



**Teresa Ali**  
Spclst, Regulatory Reporting  
21 West Ave.  
Spencerport, NY 14559  
Phone 585.777.7572  
[Teresa.M.Ali@ftr.com](mailto:Teresa.M.Ali@ftr.com)  
**Frontier.com**

April 4, 2025

Ms. Jocelyn Boyd  
Chief Clerk and Administrator  
Public Service Commission of South Carolina  
101 Executive Center Drive, Suite 100  
Columbia, South Carolina 29210

Dear Ms. Boyd:

Attached is a Frontier Communications of the Carolinas LLC tariff filing dated to become effective April 18, 2025, for review and approval by the Public Service Commission of South Carolina.

General Customer Services Tariff

Table of Contents	-	3 <sup>rd</sup> Revised Page 1
Index	-	3 <sup>rd</sup> Revised Page 3 1 <sup>st</sup> Revised Page 4 3 <sup>rd</sup> Revised Page 6
Section 24-Contents	-	Original Page 1
Section 24	-	Original Page 1

The purpose of this filing is to introduce Vacation Get Away Service. There is also a few administrative changes to the Index.

If there are any questions regarding this filing, please contact me at 585.777.7572 or [Teresa.M.Ali@ftr.com](mailto:Teresa.M.Ali@ftr.com).

Sincerely,

/s/ Teresa M. Ali  
Spclst, Regulatory Reporting

Enclosures

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.  
SOUTH CAROLINA

Table of Contents  
Third Revised Page 1  
Cancels Second Revised Page 1  
EFFECTIVE: April 18, 2025

ISSUED: April 4, 2025  
BY: Vice President  
Rochester, New York

TABLE OF CONTENTS

S0.	PREFACE	
S1.	DEFINITION OF TERMS	
S2.	GENERAL REGULATIONS	
S3.	BASIC LOCAL EXCHANGE SERVICE	
S4.	SERVICE CHARGES	
S5.	CHARGES APPLICABLE UNDER SPECIAL CONDITIONS	
S6.	DIRECTORY LISTINGS	
S7.	COIN TELEPHONE SERVICE	
S8.	TELEPHONE ANSWERING FACILITIES	
S9.	FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE	
S10.	DIGITAL NETWORK SERVICES	
S11.	VERSALINE CENTREX SERVICE	
S12.	CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING	
S13.	MISCELLANEOUS SERVICE ARRANGEMENTS	
S14.	BUSINESS TRAFFIC STUDY SERVICE	
S15.	CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS	
S16.	N11 CODE DIALING SERVICES	
S17.	MOBILE TELEPHONE SERVICE	
S18.	LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE	
S19.	WIDE AREA TELECOMMUNICATIONS SERVICE	
S20.	PRIVATE LINE SERVICE AND CHANNELS	
S21.	BUNDLED SERVICES	
S22.	EMERGENCY REPORTING SERVICE (911)	
S23.	SHARING AND RESALE OF EXCHANGE SERVICE	(C)
S24.	VACATION GET AWAY SERVICE	(C)
S25.	RESERVED FOR FUTURE USE	(C)
S105.	DISCONTINUED SERVICE OFFERINGS – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS	
S112.	DISCONTINUED SERVICE OFFERINGS – CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS	
S113.	DISCONTINUED MISCELLANEOUS SERVICE ARRANGEMENTS	
S118.	DISCONTINUED SERVICE OFFERINGS – DIGITAL NETWORK SERVICES	
S119.	DISCONTINUED SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE	
S120.	DISCONTINUED SERVICE OFFERINGS – PRIVATE LINE SERVICE AND CHANNELS	
S122.	DISCONTINUED SERVICE OFFERINGS – EMERGENCY REPORTING SERVICE	

