

# CALIFORNIA PUBLIC UTILITIES COMMISSION

## Communications Division Advice Letter Summary Form

<b>Date AL served on parties:</b> 03/14/2025	<b>CPUC Utility Number U - 1002 - C</b>
<b>Company Name:</b> Frontier California Inc. (Frontier)	<input type="checkbox"/> GRC-LEC <input checked="" type="checkbox"/> URF-Carrier <input type="checkbox"/> CMRS
<b>Address:</b> 9260 East Stockton Blvd	<input type="checkbox"/> Commission Resolution Requested <input type="checkbox"/> Carrier of Last Resort (See D.96-10-066)
<b>City, State, ZIP:</b> Elk Grove, CA 95624	<b>AL Tier</b> I <input checked="" type="checkbox"/> II <input type="checkbox"/> III <input type="checkbox"/>
<b>Filing AL #:</b> 12962 <b>Requested Effective Date:</b> 03/15/2025	<b>Information-Only</b> <input type="checkbox"/>

	Name:	Email Address:	Phone No.:
Filer	J. Geise	Judy.Geise@ftr.com	(214)-724-7719
Certif.	T. Swanson	Tanya.Swanson@ftr.com	(651) 257-4835

(Name, email address & Phone number are **Required** for "Filer")

**Keyword:** Decision / Resolution Compliance      For Contract Keyword, Type:  Government  Other  
 Date Executed \_\_\_\_\_ Contract Total Rev (\$) \_\_\_\_\_

**Subject of filing:** January 7, 2025 Palisades Fire Declared State of Emergency  
 (Service(s) included)

**Authorization for filing:** D.21-10-020 OP4 Compliance Filing  
 (Resolution #, Decision #, etc.)

**Tariff Schedules:** \_\_\_\_\_ **No. of Sheets:** \_\_\_\_\_

**Affected services:** \_\_\_\_\_  
 (Other services affected, pending or replacement AL filings)

**Rate Element(s) affected and % change:** \_\_\_\_\_  
 (Non-recurring and / or recurring)

Customer Notice Required (if so, please attach)

**Notes/Comments:** \_\_\_\_\_  
 (Other information & reference to advice letter, etc.)

<p><b>File Protest(s) and/or Response(s) to:</b>                  Advice Letter Coordinator, Communications Division                  505 Van Ness Ave., San Francisco, CA 94102  <b>VIA EMAIL ONLY (DO NOT MAIL HARD COPY)</b></p>	<p><b>Email to: <a href="mailto:TD.PAL@cpuc.ca.gov">TD. PAL@cpuc.ca.gov</a></b>  <b>Protests must be served to the Communications Division (TD. PAL) and the Utility on the same day</b>                  Refer to GO 96-B 7.4 for additional information</p>
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(FOR CPUC USE ONLY) rev. 12/24/19

(Date Filed / Received Stamp by CPUC Industry Division)	Utility Type: _____  <input type="checkbox"/> Logged In: _____  <input type="checkbox"/> Logged Out: _____	Supv. / Analyst _____ / _____ Due Date to Supv.: _____ CD Suspension Requested: <input type="checkbox"/> Yes, see attached Analyst Completion Date: _____ Supervisor Completion Date: _____ Disposition: <input type="checkbox"/> Accepted <input type="checkbox"/> Withdrawn <input type="checkbox"/> Rejected AL / Tariff Effective Date: _____ Resolution No.: T- _____ Notes: _____
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March 14, 2025

**Advice Letter No. 12962**

Frontier California Inc. (U1002-C) to the Public Utilities Commission State of California

**Subject:** D.21-10-020 Ordering Paragraph 4, Compliance Filing – January 7, 2025 Palisades Fire Declared State of Emergency

**Purpose**

The purpose of this Tier 1 Advice Letter (AL) filing is for Frontier California Inc. (U-1002-C) ('Frontier') to demonstrate its compliance with Ordering Paragraph (OP) 4 of D.21-10-20 (Decision) which states:

