



## Wholesale Platform POTS USOC Guide Acquired West Virginia Residence

Description	USOC	Comments
Anonymous Call Rejection	AYW	Prohibited with AYK: Requires NDF or NSD
Customized Ringing	DRS1X	
Customized Ringing	DRS2X	
Intercom Extra	E125B	
Three Way Calling	ESC	
Speed Calling 30	ESF	Prohibited on ESL
Speed Calling 8	ESL	Prohibited on ESF
Call Forwarding Variable	ESM	
Call Waiting	ESX	
Call Forwarding Busy Line	EVB	
Call Forward Don't Answer	EVD	
Ultra Forward	FRM	Grandfathered 6/20/19
Hunting	HTG	
Select Forward	NCE	
Caller ID	NMP	
Caller ID Deluxe w/Name and Number	NDF	
Priority Call	NSK	Prohibited with DRS1X, 2X, DRQ1X,2X,E1N
Call Waiting Caller ID	NWT	Requires: NDF in 5E of, NDF & ESX in 1A of ofc.
NID Move	RWW	

**Revised 2/26/2021**



## Wholesale Platform POTS USOC Guide Acquired West Virginia Business

Description	USOC	Comments
Anonymous Call Rejection with caller ID	AYW	Prohibited with AYK: Requires NDF or NSD
Customized Ringing	DRQ1X	
Customized Ringing	DRQ2X	
Three Way Calling	ESC	
Speed Calling 30	ESF	Prohibited with ESL
Speed Calling 8	ESL	Prohibited with ESF
Call Forwarding Variable	ESM	
Call Waiting	ESX	
Call Forwarding Busy Line	EVB	
Call Forwarding Don't Answer	EVD	
Ultra Forward	FRM	Grandfathered 6/20/19
Hunting	HPF	
Hunting	HTG	
Select Forward	NCE	
Caller ID	NMP	
Caller ID Deluxe	NDF	
Priority Call	NSK	Prohibited with DRS1X, 2X, DRQ1X,2X,E1N
Call Waiting Id	NWT	Requires: NDF in 5E ofc, NDF & ESX in 1A ofc
*69 Auto Call Return	NX9	
NID Move	RWW	
Unbundled Service InterLATA Remote Call Forward	U3FXJ	
Unbundled Service IntraLATA Remote Call Forward	U3FXM	
Additional Access Path Remote Call Forward	UF5	
<b>Revised 2/26/2021</b>		



## Wholesale Platform POTS USOC Guide Acquired West Virginia Voice Mail

Description	USOC	Comments
<b>WP Home Voice Mail (HVM)</b>		
WP HVM Standard - Single Mailbox - 30 min	MBB1X	See Footnotes 1 & 2
WP HVM	MBB2X	See Footnotes 1 & 2
WP HVM Multiple Mailbox - 30 minutes	MBB1S	See Footnotes 1 & 2
WP HVM (Multiple Mailbox) - 45 minutes	MBB2S	See Footnotes 1 & 2
<b>Optional Features for WP HVM</b>		
Mailbox Messaging (pay per mailbox destination)		Formerly known as T-Mail Messaging
Pager Notification	P9GUX	
<b>WP Business Call Answering</b>		
WP Bus Ans Call - Single mailbox - 30 minutes (5 minute caller message length) (Group lists = 15 lists/25 names per list)	MBJ1X	See Footnotes 1 & 2
WP Bus Ans Call - Single mailbox - 45 min	MBJ2X	See Footnotes 1 & 2
WP Bus Ans Call - Multiple Mailbox - 30 mins	MBJ1S	See Footnotes 1 & 2
WP Bus Ans Call - Multiple Mailbox - 45 mins	MBJ2S	See Footnotes 1 & 2
WP Voice Mail 30 Minutes (unlimited caller message length) (Group lists = 5 lists/25 names per list)	VMN1X	See Footnotes 1 & 2
<b>Optional Features for WP Business Call Answering</b>		
Multiple Number Service - Voice Only	M2MVX	
Pager Notification	P9GSX	
Mailbox Messaging (pay per mailbox destination)		Formerly known as T-Mail Messaging
Reminder Service (pay per use only)		
Special Delivery (pay per use only)		
<b>USOC descriptions for services offered to Wholesale Platform customers who have signed addendums for Voice Mail</b>		
<b>Footnotes</b>		
1. Must also include some type of call forwarding with WP Voice Mail, which wil need to point to Voice Mail Access Telephone Number.		
2. Stand Alone MWI must be removed if it already exists on the line		
<b>Revised 7/1/2010</b>		

