



**CARE Transaction Codes /Status Indicators Supported by
Citizens DPI System**

OCN list

Updated 8/7/19

Frontier OCNs

**0072, 0096, 0100, 0110, 0121, 0122, 0128, 0149, 0152, 0161, 0168, 0178, 0194,
0270, 0301, 0306, 0318, 0328, 0362, 0387, 0460, 0509, 0526, 0577, 0615, 0681,
0682, 0695, 0750, 0772, 0779, 0828, 0831, 0870, 0886, 0912, 0944, 0964, 0967,
0998, 1000, 1011, 1015, 1036, 1038, 1055, 1061, 1067, 1073, 1079, 1123, 1127,
1128, 1183, 127G, 1367, 2154, 2172, 2275, 2308, 2315, 2319, 2342, 2344, 2354,
2474, 2475, 3401, 3402, 4321, 4322, 4323, 4324, 4334, 4335, 4336, 4344, 4417,
4418, 4419, 4420, 4421, 4423, 4426, 4427, 4429, 4449, 4450, 4451, 4464, 4465,
863F, 7513, 9147, 9214**



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List of changes to document

Original properties: OCN 1123, 1128, 1183, 2172 and 2308

Changes:

As of 7/23/04: OCNs 0270, 0577 and 4336 migrated to Citizens DPI.

As of 9/18/04: OCNs 2342, 2354, 3401, 3402, 4322, 4426, 4427, 4429, 4449, 4450 and 4451 migrated to Citizens DPI

As of 11/17/04: OCN 0096 migrated to Citizens DPI

As of 9/4/07: OCN 0161 and 7513 (CLEC) migrated to Citizens DPI.

As of 3/1/08: OCN 2315 migrated to CDPI

As of 4/11/08: OCNs 0072, 0100, 0110, 0122, 0128, 0149, 0152, 0168, 0178, 0194, 0301, 0306, 0318, 0362, 0387, 0460, 0682, 0750, 0828, 0870, 0912, 0944, 0964, 0967, 0998, 1011, 1038, 1055, 1061, 1067, 1073, 1079, 1127, 1367, 4417, 4418, 4464, 4465 and 2475 (CLEC) migrated to Citizens DPI

As of 9/15/08: OCNs 0121 and 2474 (CLEC) migrated into CDPI.

As of 7/1/2010: OCN 9214 and 127G migrated into CDPI

As of 10/1/11: OCNs 0509, 0526, 0681, 0695, 0772, 0779, 0831, 4334 and 4335

As of 3/1/12: OCNs 0615, 0886, 1000, 1015, 1036, 2344, 4321, 4323, 4324, 4419, 4421, 4423, 863F

As of 10/25/14: OCN 9147

As of 4/1/16: OCNs 0328, 2154, 2319, 4344, 4420

As of 8/7/19: New TCSI Codes ([Effective 9/11/19](#))



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01 Codes: Subscription Order – Customer To Provider

TCSI	Description
0104	All Working Telephone Numbers (WTNs) And Terminals, If Any, Associated With The Billing Telephone Number (BTN)
0105	Working Telephone Number (WTN) Only. Note: Do not populate the BTN if not known. BTN is not required and will cause a reject if wrong.
0122	Working Telephone Number (WTN) Only – Disputed PIC Change – End User Initiated Through Access Carrier

17 Codes: PICC (Presubscribed Interexchange Carrier Charge) Bill Change Requests

TCSI	Description
1701	Discontinue All Terminals, If Any, With This WTN (Working Telephone Number) – With PICC Termination Reason Indicator and Customer Notification Date

20 Codes: Subscription Order Install

TCSI	Description
2003	End User Selected Access Carrier Through Provider
2004	Confirmation Of An Access Carrier Initiated Order
2005	End User Selected Access Carrier Through Provider – Moving (Effective 7/30/07)
2011	End User Selected Access Carrier Through Provider Due to Dispute Over Primary Interexchange Carrier (PIC) Selection
2025	Confirmation Of Access Carrier Request To Change Regulatory Registration Number (RRN) Supported in California only.
2033	End User Transfer From Old LSP In A Local Resale Environment
2039	Notification of An Access Carrier Initiated Disputed PIC Change – End User Initiated Through the Access Carrier



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21 Codes: Subscription Order Rejected