*In the event of a disaster, declared either by the Governor of California or the President of the United States, that also damages their facilities or leads to a service outage, facilities-based wireline and facilities-based wireless providers shall file a Tier 1 Advice Letter within 15 days from when they are allowed into a disaster area to assess the damage to their facilities. This Advice Letter shall be filed with the Commission's Communications Division at TD.\_PAL@cpuc.ca.gov. The Advice Letter also must be provided to the appropriate local government contained within the disaster area, including the chief executive or leader of the city, township or Tribal government. In the case of an unincorporated area, the communication must be established with the appropriate County. In the case of Tribal governments, the communication must be established with any Tribe(s) that have Tribal lands or ancestral territory overlapping with any portion of the disaster area. The Advice Letter shall include the following details:*

- A. *report of what facilities or equipment was damaged;*
- B. *restoration and/or rebuild plans, including a description of what is being repaired, replaced or added, and maps of where the restoration will occur;*
- C. *the date the facilities-based wireline or wireless provider received access to the damaged area;*
- D. *the timeline to make repairs; and*
- E. *any changes to any energy/communication infrastructure required; and*
- F. *the contact information of the individual responsible for community engagement in these instances.*

**Report**

On January 7, 2025, Governor Newsom declared a State of Emergency in Los Angeles and Ventura counties in response to the Palisades Fire, Eaton Fire and Hurst Fire.

As indicated in Frontier's Advice Letter 12959 filed January 21, 2025, the Palisades Fire and Eaton Fire occurred in Frontier California Inc.'s service area resulting in extensive damages to mostly cable and a number of Hubs. The Eaton Fire caused minimal damage in our Sierra Madre service area and therefore resources have been concentrated in the Palisades Fire areas. At the fire onset, Frontier's main priority was to assist first responders and wireless carriers with critical communications needs. This involved



installing twenty 1G high speed fiber circuit runs at the Cal Fire Zuma Beach base camp and establishing a HUB circuit at Leo Carrillo State Beach in Malibu. Additionally, two temporary Cell On Wheels (COW) were installed in partnership with AT&T and one COW for Verizon.

On January 22, 2025, Frontier announced a donation of fiber broadband services to North Valley Caring Services (NVCS) in the San Fernando Valley of Los Angeles as part of Frontier’s Broadband for Good program. This donation comes in response to using the Broadband for Good program to support communities during natural disasters. NVCS is providing food, water, emergency housing support and other essential items to residents across Los Angeles during this stressful time. As NVCS continues to serve as a safe space for recovery, we wanted to ensure they had the strongest internet connection, allowing the center to focus on providing essential support to those impacted by the wildfires.

As the focus has turned to assessing damages and restoration planning, Frontier remains in close communication with Los Angeles County officials, the LA Department of Water and Power, the California Utility Emergency Association, and other local officials and agencies. The following is a schedule of meetings and task forces in which Frontier representatives are participating.

Meetings/Conference Calls	Meeting Purpose	Frequency
Utilities Coordination Overview - Eaton and Palisades Fires	Coordinate restoration plans with LA County representatives	weekly
Joint Trench and Joint Paving Allocation	Coordinate undergrounding efforts designs with other Utilities	weekly
Edison Shared Structure Discussion	Coordinate undergrounding design plans with SCE	bi-weekly
Utilities Task Force: Undergrounding	Coordinate undergrounding efforts designs with other Utilities	weekly
Coastal Development Permit Approval Process	Review instructions and process for permitting	one-time
LA County, OEM Utilities Task Force	Coordinate restoration plans with LA County representatives	weekly
LA County, OEM Undergrounding Task Force	Coordinate restoration plans with LA County representatives	weekly



Frontier gained full access to the Sierra Madre area as of January 22, 2025 to assess damages. Due to the extensive destruction and high hazard risks, access to the Palisades Fire area was initially limited. As of February 21, 2024, Frontier gained access to damaged areas apart from those designated in Pacific Palisades as an EPA hazard area.