## Wholesale Platform POTS USOC Guide Acquired West Virginia DSL

Description (Monthly Recurring charges)	USOC	Comments
Residence Service Speed - 768Kbps - 12 Month Term	N83W1	
Residence Service Speed - Up to 3.0Mbps - Month-to-Month	N83W2	
Residence Service Speed - Up To 3.0Mbps - 12 Month Term	N83W3	
Business Service Speed - 768Kbps - 12 Month Term	N83W4	
Business Service Speed Basic – 3.0Mbps - 12 Month Term	N83W5	
Business Service Speed - Up To 3.0Mbps - Static IP - 12 Month Term	N83W7	See Footnote 1.
Business Service Speed - Up to 384Kbps - 12 Month Term	N83W8	See Footnote 1.
5 Static IP Addresses	S1PBX	See Footnote 1. See Footnote 2 - total Static IP addresses now = 5.
13 Static IP Addresses	S1PCX	See Footnote 1. See Footnote 2 - total Static IP addresses now = 13.
29 Static IP Addresses	S1PDX	See Footnote 1. See Footnote 2 - total Static IP addresses now = 29.
Description (Non Recurring charges - CPE USOCs - Added by CLECs)	USOC	Comments
Res Internet Bundle - DSL Modem	NHCWF	
Res Internet Bundle - DSL Gateway	NHCWG	
Res Internet Bundle - DSL Modem (preferred pricing)	NHCWX	See Footnote 3.
Res Internet Bundle - DSL Gateway (preferred pricing)	NHCWY	See Footnote 3.
Res Filter In-Line/Dual Line	NHCW8	See Footnote 3.
Res Filter Wall Mount/Dual Line	NHCW9	See Footnote 3.
Bus Internet Bundle - DSL Modem	NHCWJ	
Bus Internet Bundle - DSL Gateway	NHCWK	
Bus Internet Bundle - DSL Modem (preferred pricing)	NHCWV	See Footnote 3.
Bus Internet Bundle - DSL Gateway (preferred pricing)	NHCWW	See Footnote 3.
Bus Filter In-Line/Dual Line	NHCW6	
Bus Filter Wall Mount/Dual Line	NHCW7	
Bus Static DSL Guide	NHCX1	
Res or Bus DSL User/Resource Guide	NHCX2	
Res or Bus 2 for 1 Adapter (Y Adapter)	NHCX3	
Res or Bus Laptop Wireless Adapter for Gateway	NHCX4	
Res or Bus USB Wireless Adapter for Gateway	NHCX5	
Res or Bus Installation CD (Dynamic Packages Only)	NHCX6	
<b>The following USOCs may appear on your invoice and reflect adjustments made by Frontier. CLECs SHOULD NOT USE these USOCs when ordering Wholesale Platform DSL.</b>		
Description (Non-Recurring Charge)	USOC	Comments
Term Liability; DSL Res Internet Bundle	TUAWC	
Term Liability; DSL Bus Internet Bundle	TUAWB	
DSL Res Internet Bundle - Service Activation/Shipping	NHCWE	
DSL Bus Internet Bundle - Service Activation/Shipping	NHCWH	
End User FUSF Cost Recovery - ADSL - 768/128 Kbps	9PZA1	
End User FUSF Cost Recovery - ADSL - 3Mbps/768Kbps	9PZA7	
<b>USOC descriptions for services offered to Wholesale Platform Customers who have signed addendums for DSL</b>		
<b>Footnotes</b>		
1. For additional information, see the Wholesale Advantage DSL (WADSL) Ordering Guide		
2. May only be ordered with Static Business package/speed USOC N83W7 or N83W8, total Static IP addresses would now = 5		
3. May only be ordered on Initial Order		



## Wholesale Platform POTS USOC Guide Acquired West Virginia Inside Wire

Description	USOC	Comments
1 Line Modular Desk Jack	RJ11C	
1 Line Modular Wall Jack	RJ11W	
2 Line Modular Desk Jack	RJ14C	
2 Line Modular Wall Jack	RJ14W	
25 Pair Jack	RJ21X	This jack will terminate in the phone closet, acting as the network interface, wired for 25 pairs. You can choose to utilize this jack when a network interface is needed; in addition to wall, desk or data jacks ordered on individual lines.
Alarm Jack	RJ31X	
Data Jack	RJ45S	
Marina, Dock, Boat, Trailer Jack	RJ15C	
<b>USOC descriptions for services offered to Wholesale Platform customers who have signed addendums for Inside Wire</b>		
<b>Footnote</b>		
This chart contains the USOCs for jacks and other equipment that may be used by a technician. In West Virginia, tariffed jacks (RJ1s) must be used.		
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## Wholesale Platform POTS USOC Guide Acquired West Virginia Blocking Business and Residence

Description	USOC	Comments
Enhanced Repeat Dial Blocking	HBA	Requires FID /RCU SDS.
Deny Call Trace	HBG	
Deny Repeat Call	HBQ	Prohibited with NSP/NSQ
Deny Return Call	HBS	Prohibited with NSS/NSP.
Per Call Blocking Deny	NGP	
Call Block	NSY	

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## Wholesale Platform POTS USOC Guide Change Log

Date of Change	Tab Changed	USOC & Definition:Added/Removed/Revised
7/1/2010	All	Removed Verizon references. Added Frontier references.
2/3/2012	WV Residence; WV Business	Added USOC and Description for NMP and NNK; Update Description for NDF
4/17/2015	WV Residence; WV Business	Remove USOC NNK and associated Description Caller ID w/Name - Not available for Wholesale Platform
7/13/2015	WV Business	Added USOC and Description for NX9
2/7/2017	WV Residence; WV Business	Removed access line USOCs
12/8/2020	WV Residence; WV Business	FRM (Ultra Forward) is grandfathered as of 6/20/19. Removed and noted.
2/26/2021	WV Residence; WV Business	Removed TTV no longer required
Please review specific tab within the USOC Guide for details of change.		

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