



21 West Avenue, Spencerport, NY 14559
Frontier.com

May 9, 2025

Mr. Cullen Robbins
Director - Communications Department
Nebraska Public Service Commission
300 The Atrium
1200 N Street
Lincoln, NE 68508

Subject: Voice Mail

Dear Mr. Robbins:

Please find enclosed a tariff filing for Citizens Telecommunications Company of Nebraska with an issue date of May 9, 2025, to become effective June 1, 2025. The purpose of this filing is to increase Voice Mail for Residential.

If you have any questions regarding this tariff filing, please call me at 585.777.7572.

Sincerely,

/s/ Teresa M. Ali
Specialist, Regulatory Reporting

Enclosure

CITIZENS BUNDLED SERVICES

J. Frontier Digital Phone Bronze** (Continued)

2. Regulations (Continued)

- d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- e. Customers may add or delete any features offered in the package without a service order charge.
- f. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- g. The bundles are offered on a month-to-month basis.
- h. The bundle will appear as a single line item on the bill.
- i. New customers of this service who are employees of a business participating in the Business Partner Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to the Company's business service.

3. Rates and Charges

- a. Extended Area Service, where provided, is included in the bundle and will not be billed separately. All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- b. Frontier Digital Phone Bronze is provided at the following rate:

	<u>Monthly Rate</u>	
Frontier Digital Phone Bronze	\$19.99	
Digital Phone Enhanced Feature Pack	\$ 7.49	
Voice Mail –add on		
Basic Voice Mail	\$ 9.49	(I)
Deluxe Voice Mail	\$ 9.99	(I)

* This service offering is limited to existing subscribers at their existing locations.

+ This bundle was previously called Frontier Digital Phone Essentials.

NETWORK SERVICES

VOICE MAIL SERVICE

E. RATES AND CHARGES

1. The following monthly rates are in addition to any applicable charges for main telephone service:

	<u>Monthly Charge</u>	
<u>Frontier Residential Packages</u>		
-Frontier Essentials Voice Mail*	10.50	(l)
-Frontier Basic Voice Mail	12.49	(l)
-Frontier Deluxe Voice Mail	14.49	(l)
-Frontier Deluxe Voice Mail with Subs	14.49	(l)
<u>Frontier Business Packages</u>		
-Frontier Essentials Voice Mail*	7.95	
-Frontier Basic Voice Mail	10.49	
-Frontier Basic Voice Mail with Subs	12.99	
-Frontier Deluxe Voice Mail	13.99	
-Frontier Basic Voice Mail when Ordered with Feature5 Pack*	3.00	
<u>Optional Applications</u>		
-Frontier Announcement Only Mailbox	7.99	
-Frontier Message Routing	10.49	
<u>Add-On Feature</u>		
-Alternate ID ⁽¹⁾	5.00	
-Unified Messaging – Residential	2.49	
-Unified Messaging – Business	4.49	

Note: (1) Per each additional set of 3 numbers.

* This service is grandfathered. This service is limited to existing customers at existing locations.