



Carrier Customer Bulletin

Date of Bulletin: October 27, 2016
Notice #: CCBFTR01292
Audience: IXC, Wireless, CLEC, ISP
Subject: Hot Cuts/CFA Roll ASRs Require FDT, CB_TEL_NO, CBPC
45-Day Notification
Date Effective: December 12, 2016

As a reminder, all ASRs requesting a CFA Roll must have the PROJECT field populated and contain the word “HOTCUT”. For Frontier Project managed CFA Rolls, the Frontier Project Manager will provide a unique project ID which will begin with “PHOTCUT”.

As a reminder, the FDT field must be populated on out-of-hours CFA Rolls (between 6:00 p.m. - 7:00 a.m. local time), or a Clarification/Notification Request (C/NR) will be sent. Frontier is unable to provision from the Remarks section. The Remarks section of the ASR cannot be used to request a CFA Roll/Hot Cut or conference bridge.

Effective December 12, 2016, when Frontier is requested to join a bridge to complete a CFA Roll/Hot Cut, the CB_TEL_NO, CBPC (if no passcode, populate CBPC with “no passcode”) and the FDT (provide the actual time zone for the location of the Hot Cut) fields will be required. Two new Custom Business Rules will be implemented to require the FDT field to be populated when the CB_TEL_NO is populated and the Project field contains HOTCUT.

New Custom Business Rule:

Error	Description
FTR7624	CBPC is required when CB TEL NO is populated
FTR7625	CB_TEL_NO is required when FDT is populated

Frontier Access Custom Business Rules are available on the Access Reference Documents page of the Frontier Wholesale Website at: <https://wholesale.frontier.com/wholesale/access-services/access-reference-documents>.

For further assistance, please contact Carrier_Staff_Support@ftr.com

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