Version 9.30.27

Service Order Request (TXTYP – S)
PRE-ORDER RESPONSE

Response Fields:

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edit Usage Notes	Notes
CC	Company Code	R	4	AN			Identifies the Exchange Carrier initiating the request. This field matches or maps to the RSID for Reseller or AECN for CLEC.
TXNUM	Transaction Number	R	16	AN			Identifies the customer provided tracking number to link the inquiry with the response. The TXNUM may be reused after one week.
D/TSENT	Date and Time Sent	R	17	N	Metric Format Two Digit Century (00-99) Two Digit Year (00-99) Two Digit Month (01-12) Two Digit Day (01-31) Two Digit Hour (00-23) Two Digit Minute (00-59) Two Digit Second (00-59)		Identifies the date and time the transaction is sent. Date includes century: CCYYMMDD Time is military time: HHMM[SS]
TX TYP	Transaction Type	O	1	A	S - Service Order Inquiry		Identifies the type of transaction. This field will be returned when populated on inquiry.
ICRI	Inquiry Criteria	R	1	A	A - Service Order Identification Number B - Purchase Order Number C - Frontier Billing Telephone Number		Identifies the Inquiry Criteria used in the Service Order Inquiry. •ICRI=A – Will return full order view •ICRI=B – Will return list of orders, not posted for billing, associated with the PON •ICRI=C – Will return list of orders, not posted for billing, associated with the BTN
IVAL	Inquiry Value	R	16	AN & ' * : , $ - # ( ) % + . " ; / space			Identifies the Service Order Identification Number, Purchase Order Number, or Frontier Billing Telephone Number.

Field	Field Name	Field Usage	Field Length	Char	Valid Entries	Edit Usage Notes	Notes
STATE	State/Province	R	2	A			Identifies the abbreviation for the state or province.
MLT	Multi-Line Text	R	81	AN & ' * : , $ - # ( ) % . + " ; / space			Identifies the multi-line text returned. For this transaction this field contains the Service Order Image or a list of Service Orders listed under the PON or BTN. Up to 8,000 rows can occur within this field. Each row is 81 characters across.
PRESPC	Provider Response Code	C	14	AN :	See Pre-Order Error Code Matrix for complete list of error codes	Required if error condition exists, otherwise prohibited.	Identifies a provider specific code on the response transaction that represents what occurred on the associated inquiry transaction. The occurrence of error fields overrides the return of other fields stated in the response.
PRESPD	Provider Response Description	C	264	AN & ' * : , $ - # ( ) % . + " ; / space		Optional if PRESPC field is populated, otherwise prohibited.	Identifies the provider's text used to clarify the response for the associated inquiry transaction. This is not a standalone field and may be used in combination with the PRESPC field to further clarify the condition encountered. Returned with error explanation or non-error related supplemental data. The occurrence of error fields overrides the return of other fields stated in the response.

Form Note: Frontier does not pass edits on Response Fields.

Appendix A – Change Log

Date	Release	Field Name	Change Description
07/16/2021	October 2021 Release	All	Update version to 9.30.24
08/02/2021	October 2021 Release	n/a	Add Form Note: Frontier does not pass edits on Response Fields.
07/15/2022	October 2022 Release	All	Update version 9.30.25
03/22/2023	June 2023 Release	All	Update version to 9.30.26
11/24/2024	February 2024 Release	All	Update version to 9.30.27