CFA Roll/Hot Cut Request

Contents

Frontier Wholesale
Rochester, NY

Jurisdiction: All
Effective Date: 01/29/2018
Revised Date: 1/21/2022

Purpose

The purpose of the job aid is to provide Frontier's documented process for CFA Roll/Hot Cuts.
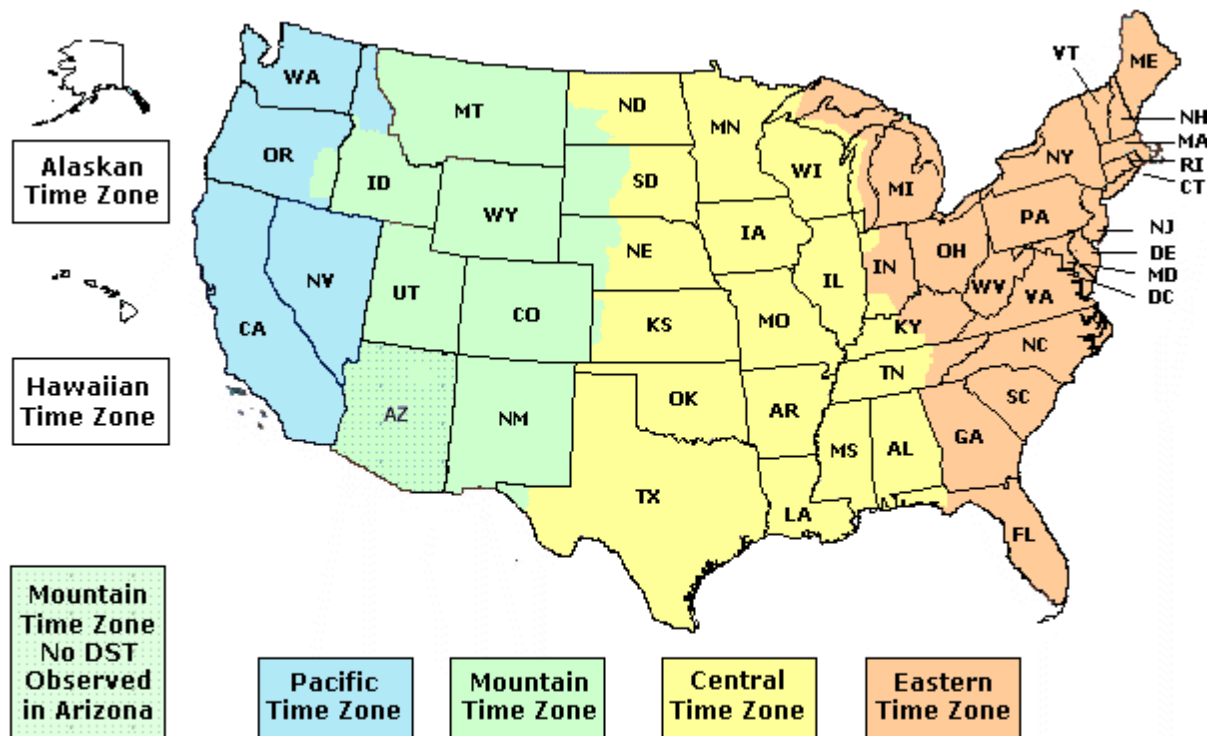
Definition

Hot CUT is a Near-simultaneous disconnection of a Frontier working circuit on a carrier's switch, and the reconnection of that circuit to a port on a different carrier's switch, without any significant out-of-service period.

