



Wholesale Broadband LSR Ordering Guide

Contents

Be Prepared	2
Reserve or Request a Phone Number.....	2
Create a Local Service Request in VFO	3
Feature Population	4
LSR Remarks	5
Change Log	6

Frontier Wholesale

Jurisdiction: All
Revised Date: 9/1/2021



Wholesale Broadband LSR Ordering Guide

Be Prepared

- Before you begin, make sure you've followed the instructions in the Wholesale Broadband Product Qualification Guide to make sure Broadband service is available at your end user's location.
- Use the Wholesale Broadband Ordering Scenario Matrix to verify that your order *scenario* is valid

Reserve or Request a Phone Number

A telephone number may be reserved or requested for these order scenarios:

- DB/N for Standalone service
- DB/N or DB/C-V LNA N for a new Wholesale Advantage shared voice and WH BB service

To request a telephone number, place the value **N** in the ATN field of the LSR form and the TNS field on the PS Form.

OR

Submit a **Pre-Order Direct TN Selection Response TXTYP B** to reserve a number
The reserved TN is displayed in the TNRES field

preorderinquiryresponse	
txnum	815
dtsect	2018062812:36:00
txtyp	B
cc	000Z
cf	0
resno	R295879160628113521801001
expdt	20180728
tnres	7074645762

LocationSection	
aft	N
sano	208
seen	Williams
soth	Dr
city	Crescent City
state	CA
zip	95531

Information provided on response includes:

- Telephone Numbers Reserved (tnres)
- Reservation Number (resno)
- Reservation Expiration Date (expdt)



Wholesale Broadband LSR Ordering Guide

Create a Local Service Request in VFO

Follow the instructions on the Broadband Order Samples found on the Wholesale Advantage Broadband page of the Frontier Wholesale website.

TOS Values

DB Reqtype: Use the appropriate TOS value for your Reqtype DB order scenario. TOS values can be found in the LSR Validation Sheets or the *Wholesale Platform Ordering Combination* matrices on the [Wholesale Advantage Broadband](#) page of the Frontier Wholesale Operations Website.

EB Reqtype: Use the appropriate TOS value for your Reqtype EB-C LNA C order scenario using this chart

Product	Area	Business	Residential
Shared No hunting	All areas	1BBL	2BBL
Shared With hunting	All areas	1ABL	2ABL

Basic Order Tips

- When ordering voice service at the same time as WABB (DB-N shared service), follow BAU procedures for ordering the voice line. Then add the WABB feature, term/offer, modem code and static IP block code, if applicable.
- When ordering WH BB service on an existing line (LNA C), populate the service specific form with the WABB feature, term/offer, modem code and static IP block code, if applicable.
- When ordering Standalone WABB, enter the reserved phone number or the value N in the TNS and ATN fields. Populate the WABB features, term/offer codes and static IP block code, if applicable. When a modem is desired, include the lease or purchase S&E code.



Wholesale Broadband LSR Ordering Guide

Feature Population

- Open the Wholesale Broadband Order Code Matrix
 - MasterStream users should refer to the product code returned on the MasterStream quote.
- Use the charts below to determine the codes that are required, conditional or optional in a FEATURE field on the PS/RS form.

Standalone Products

Description	Details
WABB Ordering Code	<p>Required</p> <p>Asymmetrical and Symmetrical New Fiber Speeds Enter the Asymmetrical or Symmetrical Dynamic IP or Static IP product code in a FEATURE field.</p>
Static IP Block Code	<p>Asymmetrical and Symmetrical New Fiber Pricing Speeds</p> <ul style="list-style-type: none"> • When a static IP block of 5 usable addresses or larger is desired, enter the IP Block S&E code in a FEATURE field. (No code is required for 1 usable address.) <p>Symmetrical New Fiber Pricing Effective 9/30/21 (Required)***</p> <ul style="list-style-type: none"> • When a static IP block of 1 usable address or larger is desired, enter the IP Block S&E code in a FEATURE field. (A code is required for 1 usable address or higher.) ***Note for 300m/700M/1G
Term/Offer Code	<p>Required</p> <p>Asymmetrical and Symmetrical Speeds Through 11/15/21</p> <ul style="list-style-type: none"> • Enter the term/offer S&E code. Options are M-t-M, 1 year, 2 year <p>Symmetrical New Fiber Pricing Effective 9/30/21***:</p> <ul style="list-style-type: none"> • Enter the term/offer S&E code. Options are M-t-M, 1 year, 2 year and 3 year <p>***Note for 300m/700M/1G</p>
Modem Code	<p>Asymmetrical Products (Modem Required)</p> <ul style="list-style-type: none"> • Enter the Modem S&E code for the modem that is suitable for the WABB product ordered. Leased or Purchased options are available. <p>Symmetrical Products (Modem Optional)</p> <ul style="list-style-type: none"> • Enter the Modem S&E code for the modem that is suitable for the WABB product ordered. Leased or Purchased options are available.



Wholesale Broadband LSR Ordering Guide

Shared IP Products

Description	Details
WABB Ordering Code	Required <ul style="list-style-type: none">• Enter the Asymmetrical Dynamic IP or Static IP product code in a FEATURE field
Static IP Block Code	Conditional <ul style="list-style-type: none">• When a static IP block of 5 usable addresses or larger is desired, enter the IP Block S&E code in a FEATURE field. (No code is required for 1 usable address.)
Term/Offer Code	Required Enter the term/offer S&E code. Options are M-t-M, 1 year, 2 year
Modem Code	Asymmetrical Products (Modem Required) <ul style="list-style-type: none">• Enter the Modem S&E code for the modem that is suitable for the WABB product ordered. Leased or Purchased options are available.

LSR Remarks

When Static IP service is ordered, the LSR Remarks must contain the name, phone number, and email address of the technical contact. If not on the LSR, the PON Initiator will be contacted to provide technical information. Static IP blocks of 5 usable addresses and larger must include the intended usage of the Static IP addresses.



Wholesale Broadband LSR Ordering Guide

Change Log

Date	Page Number	Change
2/2/2018		Replaced terminology IPTECH with IPDSL.
10/1/2018	3	Updated links to product matrices on page 3.
5/10/2019		This ordering guide has been modified to incorporate the new design of Wholesale Broadband products in all areas.
08/24/2021		Update embedded links.
9/1/2021	3.	Updated Feature Population section with new Fiber Speed Pricing effective 9/30/21 in all areas on page 3.

DISCLAIMER: THIS DOCUMENTATION IS FOR INFORMATIONAL PURPOSES ONLY AND DOES NOT OBLIGATE FRONTIER TO PROVIDE SERVICES IN THE MANNER DESCRIBED IN THIS DOCUMENT. FRONTIER RESERVES THE RIGHT AS ITS SOLE OPTION TO MODIFY OR REVISE THE INFORMATION IN THIS DOCUMENT AT ANY TIME WITHOUT PRIOR NOTICE. IN NO EVENT SHALL FRONTIER OR ITS AGENTS, EMPLOYEES, DIRECTORS, OFFICERS, REPRESENTATIVES OR SUPPLIERS BE LIABLE UNDER CONTRACT, WARRANTY, TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE OF FRONTIER), OR ANY OTHER LEGAL THEORY, FOR ANY DAMAGES ARISING FROM OR RELATING TO THIS DOCUMENT OR ITS CONTENTS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.