



21 West Ave., Spencerport, NY 14559
Frontier.com

May 16, 2025

Advice Letter No.: NAV-25-04

Records Management Bureau
New Mexico Public Regulation Commission
1120 Paseo De Peralta
Santa Fe, NM 87501-2747

RE: Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company – Voice Mail Service

Dear Commissioners and Staff:

Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company submits an electronic filing of revised tariff sheets for the New Mexico Public Regulation Commission review and approval.

The purpose of this filing is to increase Voice Mail Service rates.

A copy of the newspaper ad and affidavit will be sent to the Commission after publication.

It is respectfully requested that this filing become effective on June 1, 2025.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or Leslie.Zink@ftr.com.

Sincerely,

Leslie Zink
Sr. Manager, Pricing & Tariffs

LZ: tr
Enclosures

DISCONTINUED SERVICES

VOICE MAIL SERVICE (Continued)

The following Voice Mail Service has been discontinued from the Company's general tariff offering. No new customers may subscribe or be sold the following service/features. Customers on record as subscribing to these services as of September 23, 2008, will be charged the following rates(s):

V. RATES AND CHARGES

- A. The following monthly rates are in addition to any applicable charges for main telephone service:

	<u>Monthly Charge</u>	
Residential Packages		
-Frontier Essentials Voice Mail	\$11.00	(I)
-Frontier Basic Voice Mail	12.49	
-Frontier Deluxe Voice Mail	14.49	
-Frontier Deluxe Voice Mail with Subs	14.49	(I)
Business Packages		
-Frontier Essentials Voice Mail	\$6.95	
-Frontier Basic Voice Mail	10.49	
-Frontier Basic Voice Mail with Subs	12.99	
-Frontier Deluxe Voice Mail	13.99	
Business Optional Applications		
-Frontier Announcement Only	\$7.99	
-Frontier Message Routing	9.95	
Add-On Feature		
-Constant Touch with Operator Revert	\$4.50	
-Alternate ID ¹	5.00	
-Operator Revert	2.00	

¹ Per each additional set of 3 numbers.

DISCONTINUED SERVICES

FRONTIER DIGITAL PHONE BRONZE*(1) (Continued)

IV. RATES

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Charges as specified in Tariff Section 15 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Bronze bundle is provided at the following rate:

	<u>Monthly Rate</u>	
Frontier Digital Phone Bronze	\$19.99	
Digital Phone Enhanced Feature Pack	\$7.49	
Voice Mail –add on:		
• Basic Voice Mail	\$9.49	(1)
• Deluxe Voice Mail	\$9.99	(1)

V. CONDITIONS

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- D. Frontier Digital Phone Bronze service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

* This bundle was previously called Frontier Digital Phone Bronze.

(1) This service offering has been Grandfathered as of June 16, 2009 and is limited to all existing subscribers at their existing locations.

VOICE MAIL SERVICE

V. RATES AND CHARGES

- A. The following monthly rates are in addition to any applicable charges for main telephone service:

	Monthly Charge	
	<u>Frontier Residential</u>	
	<u>Packages</u>	
-Frontier Basic Voice Mail	\$12.49	(1)
-Frontier Deluxe Voice Mail	14.49	(1)
-Frontier Deluxe Voice Mail with Subs	14.49	(1)
	<u>Frontier Business</u>	
	<u>Packages</u>	
-Frontier Basic Voice Mail	\$10.49	
-Frontier Basic Voice Mail with Subs	12.99	
-Frontier Deluxe Voice Mail	13.99	
Residential and Business Optional Applications		
-Frontier Announcement Only	\$7.99	
<u>Business Optional Applications</u>		
-Frontier Message Routing	9.99	
Add-On Feature		
-Alternate ID ⁽¹⁾	\$5.00	
-Unified Messaging – Residential	2.49	
-Unified Messaging – Business	3.99	

Note:(1) Per each additional set of 3 numbers.