



COMMUNICATIONS DIVISION

ADVICE LETTER SUMMARY FORM

CD 04-2025

Complete and submit via email to: TD._PAL@cpuc.ca.gov the CD Advice Letter Summary form and attach to the cover letter, supporting documents, if any, and the [service list](#).

Date Advice Letter Served to TD._PAL and Service List: 01/23/2026 Utility ID: U- 1002 -C

Utility Name: Frontier California Inc.

Advice Letter No.: 13005 Requested Effective Date: 01/24/2026

Advice Letter Tier Level: ☐ Information-Only Filing ☒ I ☐ II ☐ III

Advice Letter Subject: December 23, 2025 Declared State of Emergency for Mid-September 2025 Storms

Authorization for Filing: D.21-10-020 Ordering Paragraph 4, Compliance Filing

Keyword: Decision/Resolution Compliance

Complete (a)-(c) if Keyword Selected: Contract(s)

(a) Date Executed:

(b) Contract Type: [Contract Type]

(c) Total Revenue Amount:

Notes/Comments:

Contact Information	Full Name, Title	Email Address	Telephone No.
Utility Filer:	Judy Geise	Judy.Geise@ftr.com	(214) 724-7719
Advice Letter Certificate:	Tanya Swanson	tanya.swanson@ftr.com	(651) 257-4835

PROTEST(S) AND RESPONSE(S) TO PROTEST

General Order (GO) 96 -B General Rules 7.4

Email Protest/Response to Protest : TD._PAL@cpuc.ca.gov and the Utility on the same day.

CPUC Communications Division-Advice Letter Coordinator

505 Van Ness Avenue, San Francisco, California 94102

EMAIL ONLY (DO NOT MAIL HARD COPY UNLESS REQUESTED)

CONFIDENTIAL TREATMENT INFORMATION

Decision (D.)16-08-024, D.20-08-031 (corrected by D.21-09-020) and GO 66-D

Have problems sending the Advice Letter via direct email?

Send your advice letter package via [CPUC's Secure File Transfer Protocol \(FTP\) /Kiteworks](#)

January 23, 2026

Advice Letter No. 13005

Frontier California Inc. (U1002-C) to the Public Utilities Commission State of California

Subject: D.21-10-020 Ordering Paragraph 4, Compliance Filing – December 23, 2025 Declared State of Emergency for Mid-September 2025 Storms

Purpose

The purpose of this Tier 1 Advice Letter (AL) filing is for Frontier California Inc. (U-1002-C) ('Frontier') to demonstrate its compliance with Ordering Paragraph (OP) 4 of D.21-10-020 (Decision) which states:

In the event of a disaster, declared either by the Governor of California or the President of the United States, that also damages their facilities or leads to a service outage, facilities-based wireline and facilities-based wireless providers shall file a Tier 1 Advice Letter within 15 days from when they are allowed into a disaster area to assess the damage to their facilities. This Advice Letter shall be filed with the Commission's Communications Division at TD._PAL@cpuc.ca.gov. The Advice Letter also must be provided to the appropriate local government contained within the disaster area, including the chief executive or leader of the city, township or Tribal government. In the case of an unincorporated area, the communication must be established with the appropriate County. In the case of Tribal governments, the communication must be established with any Tribe(s) that have Tribal lands or ancestral territory overlapping with any portion of the disaster area. The Advice Letter shall include the following details:

- A. report of what facilities or equipment was damaged;*
- B. restoration and/or rebuild plans, including a description of what is being repaired, replaced or added, and maps of where the restoration will occur;*
- C. the date the facilities-based wireline or wireless provider received access to the damaged area;*
- D. the timeline to make repairs; and*
- E. any changes to any energy/communication infrastructure required; and*
- F. the contact information of the individual responsible for community engagement in these instances.*

Report

On December 23, 2025, Governor Newsom declared a state of emergency in San Bernardino County and Imperial County in response to a mid-September storm system, fueled by remnants of Tropical Storm Mario, which resulted in flooding and mudslides in San Bernardino County and power outages and infrastructure damage in Imperial County.

