



COMMUNICATIONS DIVISION

ADVICE LETTER SUMMARY FORM

CD 04-2025

Complete and submit via email to: TD._PAL@cpuc.ca.gov the CD Advice Letter Summary form and attach to the cover letter, supporting documents, if any, and the [service list](#).

Date Advice Letter Served to TD._PAL and Service List: 01/15/2026 Utility ID: U- 1002 -C

Utility Name: Frontier California Inc.

Advice Letter No.: 13000 Requested Effective Date: 01/16/2026

Advice Letter Tier Level: ☐ Information-Only Filing ☒ I ☐ II ☐ III

Advice Letter Subject: December 23, 2025 Declared State of Emergency in City of Rancho Cucamonga

Authorization for Filing: D.21-10-020 Ordering Paragraph 4, Compliance Filing

Keyword: Decision/Resolution Compliance

Complete (a)-(c) if Keyword Selected: Contract(s)

(a) Date Executed:

(b) Contract Type: [Contract Type]

(c) Total Revenue Amount:

Notes/Comments:

Contact Information	Full Name, Title	Email Address	Telephone No.
Utility Filer:	Judy Geise	Judy.Geise@ftr.com	(214) 724-7719
Advice Letter Certificate:	Tanya Swanson	tanya.swanson@ftr.com	(651) 257-4835

PROTEST(S) AND RESPONSE(S) TO PROTEST

General Order (GO) 96 -B General Rules 7.4

Email Protest/Response to Protest : TD._PAL@cpuc.ca.gov and the Utility on the same day.

CPUC Communications Division-Advice Letter Coordinator

505 Van Ness Avenue, San Francisco, California 94102

EMAIL ONLY (DO NOT MAIL HARD COPY UNLESS REQUESTED)

CONFIDENTIAL TREATMENT INFORMATION

Decision (D.)16-08-024, D.20-08-031 (corrected by D.21-09-020) and GO 66-D

Have problems sending the Advice Letter via direct email?

Send your advice letter package via [CPUC's Secure File Transfer Protocol \(FTP\) /Kiteworks](#)





1919 McKinney Ave., Dallas, TX 75201
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January 15, 2026

Advice Letter No. 13000

Frontier California Inc. (U1002-C) to the Public Utilities Commission State of California

Subject: D.21-10-020 Ordering Paragraph 4, Compliance Filing – December 23, 2025 Declared State of Emergency in City of Rancho Cucamonga

Purpose

The purpose of this Tier 1 Advice Letter (AL) filing is for Frontier California Inc. (U-1002-C) ('Frontier') to demonstrate its compliance with Ordering Paragraph (OP) 4 of D.21-10-20 (Decision) which states:

In the event of a disaster, declared either by the Governor of California or the President of the United States, that also damages their facilities or leads to a service outage, facilities-based wireline and facilities-based wireless providers shall file a Tier 1 Advice Letter within 15 days from when they are allowed into a disaster area to assess the damage to their facilities. This Advice Letter shall be filed with the Commission's Communications Division at TD._PAL@cpuc.ca.gov. The Advice Letter also must be provided to the appropriate local government contained within the disaster area, including the chief executive or leader of the city, township or Tribal government. In the case of an unincorporated area, the communication must be established with the appropriate County. In the case of Tribal governments, the communication must be established with any Tribe(s) that have Tribal lands or ancestral territory overlapping with any portion of the disaster area. The Advice Letter shall include the following details:

- A. report of what facilities or equipment was damaged;*
- B. restoration and/or rebuild plans, including a description of what is being repaired, replaced or added, and maps of where the restoration will occur;*
- C. the date the facilities-based wireline or wireless provider received access to the damaged area;*
- D. the timeline to make repairs; and*
- E. any changes to any energy/communication infrastructure required; and*
- F. the contact information of the individual responsible for community engagement in these instances.*

Report

On December 23, 2025, Governor Newsom declared a state of emergency in the City of Rancho Cucamonga related to severe windstorms between January 7, 2025 and January 8, 2025 that damaged public infrastructure causing power outages and downed trees.

Frontier California Inc. serves customers within the City of Rancho Cucamonga and experienced the loss of one Class 5 pole along Vinmar Avenue as a result of the high-wind conditions. Frontier personnel



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accessed the site on January 12, 2025, to assess the damaged pole, and construction crews completed the pole replacement on January 13, 2025.

Location	Damages	Restoration plan	Restoration Date
Vinmar Ave	One 35 class 5 pole, bolts and clamps	Replaced with like for like.	1/13/2025





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Frontier's contacts for community engagement:

Jenny Smith

Director, Government & Regulatory Affairs
Frontier Communications
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Elk Grove, CA 95624
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Doug McAllister

Vice President, External Affairs/Internal
Response
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Frontier attests that this advice letter filing complies with General Order 96-B, Telecommunications Industry Rule 8.3, adopted in Decision 07-09-019.

This filing will not change any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.

Protests

Anyone may object to this Advice Letter, which was filed on January 15, 2026 by emailing a written protest to TD._PAL@cpuc.ca.gov.

The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than 20 days after the date that the Advice letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to:

Judy Geise
Manager, Regulatory
Frontier Communications
1919 McKinney Ave.
Dallas, TX 75201
Judy.geise@ftr.com

To obtain information about the Commission's procedures for advice letters and protests, go to the Commission's Internet site (www.cpuc.ca.gov) and look for document links to General Order 96-B. For information about the revised advice letter process effective January 1, 2020, please visit <https://www.cpuc.ca.gov/General.aspx?id=1097>.

Effective Date

Frontier requests that this Tier 1 Advice Letter become effective on January 16, 2026 which is one calendar day after the date of filing in accordance with General Order 96-B, Telecommunications Industry Rule 7.1.

Notice

In accordance with General Order 96-B, Section 4.3, copies of this Advice Letter are being served electronically to parties shown on the attached list and to those interested parties requesting such notification. In addition, Frontier is sending an email copy of this advice letter to the Commission-Maintained Service List.

If you have any questions, please do not hesitate to contact me at 214-724-7719, or by email judy.geise@ftr.com.



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Sincerely,

Judy Geise
Manager, Regulatory

cc: Jenny Smith, Frontier jenny.smith@ftr.com
Mayor L. Dennis Michael, City of Rancho Cucamonga council@cityofrc.us



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Frontier California Inc. Service List

Via E-Mail

CPUC TD.PAL@cpuc.ca.gov

CPUC leh@cpuc.ca.gov

CPUC ORA chris.ungson@cpuc.ca.gov

AT&T regtss@att.com

Consolidated Communications regulatory@surewest.com

State 9-1-1 Program Monica.McGrath@state.ca.gov

Commission-Maintained Service List for “Changes in rates, terms and conditions of service, or initiation of new service” found at: <https://ia.cpuc.ca.gov/alsl/getlist.aspx>

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