Process

1. The Access Service Request (ASR) can be issued as 2 orders (ACT = D and ACT = N) these 2 PONs must be tied together by using the RPON field.
2. Customers can also issue this change with an ACT = C PON. In this case the RPON field is not used.
3. If the HOT CUT is for a CLS formatted CKT ID and the request is to maintain the same CKT ID then an ACT of C order should be submitted.
4. Customer's must place any iteration of 'HOT CUT' in the Project field of the ASR
5. If Customer requests an After Hours Hot Cut, the following fields are required to be populated or the ASR will be clarified for a supplement. Frontier's Normal Business hours are 7am to 6pm Local time.
    a. Frame Due Time (FDT) Field
    b. If Frontier is required to join a conference call, the Conference Bridge Telephone Number (CB_TEL_NO) field is required.
    c. FDT (POS 1) Time Zone must match the State of the Circuit
        • Example: If State on ASR is 'CA' then FDT (POS 1) must equal 'P'

Arizona is in the Mountain Time Zone and does not observe daylight saving time except in the Navajo Indian Nation. To view the current time in Arizona select from the state menu below.

ASR EXAMPLE - 1

ACT = N with RPON to Disconnect ASR

- Customer is requesting New CFA with MUXLOC Change.
- ACTL is remaining the same as on Disconnect

Access Service Request (ASR)

- New Connect

Administration Section

Field	Description	Example
CCNA	Customer Carrier Name Abbreviation	customer provided
PON	Purchase Order Number	customer provided **Note:** This Field is Controlled by Customer
VER	Version Identification	customer provided **Note:** This Field is Controlled by Customer
ICSC	Interexchange Customer Service Center	See Valid ICSC Entries https://wholesale.frontier.com/-/media/WholesaleDocs/icsc-job-aid.ashx
DDD	Desired Due Date	Standard Interval
FDT	Frame Due Time	E1230A
PROJECT	Project	Hotcut
REQTYP	Requisition Type and Status	S
ACT	Activity	N
LATA	Local Access Transport Area	numeric
RTR	Response Type Requested	F
CUST	Customer Name	JOHN J. SMITH
UNIT	Unit Identification	C
PIU	Percentage of Interstate Usage	100
ACTL	Access Customer Terminal Location	ACTL CLLI (REQTYP S)
APOT	Additional Point of Termination	11 Character CLLI
RPON	Related Purchase Order Number	PON of Disconnect order associated with CFA Roll
ASC-EC	Access Service Coordination - Exchange Company	Only needs to be populated on meet point services. Example entry CZ05
CKR	Customer Circuit Reference	Customer circuit ID
ECCKT	Exchange Company Circuit ID	Existing circuit id
QTY	Quantity	1
SPEC	Service and Product Enhancement Code	See list of Valid SPEC Codes https://wholesale.frontier.com/-/media/WholesaleDocs/icsc-job-aid.ashx
BAN	Billing Account Number	Provide BAN or E = Existing
REMARKS	Remarks	Hot Cut, Please work after hours

Bill Section

Field	Description	Example
BILLNM	Billing Name	XYZ Corporation
SBILLNM	Secondary Billing Name	Accounts Receivable
ACNA	Access Customer Name Abbreviation	XXX
FUSF	Federal Universal Service Fee	E or N **Note:** Refer to the ASOG FUSF field Notes for Assessed or Exempted rules
STREET (Bill)	Street Address (BILL)	125 E Main Street
CITY (Bill)	City (BILL)	Any Town
STATE (Bill)	State/Province (BILL)	IN
ZIP CODE (Bill)	Zip Code (BILL)	99999
VTA	Variable Term Agreement	36
VTAI	Variable Term Agreement Indicator	B
PNUM	Promotion Number	Contains the Forbearance number associated with the request

Contact Section

Field	Description	Example
INIT	Initiator	James Jones
TEL NO (INIT)	Telephone Number (Initiator)	800-888-1234
DSGCON	Design/Engineering Contact	William Moore
TEL NO (DSG CON)	Telephone Number (Design Contact)	314-555-1234
DRC	Design Routing Code	AN3
STREET (DSG CON)	Street Address (Design Contact)	123 Market Street
CITY (DSG CON)	City (Design Contact)	Any Town
STATE (DSG CON)	State/Province (Design Contact)	IN
ZIP CODE (DSG CON)	Zip Code (Design Contact)	99999