Portions of Frontier California Inc.'s service area lie within in San Bernardino and Imperial Counties. According to Frontier's records, these areas avoided damages during the mid-September storm.

Because Frontier's facilities did not incur damage, community engagement pursuant to Ordering Paragraph 5 of the Decision is not required.¹ Additionally, Frontier is not required to submit a 60-day Tier 2 Advice Letter pursuant to Ordering Paragraph 6 of the Decision.²

Frontier attests that this advice letter filing complies with General Order 96-B, Telecommunications Industry Rule 8.3, adopted in Decision 07-09-019.

This filing will not change any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.

Protests

Anyone may object to this Advice Letter, which was filed on January 23, 2026 by emailing a written protest to TD._PAL@cpuc.ca.gov.

The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than 20 days after the date that the Advice letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to:

Judy Geise
Manager, Regulatory
Frontier Communications
1919 McKinney Ave.
Dallas, TX 75201
Judy.geise@ftr.com

¹ 5. Within 30 days of being permitted back into a disaster area discussed in Ordering Paragraph 4, the facilities-based wireless or wireline provider shall meet in person with the impacted community to allow an opportunity to discuss any rebuilding plans and consider incorporating any comments made by the affected community while working on their restoration. The meeting should be with the appropriate local government contained within the disaster area, including the chief executive or leader of the city, township or Tribal government, or their designee. In the case of an unincorporated area, the communication must be established with the appropriate County. In the case of Tribal governments, the meeting(s) must be with any tribe(s) that have Tribal lands or ancestral territory overlapping with any portion of the disaster area.

² 6. Within 60 days after service is restored and all restoration or rebuilding work is complete following a disaster discussed in Ordering Paragraphs 4 and 5, the facilities-based wireline or wireless provider shall file a Tier 2 Advice Letter. The Tier 2 Advice Letter shall be filed with Commission's Communications Division at TD._PAL@cpuc.ca.gov, and also provided to the same individuals and entities as required by the initial Tier 1 Advice Letter. This Tier 2 Advice Letter shall include: a. a summary of restoration and/or rebuild activities; b. a summary of the meetings and other communications that took place; c. a summary of any changes made after the meet and confer meeting(s); d. a summary of any energy/communication infrastructure added or changed, as well as the location, including a map; and e. other issues that caused delays, such as land rights, permits, or discussions with certain entities.

To obtain information about the Commission's procedures for advice letters and protests, go to the Commission's Internet site (www.cpuc.ca.gov) and look for document links to General Order 96-B. For information about the revised advice letter process effective January 1, 2020, please visit <https://www.cpuc.ca.gov/General.aspx?id=1097>.

Effective Date

Frontier requests that this Tier 1 Advice Letter become effective on January 24, 2026 which is one calendar day after the date of filing in accordance with General Order 96-B, Telecommunications Industry Rule 7.1.

Notice

In accordance with General Order 96-B, Section 4.3, copies of this Advice Letter are being served electronically to parties shown on the attached list and to those interested parties requesting such notification. In addition, Frontier is sending an email copy of this advice letter to the Commission-Maintained Service List.

If you have any questions, please do not hesitate to contact me at 214-724-7719, or by email judy.geise@ftr.com.

Sincerely,



Judy Geise
Manager, Regulatory
judy.geise@ftr.com

cc: Jenny Smith jenny.smith@ftr.com

Frontier California Inc. Service List

Via E-Mail

CPUC TD. PAL@cpuc.ca.gov

CPUC leh@cpuc.ca.gov

CPUC ORA chris.ungson@cpuc.ca.gov

AT&T regtss@att.com

Consolidated Communications regulatory@surewest.com

State 9-1-1 Program Monica.McGrath@state.ca.gov

Commission-Maintained Service List for “Changes in rates, terms and conditions of service, or initiation of new service” found at: <https://ia.cpuc.ca.gov/alsl/getlist.aspx>

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