The following provides foundational information regarding Frontier’s damage and restoration planning. Details are outlined in the subsequent tables.

- Replacing fiber plant in coordination with LA Department Water & Power replaced poles & facilities locations.
- Replacing all damaged copper with fiber.
- Damaged poles are joint owned with Southern Cal Edison.
- Placing fiber on temporary poles where appropriate.
- Southern California Edison estimates that only 8-10% of the poles remain standing.
- No Structural impact to any CO’s. Central offices impacted by the power outages relied on backup generators.
- Much of mid-February work was delayed due to the atmospheric river that swept through California making it unsafe for our employees to work.
- We are providing engineering prints for a joint trench undergrounding project along the Pacific Coast Highway (PCH) to underground facilities with Southern California Edison. We are working with several public and private forums to understanding the overall plans for any further underground projects.

**Malibu:**

Location	Damage	Quantity	Infrastructure Change?	Restoral date
PCH & Carbon Canyon to Topanga Canyon Blvd	Cable	~25,000 ft	Replacing copper with fiber. Temporary circuit.	In progress. ETR TBD. Pending design
Rambla Pacifico St. to Saddle Peak Rd	Cable	~23,000 ft	Replacing copper with fiber. Placed 6 new poles for strand continuity.	In progress. ETR TBD. Pending design
Saddle Peak Rd to Termination	Cable	~5,200 ft	Replacing copper with fiber. Strand	In progress. ETR TBD. Pending design



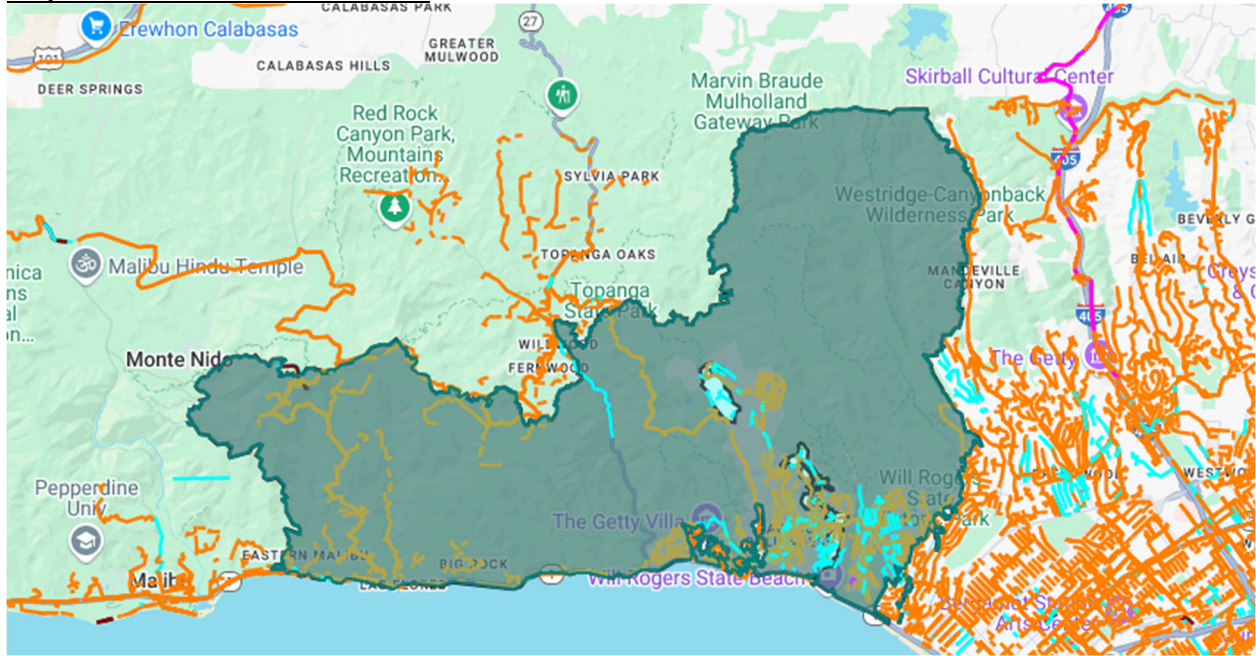
Location	Damage	Quantity	Infrastructure Change?	Restoral date
			and cable being placed.	
Schueren Rd	Cable	~6,283	TBD. Pending design	In progress. ETR TBD. Pending design
Las Flores Mesa Dr	Cable	~4,100	Replacing copper with fiber.	Not started. ETR TBD. Pending design
Hume Rd	Cable	~3,500	Replacing copper with fiber. Strand and cable being placed.	In progress. ETR TBD. Pending design
Las Flores Canyon Rd	Cable	~14,000 ft	Replacing copper with fiber. Strand and cable being placed.	In progress. ETR TBD. Pending design
Big Rock Canyon Rd	Cable	~6,600 ft	Replacing copper with fiber.	Completed
Carbon Canyon Rd	Cable	~8,800 ft	Replacing copper with fiber.	In progress. 95% restored
20356 Pacific Coast Hwy	HUB	1	Replaced with like for like.	Completed 2/6/2025
20710 Pacific Coast Hwy	HUB	1	Replaced with like for like.	Completed 2/5/2025
Pacific Coast Hwy & Pena	HUB	1	Replacing with like for like	Pending design
Big Rock & Inland Rd	HUB	1	Replacing with like for like	Completed
Schuern & Piuma Rd	HUB	1	Replacing with like for like	Pending design



