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Frontier Business Basic Messaging

LSR Form Resale Service _____
 Product Type POTS _____
 REQ TYP EB _____
 TOS First character = 1; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Business Ordering Code</u>
Frontier Business Basic Messaging	<p>Frontier Business Basic Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> • Message Capacity of 75 minutes (incoming messages). • Maximum Message Length: allows the party calling to leave a 2 minute message. • Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages. • Personal, busy, extended absence and out of office hours greetings available. • Personal greeting can be 1.5 minutes in length. • Message waiting indicator is available (stutter and/or visual indicator). • Date and time stamp on all messages (can be switched off by customer). • Ability to receive, play, keep and delete messages. • Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). • Ability to establish 10 group lists (max 25 members per list). • Ability to record a message and send (to an individual or group list). • Allows subscriber to recover deleted messages. • Operator revert (subscriber manages number). • Includes call forward busy and call forward no answer. • Visual Mailbox by accessing https://webmail.frontiermessaging.com (same mailbox and PIN number). 	MBASC

Frontier Business Basic Messaging - with Unified Messaging

LSR Form Resale Service _____
 Product Type POTS _____
 REQ TYP EB _____
 TOS First character = 1; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Business Ordering Code</u>
Frontier Business Basic Messaging - with Unified Messaging	<p>Frontier Business Basic Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> • Message Capacity of 75 minutes (incoming messages). • Maximum Message Length: allows the party calling to leave a 2 minute message. • Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages. • Personal, busy, extended absence and our of office hours greetings available. • Personal greeting can be 1.5 minutes in length. • Message waiting indicator is available (stutter and/or visual indicator). • Date and time stamp on all messages (can be switched off by customer). • Ability to receive, play, keep and delete messages. • Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). • Ability to establish 10 group lists (max 25 members per list). • Ability to record a message and send (to an individual or group list). • Allows subscriber to recover deleted messages. • Operator revert (subscriber manages number). • Includes call forward busy and call forward no answer. • Visual Mailbox by accessing https://webmail.frontiermessaging.com (same mailbox and PIN number). 	<p>MUBSC</p>

Frontier Business Basic Messaging – 5 Sub-Mailboxes

LSR Form Resale Service
Product Type POTS
REQTYP EB
TOS First character = 1; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Business Ordering Code</u>
Frontier Business Basic Messaging - 5 Sub-Mailboxes	<p>Frontier Business Basic with 5 sub-mailboxes Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> • Main mailbox plus 5 sub-mailboxes. • Message Capacity of 30 minutes per mailbox (incoming messages). • Maximum Message Length: allows the party calling to leave a 2 minute message. • Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages. • Personal, busy, extended absence and out of office hours greetings available. • Personal greeting can be 2 minutes in length. • Sub-mailboxes include name announcement and personal greeting. • Message waiting indicator is available (stutter and/or visual indicator). • Date and time stamp on all messages (can be switched off by customer). • Ability to receive, play, keep and delete messages. • Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). • Live Reply- ability to connect to caller, using menu prompts, while listening to message. • Ability to establish 10 group lists (max 99 members per list). • Ability to record a message and send (to an individual or group list). • Allows subscriber to recover deleted messages. • Operator revert (subscriber manages number). • Includes call forward busy and call forward no answer. • Visual Mailbox by accessing https://webmail.frontiermessaging.com (same mailbox and PIN number). 	<p style="text-align: center;">MSUBC</p>

Frontier Business Basic – 5 Sub-Mailboxes with Unified Messaging

LSR Form Resale Service
Product Type POTS
REQTYP EB
TOS First character = 1; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Business Ordering Code</u>
Frontier Business Basic - 5 Sub-Mailboxes - with Unified Messaging	<p>Frontier Business Basic with 5 sub-mailboxes Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> • Main mailbox plus 5 sub-mailboxes. • Message Capacity of 30 minutes (incoming messages). • Maximum Message Length: allows the party calling to leave a 2 minute message. • Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages (that can be recovered). • Personal, busy, extended absence and out of office hours greetings available. • Personal greeting can be 2 minutes in length. • Sub-mailboxes include name announcement and personal greeting. • Message waiting indicator is available (stutter and/or visual indicator). • Date and time stamp on all messages (can be switched off by customer). • Ability to receive, play, keep and delete messages. • Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). • Live Reply- ability to connect to caller, using menu prompts, while listening to message. • Ability to establish 10 group lists (max 99 members per list). • Ability to record a message and send (to an individual or group list). • Allows subscriber to recover deleted messages. • Operator revert (subscriber manages number). • Includes call forward busy and call forward no answer. 	<p>MUSBC</p>