Transport Section

Field	Description	Example
NC	Network Channel Code	Special Access NC/NCI/SECNCI Job Aids (frontier.com)
NCI	Network Channel Interface Code	
SECNCI	Secondary Network Channel Interface Code	
CFA	Connecting Facility Assignment	New CFA
MUXLOC	Mux Location	Non ACTL CLLI of the NEW CFA

Transport Section

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NC	Network Channel Code	Special Access NC/NCI/SECNCI Job Aids (frontier.com)
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Transport Section

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SECNCI	Secondary Network Channel Interface Code	
CFA	Connecting Facility Assignment	New CFA
MUXLOC	Mux Location	Non ACTL CLLI of the NEW CFA

SALI Section (Service Address)

Field	Description	Example
REF NUM	Reference Number	0001
PI	Primary Location Indicator	N
EUNAME	End User Name	XYC CORPORATION
SANO	Address Number	450
SASD	Street Directional Prefix	SW
SASN	Street Name	ONE CITY CENTER
CITY	City	Rochester
SATH	Street Type	LN
ZIP CODE	Zip Code	99999
LCON	Local Contact	John Smith
ACTEL	Access Telephone Number	585-123-4567

Multi-EC

Field	Description	Example
ICSC	Interexchange Customer Service Center (ASC-EC)	ICSC code of controlling company i.e. CZ05
BAN	Billing Account Number (ASC-EC)	Billing account number of controlling company - i.e. E (for existing)
HBAN	High Capacity Billing Account Number (ASC-EC)	Billing account number of controlling company - i.e. E (for existing)
Other Exchange Company Detail Section • An entry is needed for EACH company involved with the service request		
ICSC	Interexchange Customer Service Center (OEC-EC)	ICSC code of the non-controlling company i.e. VZ05
OECACT	Other Exchange Company Activity	Only valid entry is K for cancel
BAN	Billing Account Number (OEC-EC)	Billing account number of non-controlling company - i.e. E (for existing)
HBAN	High Capacity Billing Account Number (OEC-EC)	Billing account number of non-controlling company - i.e. E (for existing)

- Disconnect

Administration Section

Field	Description	Example
CCNA	Customer Carrier Name Abbreviation	customer provided
PON	Purchase Order Number	customer provided **Note:** This Field is Controlled by Customer
VER	Version Identification	customer provided **Note:** This Field is Controlled by Customer
ICSC	Interexchange Customer Service Center	Select from list above
DDD	Desired Due Date	Standard Interval
FDT	Frame Due Time	E1230A
PROJECT	Project	Hotcut
REQTYP	Requisition Type and Status	S
ACT	Activity	D
LATA	Local Access Transport Area	numeric
RTR	Response Type Requested	F
CUST	Customer Name	JOHN J. SMITH
UNIT	Unit Identification	C
PIU	Percentage of Interstate Usage	100
ACTL	Access Customer Terminal Location	ACTL CLLI (REQTYP S)
APOT	Additional Point of Termination	11 Character CLLI
RPON	Related Purchase Order Number	PON of New Install order associated with CFA Roll
ASC-EC	Access Service Coordination - Exchange Company	Only needs to be populated on meet point services. Example entry CZ05
CKR	Customer Circuit Reference	Customer circuit ID
ECCKT	Exchange Company Circuit ID	Existing circuit id
QTY	Quantity	1
SPEC	Service and Product Enhancement Code	See list of Valid SPEC Codes – BASED ON PRIDUCT https://wholesale.frontier.com/-/media/WholesaleDocs/icsc-job-aid.ashx
BAN	Billing Account Number	Provide BAN or E = Existing
REMARKS	Remarks	Hot Cut, Please work after hours

Transport Section

Field	Description	Example
NC	Network Channel Code	NC code of existing circuit
NCI	Network Channel Interface Code	NCI code of existing circuit
SECNCI	Secondary Network Channel Interface Code	SECNCI code of existing circuit
CFA	Connecting Facility Assignment	Existing CFA
MUXLOC	Mux Location	Non ACTL CLLI of the Existing CFA

SALI Section (Service Address)