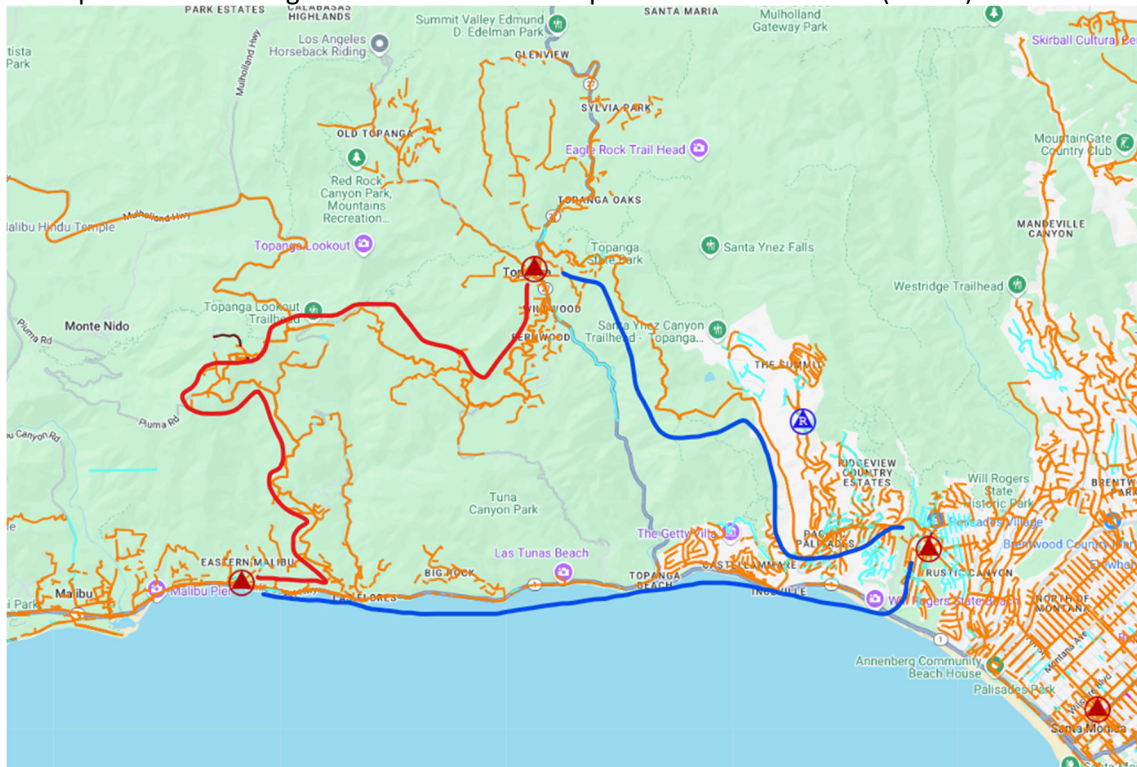
**Pacific Palisades:**

Location	Damage	Quantity	Infrastructure Change?	Restoral date
533 Rustic Rd	Cable (96F)	~1,800 ft	Replaced copper with fiber.	Completed
17601 Pacific Coast Highway	Cable (144F)  Poles (35-3)	~1,700 ft  2	Replaced copper with fiber.	Completed
Saddle Peak Rd., Topanga Canyon	Hubs and associated hub cables, terminals & feed cables	2	Replaced with like for like.	Completed
