



Date of Bulletin:	October 14, 2022
Notice #:	CCBFTR02074
Audience:	CLEC, Reseller, ISP
Subject:	Discontinuation of Symmetrical Services *Reminder
Date Effective:	November 22, 2022

As a [reminder](#), effective November 22, 2022, symmetrical services are not available pursuant to the replaced terms (“Discontinued Symmetrical Services”).

Beginning November 22, 2022:

- Frontier will not install Discontinued Symmetrical Services per the pre-existing terms and pricing. For existing Discontinued Symmetrical Services subject to an unexpired service term:
 - No renewal of the Discontinued Symmetrical Service is allowed at the end of the current service term. Changes, disconnects, and inside moves will be accepted per the pre-existing contract until the end of the current service term.
 - If disconnection occurs before the end of the service term, the applicable contract language will control whether and to what extent Early Termination Liability (“ETL”) charges apply.

Customers are able to order the new symmetrical services. Modified rates and terms apply to new ordering (not the embedded base ordered under the pre-existing agreement). We appreciate your business and look forward to our continued business partnership.

To inquire about information in this notice, please contact your Frontier Account Manager or Contract.Management@ftr.com.