



# Level of Service Changes EVC

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Frontier Wholesale  
Rochester, NY

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## Level of Service Changes EVC

### Overview

The purpose of this document is to provide guidance for Level of Service (LOS) upgrade or change to the Ethernet circuit. This field is also referred to as Class of Service (COS)

**Note: LOS Change orders MUST use existing Circuit data where noted in this document. Also, the LOS value must match on both RUIDS. SPEC is an alternate identifier for the LOS. SPEC is required when LOS field is not populated.**



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### EVC SPEC Field Values by Products

PRODUCT	SPEC	PNUM Positions 1-3
E-PATH	Silver – (Best Effort) EPATHES Gold – (Priority Data) EPATHEG Platinum – (Real Time) EPATHEP	EPA



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Stand Alone EVC LOS Changes ASR Fields Activity of C, EVCI = A

ASR FORM - ADMINISTRATIVE	
FIELD	ENTRY
CCNA	Populate what is existing currently on Circuit
PON	Customers PON
DDD	Populate with requested Due Date (6 Business Days)
REQTYP	SD
ACT	C
EXP	Populate if Expedite is requested based on contract agreements
RTR	F - Send FOC only N -No response required
EVCI	A (Will be prepopulated on PON when choosing Stand Alone EVC Service Type in VFO)
PIU	100
BAN	E or Fully Populated Current BAN
QTY	1
BILLING	
FIELD	ENTRY
ACNA	Populate what is existing currently on Circuit
FUSF	Populate what is existing currently on Circuit
VTA	Populate what is existing currently on Circuit
VTAI	C – Retain existing Variable Term Agreement with No Changes (Reterms must be done on Activity of R only)
PNUM	Populate what is existing currently on Circuit
CONTACT	
FIELD	ENTRY
INIT	Example: Jane Smith
INITIATOR TEL	Example: 9999999999
INIT EMAIL	Example: Jane.Smith@abc.com
DSGCON	Example: Jane Smith
DSGCON TEL	Example: 9999999999
IMPCON	Example: Jane Smith
IMPCON TEL	Example: Jane Smith
EVC FORM ETHERNET VIRTUAL CONNECTION	
FIELD	ENTRY
EVCNUM	0001
NC	VLP-
EVCID	Existing EVC Circuit ID
NUT	02



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### EVC FORM – ETHERNET VIRTUAL CONNECTION UNI MAPPING DETAIL [ 1 ]

FIELD	ENTRY
<b>UREF - 01</b>	01
UACT	C
NCI	Use existing code from original Circuit
EVCSP	11-character CLLI Code from original Circuit
RUID -1	Existing RUID that is requesting the LOS Change

### EVC FORM – CUSTOMER EDGE VIRTUAL LOCAL AREA NETWORK MAPPING DETAIL [1]

FIELD	ENTRY
VACT	N = New (If a New CE-VLAN is requested) E = Retain Existing (Retain CE-VLAN from existing circuit)
CE_VLAN_START	VACT = E, populate original VLAN from circuit which can be found on the FOC from the original order VACT = N, if changing to a New VLAN then populate with New value

### EVC FORM – ETHERNET VIRTUAL CONNECTION LEVEL OF SERVICE MAPPING DETAIL

FIELD	ENTRY
<b>LREF – 1</b>	1
LOSACT	C
SPEC	Refer to chart on Page 2 of this document <a href="#">EVC SPEC Field Values by Products</a>
BDW	Enter Bandwidth of existing Circuit



## Level of Service Changes EVC

### EVC FORM – ETHERNET VIRTUAL CONNECTION UNI MAPPING DETAIL [ 2 ]

FIELD	ENTRY
<b>UREF -02</b>	02
UACT	C
NCI	Use existing code from original Circuit
EVCSP	11-character CLLI Code from original Circuit
RUID	Existing RUID that is requesting the LOS Change

### EVC FORM – CUSTOMER EDGE VIRTUAL LOCAL AREA NETWORK MAPPING DETAIL [1]

FIELD	ENTRY
VACT	N = New (If a New CE-VLAN is requested) E = Retain Existing (Retain CE-VLAN from existing circuit)
CE_VLAN_START	VACT = E, populate original VLAN from circuit which can be found on the FOC from the original order VACT = N, if changing to a New VLAN then populate with New value

### EVC FORM – ETHERNET VIRTUAL CONNECTION LEVEL OF SERVICE MAPPING DETAIL

FIELD	ENTRY
<b>LREF - 01</b>	1
LOSACT	C
SPEC	Refer to chart on Page 2 of this document <a href="#">EVC SPEC Field Values by Products</a>
BDW	Enter Bandwidth of existing Circuit



## Level of Service Changes EVC

### Change Log

Date	Page Number	Change
10/24/2018		Initial document
10/25/2018	3	Added DDD and FUSF fields
11/08/2018	2,3	Added SPEC to section LOS/SPEC Field Values by Products. Modified Note on page 2
11/08/2018	4	Corrected DDD to 6 Business Days
4/1/2021	3	Updated chart to remove sunset products
4/15/2021	5	Added CE-VLAN,VACT

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