Castellammare Dr.	Riser Conduit 4"	1	Replace with like for like.	Partially completed
Feeder Routes	Hubs and associated feeder cable, distribution cables & term tails	14	Replace with like for like.	In progress. Route 2 delayed by the installation of DWP poles

**Maps of Palisades Fire restoration:**



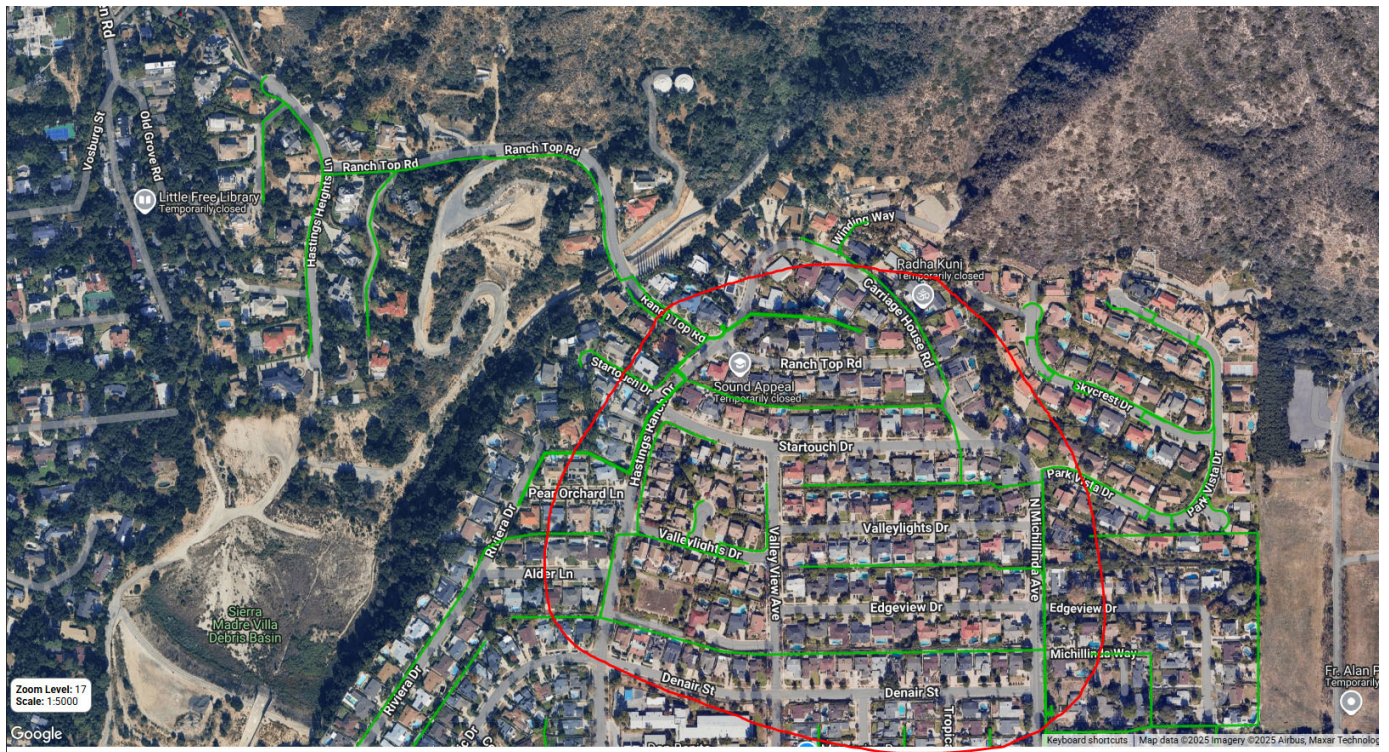
**Backup fiber route along the PCH to restore that path lost at Saddle Peak (in Red) due to fire.**



