The Carrier would normally execute this request during pre-order to confirm details regarding their circuits prior to executing any changes or to confirm details about their circuit to validate the attributes their system shows for these circuits. SPUNE/SWUNE Pre-Order request applies to the Frontier WV Acquired and Frontier 13 regions (includes 2016 Acquired CA, TX, FL effective 4-1-2016).

There are three (3) service options for requesting circuit information for SPUNE/SWUNE conversion:

* Facility Circuit ID
* Serial Circuit ID
* TSC Search

Frontier has 48 hours to return the expected data.

**Populate the ICSC and State:**

**ICSC\***  **State\***

\*The ICSC and State are required for all request options.

**Populate one (1) of the options: Facility Circuit, Serial Circuit or TSC**

Facility Circuit Option

Example: 2119 / T1 / DRHMNCTLK01 / DRHMNCTLW01

***Facility Facility***

***Designation*** ***Type*** ***Location***  ***Location Z***

**Select LOOP or IOF:**

**LOOP**

**IOF**

**Serial Circuit Type**

Example: 30 / HCGS / 245677 / 123 / GTEN / 001

## Serial Service Code Serial Assigning

***Prefix & Modifier Number Suffix Co ID Segment***

**Select LOOP or IOF:**

**LOOP**

**IOF**

TSC Option

Example: AA156789

**TSC**

**Populate Customer information fields:**

***Request Date:*** ***Carrier CCNA:***

***Company Name:***

***Requestor Name:***

***Requestor Telephone #:***

***Requestor E-mail Address:***

**E-mail completed form to your Account Manager.**

**Note: If you are unaware of your assigned Account Management team, please send email to** [**CarrierRequest@ftr.com**](mailto:CarrierRequest@ftr.com)