



## Carrier Customer Bulletin

Date of Bulletin: August 18, 2022  
Notice #: CCBFTR01989  
Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP  
Subject: ASOG 64 System Upgrade 60-Day Notification  
Date Effective: 03/20/2022

---

Effective March 20, 2022 Frontier will implement Version 64 of the Access Services Ordering Guidelines (ASOG) within its Pre-order and Ordering interface systems.

During the release implementation, Virtual Front Office (VFO) and Unified Ordering Model (UOM) will be unavailable for processing transactions from 8:00 p.m. Eastern Time on Friday, March 18, 2022 until 7:00 a.m. Eastern Time on Monday, March 21, 2022

CLEC/Carrier testing will be available to e-bonded customers in advance of the ASOG 64 System Upgrade implementation. CLEC Testing will be held February 28, 2022 through March 11, 2022. The timeframes will be 8:00 a.m. through 12:00 p.m. Central Time and 1:00 p.m. through 5:00 p.m. Central Time. To schedule testing, please send an email with a copy of your test plan to reserve a test window to Frontier ASR Certification at [Frontier.ASR.Certification@ftr.com](mailto:Frontier.ASR.Certification@ftr.com). Please send your intent to test by February 18, 2022.

If you have questions regarding the information provided in this notice, please email [Carrier.Notifications@ftr.com](mailto:Carrier.Notifications@ftr.com).