



## ***Carrier Customer Bulletin***

Date of Bulletin: May 3, 2016  
Notice #: CCBFTR01214  
Audience: CLEC, Reseller and ISP Customers Doing Business in California, Texas and Florida (CTF) Acquired Properties  
Subject: CTF May Local Billing Statements  
Date Effective: Immediately

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Frontier Communications is providing important information specific to your May 2016 Local Billing statements for services in California, Texas and Florida (CTF) acquired properties.

Frontier is providing notice that local wholesale and ISP customers, doing business in the acquired properties of California, Texas and Florida (CTF), may receive the May local billing statement prior to the April local billing payment due date. If this occurs, your May local billing statement balance will not reflect your recent April payment. Please be assured that for all payments submitted according to your April statement will be updated on the June local billing statement and there will be no late fee charges. If you have previously issued payment for your April local charges, please only pay the May portion of your bill.

We apologize for any confusion this may cause. We expect your June Local Billing statements to be current and reflect all payments received prior to the June Local Billing statement issue date.

If you have questions regarding the information provided in this notice, please contact your Billing Representative.

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