



Date of Bulletin:	October 28, 2022
Notice #:	CCBFTR02066C
Audience:	Carrier Customers Doing Business in Florida
Subject:	Hurricane Ian Impacts to Frontier Service Territories *Update
Date Effective:	Immediately

We are pleased to announce that our intervals will return to normal in all areas of Florida with the exception of the areas of Venice, Sarasota and Bradenton.

Access, Local and ISP customers operating in the Venice, Sarasota and Bradenton areas of Florida will continue to experience longer Service Order intervals and delayed Firm Order Commitments. Expedites will not be honored in these areas unless it is a Medical Emergency, a Hazardous Condition, or is considered a Telecom Service Priority (TSP). Acceptable expedites will be worked on a case-by-case basis.

Our thoughts and prayers continue to be with our employees and customers impacted by Hurricane Ian.

If you have questions about this information, please email Carrier.Notifications@ftr.com.