Frontier Business Deluxe Messaging

LSR Form Resale Service _____
 Product Type POTS _____
 REQ TYP EB _____
 TOS First character = 1; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Business Ordering Code</u>
Frontier Business Deluxe Messaging	<p>Frontier Business Deluxe Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> • Message Capacity of 200 minutes (incoming messages). • Maximum Message Length: allows the party calling to leave a 2 minute message. • Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages. • Personal, busy, extended absence and out of office hours greetings available. • Personal greeting can be 2 minutes in length. • Message waiting indicator is available (stutter and/or visual indicator). • Date and time stamp on all messages (can be switched off by customer). • Ability to receive, play, keep and delete messages. • Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). • Ability to establish 10 group lists (max 99 members per list). • Ability to record a message and send (to individual or group list). • Live Reply- ability to connect to caller, using menu prompts, while listening to message. • Reminder Service- can establish recurring (every day, M-F) and/or scheduled (non-recurring). • Allows subscriber to recover deleted messages. • Operator revert (subscriber manages number). • Includes call forward busy and call forward no answer. • Visual Mailbox by accessing https://webmail.frontiermessaging.com (same mailbox and PIN number). 	MDLXC

Frontier Business Deluxe Messaging - with Unified Messaging

LSR Form Resale Service
 Product Type POTS
 REQ TYP EB
 TOS First character = 1; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Business Ordering Code</u>
Frontier Business Deluxe Messaging - with Unified Messaging	<p>Frontier Business Deluxe Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> • Message Capacity of 200 minutes (incoming messages). • Maximum Message Length: allows the party calling to leave a 2 minute message. • Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages. • Personal, busy, extended absence and out of office hours greetings available. • Personal greeting can be 2 minutes in length. • Message waiting indicator is available (stutter and/or visual indicator). • Date and time stamp on all messages (can be switched off by customer). • Ability to receive, play, keep and delete messages. • Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). • Ability to establish 10 group lists (max 99 members per list). • Ability to record a message and send (to individual or group list). • Live Reply- ability to connect to caller, using menu prompts, while listening to message. • Reminder Service- can establish recurring (every day, M-F) and/or scheduled (non-recurring). • Allows subscriber to recover deleted messages. • Operator revert (subscriber manages number). • Includes call forward busy and call forward no answer. • Visual Mailbox by accessing https://webmail.frontiermessaging.com (same mailbox and PIN number). 	MUDXC

Frontier Business Message Routing

LSR Form Resale Service _____
 Product Type POTS _____
 REQ TYP EB _____
 TOS First character = 1; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Business Ordering Code</u>
Frontier Business Message Routing	Message Routing service provides the ability for the caller to be redirected to either a number or a mailbox <ul style="list-style-type: none"> • Personal Greeting for the subscriber • Key presses 1- 9 can go either to a number or a mailbox • Key press 0 can only go to a number 	MROUC

Frontier Passcode Reset Charge

LSR Form Resale Service
Product Type POTS
REQTYP EB
TOS First character = 1, 2 ; Second character = A, B

Feature	Description / Interaction	Business	Residential
Frontier Passcode Reset Charge	Customer will receive one courtesy reset. Additional requests carry a charge	VMSET (initial free) 00772	VMSET (initial free) 00772

Frontier Residential Basic Messaging

LSR Form Resale Service
Product Type POTS
REQTYP EB
TOS First character = 2 ; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Residential Ordering Code</u>
Frontier Residential Basic Messaging	<p>Frontier Residential Basic Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> • Message Capacity of 35 minutes (incoming messages). • Maximum Message Length: allows the party calling to leave a 1.5 minute message. • Messages may be stored for 15 days for new/saved messages; 7 days for deleted messages. • Personal and busy greetings available. • Personal greeting can be 1.5 minutes in length. • Message waiting indicator is available (stutter and/or visual indicator). • Date and time stamp on all messages (can be switched off by customer). • Ability to receive, play, keep and delete messages. • Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). • Allows subscriber to recover deleted messages. • Operator revert (subscriber manages number). • Includes call forward busy and call forward no answer. • Visual Mailbox by accessing http://webmail.frontiermessaging.com (same mailbox and PIN number). 	MBASR

Frontier Residential Basic Messaging – with Unified Messaging

LSR Form Resale Service
Product Type POTS
REQTYP EB
TOS First character = 2 ; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Residential Ordering Code</u>
Frontier Residential Basic Messaging - with Unified Messaging	<p>Frontier Residential Basic Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> • Message Capacity of 35 minutes (incoming messages). • Maximum Message Length: allows the party calling to leave a 1.5 minute message. • Messages may be stored for 15 days for new/saved messages; 7 days for deleted messages. • Personal and busy greetings available. • Personal greeting can be 1.5 minutes in length. • Message waiting indicator is available (stutter and/or visual indicator). • Date and time stamp on all messages (can be switched off by customer). • Ability to receive, play, keep and delete messages. • Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). • Allows subscriber to recover deleted messages. • Operator revert (subscriber manages number). • Includes call forward busy and call forward no answer. • Visual Mailbox by accessing https://webmail.frontiermessaging.com (same mailbox and PIN number) 	<p>MUBSR</p>