**Sierra Madre:**

Location	Damage	Quantity	Infrastructure Change?	Restoral date
Michillinda Ave Hastings Ranch Dr	Cable Hub	~3,600 ft 1	Replaced copper with fiber. Replaced with like for like.	Completed

Northwest corner of Sierra Madre just above Hastings Ranch



The following are Frontier’s contacts for community engagement:

**Jenny Smith**

Director, Government & Regulatory Affairs  
 Frontier Communications  
 9260 East Stockton Blvd  
 Elk Grove, CA 95624  
[Jenny.Smith@ftr.com](mailto:Jenny.Smith@ftr.com)





1919 McKinney Ave., Dallas, TX 75201  
[Frontier.com](http://Frontier.com)

**Doug McAllister**

Vice President, External Affairs/Internal Response  
Frontier Communications  
[douglas.mcallister@ftr.com](mailto:douglas.mcallister@ftr.com)

Frontier attests that this advice letter filing complies with General Order 96-B, Telecommunications Industry Rule 8.3, adopted in Decision 07-09-019.

This filing will not change any rate or charge, cause the withdrawal of service, nor conflict with other schedules or rules.

**Protests**

Anyone may object to this Advice Letter, which was filed on March 14, 2025, by emailing a written protest to [TD\\_PAL@cpuc.ca.gov](mailto:TD_PAL@cpuc.ca.gov).

The protest must state specifically the grounds on which it is based. The protest must be received by the Telecommunications Advice Letter Coordinator no later than 20 days after the date that the Advice letter was filed. On or before the day that the protest is sent to the Telecommunications Advice Letter Coordinator, the protestant must send a copy of the protest to:

Judy Geise  
Manager, Regulatory  
Frontier Communications  
1919 McKinney Ave.  
Dallas, TX 75201  
[Judy.geise@ftr.com](mailto:Judy.geise@ftr.com)

To obtain information about the Commission's procedures for advice letters and protests, go to the Commission's Internet site ([www.cpuc.ca.gov](http://www.cpuc.ca.gov)) and look for document links to General Order 96-B. For information about the revised advice letter process effective January 1, 2020, please visit <https://www.cpuc.ca.gov/General.aspx?id=1097>.

**Effective Date**

Frontier requests that this Tier 1 Advice Letter become effective on March 15, 2025 which is one calendar day after the date of filing in accordance with General Order 96-B, Telecommunications Industry Rule 7.1.

**Notice**

In accordance with General Order 96-B, Section 4.3, copies of this Advice Letter are being served electronically to parties shown on the attached list and to those interested parties requesting such notification. In addition, Frontier is sending an email copy of this advice letter to the Commission-Maintained Service List.



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[Frontier.com](http://Frontier.com)

If you have any questions, please do not hesitate to contact me at 214-724-7719, or by email [judy.geise@ftr.com](mailto:judy.geise@ftr.com).

Sincerely,

Judy Geise  
Manager, Regulatory  
[judy.geise@ftr.com](mailto:judy.geise@ftr.com)

Attachment

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