



Date of Bulletin: July 10, 2014
Notice #: CCBFTR00869
Audience: Access Service Customers - IXC, CLEC, Wireless and Resellers
Subject: NFR/NFRT Process Enhancement
Date Effective: July 14, 2014

In order to improve communication with the customer, when the Network Facility Requirement (NFR) and Network Facility Requirement Type (NFRT) fields are populated on the Firm Order Confirmation (FOC) Notification, customers will also receive additional information in the Remarks section identifying what type of construction is required to complete the Purchase Order Number (PON).

In addition, when the NFR, NFRT and the remark fields are populated and the date confirmed does not meet customer requirements, customers may submit a Supplement to request an earlier Desired Due Date (DDD) to Frontier.

Customers can do one of the following:

1. Accept the FOC Due Date advising of Frontier facility issue or
2. Issue a Supplement
 - a. Populate the Expedite (EXP) field with 'Y'
 - b. Provide new DDD

If a supplement is received and Frontier is able to improve the Due Date, Frontier will bill Additional Labor charges (four hours per day) for the total number of days Frontier is able to improve the FOC Due Date.

Questions regarding this notification may be sent to your account manager or Carrier.Notifications@ftr.com.

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