**GENERAL CUSTOMER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF THE CAROLINAS LLC  
SOUTH CAROLINA**

**Index  
Third Revised Page 3  
Cancels Second Revised Page 3  
EFFECTIVE: April 18, 2025**

**ISSUED: April 4, 2025  
BY: Vice President  
Rochester, New York**

**INDEX**

<u>Subject</u>	<u>Section</u>	
Electric Power, Provision of	S2.	
Emergency Reporting Service (911)	S22.	
Employee Telephone Service	S3.	
Errors in Telephone Directories	S2.	
Establishment and Furnishing of Service	S2.	
Establishment of Identity	S2.	
Explanation of Terms	S1.	
Extended Calling Service (ECS)	S3.	
Extension Line Mileage - See Circuit Connecting Stations		(D)
Floor Space, Electric Power and Operating at the Customer's Premises	S2.	
Foreign Listings	S6.	
Foreign Exchange Service	S9.	
Frame Relay Service – Grandfathered <sup>1</sup>	S10.	
General Regulations	S2.	
Guarantees - Semipublic	S7.	
Hazardous Locations, Provision of Service	S2.	
Indemnifying Agreement	S2.	
Indented Listings	S6.	
Initial Service Periods	S2.	
Directory Listings	S6.	
Telephone Answering Service Facilities	S8.	
Telephone Service	S2.	
Installation Charges	S4.	
Integrated Services Digital Network – Primary Rate Interface (ISDN-PRI) Service	S10.	
Interstate Subscriber Line Charge and Matching Program (Lifeline Service)	S3.	
Late Payment Charge	S2.	
Liability of the Company	S2.	
Limitations and Use of Service	S2.	
Limited Communications	S2.	
Line Terminations	S8.	
Listing, Directory	S6.	
Contract Period	S6.	
Local Calling /Local Calling Plus	S13.	

<sup>1</sup> Effective June 12, 2022, Frontier will no longer support Moves, Adds or Changes nor new installations for [Frame Relay/ATM] Services. Upon service term expiration, these services will transition to a Month-to-Month service arrangement.

**GENERAL CUSTOMER SERVICES TARIFF**

**NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER  
SOUTH CAROLINA**

Index  
First Revised Page 4  
Cancels Original Page 4  
EFFECTIVE: April 18, 2025

**ISSUED: April 4, 2025  
BY: Vice President  
Rochester, New York**

**INDEX**

<u>Subject</u>	<u>Section</u>
Local Calling Areas .....	S3.
Local Taxes and Fees, Provision of .....	S2.
Long Distance Message Telecommunications Service .....	S18.
Maintenance and Repairs .....	S2.
Maintenance of Service Charge .....	S4.
Measured Extended Area Service (MEAS) .....	S3.
Mileage Charges	
Provision for Circuits Connecting Stations .....	S13.
Foreign Exchange Service .....	S9.
Miscellaneous Listings .....	S6.
Miscellaneous Service Arrangements .....	S13.
Mobile Telephone Service .....	S17.
Monthly Exchange Rates .....	S3.
Moves or Changes of Existing Plant .....	S5.
911 Emergency Telephone Service .....	S22.
National Directory Assistance/ Customer Name and Address Service .....	S3.
Non-Published Telephone Numbers .....	S6.
Numbers, Telephone .....	S2.
Obligation to Furnish Service .....	S2.
Obscene, Profane or Abusive Language .....	S2.
Operator Assisted Call Charge (Payphone)	S7.
Operator Assisted Local Calls .....	S3.
Ownership of Facilities .....	S2.
Payment Arrangements and Credit Allowances ...	S2.
Payment for Service .....	S2.
Period for the Presentation of Claims .....	S2.
Presentation of Claims, Period for the .....	S2.
Directory Listings .....	S6.
Extension Line Mileage - See Circuits in Connection with Stations .....	S13.
Initial Service Period .....	S2.
Private Line Service and Channels .....	S20.
Channels for Metering, Control or Other Purposes not Involving Telephonic Communications .....	S20.
Channels for Program Transmission .....	S20.