Frontier Residential Deluxe Messaging

LSR Form Resale Service
Product Type POTS
REQTYP EB
TOS First character = 2 ; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Residential Ordering Code</u>
Frontier Residential Deluxe Messaging	<p>Frontier Residential Deluxe Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> • Message Capacity of 100 minutes (incoming messages). • Maximum Message Length: allows the party calling to leave a 2 minute message. • Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages (that can be recovered). • Personal and busy greetings available. • Personal greeting can be 2 minutes in length. • Message waiting indicator is available (stutter and/or visual indicator). • Date and time stamp on all messages (can be switched off by customer). • Ability to receive, play, keep and delete messages. • Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). • It allows subscriber to recover deleted messages. • Live Reply- ability to connect to caller, using menu prompts, while listening to message. • Ability to record a message and send to an individual or group list. • Ability to establish 10 group lists (max 25 members per list). • Reminder Service- can establish recurring (every day, M-F) and/or scheduled (non-recurring). • Allows subscriber to recover deleted messages. • Operator revert (subscriber manages number). • Includes call forward busy and call forward no answer. • Extended Absence Greeting • Special Delivery Options • Visual Mailbox by accessing http://webmail.frontiermessaging.com (same mailbox and PIN number). 	<p style="text-align: center;">MDLXR</p>

Frontier Residential Deluxe Messaging – with Unified Messaging

LSR Form Resale Service
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 TOS First character = 2 ; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Residential Ordering Code</u>
Frontier Residential Deluxe Messaging - with Unified Messaging	<p>Frontier Residential Deluxe Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> • Message Capacity of 100 minutes (incoming messages). • Maximum Message Length: allows the party calling to leave a 2 minute message. • Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages. • Personal and busy greetings available. • Personal greeting can be 2 minutes in length. • Message waiting indicator is available (stutter and/or visual indicator). • Date and time stamp on all messages (can be switched off by customer). • Ability to receive, play, keep and delete messages. • Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). • Allows subscriber to recover deleted messages. • Live Reply- ability to connect to caller, using menu prompts, while listening to message. • Ability to record a message and send to an individual or group list. • Ability to establish 10 group lists (max 25 members per list). • Reminder Service- can establish recurring (every day, M-F) and/or scheduled (non-recurring). • Allows subscriber to recover deleted messages. • Operator revert (subscriber manages number). • Includes call forward busy and call forward no answer. • Visual Mailbox by accessing https://webmail.frontiermessaging.com (same mailbox and PIN number). 	<p>MUDXR</p>

Frontier Residential Family Messaging

LSR Form Resale Service _____
 Product Type POTS _____
 REQ TYP EB _____
 TOS First character = 2 ; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Residential Ordering Code</u>
Frontier Residential Family Messaging	<p>Frontier Residential Family Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> • Main mailbox plus 5 sub-mailboxes. • Message Capacity of 20 minutes (incoming messages). • Maximum Message Length: allows the party calling to leave a 2 minute message. • Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages. • Personal, busy and extended absence greetings available. • Personal greeting can be 2 minutes in length. • Sub-mailboxes include name announcement and personal greeting. • Message waiting indicator is available (stutter and/or visual indicator). • Date and time stamp on all messages (can be switched off by customer). • Ability to receive, play, keep and delete messages. • Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). • Live Reply- ability to connect to caller, using menu prompts, while listening to message. • Ability to establish 10 group lists (max 25 members per list). • Ability to record a message and send (to an individual or group list). • Allows subscriber to recover deleted messages. • Operator revert (subscriber manages number). • Includes call forward busy and call forward no answer. • Visual Mailbox by accessing http://webmail.frontiermessaging.com (same mailbox and PIN number). 	<p>MFAMR</p>

Frontier Residential Family Messaging – with Unified Messaging

LSR Form Resale Service
Product Type POTS
REQTYP EB
TOS First character = 2 ; Second character = A, B

<u>Feature</u>	<u>Description / Interaction</u>	<u>Residential Ordering Code</u>
Frontier Residential Family Messaging-with Unified Messaging	<p>Frontier Residential Family Voice Mail is an automated 24 hour telephone answering service that provides the following:</p> <ul style="list-style-type: none"> • Main mailbox plus 5 sub-mailboxes. • Message Capacity of 20 minutes (incoming messages). • Maximum Message Length: allows the party calling to leave a 2 minute message. • Messages may be stored for 30 days for new/saved messages; 7 days for deleted messages • Personal, busy and extended absence greetings available. • Personal greeting can be 2 minutes in length. • Sub-mailboxes include name announcement and personal greeting. • Message waiting indicator is available (stutter and/or visual indicator). • Date and time stamp on all messages (can be switched off by customer). • Ability to receive, play, keep and delete messages. • Ability to copy/forward message to other Frontier Enhanced Messaging subscriber(s). • Live Reply- ability to connect to caller, using menu prompts, while listening to message. • Ability to establish 10 group lists (max 25 members per list). • Ability to record a message and send (to an individual or group list). • Allows subscriber to recover deleted messages. • Operator revert (subscriber manages number). • Includes call forward busy and call forward no answer. 	<p>MUFMR</p>