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| Date of Bulletin: | August 24, 2022 |
| Notice #: | CCBFTR02057 |
| Audience: | IXC, Carrier, CLEC, Reseller, ISP |
| Subject: | Adjusted Wholesale Advantage Broadband Availability and New Pricing |
| Date Effective: | As Noted Below |

Frontier is modifying its Wholesale Advantage Broadband availability and offering new improved overall symmetrical service terms and pricing, including Month-to-Month (“MTM”) pricing only; no early termination fees for new services; and inclusion of the modem in the MTM pricing. Frontier has added 500M/500M to our fiber broadband symmetrical portfolio that currently includes 300M, 700M, and 1G symmetrical bandwidths. As of November 22, 2022, symmetrical services under the pre-existing terms are not available pursuant to the replaced terms (“Discontinued Symmetrical Services”). The new symmetrical services replace the Discontinued Symmetrical Services.

Beginning September 30, 2022:

- Customers may place new orders for new symmetrical services per the modified terms.

Beginning November 22, 2022:

- Frontier will not install Discontinued Symmetrical Services per the pre-existing terms and pricing. For existing Discontinued Symmetrical Services subject to an unexpired service term:
 - No renewal of the Discontinued Symmetrical Service is allowed at the end of the current service term. Changes, disconnects, and inside moves will be accepted per the pre-existing contract until the end of the current service term.
 - If disconnection occurs before the end of the service term, the applicable contract language will control whether and to what extent Early Termination Liability (“ETL”) charges apply.

As a result of the overlapping time periods in which the new terms are available before the date on which the Discontinued Symmetrical Services are no longer available, Customers may begin to order the new symmetrical services even before discontinuation of the Discontinued Symmetrical Services. The modified rates and terms apply to new ordering (not the embedded base ordered under the pre-existing



agreement). We appreciate your business and look forward to becoming your preferred partner for broadband as resale, managed service underlay, or other needs.

To inquire about information in this notice, please contact your Frontier Account Manager or Contract.Management@ftr.com.