
- ASC_EC: A dropdown menu with "--Select--" selected.
- TSP: A text input field.
- ASR_REMARKS: A large text area for additional comments.

ICSC field in the **Multi-EC** form in the *Access Service Coordination Company Detail* section

The screenshot shows the "ACCESS SVC COORDINATION CO DETAIL" section of the Multi-EC form. It includes a navigation bar with icons for ASR, TRANSPORT, NAI, ACI, MSL, TSR, MULTI-EC (highlighted), and GEN. INFO. The main section contains the following fields:

- ICSC**: A dropdown menu with "--Select--" selected. Below it, a list of options is visible, with "FT01" highlighted in yellow.
- HBAN: A text input field.
- ASRNO: A text input field.
- ASG: A text input field.

Below this section are two other sections:

- PROMOTIONAL CONTRACT**: Contains fields for ICSC, OEC_PNUM, and OEC_PSD (with a calendar icon).
- OTHER EXCHANGE COMPANY**: Contains an ICSC field with a yellow highlight.

The other exchange company’s information will be populated in the **ICSC** field on the **Multi-EC** form in the *Other Exchange Company* section.

- Complete the remaining ordering details.

The ASR issued to Frontier and the Independent Telco(s) should include identical information to provide overall service, e.g., the same Purchase Order Number (PON), Network Channel (NC), Network Channel Interface (NCI) codes, for all Points of Termination (POT).

7. Submit the request and view the updated status in the Order List.

STATUS OF MEET POINT ORDERS	
Frontier as the controlling carrier:	Other carriers as the controlling carrier:
1. Submitted	1. Submitted
2. Sent	2. Sent
3. Accepted or Rejected	No further changes*

If the order was accepted, Frontier will provision the order and send appropriate responses to keep you informed of the progress of your order.

NOTE: You will also need to send the Non-Frontier carrier the order as well. Frontier will not be sending orders to other carriers. However, if both carriers are Frontier ICSC values, you just need to submit one order. **However, if both or all carriers are Frontier ICSC values with no other Provider involved in the service route, you just need to submit one order with all Frontier ICSC values included on the ASR.**

Viewing Responses

After the orders are submitted depending on the controlling carrier, the updates will be viewable on the Order List or the user will need to view the History to see the Frontier updates.

Frontier is the coordinating carrier: Order List Status will update as responses are received. User just needs to click the response to view the details.

Order List

	Receiver Code	Customer Code	Pon	Ver	Sup	Status	Trantyp	Svctyp	Reqtyp	Act	DDD	Owner	Date Sent/ Received
<input type="checkbox"/>	CZ05	ZTK	JLG020210E	01		Confirmed		SA-2 Point	SD	N	02/26/2010	jgerber	02/05/2010 09:19

Other carrier is coordinating the meet: Order List Status remains in Sent status. User needs to open the order History to view the Frontier responses.

ORDER PREORDER TEMPLATE ADMINISTRATION

Order List

	Receiver Code	Customer Code	Pon	Ver	Sup	Status	Trantyp	Svctyp	Reqtyp	Act	DDD	Owner	Date Sent/ Received
<input checked="" type="checkbox"/>	NW02	ZTK	JLG021110A	01		Sent	Mech Spec	SA-2 Point	SD	N	03/18/2010	jgerber	02/11/2010 16:18

Viewing the History

1. Select the Order in the Order List, by clicking the check box or radio button on the far left side of the item on the order list.
2. Click the Open Book icon on the upper right side of the screen or use the Order tab menu and select View History.
3. View the History information. The most recent transactions appear at the top of the list.

Order History

Service Type	SA-2 Point
Activity	N
Receiver Code	C205
Customer Code	ZTK
DDD	03/18/2010

PON	Version	ReqType	SUP	Receiver Code	Status	Trantyp	Owner	Date / Time	Updated By
JLG021110A	01	SD		C205	Accepted		jgerber	02/11/2010 16:18	auto
JLG021110A	01	SD		C205	Accepted		jgerber	02/11/2010 16:18	auto
JLG021110A	01	SD		C205	Sent	Mech Spec	jgerber	02/11/2010 16:18	auto
JLG021110A	01	SD		NW02	Sent	Mech Spec	jgerber	02/11/2010 16:18	auto
JLG021110A	01	SD		NW02	Submitted	Mech Spec	jgerber	02/11/2010 16:18	jgerber
JLG021110A	01	SD		NW02	PendingValidation		jgerber	02/11/2010 16:18	jgerber
JLG021110A	01	SD		NW02	PendingValidation		jgerber	02/11/2010 16:16	jgerber

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Result Pages : 1

4. Click the PON next to the response status you want to view.

Change Log

Date	Page Number	Change
10/01/2011		Original Document
03/01/2012	3	Updated Internal Meet Point for F9 Conversion
04/30/2013	4	Updated with MP rules Exception Table and clean-up to Internal Meetpoint
10/1/2013	5	Updated to remove Internal Meet Point Exceptions
4/1/2016	6	Updated Internal Meet Point for CTF Conversion

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