TCSI	Description
2101	Invalid Transaction Code (TC)
2102	Invalid Status Indicator (SI)
2103	Invalid Carrier Identification Code (CIC)
2104	Billing Telephone Number (BTN) Not Found
2106	Billing Telephone Number (BTN) Numbering Plan Area (NPA) NXX is Invalid for Provider
2107	Working Telephone Number (WTN) Not Found
2112	Working Telephone Number (WTN) Numbering Plan Area (NPA-NXX) Is Invalid For Provider
2128	Duplicate Record
2130	Conflict - Billing Telephone Number (BTN) Already Subscribed To Access Carrier (AC)
2133	Working Telephone Number (WTN) Is Ineligible For Subscription
2135	Working Telephone Number (WTN) is on suspended service (Effective: 4/4/04)
2140	Access Carrier Not Participating In Equal Access For The End Office. (Effective 7/30/07)
2145	Special billing group arrangement.
2161	Working Telephone Number (WTN) Not Associated With Billing Telephone Number (BTN)
2166	Primary Interexchange Carrier (PIC) Activity Restricted at End User's Request And PIC'd To Another Access Carrier
2188	Local use only – Order cancelled at request of customer
2189	Local use only – Order cancelled – no reason given
2199	Local use only – Please contact CARE team at Frontier for investigation CARE.CARE@FTR.COM.



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22 Codes: Subscription Service Disconnected

TCSI	Description
2201	Service Disconnected
2202	Service Disconnected - Moving (Effective 7/30/07)
2204	Confirmation of Access Carrier initiated cancel through another Access Carrier order (CA only – new carrier order has Regulatory Registration Number RRN)
2206	End User Canceled Access Carrier Service Through Another Access Carrier Order (used in all states and CA when new carrier does not have Regulatory Registration Number RRN)
2219	End User Canceled Access Carrier Service, Disputed Primary Interexchange Carrier (PIC) Selection
2231	Service Disconnected - Number Portability (Effective 9/11/19)
2233	<i>End User Transfer To New LSP In A Local Resale Environment</i> (Effective 9/11/19)
2243	End User Canceled Access Carrier Service Through Another Order – Disputed PIC Change

23 Codes: Informational Codes

TCSI	Description
2317	One Or More End User Information Changes. (Sent for Billing telephone number BTN only) (Effective 1/3/07)

24 Codes: Customer Listing

TCSI	Description
2414	Customer list by CIC - Snapshot - special request required. Please send email to care@frontiercorp.com .



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31 Codes: **Subscription Order Rejected**

TCSI	Description
3116	Jurisdictional Indicator (JI) Invalid
3122	Pending Customer Initiated Order – Carrier order Is Rejected (Effective 7/30/07)
3125	Working Telephone Number (WTN) Ineligible For Primary Inter exchange Carrier (PIC) - Centrex or Private Branch Exchange (PBX) Station (Effective 7/30/07)
3139	Working Telephone Number (WTN) Is Not In Active Status (Effective 7/30/07)
3147	WTN Rejected Without LSP ID Code - Local Resale Service (Effective 9/11/19)
3150	Working Telephone Number (WTN) Rejected With LSP ID – Ported Number Arrangement
3151	WTN Rejected Without LSP ID - Ported Number Arrangement (Effective 9/11/19)
3161	Working Telephone Number (WTN) Rejected - Access Carrier Is Not The Previous Carrier
3163	Primary Interexchange Carrier (PIC) change charge Indicator is Blank
3169	<i>WTN Rejected - Pending Migration To A New Provider - Without LSP ID (Effective 9/11/19)</i>

40 Codes: **Local Resale Subscription Order Install by Switch Provider (SWP)**

TCSI	Description
4001	Switch Provider (SWP) Notification Of An LSP (local service provider) Initiated Order (Deletion effective 9/11/19)
4014	Switch Provider (SWP) notification – Access Carrier (AC) initiated order – Disputed PIC charge – end user initiated through AC.



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41 Codes: Subscription Order Rejected

TCSI	Description
4101	Regulatory Registration Number (RRN) Not Populated
4103	Regulatory Registration Number (RRN) Invalid. Note: Please send an email with the RRN that is required to care@frontiercorp.com. This reject means the RRN is not populated in our RRN table.
4105	RRN and Submitting CIC Already Subscribed On The Provider's Records For This WTN/TER.
4106	State Abbreviation Code (SAC) Missing
4107	State Abbreviation Code (SAC) Invalid

42 Codes: Local Resale Subscription Service Disconnected by Switch Provider (SWP)

TCSI	Description
4201	Access Carrier Service Canceled Through An LSP Order (Deletion effective 9/11/19)
4215	End user disconnected due to transfer of end user to new Access Provider jurisdiction – Resold line

51 Codes: PICC Bill Change Request Rejected

TCSI	Description
5101	WTN/TER Is Not PIC'd To The Submitting Access Carrier
5103	PICC – End User Notification Date Missing Or Invalid

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