Field	Description	Example
REF NUM (1)	Reference Number	23
PI	Primary Location Indicator	N
EUNAME	End User Name	XYC CORPORATION
SANO	Address Number	450
SASD	Street Directional Prefix	SW
SASN	Street Name	ONE CITY CENTER
CITY	City	Rochester
SATH	Street Type	LN
ZIP CODE	Zip Code	99999
LCON	Local Contact	John Smith
ACTEL	Access Telephone Number	585-123-4567

Multi-EC

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ASR EXAMPLE – 2

ACT = C CFA ROLL

Customer is requesting New CFA with MUXLOC Change. ACTL and End User are staying the same. If ACTL or End User location change, then must be issued as ACT = D and N

Access Service Request (ASR)

- **Change Order**

Administration Section

Field	Description	Example
CCNA	Customer Carrier Name Abbreviation	customer provided
PON	Purchase Order Number	customer provided **Note:** This Field is Controlled by Customer
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ICSC	Interexchange Customer Service Center	Select from list above
DDD	Desired Due Date	Standard Interval
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REQTYP	Requisition Type and Status	S
ACT	Activity	C
LATA	Local Access Transport Area	numeric
RTR	Response Type Requested	F
CUST	Customer Name	JOHN J. SMITH
UNIT	Unit Identification	C
PIU	Percentage of Interstate Usage	100
ACTL	Access Customer Terminal Location	ACTL CLLI (REQTYP S)
APOT	Additional Point of Termination	11 Character CLLI
RPON	Related Purchase Order Number	BLANK on CFA Change ACT = C
ASC-EC	Access Service Coordination - Exchange Company	Only needs to be populated on meet point services. Example entry CZ05
CKR	Customer Circuit Reference	Customer circuit ID
ECCKT	Exchange Company Circuit ID	Existing circuit id
QTY	Quantity	1
SPEC	Service and Product Enhancement Code	SEE SPEC CODE List
BAN	Billing Account Number	Provide BAN or E = Existing

Billing Section

Field	Description	Example
BILLNM	Billing Name	XYZ Corporation
SBILLNM	Secondary Billing Name	Accounts Receivable
ACNA	Access Customer Name Abbreviation	XXX
FUSF	Federal Universal Service Fee	E or N **Note:** Refer to the ASOG FUSF field Notes for Assessed or Exempted rules
STREET (Bill)	Street Address (BILL)	125 E Main Street
CITY (Bill)	City (BILL)	Any Town
STATE (Bill)	State/Province (BILL)	IN
ZIP CODE (Bill)	Zip Code (BILL)	99999
PNUM	Promotion Number	Contains the Forbearance number associated with the request

Contact Section

Field	Description	Example
INIT	Initiator	James Jones
TEL NO (INIT)	Telephone Number (Initiator)	800-888-1234
DSGCON	Design/Engineering Contact	William Moore
TEL NO (DSG CON)	Telephone Number (Design Contact)	314-555-1234
DRC	Design Routing Code	AN3
STREET (DSG CON)	Street Address (Design Contact)	123 Market Street
CITY (DSG CON)	City (Design Contact)	Any Town
STATE (DSG CON)	State/Province (Design Contact)	IN
ZIP CODE (DSG CON)	Zip Code (Design Contact)	99999
IMPCON	Implementation Contact	Jane Smith
TEL NO (IMP CON)	Telephone Number (Implementation Contact)	714-555-7899

Transport Section

Field	Description	Example
NC	Network Channel Code	[Special Access NC/NCI/SECNCI Job Aids (frontier.com)](frontier.com)
NCI	Network Channel Interface Code	
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SALI Section (Service Address)

Field	Description	Example
REF NUM (1)	Reference Number	23
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Change Log

Date	Page Number	Change
1/29/2018		Inserted #3 in the Process section for CLS formatted CKT IDs
8/21/2015		Updated to add CTF (California, Texas and Florida) ICSC codes of GT10 and GT11 **effective 4-1-2016**
04/22/2021	All	Updated Link and removed ICSC codes

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