



Carrier Customer Bulletin

Date of Bulletin: July 1, 2021
Notice #: CCBFTR01932A
Audience: Carrier, IXC, CLEC, ISP
Subject: Wireline Switched Ethernet Products –
Discontinuation/Grandfather ***Correction**
Date Effective: October 1, 2021

The following Wireline Switched Ethernet products executed prior to December 11, 2020 will be discontinued and grandfathered effective October 1, 2021: EIA and E-Path ["Grandfathered EIA and E-Path Wireline Switched Ethernet Products"].

Effective June 30, 2021:

- No new contract execution for any Grandfathered EIA and E-Path Wireline Switched Ethernet Products.

As of October 1, 2021:

- Frontier will not accept new install orders for Grandfathered EIA and E-Path Wireline Switched Ethernet Products under promotion numbers ("PNUMs") that begin with EIA (excluding EIAV), EIB, EIBV2, EIP, EPA (excluding EPAV), EPATH, EPATIER and EPAT1.
- Customers must request new EIA Tier Rate Structure and new E-Path Tier Rate Structure in new Ethernet orders using PNUMs that begin with **EIAV** and **EPAV**.
- For Grandfathered EIA and E-Path Wireline Switched Ethernet Products subject to an unexpired service term:
 - No renewal will be allowed at the end of the current service term.
 - Change, disconnect, inside move, and certain recordkeeping orders (e.g., Customer Circuit Reference or "CKR") will be accepted until the end of the current service term.
 - If disconnection occurs before the end of the service term, the contract under which the disconnected service was ordered will control whether and to what extent Early Termination Liability ("ETL") charges apply.

Customers who do not have contracts with the PNUM beginning with EIAV or EPAV, or whose existing contract does not cover all Frontier regions, are encouraged to contact their Frontier Account Manager soon to negotiate a PNUM EIAV or EPAV contract.

If you have questions, please contact your Frontier Account Manager.

Correction: In second bullet under 'As of October 1, 2021' heading, changed first appearance of 'EPAV' to EIAV.