



**COMMUNICATIONS DIVISION**  
**ADVICE LETTER SUMMARY FORM**

CD 04-2025

Complete and submit via email to: [TD\\_PAL@cpuc.ca.gov](mailto:TD_PAL@cpuc.ca.gov) the CD Advice Letter Summary form and attach to the cover letter, supporting documents, if any, and the [service list](#).

Date Advice Letter Served to TD_PAL and Service List:		01/23/2026	Utility ID:	U- 1002 -C
Utility Name:	Frontier California Inc.			
Advice Letter No.:	13004	Requested Effective Date:	01/24/2026	
Advice Letter Tier Level:	<input type="radio"/> Information-Only Filing <input checked="" type="radio"/> I <input type="radio"/> II <input type="radio"/> III			
Advice Letter Subject:	December 23, 2025 Declared State of Emergency for August 2025 Imperial County Storms			
Authorization for Filing:	D.21-10-020 Ordering Paragraph 4, Compliance Filing			
Keyword:	Decision/Resolution Compliance			
Complete (a)-(c) if Keyword Selected: Contract(s)		(a) Date Executed:		
(b) Contract Type: [Contract Type]		(c) Total Revenue Amount:		
Notes/Comments:				

Contact Information	Full Name, Title	Email Address	Telephone No.
Utility Filer:	<b>Judy Geise</b>	Judy.Geise@ftr.com	(214) 724-7719
Advice Letter Certificate:	<b>Tanya Swanson</b>	tanya.swanson@ftr.com	(651) 257-4835

**PROTEST(S) AND RESPONSE(S) TO PROTEST**  
General Order (GO) 96 -B General Rules 7.4

**Email Protest/Response to Protest : TD\_PAL@cpuc.ca.gov and the Utility on the same day.**  
 CPUC Communications Division-Advice Letter Coordinator  
 505 Van Ness Avenue, San Francisco, California 94102

**EMAIL ONLY (DO NOT MAIL HARD COPY UNLESS REQUESTED)**

**CONFIDENTIAL TREATMENT INFORMATION**  
Decision (D.)16-08-024, D.20-08-031 (corrected by D.21-09-020) and GO 66-D

**Have problems sending the Advice Letter via direct email?**  
 Send your advice letter package via [CPUC's Secure File Transfer Protocol \(FTP\)](#) /[Kiteworks](#)

January 23, 2026

**Advice Letter No. 13004**

Frontier California Inc. (U1002-C) to the Public Utilities Commission State of California

**Subject:** D.21-10-020 Ordering Paragraph 4, Compliance Filing – December 23, 2025 Declared State of Emergency for August 2025 Imperial County Storms

**Purpose**

The purpose of this Tier 1 Advice Letter (AL) filing is for Frontier California Inc. (U-1002-C) ('Frontier') to demonstrate its compliance with Ordering Paragraph (OP) 4 of D.21-10-020 (Decision) which states:

*In the event of a disaster, declared either by the Governor of California or the President of the United States, that also damages their facilities or leads to a service outage, facilities-based wireline and facilities-based wireless providers shall file a Tier 1 Advice Letter within 15 days from when they are allowed into a disaster area to assess the damage to their facilities. This Advice Letter shall be filed with the Commission's Communications Division at TD.\_PAL@cpuc.ca.gov. The Advice Letter also must be provided to the appropriate local government contained within the disaster area, including the chief executive or leader of the city, township or Tribal government. In the case of an unincorporated area, the communication must be established with the appropriate County. In the case of Tribal governments, the communication must be established with any Tribe(s) that have Tribal lands or ancestral territory overlapping with any portion of the disaster area. The Advice Letter shall include the following details:*

- A. *report of what facilities or equipment was damaged;*
- B. *restoration and/or rebuild plans, including a description of what is being repaired, replaced or added, and maps of where the restoration will occur;*
- C. *the date the facilities-based wireline or wireless provider received access to the damaged area;*
- D. *the timeline to make repairs; and*
- E. *any changes to any energy/communication infrastructure required; and*
- F. *the contact information of the individual responsible for community engagement in these instances.*

**Report**

On December 23, 2025, Governor Newsom declared a state of emergency in Imperial County resulting from the August monsoon storm that produced heavy rain, flooding and high winds resulting in power outages throughout Imperial County.

