



Date of Bulletin:	September 16, 2022
Notice #:	CCBFTR02063
Audience:	Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject:	New CABS Bill Portal Launch
Date Effective:	Immediately

We are excited to announce the launch of our new CABS Bill Portal!

Frontier's CABS Bill Portal will provide our wholesale customers with a view of their CABS invoices and customer service records (CSRs) for all Billing Account Numbers (BANs). This new Portal provides up to 13 rolling months of CABS invoices and CSRs.

As we work toward a more sustainable environment, we will transition to paperless billing for all CABS BAN invoices beginning with the September 15, 2022 bill cycle.

Here is what you can expect with Frontier's CABS Bill Portal:

- Invoice PDF, which includes CSR, may be viewed, printed or downloaded.
- A monthly Bill Ready Notification (BRN) email will be sent to customers who were receiving mailed paper bills.
- The BRN email will be sent for each BAN to inform customer that the monthly invoice PDF is ready to view in the portal.
- Customers will receive an initial email with individualized instructions on how to access the portal no later than September 19, 2022

Please direct any questions or concerns to CABSBill_Inquiry@ftr.com.