



COMMUNICATIONS DIVISION

ADVICE LETTER SUMMARY FORM

CD 04-2025

Complete and submit via email to: TD._PAL@cpuc.ca.gov the CD Advice Letter Summary form and attach to the cover letter, supporting documents, if any, and the [service list](#).

Date Advice Letter Served to TD._PAL and Service List:	01/14/2026	Utility ID:	U- 1002 -C
Utility Name:	Frontier California Inc.		
Advice Letter No.:	12999	Requested Effective Date:	01/15/2026
Advice Letter Tier Level:	☐ Information-Only Filing ☒ I ☐ II ☐ III		
Advice Letter Subject:	Update 911 Tariff Page		
Authorization for Filing:	CPUC General Order 96-B, Telecommunications Industry Rule 7.1		
Keyword:	Service Changes		
Complete (a)-(c) if Keyword Selected: Contract(s)		(a) Date Executed:	
(b) Contract Type:	[Contract Type]	(c) Total Revenue Amount:	
Notes/Comments:			
Contact Information	Full Name, Title	Email Address	Telephone No.
Utility Filer:	Jenny Smith	Jenny.Smith@ftr.com	(916) 686-3533
Advice Letter Certificate:	Tanya Swanson	tanya.swanson@ftr.com	(651) 257-4835
PROTEST(S) AND RESPONSE(S) TO PROTEST <u>General Order (GO) 96 -B General Rules 7.4</u> Email Protest/Response to Protest : TD._PAL@cpuc.ca.gov and the Utility on the same day. CPUC Communications Division-Advice Letter Coordinator 505 Van Ness Avenue, San Francisco, California 94102 EMAIL ONLY (DO NOT MAIL HARD COPY UNLESS REQUESTED)			
CONFIDENTIAL TREATMENT INFORMATION <u>Decision (D.)16-08-024, D.20-08-031 (corrected by D.21-09-020) and GO 66-D</u>			
Have problems sending the Advice Letter via direct email? Send your advice letter package via <u>CPUC's Secure File Transfer Protocol (FTP) /Kiteworks</u>			



9260 E Stockton Blvd, Elk Grove, CA 95624
Frontier.com

January 14, 2026

Advice Letter No. 12999

Frontier California Inc. (Frontier) (U-1002-C)

Public Utilities Commission State of California

Subject:

Purpose

Frontier California Inc. (Frontier) hereby submits for filing the following changes in its tariff schedules, which are attached hereto:

<u>Cal P.U.C. Sheet No.</u>	<u>Title</u>	<u>Canceling Cal P.U.C. Sheet No.</u>
2 nd Revised Check Sheet A 1 st Revised Sheet 25	Cal. P.U.C. A-5	1 st Revised Check Sheet A Original Sheet 25

The purpose of this Tier 1 Advice Letter filing is to make a small change to the Dial Backup Functionality to the AL Database Access. The Tariff will now read “where applicable”.

Protests

Anyone may object to this Advice Letter, which was filed on January 14, 2026, by emailing a written protest to TD._PAL@cpuc.ca.gov.

The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than 20 days after the date that the Advice letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to:

Jenny Smith
Director, Government and Regulatory Affairs
Frontier Communications
9260 East Stockton Blvd
Elk Grove, CA 95624

To obtain information about the Commission’s procedures for advice letters and protests, go to the Commission’s Internet site (www.cpuc.ca.gov) and look for document links to General Order 96-B. For information about the revised advice letter process effective January 1, 2020, please visit <https://www.cpuc.ca.gov/General.aspx?id=1097>.



California Public Utilities Commission
January 14, 2026
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Effective Date

Frontier requests that this Tier 1 Advice Letter becomes effective on January 15, 2026 in accordance with General Order 96-B, Telecommunications Industry Rule 7.1

Notice

In accordance with General Order 96-B, Section 4.3, copies of this Advice Letter are being served to interested parties requesting such notification. In addition, Frontier is sending an email copy of this advice letter to the Commission-Maintained Service List.

If there are any questions regarding this filing, call Jenny Smith at (916) 686-3533.

Sincerely,

Jenny Smith
Director, Government and Regulatory Affairs
jenny.smith@ftr.com

cc. Frontier Advice Letter Service List

CEB: tmr
Attachments

Frontier California Inc. (Frontier) Advice Letter Service List
Via E-Mail

CPUC
 CPUC
 CPUC ORA
 AT&T
 Consolidated Communications
 State 9-1-1 Program

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Commission-Maintained Service List for "Changes in rates, terms and conditions of service, or initiation of new service" found at: <https://ia.cpuc.ca.gov/alsl/getlist.aspx>

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9-1-1 EMERGENCY TELEPHONE SERVICE

LIST OF EFFECTIVE SHEETS

Revision		Revision	
Number	Sheet	Number	Sheet
2nd Revised*	CS A		
Original	TOC 1		
Original	1		
Original	2		
Original	3		
Original	4		
Original	5		
Original	6		
Original	7		
Original	8		
Original	9		
Original	10		
Original	11		
Original	12		
Original	13		
Original	14		
Original	15		
Original	16		
Original	17		
Original	18		
Original	19		
1 st Revised	20		
Original	21		
Original	22		
Original	23		
Original	24		
1st Revised*	25		
Original	26		
Original	27		

* Denotes Change

9-1-1 EMERGENCY TELEPHONE SERVICE

VIII. 9-1-1 WIRELINE AND WIRELESS RATE ELEMENTS (Continued)

H. Centralized ALI (CALI) Storage/Processing, per 1, 000 Records for Wireline and Wireless ¹ (Continued)

Wireless Processing

Provides storage of ESRK or ESRD records for CAS and steering data to a wireless carrier or their vendor/agent for NCAS. Wireless Processing includes the retrieval of an ALI record for CAS, from within the CALI system and from the carrier database for wireless 9-1-1 calls.

The CPE platform must be compatible with the Utility's service.

Wireless rate includes ALI software for wireless NCAS solutions to steer to the wireless database provider.

The rate per 1,000 records is based on 100% of the existing wireline record counts within the Wireless 9-1-1 area. These counts will be adjusted the first month of each quarter of the year or more often if mutually agreed upon by the customer and the Utility.

The following two items provide access to the Primary and Secondary ALI Databases:

I. ALI Database Access – includes the following:

1. Facilities between the PSAP and the Primary Database, and
2. Facilities between the PSAP and the Secondary ALI Database.
3. Dial backup functionality to the ALI Databases over the Public Switched Network in the event of dedicated facility failure, where applicable.
4. Connectivity for statistical reporting applications.

(N)

For circuits requiring multiple carriers, the Utility will use Meet Point Billing for its portion of the circuit.

The rates are in addition to any other Frontier tariffed or ICB contracted local loop access facilities utilized by the PSAP (i.e. loop aggregation, Sonet Ring), and are in addition to any other service provider charges for PSAP locations outside of Frontier's servicing area.

J. PSAP Network Termination

Includes Network termination equipment required at the PSAP to terminate the Network facilities and provide the interfaces to the PSAP CPE.

This rate element only applies to PSAP locations within Frontier's serving area. For locations outside Frontier's servicing area, the equipment provided for PSAP Network Termination is available for purchase from Frontier as CPE.

¹ Requires CALI port.