As standard procedure, Frontier's Business Continuity Team closely monitored the event and kept personnel informed of its status. Frontier's records indicate that Frontier California Inc.'s facilities within Imperial County withstood the August storm without sustaining damage. Accordingly, community



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engagement pursuant to Ordering Paragraph 5 of the Decision is not required.<sup>1</sup> Additionally, Frontier is not required to submit a 60-day Tier 2 Advice Letter pursuant to Ordering Paragraph 6 of the Decision.<sup>2</sup>

Frontier attests that this advice letter filing complies with General Order 96-B, Telecommunications Industry Rule 8.3, adopted in Decision 07-09-019.

This filing will not change any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.

#### **Protests**

Anyone may object to this Advice Letter, which was filed on January 23, 2026 by emailing a written protest to [TD.\\_PAL@cpuc.ca.gov](mailto:TD._PAL@cpuc.ca.gov).

The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than 20 days after the date that the Advice letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to:

Judy Geise  
Manager, Regulatory  
Frontier Communications  
1919 McKinney Ave.  
Dallas, TX 75201  
[Judy.geise@ftr.com](mailto:Judy.geise@ftr.com)

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<sup>1</sup> 5. Within 30 days of being permitted back into a disaster area discussed in Ordering Paragraph 4, the facilities-based wireless or wireline provider shall meet in person with the impacted community to allow an opportunity to discuss any rebuilding plans and consider incorporating any comments made by the affected community while working on their restoration. The meeting should be with the appropriate local government contained within the disaster area, including the chief executive or leader of the city, township or Tribal government, or their designee. In the case of an unincorporated area, the communication must be established with the appropriate County. In the case of Tribal governments, the meeting(s) must be with any tribe(s) that have Tribal lands or ancestral territory overlapping with any portion of the disaster area.

<sup>2</sup> 6. Within 60 days after service is restored and all restoration or rebuilding work is complete following a disaster discussed in Ordering Paragraphs 4 and 5, the facilities-based wireline or wireless provider shall file a Tier 2 Advice Letter. The Tier 2 Advice Letter shall be filed with Commission's Communications Division at [TD.\\_PAL@cpuc.ca.gov](mailto:TD._PAL@cpuc.ca.gov), and also provided to the same individuals and entities as required by the initial Tier 1 Advice Letter. This Tier 2 Advice Letter shall include: a. a summary of restoration and/or rebuild activities; b. a summary of the meetings and other communications that took place; c. a summary of any changes made after the meet and confer meeting(s); d. a summary of any energy/communication infrastructure added or changed, as well as the location, including a map; and e. other issues that caused delays, such as land rights, permits, or discussions with certain entities.



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To obtain information about the Commission's procedures for advice letters and protests, go to the Commission's Internet site ([www.cpuc.ca.gov](http://www.cpuc.ca.gov)) and look for document links to General Order 96-B. For information about the revised advice letter process effective January 1, 2020, please visit <https://www.cpuc.ca.gov/General.aspx?id=1097>.

**Effective Date**

Frontier requests that this Tier 1 Advice Letter become effective on January 24, 2026 which is one calendar day after the date of filing in accordance with General Order 96-B, Telecommunications Industry Rule 7.1.

**Notice**

In accordance with General Order 96-B, Section 4.3, copies of this Advice Letter are being served electronically to parties shown on the attached list and to those interested parties requesting such notification. In addition, Frontier is sending an email copy of this advice letter to the Commission-Maintained Service List.

If you have any questions, please do not hesitate to contact me at 214-724-7719, or by email [judy.geise@ftr.com](mailto:judy.geise@ftr.com).

Sincerely,

Judy Geise  
Manager, Regulatory  
[judy.geise@ftr.com](mailto:judy.geise@ftr.com)

cc: Jenny Smith [jenny.smith@ftr.com](mailto:jenny.smith@ftr.com)



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### Frontier California Inc. Service List

Via E-Mail

CPUC [TD\\_PAL@cpuc.ca.gov](mailto:TD_PAL@cpuc.ca.gov)

CPUC [leh@cpuc.ca.gov](mailto:leh@cpuc.ca.gov)

CPUC ORA [chris.ungson@cpuc.ca.gov](mailto:chris.ungson@cpuc.ca.gov)

AT&T [regtss@att.com](mailto:regtss@att.com)

Consolidated Communications [regulatory@surewest.com](mailto:regulatory@surewest.com)

State 9-1-1 Program [Monica.McGrath@state.ca.gov](mailto:Monica.McGrath@state.ca.gov)

Commission-Maintained Service List for “Changes in rates, terms and conditions of service, or initiation of new service” found at: <https://ia.cpuc.ca.gov/alsl/getlist.aspx>

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