CustoPak / Centranet Resale Ordering Matrix
CTF Acquired - Florida Only

Revised: 11/12/2021

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CUSTOPAK FLORIDA (CTF Acquired 2016)

Custopak Station Line Codes		Description	S&E Code
Custopak Access Line	1EM%	Custopak Measured Line Month to Month	CXAM1
	1EF%	Custopak Flat Line Month to Month	CXAF1
	1EF%	Custopak Flat Line w/ECS Month to Month	CXA62

Custopak Line Features	Assume Dial 9 (CK220)	CK220
	Call Transfer - All Calls	CK221
All features are included in Custopak line. Codes are not required on LSR for new service. Can be used to delete a feature. Codes are not returned on CSR	Call Hold	CK222
	Consultation Hold	CK223
	Intercom (CK226)	CK226
	Touch Tone (CK227)	CK227
	Distinctive Ringing (inside/outside ring)	CK228
	Three-Way Calling (CS3WC)	CS3WC

Custopak Selectable Features Package	Description	S&E Code
Include the BFMC2 package code on the initial LSR for new or migrated service. Include the individual feature code for each requested feature. Package and unique feature codes are returned on CSR.	**Custopak Select Feature Package Code**	**BFMC2**
	No Toll/Operator Call	CK330
	No Toll Calling	CK331
	No Outgoing/911 Calling	CK332
	Intercom Calling Only	CK333
	No 700/900/976 Calling	CK334
	No Casual Dialing (101Xx)	CK335
	No International Call	CK336
	Automatic Call Back	CK348
	Call Forward-No/Answer	CK349
	Call Forward-Busy	CK350
	Call Forward Variable	CK351
	Call Forward-Busy/No-Answer	CK352
	Call Waiting/Cancel Call Waiting	CK354
	Dial Call Waiting-Originating	CK355
	Call Pick-Up Group	CK361
	Hunting	CK362
	Speed Calling (6 Or 8)	CK375

Custopak Optional Features	Description	S&E Code
Custopak Optional features are available at an additional monthly recurring charge. Each feature is ordered by individual feature code.	Busy Redial *66	CXBRD
	Call Block *60	CXCT8
	Call Park	CXCLT
	Call Park Directed	CXDCP
	Call Return *69	CXACR
	Caller ID-Number only	CXCNM
	Caller ID-Name and Number	CXCID
	Executive Busy Override	CXBO
	Last Number Redial - Cpak	CXLNR
	Special Call Forwarding	CXSCF
	VIP Alert	CXVIP
	Voice Msg - Basic Package	MBASC

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Grandfathered - ACT C support existing only / New Accounts (ACT N) not allowed.

Basic Product Ordering

TOS: 1EFN, 1EF- (Flat)

LINE: One station line S&E code for each TNS is required

FEATURE PACKAGE: One Feature Package Code for each TNS is required
 > One Feature Package Code for each TNS is required
 > The same package is ordered for the entire group (ex. 1000 on all lines)
 > All features are provisioned unless a unique S&E code is required
   - These features are not returned on a CSR
 > A unique ordering S&E code is required for certain programable features.
   - Complete the FEATUREDETAIL section, when necessary
   - These features are returned on a CSR
 > Hunting is derived from the HGI form.
 > A hunting S&E code is allowed, but not required in a feature field

CENTRANET OPTIONAL FEATURES
 > Optional feature may be a chargeable item
 > One S&E code for each feature

VOICE MESSAGING OPTIONS
 > One S&E code for voice mail, per line
 > Extention/Expanded capacity options are in addition to the mailbox

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CENTRANET STATION LINE CODES

CENTRANET LINE RATE	M-t-M	1 year	3 year
Centranet Station Line Rate - 2-25 Lines (per Line)	CN353	CN354	CN355
Centranet Station Line Rate - 26-50 Lines (per Line)	CN356	CN357	CN358
Centranet Station Line Rate - 51-100 Lines (per Line)	N/A	CN359	CN360
Centranet Station Line Rate - 101-200 Lines (per Line)	N/A	CN361	CN362
Centranet Station Line Rate - 201-500 (per Line)	N/A	CN363	CN364
Centranet Station Line Rate - 500-750 (per Line)	N/A	CN365	CN366
Centranet Station Line Rate - 750+	N/A	CN367	CN368
Centranet Main Station Line	CN383	CN383	CN383

