

August 24, 2026

Advice No. 02

Mr. Cayce Hinton, Director
Office of Industry Development & Market Analysis
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Dear Mr. Hinton:

Enclosed please find the revised tariff page to Frontier Florida LLC, General Services Tariff, to become effective August 25, 2026, subject to the Public Service Commission approval, as follows:

Title Page

1st Revised Title Page 1

Section A1

1st Revised Page 1

The purpose of this filing is to grandfather and eventually retire all copper-based telecommunications services within the state, excluding those provided to Lifeline-eligible customers.

If you have a question regarding this filing, please contact me at 585.777.7572 or at Teresa.M.Ali@ftr.com.

Sincerely,

/s/ Teresa M. Ali
Spclst, Regulatory Reporting

Enclosures

FOR
FRONTIER FLORIDA LLC

This tariff contains regulations and rates applicable for the services offered by Frontier Florida LLC ("Frontier"). This tariff is on file with the Florida Public Service Commission.

Concurring Carriers

-None-

Connecting Carriers

Florida Telephone Corporation - Ocala, Florida
United Telephone Company - Altamonte Springs, Florida

Effective August 25, 2026, all services subject to this Tariff that are provided to any location in this state wholly or in part over copper facilities, other than for Lifeline-eligible customers, are no longer available for new purchase by any customers. Effective November 16th, 2026, all services subject to this Tariff that are provided to any location in this state wholly or in part over copper facilities, other than for Lifeline-eligible customers, are discontinued, subject to a reasonable period for existing customers to transition off the services.

(N)

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(N)

A1. EMERGENCY REPORTING SERVICES

Effective August 25, 2026, all services subject to this Tariff that are provided to any location in this state wholly or in part over copper facilities, other than for Lifeline-eligible customers, are no longer available for new purchase by any customers. Effective November 16th, 2026, all services subject to this Tariff that are provided to any location in this state wholly or in part over copper facilities, other than for Lifeline-eligible customers, are discontinued, subject to a reasonable period for existing customers to transition off the services.

(N)

(N)

A1.1 Enhanced Emergency Number Service -- E9-1-1**.1 General**

- a. 9-1-1 is the three-digit telephone number designated throughout the United States as the emergency telephone number to facilitate the reporting of an emergency requiring response by a public safety agency.
- b. Enhanced Emergency Number Service, also referred to as Enhanced 9-1-1 Service or E9-1-1, is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 9-1-1. E9-1-1 Service includes lines and equipment necessary for the answering, transferring, and dispatching of public emergency telephone calls by persons within the serving area who dial 9-1-1.
- c. The E9-1-1 customer may be a municipality, county, or other state or local governmental unit or an authorized agent of one or more municipalities, counties, or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency, police, fire, and other emergency services within the telephone central office areas arranged for E9-1-1 calling.
- d. Provision of Enhanced Emergency Number Service, E9-1-1 as specified in this Tariff, includes the network and other facilities where the E9-1-1 Service Area coincides with Frontier serving boundaries. However, where Frontier boundaries and the E9-1-1 Service Area do not coincide, then the customer will be required to bear additional charges based on costs for all supplemental network and/or other facilities required in the provision of this service. These charges will be determined on a per occasion basis.
- e. Rates and charges for the E9-1-1 Service elements are shown in Section A1.1.10 of this Tariff. When an E9-1-1 installation is desired by a customer whose serving area does not meet the preceding criteria, E9-1-1 Service is available with any of the Service Elements as itemized in Section A1.1.9 of this Tariff; however, the customer is required to bear additional charges which may result from provision of such a system.