

March 30, 2026

Secretary Devon D. Beaty
Alabama Public Service Commission
100 North Union Street, RSA Union Building, Suite 950
Montgomery, AL 36104

RE: Frontier Communications of South Alabama, LLC
Universal Emergency Number Service

Dear Secretary Beaty:

The intent of this filing is to indicate that Universal Emergency Number Service is no longer available to new customers. In addition, Frontier will no longer accept new orders, or support requests for move, add, or change activities, or permit contract renewals or extensions.

It is respectfully requested that these changes become effective on April 30, 2026.

An original of the filing will be sent via UPS and should arrive on March 30, 2026.

If you have any questions regarding this filing, please contact Leslie Zink at (585) 777-4717, or at Leslie.zink@ftr.com.

Sincerely,



Leslie Zink
Sr. Manager, Pricing & Tariffs

LZ/tmr
Enclosures

GENERAL SUBSCRIBER SERVICE TARIFF

FRONTIER COMMUNICATIONS OF THE SOUTH, LLC

**Section 5
First Revised Contents Sheet 1
Cancels Original Contents Sheet 1**

S5. EMERGENCY SERVICE

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* Effective April 30, 2026, Universal Emergency Number Service is no longer available to new customers and is only available to existing customers at existing locations. The Company will no longer accept new orders, support requests for move, add, or change activities, or permit contract renewals or extensions.

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Issue Date: March 30, 2026
Issued By: Leslie Zink
Title: Manager, Regulatory Reporting

Effective Date: April 30, 2026

GENERAL SUBSCRIBER SERVICE TARIFF

FRONTIER COMMUNICATIONS OF THE SOUTH, LLC

Section 5
Second Revised Sheet 1
Cancels First Revised Sheet 1

S5. EMERGENCY SERVICE

S5.1 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE-911*

(C)

A. General

1. Enhanced Universal Emergency Number Service, also referred to as Enhanced 911 Service or E911, or Universal Emergency Number Service is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911.
2. Enhanced 911 Service is offered subject to availability of jointly owned facilities provided by Frontier Communications of the South, LLC and outside carriers. Jointly owned facilities are necessary because the company serving boundaries and political subdivision boundaries may not coincide and because Frontier Communications of the South, LLC does not provide the equipment necessary to translate and receive Automatic Location Identification.
3. The E911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling.

B. Definitions

Automatic Number Identification (ANI) is a feature which automatically forwards the telephone number of the calling E911 party to facilities of SCB for processing in accordance with its E911 tariff.

Class Screening (CS) is a feature which provides the capability to selectively forward a E911 calling party to jointly provided specific trunk groups(s).

Automatic Location Identification (ALI) is a feature by which the name (business accounts only) and the primary address associated with the calling party's telephone number (identified by ANI) is forwarded to the PSAP. This feature is not provided by the Company but is available through the tariff of SCB.

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FRONTIER COMMUNICATIONS OF THE SOUTH, LLC

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First Revised Sheet 2
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S5. EMERGENCY SERVICE

S5.1 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE-911Definitions* (Cont'd)

(C)

B. Definitions (Cont'd)

Automatic Location Identification Data Base Maintenance is a feature that provides an initial list of all subscribers by customer, telephone number, service address and periodically updates this information.

Public Safety Answering Point (PSAP) is the subscribing customers predetermined location where the subscribing customer's employees answer E911 calls and dispatch to appropriate or combination of agencies responsible for providing emergency service in the E911 servicing area.

Enhanced 911 Service Area is the geographical area in which the subscribing customer will respond to all E911 calls and dispatch appropriate emergency assistance.

Universal Emergency Number Service is a telephone exchange service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer. The lines and the equipment specified in this tariff section and other exchange carriers' tariffs, are associated with the service arrangements for the answering, transferring and dispatching of public emergency telephone calls.

C. Rules and Regulations

1. This service is limited to the use of central office telephone number 911 as the Universal Emergency Telephone Number. Only one 911 service will be provided within any government agency's locality.
2. The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number.
3. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.

