



Carrier Customer Bulletin

Date of Bulletin: August 3, 2017
Notice #: CCBFTR01415
Audience: Carrier, IXC, Wireless, CLEC
Subject: Automation of Commence Billing on Applicable ASRs
Date Effective: 08/07/2017

Effective August 7, 2017, Frontier will make doing business easier and more consistent by implementing automation of **Commence Billing** on applicable Access Service Requests (ASRs). Any ASR with New, Change or Move activity (ACT = N, C, M, T) that has received a Firm Order Confirmation (FOC) is applicable to Commence Billing.

Upon implementation of Commence Billing, when an applicable ASR is subsequently supplemented to extend the Desired Due Date (DDD) greater than 30 calendar days from the original FOC Date, billing will automatically commence on day 31. The Supplement received will serve as the customer's approval to commence billing. Frontier will no longer call to request an additional Supplement or verbal approval to commence billing.

Applicable ASRs that are not supplemented, or those that are supplemented to extend the DDD less than 30 calendar days, will not be impacted by Commence Billing automation.

If you have questions related to this notice, send email to Carrier_Staff_Support@ftr.com.

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