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CENTRANET FEATURE PACKAGES		1000 Package	2000 Package	3000 Package
M-t-M and All Terms		CN393	CN399	CN405
CX Call Hold		X	X	X
CX Call Pickup Directed		X	X	X
CX Call Pickup Group		X	X	X
CX Call Transfer		X	X	X
CX Call Waiting Incoming		X	X	X
CX Call Waiting Originating		X	X	X
CX Call Waiting Terminating		X	X	X
CX Cancel Call Waiting		X	X	X
CX Three Way Calling		X	X	X
CX Call Forward Fxd All	CXFA0	X	X	X
CX Call Forward Fxd No Answer	CXFN0	X	X	X
CX Call Forward Fxd Busy	CXFB0	X	X	X
CX Call Forward Fxd Grp Busy	CXFGB	X	X	X
CX Call Forward Fxd Grp All	CXFGA	X	X	X
CX Call Forward Variable Grp All	CXVGA	X	X	X
CX Call Forward Variable Grp Busy	CXVGB	X	X	X
CX Call Forward Variable Grp Busy/No Answer		X	X	X
CX Distinctive Ring (signifies Internal vs external origination)		X	X	X
CX Speed Dial 6-8		X	X	X
CX Station Dialing (abbreviated internal dialing)		X	X	X
CX Hunting	CXHT0	X	X	X
CX Hunt Pilot	CXHP0	X	X	X
CX Hunt Circular	CXHC0	N/A	X	X
CX Automatic Call Back (Camp On)		N/A	X	X
CX Call Park		N/A	X	X
CX Last Number Redial		N/A	X	X
Speed Call 30 Group		N/A	X	X
Off Hook Queuing		N/A	N/A	X
Remote Access to Features		N/A	N/A	X
Ringback Queuing		N/A	N/A	X
Executive Busy Override		N/A	N/A	X

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CENTRANET OPTIONAL FEATURES	S&E Code	M-t-M	1 Year	3 Year
CX Caller ID Number only 2-25 lines	CXID4	X	X	X
CX Caller ID Number only 26-50 lines	CXID3	X	X	X
CX Caller ID Number only over 51 lines	CXID2	X	X	X
CX Caller ID Name & Number only 2-25 lines	CXIN4	X	X	X
CX Caller ID Name & Number only 26-50 lines	CXIN3	X	X	X
CX Caller ID Name & Number only over 51 lines	CXIN1	X	X	X
Preferential Hunting	CXPNH			
CX Call Trace	CXCT9	X	X	X
CX Speed Call 30	CXSD3	X	X	X
VIP Alert	CXAVP	X	X	X

VOICE MESSAGING	M-t-M	1 Year	3 Year	5 Year	7 Year
Answering Mailbox 5 minute message	CN303	CN303	CN303	CN303	N/A
Message Box Centranet 1 - 50 lines	CN422	CN423	CN424	CN425	CN426
Message Box Centranet 51 - 250 lines	N/A	CN427	CN428	CN429	CN430
Message Box Centranet 251 - 600 lines	N/A	N/A	CN431	CN432	CN433
Message Box Centranet 600+ lines	N/A	N/A	CN434	CN435	CN436
Extention Message Box	CN390	CN391	CN392	N/A	N/A
Extention Message Box (Additional)	CN300	CN300	CN300	N/A	N/A
Expanded Msg Capacity 50 messages (additional per mail box)	CN384	CN384	CN384	CN384	CN384
Expanded Msg Capacity 100 messages (additional per mail box)	CN385	CN385	CN385	CN385	CN385

Change Log

Date of Change	S&E Definition:Added/Removed/Revised
8/5/2016	Initial publication
10/27/2016	Added valid TOS values on Centranet offer page.
5/14/2019	Custopak: change Call Forward All Call to Call Forward Variable CK351.
7/9/2021	Update logo, format and disclaimer
11/12/2021	Changed basic VMX code from OVBMM to MBASC.