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S5. EMERGENCY SERVICE

S5.1 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE-911Definitions* (Cont'd)

(C)

C. Rules and Regulations (Cont'd)

4. E911 Service, provided under the tariff of other carriers, is provided solely for the benefit of the customer operating a PSAP. The provision of Class Screening, Automatic Number Identification and Location Identification Data Base Maintenance by Frontier Communications of the South, LLC shall not be interpreted, construed, or regarded, either expressly or implied by, as being for the benefit of or creating any Frontier Communications of the South, LLC obligation toward any third person or legal entity other than the subscribing customer.
5. Frontier Communications of the South, LLC does not undertake to answer and forward E911 calls, but furnishes the use of its facilities which, together with facilities of other carriers, enables the subscribing customer's personnel to respond to such calls on the customer's premises.
6. Temporary suspension of service is not provided for any part of the E911 Service.
7. The customer agrees to release, indemnify and hold harmless Frontier Communications of the South, LLC for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of E911 Service featured and the equipment associated therewith, or by any services furnished by Frontier Communications of the South, LLC in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Frontier Communications of the South, LLC, the customer, its user, agencies or municipalities, or the employees or agents of any one of them.

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**Section 5
First Revised Sheet 4
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S5. EMERGENCY SERVICE

S5.1 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE-911Definitions* (Cont'd) (C)

C. Rules and Regulations (Cont'd)

8. Application for E911 Service must be executed in writing by each customer. If application for service is made by an agent, Frontier Communications of the South, LLC must be provided written satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.
9. Frontier Communication of the South, LLC.'s liability for any loss or damage arising from errors, interruptions, defects, failures, or malfunctions of this service or any part thereof whether caused by the negligence of Frontier Communication of the South, LLC. or otherwise shall not exceed the greater of \$50.00 or an amount equivalent to the pro rata charges for the service was fully or partially inoperative. These limited damages shall be in addition to any credit which may be given for an out-of-service condition.

D. Service Features

Enhanced 911 is available in Frontier Communications of the South, LLC's Local Network Area in the form of Automatic Number Identification and Class Screening (ANI/CS). Frontier Communications of the South, LLC will provide its exchange public the ability to access their Enhanced 911 Service Area by Class Screening. Frontier Communications of the South, LLC will also provide Automatic Location Identification Data Base Maintenance. ANI will be routed to South Central Bell (SCB) for forwarding to the subscribing customer's predetermined Public Safety Answering Point (PSAP).

E. Rates and Charges

1. The calling party is not charged for calls placed to the 911 number.

Rates and charges are priced in regards to main and equivalent main stations, rounded upwards to the next nearest 1,000. This count is based upon the maximum number of the stated main stations in service during the most current twelve month period at time service is established.

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S5. EMERGENCY SERVICE

S5.1 ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE-911Definitions* (Cont'd)

(C)

E. Rates and Charges (Cont'd)

1. (Cont'd)

This count will be adjusted annually to update customer billing with the applicable twelve month period being the twelve months ending with calendar year. The following rates and charges are applicable to Universal Emergency Number Service and Enhanced Universal Emergency Number Service.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	
Rate Per 1000 main stations served.			
Automatic Number Identification	ICB	ICB	ANID
Automatic location Identification			
Data Maintenance	ICB	ICB	ALID
Class Screening	ICB		
E911 Trunks @ \$125.00 each (2 required per exchange)	1	\$250.00	IT911

2. PSAP Terminal Equipment

Company or customer-provided equipment may be furnished to terminate 911 exchange lines at any PSAP.

- a. When the Company provides PSAP equipment, it will be provided at rates and charges as outlined under "Special Assemblies of Equipment".
- b. When customer-provided terminal equipment is employed at a PSAP, it will be furnished in accordance with the general provisions set forth in Section 13 of this tariff.

Tie lines, private lines, extension access lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service, are provided at filed tariff rates for such channels and facilities as specified in this and other appropriate tariffs.

¹ Appropriate Service Connection Charges will apply.

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