(D)

**GENERAL CUSTOMER SERVICES TARIFF**

**FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.  
SOUTH CAROLINA**

Index  
Third Revised Page 6  
Cancels Second Revised Page 6  
EFFECTIVE: April 18, 2025

**ISSUED: April 4, 2025  
BY: Vice President  
Rochester, New York**

**INDEX**

<u>Subject</u>	<u>Section</u>	
Telecommunications Service Priority (TSP) System .....	S13.	
Telephone Answering Service Facilities .....	S8.	
Foreign Exchange Service Terminations ...	S8.	
Line Terminations .....	S8.	
Telephone Directories, Provision and Ownership of .....	S2.	
Telephone Directories, Errors in .....	S2.	
Telephone Numbers, Provision and Ownership of .....	S2.	
Temporary Listings .....	S6.	
Temporary Suspension of Service .....	S13.	
Tenants Sub-Leasing Customer's Premises .....	S6.	
Termination Charges .....	S4.	
Termination Liability	S2.	
Termination of Service .....	S2.	
Suspensions or Terminations for Nonpayment.	S2.	
Terms, Definition of .....	S1.	
Three-Digit Dialing Service (811) .....	S13.	
Trade Names .....	S6.	
Transfer of Service Between Customers .....	S2.	
Transmitting Messages .....	S2.	
Transparent LAN Services (TLS)	S110.	
Unlawful Use of Service .....	S2.	
Unpaid Account - Application for New Service.	S2.	
Usage Sensitive Service (USS) .....	S3.	
Use and Ownership of Equipment .....	S2.	
Use of Abusive Language .....	S2.	
Use of Customer's Service .....	S2.	
Use of Facilities of Other Connecting Carriers .....	S2.	
Frontier Communications Calling Services .....	S13.	
Business Dial Up Service .....	S3.	
5 Cent a Minute Plan .....	S13	
New Communications Local Calling Plans .....	S3.	
Vacation Get Away Service	S24.	(N)
Wide Area Telephone Service .....	S19.	
Wire Tap Investigation .....	S2.	
Work Performed Outside Regular Working Hours ...	S2.	

GENERAL CUSTOMER SERVICES TARIFF

NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER  
SOUTH CAROLINA

Section 24-Contents  
Original Page 1

ISSUED: April 1, 2025  
BY: Vice President  
Rochester, New York

EFFECTIVE: April 18, 2025

S24. VACATION GET AWAY SERVICE

CONTENTS

		<u>Page No.</u>	
S24.1	<u>Vacation Get Away Service</u>	1	
	S24.1.1 General	1	
	S24.1.2 Conditions	1	
	S24.1.3 Rates	1	(N)

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER  
SOUTH CAROLINA

Section 24  
Original Page 1

ISSUED: April 4, 2025  
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S24. VACATION GET AWAY SERVICE

(N)

S24.1 Vacation Get Away Service

S24.1.1 General

Vacation Get Away Service provides for temporary discontinuance of service at the customer's request without termination of the service.

S24.1.2 Conditions

- a. Vacation Get Away Service applies to customers of Residential Exchange Access Service as well as vertical features, bundles and other basic services. Vacation Get Away Service is not available for Lifeline customers.
- b. No outward or inward service is provided during the period of Vacation Get Away Service, except for 911 calls.
- c. Vacation Get Away Service will not be made available for periods of less than two (2) months.
- d. Vacation Get Away Service is available to a customer for a maximum period of nine (9) consecutive months. The customer's number must be working for at least 90 days in a calendar year.
- e. During the period of Vacation Get Away Service, no installations, moves, changes or maintenance will be provided. Changes to billing address would be allowed.
- f. The customer may request a restoration date in advance of the maximum allowable vacation period otherwise, complete service and billing will be restored on the last day of the maximum allowable vacation period of 9 months. A service order confirmation will be sent to the customer at the time of restoral.
- g. Vacation Get Away Service will be available where technically feasible.
- h. Charges for Vacation Get Away Service will be a recurring fee to be billed in advance of the vacation service.

S24.1.3 Rates

	<u>Recurring Charge</u>
Vacation Get Away Service	\$5.00

(N)