



21 West Avenue, Spencerport, NY 14559  
[Frontier.com](http://Frontier.com)

May 29, 2025

Docket Control  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

**RE: Frontier Communications of the Southwest, Inc. T-20680A – Vacation Get Away Service**

Dear Corporation Commissioners and Staff:

Frontier Communications of the Southwest, Inc., (Frontier) hereby submits this filing for review and approval. The purpose of this filing is to transition Vacation Get Away Service from a Nonrecurring Charge to a Monthly Recurring Charge.

It is respectfully requested that this filing become effective on July 8, 2025.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or [Leslie.zink@ftr.com](mailto:Leslie.zink@ftr.com).

Sincerely,

Leslie Zink  
Sr. Manager, Pricing & Tariffs

LZ: tmr  
Enclosures

ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A19 Vacation Get Away Service

B1 General

Vacation Get Away service provides for temporary discontinuance of service at the customer's request without termination of the service.

B2 Conditions

C1. Vacation Get Away Service applies to customers of Residential Exchange Access Service as well as vertical features, bundles and other basic services. Vacation Get Away Service is not available for Lifeline customers.

C2. No outward or inward service is provided during the period of Vacation Get Away Service, except for 911 calls.

C3. Vacation Get Away Service will not be made available for periods of less than two (2) months.

C4. Vacation Get Away Service is available to a customer for a maximum period of nine (9) consecutive months. The customer's number must be working for at least 90 days in a calendar year.

C5. During the period of Vacation Get Away Service, no installations, moves, changes or maintenance will be provided. Changes to billing address would be allowed.

C6. The customer may request a restoration date in advance of the maximum allowable vacation period otherwise, complete service and billing will be restored on the last day of the maximum allowable vacation period of 9 months. A service order confirmation will be sent to the customer at the time of restoral.

(C)

(D)

(D)

C8. Vacation Get Away Service will be available where technically feasible.

C9. Charges for Vacation Get Away Service will be a monthly recurring charge.

(C)

B3 RATES:

MONTHLY RECURRING CHARGE:

(C)

\$5.00

(R)

(continued)

Docket No. T-20680A-25-

Issued By

Date Filed: May 29, 2025

Decision No. \_\_\_\_\_

Manager  
Regulatory Reporting

Effective: July 8, 2025