



Date of Bulletin:	June 1, 2022
Notice #:	CCBFTR02021
Audience:	Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject:	Dedicated Ethernet Products Discontinuation/Grandfathering
Date Effective:	10/02/2022

The following dedicated ethernet products will be discontinued and grandfathered effective October 2, 2022: ethernet private line (aka VzON or Frontier Ethernet Private Line) and GigaMAN (“Discontinued Dedicated Ethernet Products”). Frontier is not disconnecting your service. For purposes of this notice, discontinuance and grandfathering means that the orders described below will no longer be processed.

As of October 2, **2022 (the “Effective Date”)**:

For New Dedicated Ethernet Services:

- Frontier will not accept new install orders for Discontinued Dedicated Ethernet Products associated with contract identifiers (“Contract IDs”), also known as promotion numbers (“PNUMs”), that begin with FB, PC, VZ, EPL, or EOS.
- Customers must request new services as an E-Path point-to-point configuration using PNUMs that begin with EPAV. For requests of 10G or higher, Frontier Optical Transport Service (“FOTS”) PNUMs may also be used.

For Discontinued Dedicated Ethernet Products:

- **Renewal Access Service Requests (“ASRs”)** will not be accepted at and after the end of a service term.
- Change, disconnect, inside move, and certain recordkeeping orders (e.g., **Customer Circuit Reference or “CKR”**) will be accepted during an unexpired service term and, until further notice, also after the end of a service term.
- If disconnection occurs before the end of a service term, the contract under which the disconnected service was ordered will control whether and to what extent **Early Termination Liability (“ETL”) charges** apply.

Customers who do not have contract(s) with a PNUM beginning with EPAV and/or FOTS (for 10G or higher), as applicable, are encouraged to contact their Frontier Account Manager to request a contract.

If you have questions, please contact your Frontier Account Manager.